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Water systems play a vital role in public health and Rice Water Supply and Sewer Service Corporation will continue to service our members. We have followed the Central Disease Control guidelines. We are only allowing 2 members in our lobby at one time. We are disinfecting all surfaces, and we are practicing social distancing guidelines. We also have a drop box at the office for customers. We offer online and over the phone payments for the convenience of our customers. We will not be charging late charges and will not be turning off any customers accounts during this Coronavirus/COVID-19 pandemic. Throughout this time we are continuing to pay all employees their full checks and continue to offer full benefits. As they are essential to keeping the public in safe drinking water.