

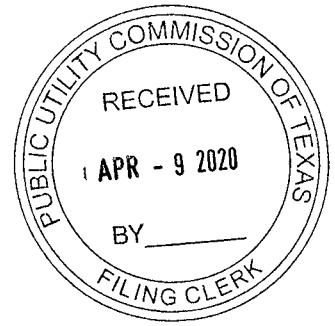


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**FOR IMMEDIATE RELEASE**

## **Fidelity Communications Waives Late Fees, Offers Payment Deferrals for 60 Days During Coronavirus (COVID-19) Crisis**

**March 13, 2020 – Sullivan, MO –** In an effort to help ease the financial burden and provide continued connectivity for customers impacted by coronavirus (COVID-19), Fidelity Communications today announced that effective immediately, it will be waiving late fees and offering payment deferrals for its customers for the next 60 days.

“We live and work in the communities we serve and these are our friends and neighbors impacted by effects of the coronavirus (COVID-19), so we want to do our part to help,” said Julie Laulis, President and CEO. “We understand that our customers rely on their Internet service to stay connected to family, work, school and information, and we are committed to ensuring they receive the assistance they need during this time.”

The company plans to reassess after 30 days based on the continued impact and evolving nature of the virus.

Customers can call 800-392-8070 for more information.

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### **About Fidelity Communications**

Fidelity Communications is a leading broadband communications provider and part of the Cable One family of brands, which serves more than 900,000 residential and business customers in 21 states. Fidelity provides consumers with a wide array of connectivity and entertainment services, including high-speed internet and advanced Wi-Fi solutions, cable television and phone service.

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FOR IMMEDIATE RELEASE

## **Fidelity Communications Opens WiFi Hotspots to Assist Communities During Coronavirus (COVID-19) Crisis**

**March 16, 2020 – Sullivan, MO** – Fidelity Communications today announced that is opening WiFi hotspots across its footprint for public use during the coronavirus (COVID-19) crisis in order to keep individuals and communities connected to the online resources they want and need.

WiFi hotspots can be accessed free of charge in Fidelity local office parking lots.

Additionally, Fidelity announced that as of March 13, 2020 it is offering payment deferrals and waiving late fees for its customers for 60 days. The company plans to reassess after 30 days based on the continued impact and evolving nature of the virus.

“We live and work in the communities we serve and these are our friends and neighbors impacted by effects of the coronavirus (COVID-19), so we want to do our part to help,” said Julie Laulis, President and CEO. “We understand that our customers rely on their Internet service to stay connected to family, work, school and information, and we are committed to ensuring they receive the assistance they need during this time.”

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**FOR IMMEDIATE RELEASE**

## **Fidelity Communications Donates \$300,000 to Support COVID-19 Relief**

**April 7, 2020 – Phoenix, AZ** – In an effort to assist with COVID-19 relief efforts across their 21-state footprint, Fidelity Communications and the other Cable One family of brands have donated \$150,000 to the Meals on Wheels America COVID-19 Response Fund and \$150,000 to local food banks in the markets they serve.

“Fidelity has set an example for others by helping us to ensure America’s vulnerable seniors will continue to receive the meals they desperately need amid this national crisis,” said Kristine Templin, Chief Development Officer, Meals on Wheels America. “This generous donation will go a long way in providing certainty during these uncertain times, and I speak on behalf of the nationwide Meals on Wheels network in expressing our deep appreciation.”

Meals on Wheels America supports more than 5,000 community-based programs across the country that are dedicated to addressing senior isolation and hunger. This network serves virtually every community in America and, along with more than two million staff and volunteers, delivers the nutritious meals, friendly visits and safety checks that enable America’s seniors to live nourished lives with independence and dignity.

“Meals on Wheels and local food banks are fulfilling the critical need of feeding at-risk community members who might otherwise go hungry due to impacts from the COVID-19 pandemic,” said Julie Laulis, President and CEO. “We are proud to support their mission through donations that will help provide immediate aid to individuals who have been hit hardest during this unprecedented crisis.”

In addition to monetary donations, Fidelity and the other Cable One family of brands have opened more than 120 free WiFi hotspots in local office parking lots and other public areas across their footprint for public use during the pandemic in order to keep individuals and communities connected. Company associates are also making masks for first responders, sending gift baskets and hot meals from local restaurants to hospitals and police and fire stations for first responders, and donating books to senior centers to name just a few efforts.

Customers are encouraged to visit [www.fidelitycommunications.com](http://www.fidelitycommunications.com) to learn more about Fidelity’s efforts and responses in the face of COVID-19.

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