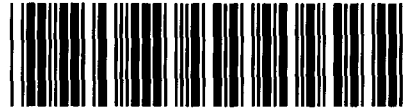
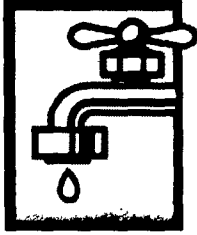


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**3G WATER SUPPLY CORPORATION
504 WILLOW STREET
BUCHANAN DAM, TX 78609**

325-379-3682 ~ 3gwatersupply@gmail.com

*Geola Estates
Golden Beach
Greenwood*



March 30, 2020

Re: Public Utility Commission Project 50664, Issues Related to the State of Disaster for Coronavirus Disease 2019 (COVID-19)

The health and safety of our employees and customers is 3G Water Supply's first priority. This priority has guided our efforts to mitigate any potential business impact the Coronavirus (COVID-19) outbreak may cause. 3G activities focused on protecting employee and public health and ensuring we continue to provide our customers and communities with safe, reliable water services.

Several steps have been taken to mitigate any disruption to our employees and customers. Below you will find a list of several actions taken by 3G.

Suspension of Disconnections and Reconnections — On March 30, 2020, 3G announced its decision to suspend water service disconnection through at least April 30, 2020 in order to provide critical sanitation water services for all customers during this public health event. In conjunction with this decision, customers who recently have been disconnected for nonpayment will be reconnected at no charge, at their election, and collection of any outstanding balances and late fees will be suspended during this time. Lost revenues and associated costs incurred by 3G are being tracked by the Company for subsequent regulatory recovery consideration by state public utility commissions.

Critical inventories and Spares Planning — Chemicals and critical spare parts inventories are being assessed and preparations made to ensure sufficient supplies are kept on-hand to maintain essential business operations and ensure safe, reliable service to our customers.

Workforce Planning — Essential job functions are being identified and remote work has been identified as core to 3G's social distancing practices as directed by the Centers for Disease Control and Prevention ("CDC").

Facility Emergency Action Plans — 3G office staff are working to ensure appropriate protective and disinfection actions are taken. The office will close if COVID-19 infects one employee.

3G Water is closely monitoring the current situation. Our goal is to keep communities safe and to continue to serve safe and reliable water. Please feel free to call me, 325-379-3682, or email me, 3gwatersupply@gmail.com, with any concerns or questions.

Sincerely,

Kim Soechting
3G Board President

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