

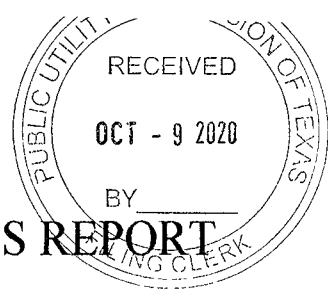


Control Number: 50605



Item Number: 21

Addendum StartPage: 0



PUC Docket No. 50605

## SUPPLEMENTAL TEMPORARY MANAGER'S REPORT

*August 2020*

Lynn Sherman, Temporary Manager of Blue Cereus LLC, is pleased to provide the following supplement to the monthly report required by the Commission's "Order Appointing a Temporary Manager," dated March 16, 2020, and entered in the above-referenced docket.

**I. Inventory of All Property.** The inventory has not changed since the last reporting period.

**II. Business Transactions.**

To demonstrate all activities during the current temporary manager's term, beginning on March 15, 2019 and extending through August 31, 2020, the following documents have been prepared and are included in the accompanying Excel spreadsheets included as "Attachment A":

- A. A spreadsheet reflecting all invoicing and collections since Lynn Sherman was appointed Temporary Manager through August 31, 2020 (1<sup>st</sup> tab, entitled "All Bills & Pmts during TM");
- B. A spreadsheet reflecting income and expenses (i.e., profit and loss) since Lynn Sherman was appointed Temporary Manager through August 31, 2020 (2<sup>nd</sup> tab, entitled "P&L");
- C. The spreadsheet of income and expenses, referenced immediately above, broken down by month (3<sup>rd</sup> tab, entitled "Accts Payable");
- D. A list of invoices from and payments to B&J Tractor Service (4<sup>th</sup> tab, entitled "B&J Tractor Invoices & Pmts"); and
- E. A table of meter readings – both retail and wholesale – for usage in July 2018 through July 2020 (5<sup>th</sup> tab, entitled "Meter Readings").

**III. Overview of Current Accounts and Outstanding Accounts Payable.**

As demonstrated by the attached spreadsheets, the current temporary manager has paid the following:

- A. "base fees" for all invoices received by the utility's wholesale providers during the current temporary manager's term through August 31, 2020;
- B. "base fees" for all invoices received for all seven (7) months of the previous temporary manager's term, save and except: i) one (1) invoice from Seguro Water Co., LLC; and ii) one (1) invoice from San Pedro Water Resources, JV; and
- C. all invoices from B&J Tractor Services received by August 31, 2020, including a significant number of outstanding invoices received prior to the current temporary manager's appointment and all invoices received since, save and except: i) four (4) invoices for repairs in La Caleta Estates totaling \$2,613.44; and ii) three (3) meter installations totaling \$1,282.50.

**IV. Boil Water Notices.**

The wholesale supplier to the San Pedro Village retail system has experienced a shutdown in each of the past four (4) months, including August 2020, resulting in the temporary manger having to issue Boil Water Notices to the retail system's customers. Copies of the Certificates of Delivery of Public Notice to Customers pertaining to each of these four (4) Boil Water Notices are attached as "Attachment B". In addition, Boiled Water Notices have had to be issued: i) to San Pedro Village retail customers on at least two (2) other occasions (one in November of 2019 and another in September of 2019); and ii) to La Caleta retail customers on at least one occasion in September of 2019.

**V. Number of Connections.**

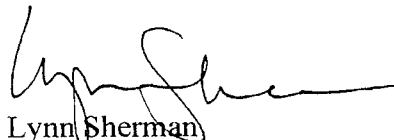
Two (2) connections were added during August 2020: i) one in San Pedro Village; and ii) one in La Caleta Estates, although neither will commence usage until later.

**VI. Significant Events to Bring the System into Compliance.**

- A. Sale of the Utility: NONE
- B. TCEQ FMT Assistance: NONE
- C. System Repairs: NONE
- D. Bacteriological Tests: a lab sample was taken in August after the Boil Water Notice was issued, and the results were "clean" as indicated in the Certificate of Delivery of Public Notice to Customers of the Rescission of the Boil Water Notice filed with the TCEQ.
- E. Planned Improvements: NONE

If I may provide additional information, please do not hesitate to contact me at 512-431-6515.

