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Public Utility Commission of Texas

Memorandum



To: Interested Parties

From: Rebecca Zerwas, Division Director, Market Analysis
Connie Corona, Chief Program Officer

Date: March 27, 2020

Re: Project No. 50664, *Issues Related to the State of Disaster for the Coronavirus Disease 2019*

At the March 26, 2020 open meeting, the Commission issued an order establishing the COVID-19 Electricity Relief Program (Program). Commission staff will hold a web meeting on the afternoon of Wednesday April 1, 2020 to discuss clarification questions regarding Program implementation by Retail Electric Providers (REPs).

REPs and Utilities: Please submit questions via email to Covid19Relief@puc.texas.gov. Submissions received by noon on March 31 will be addressed on the April 1 call. Details of how to access the web meeting, once available, will be sent to all registered REPs.

Individual customers who wish to enroll in the COVID-19 Electricity Relief Program should contact the Commission's Low-Income List Administrator at: 1-866-454-8387.