

Control Number: 50664

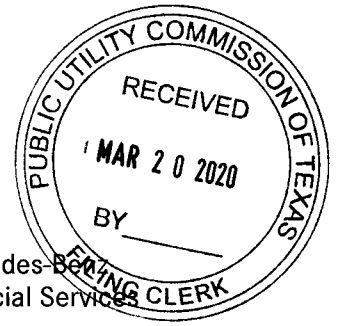


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Mercedes-Benz



Mercedes-Benz  
Financial Services

**Office of the General Counsel**

March 18<sup>th</sup>, 2020

FILED ONLINE  
Texas Public Utility Commission

**Re: PUC Project No. 50664, Issues Related to the State of Disaster for Coronavirus Disease 2019**

To Whom It May Concern:

To protect the safety of our employees and to help stop the spread of the Coronavirus (COVID-19) pandemic, we are requiring all of our employees to work from home until further notice while we continue to monitor and assess the situation. This is a very dynamic situation impacting many people. As it continues to evolve, we are making adjustments as needed. We encourage our customers to reach out to our Customer Service team directly with any concerns related to their finance contracts with us.

If you have any questions or require any additional information, please contact me via email at [Steven.C.Poling@daimler.com](mailto:Steven.C.Poling@daimler.com).

Kind Regards,

Steven.C.Poling  
Assistant Secretary

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