Respectfully submitted,



Lynn Sherman  
Temporary Manger, Blue Cereus, LLC

Enclosures:

- i) Excel spreadsheets ("Attachment A")
- ii) Boil Water Notices ("Attachment B")

cc: Alaina Zermeno

Public Utility Commission  
Legal, Oversight and Enforcement  
[alaina.zermeno@puc.texas.gov](mailto:alaina.zermeno@puc.texas.gov)

Tammy Benter  
Public Utility Commission  
Water Utility Regulations  
[tammy.benter@puc.texas.gov](mailto:tammy.benter@puc.texas.gov)

# **Attachment A**

*(See Native Files)*

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# **Attachment B**

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## Texas Commission on Environmental Quality

## CERTIFICATE OF DELIVERY OF PUBLIC NOTICE TO CUSTOMERS: Issue Boil Water Notice

Public Water System (PWS) name: San Pedro VillagePWS ID: 2330046 Date of Incident/Violation: October 3, 2020Area Affected: ☒ Entire PWS ☐ Other Area: \_\_\_\_\_

Reason(s) issued: (indicate "X" all applicable circumstances; 30 TAC 290.46 (q))

- ☒ Low distribution pressures (<20psi)  
☒ Water outage  
☐ *E. coli* or fecal positive microbiological sample(s)  
☐ Failure to maintain adequate chlorine residuals  
☐ Elevated finished water turbidities (Surface Water Treatment Rule)  
☐ Line Break  
☐ Other: \_\_\_\_\_

30 TAC 290.46(q)(1) requires that your PWS make an adequate, good-faith effort to reach all consumers served by the system by appropriate methods (check all below that apply):

**COMMUNITY WATER SYSTEM (perform one or more of the following):**

- ☐ Furnish a copy of the Notice to radio and television stations serving the PWS service area  
☐ Publish Notice in a local newspaper serving the PWS service area  
☒ Direct delivery of Notice to customers (*mail, when no email available*)  
☐ Continuously post Notice in conspicuous places within affected PWS service area  
☒ Electronic delivery or alert systems (e.g., reverse 911) (*email*)

**NONCOMMUNITY WATER SYSTEM (perform one or more of the following):**

- ☐ Direct delivery of Notice to customers  
☐ Continuously post Notice in conspicuous places within affected PWS service area  
☐ Electronic delivery or alert systems (e.g., reverse 911)

In accordance with 30 TAC §290.122(g), all public water systems that are required to issue public notice to persons in accordance with 30 TAC §290.122, and that sell or otherwise provide drinking water to other public water systems (i.e., consecutive systems), shall provide public notice to the owner or operator of the consecutive systems.

☐ This PWS provides water to consecutive systems and those systems have been provided public notice.

Notice to Consecutive Systems was delivered on: \_\_\_\_\_ (date)  
by the following means: \_\_\_\_\_

Note: Please include a listing of consecutive systems notified in Comments or attach.  
Comments: \_\_\_\_\_

"I certify under penalty of law that this document and all attachments were prepared under my direction or supervision in accordance with a system designed to assure that qualified personnel properly gather and evaluate the information submitted. Based on my inquiry of the person or persons who manage the system, or those persons directly responsible for gathering the information, the information submitted is, to the best of my knowledge and belief, true, accurate, and complete. I am aware that there are significant penalties for submitting false information, including the possibility of fines and imprisonment for knowing violations."

NOTE: 30 TAC 290.46(q)(6)(F) requires the PWS to provide documentation to the Executive Director within 10 days.

Date of Delivery to Customers: October 3, 2020 Phone: (512) 431-6515

Certified by: (print name): Lynn Sherman Title: Temporary Manager

Signature:  Date: October 7, 2020

**E-mail (PWSBWN@tceq.texas.gov) or mail a copy of this completed form, AND copies of the Boil Water Notice given to your customers to: TCEQ – Water Supply Division MC – 155, Attn: Public Notice. P. O. Box 13087 Austin, TX 78711-3087**

**Boil Water Notice for Community Public Water Systems**  
**October 3, 2020**

This afternoon we were informed by the wholesale supplier of water to the San Pedro Village retail water system (i.e., *San Pedro Water Resources, JV*) that its water plant's booster pump shut down due to overheating and cannot be repaired until tomorrow at the earliest. Until the necessary repairs can be made, the system will remain out of operation.

As a result, in accordance with the rules of the Texas Commission on Environmental Quality (specifically *30 Texas Admin. Code § 290.46(q)*), we are notifying all customers to boil their water prior to consumption (e.g., washing hands/face, brushing teeth, drinking, etc.) in accordance with the requirements of the Texas Commission on Environmental Quality. Children, seniors, and persons with weakened immune systems are particularly vulnerable to harmful bacteria, and all customers should follow these directions).

To ensure destruction of all harmful bacteria and other microbes, water for drinking, cooking, and ice making should be boiled and cooled prior to use for drinking water or human consumption purposes. The water should be brought to a vigorous rolling boil and then boiled for two minutes.

In lieu of boiling, individuals may purchase bottled water or obtain water from some other suitable source for drinking water or human consumption purposes.

When it is no longer necessary to boil the water, the public water system officials will notify customers that the water is safe for drinking water or human consumption purposes.

Please note that the wholesale supplier has indicated that there may be additional intermittent outages until a full diagnostic is complete and repairs can be completed.

Once the boil water notice is no longer in effect, we will issue a notice to customers of the San Pedro Village retail water system that rescinds the boil water notice in a manner similar to this notice.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

If you have questions concerning this matter, you may contact Lynn Sherman, Temporary Manager of Blue Cereus, LLC at (512)431-6515, [lsherman@h2otx.com](mailto:lsherman@h2otx.com), or P.O. Box 5605, Austin, TX, 78763.



**Aviso de Hervir Agua para Sistemas Públicos Comunitarios de Agua**  
**October 3, 2020**

Esta tarde, el proveedor mayorista de agua del sistema de agua minorista de San Pedro Village (es decir, San Pedro Water Resources, JV) nos informó que la bomba de refuerzo de su planta de agua se apagó debido a un sobrecalentamiento y no se puede reparar hasta mañana como muy pronto. Hasta que se puedan realizar las reparaciones necesarias, el sistema permanecerá fuera de funcionamiento.

Como resultado, de acuerdo con las reglas de la Comisión de Calidad Ambiental de Texas (TCEQ) (específicamente el *30 Texas Admin. Code § 290.46 (q)*), debemos notificar a todos los clientes que hiervan el agua antes de consumirla (por ejemplo, lavarse las manos / la cara, cepillarse los dientes, beber, etc.) de acuerdo con los requisitos de la Comisión de Calidad Ambiental de Texas. Los niños, las personas mayores y las personas con sistemas inmunitarios debilitados son particularmente vulnerables a las bacterias dañinas, y todos los clientes deben seguir estas instrucciones).

Para asegurar la destrucción de todas las bacterias y otros microbios dañinos, el agua para beber, cocinar y hacer hielo debe ser hervida (y enfriada) antes de su uso como agua potable o para otros fines de consumo humano. El agua debe llevarse a una ebullición vigorosa y luego hervirse por dos minutos.

En lugar de hervir, las personas pueden comprar agua embotellada u obtener agua de alguna otra fuente adecuada para beber u otros fines de consumo humano.

Cuando ya no sea necesario hervir el agua, los funcionarios del sistema público de agua notificarán a los clientes que el agua es segura para beber u otros fines de consumo humano.

Tenga en cuenta que el proveedor mayorista ha indicado que puede haber cortes intermitentes adicionales hasta que se complete un diagnóstico completo y se puedan completar las reparaciones.

Una vez que el aviso de hervir el agua ya no esté en vigencia, el sistema público de agua emitirá un aviso a sus clientes rescindiendo el aviso de hervir el agua en una manera parecida al presente aviso.

Sírvase compartir esta información con todas las otras personas que beben esta agua, especialmente aquellas que quizás no hayan recibido este aviso directamente (por ejemplo, personas en departamentos, hogares de ancianos, escuelas y negocios). Puede hacerlo colgando este aviso en un lugar público o repartiendo copias a mano o por correo.

Si usted tiene preguntas sobre este asunto, puede contactar a Lynn Sherman, Temporary Manager of Blue Cereus, LLC at (512)431-6515, [lsherman@h2otx.com](mailto:lsherman@h2otx.com), or P.O. Box 5605, Austin, TX, 78763.



## Texas Commission on Environmental Quality

## CERTIFICATE OF DELIVERY OF PUBLIC NOTICE TO CUSTOMERS: Issue Boil Water Notice

Public Water System (PWS) name: San Pedro VillagePWS ID: 2330046 Date of Incident/Violation: September 6, 2020Area Affected: ☒ Entire PWS ☐ Other Area: \_\_\_\_\_Reason(s) issued: (indicate "☒ "all applicable circumstances; 30 TAC 290.46 (q))

- ☒ Low distribution pressures (<20psi)
- ☒ Water outage
- ☐ *E. coli* or fecal positive microbiological sample(s)
- ☐ Failure to maintain adequate chlorine residuals
- ☐ Elevated finished water turbidities (Surface Water Treatment Rule)
- ☐ Line Break
- ☐ Other: \_\_\_\_\_

30 TAC 290.46(q)(1) requires that your PWS make an adequate, good-faith effort to reach all consumers served by the system by appropriate methods (check all below that apply):

**COMMUNITY WATER SYSTEM (perform one or more of the following):**

- ☐ Furnish a copy of the Notice to radio and television stations serving the PWS service area
- ☐ Publish Notice in a local newspaper serving the PWS service area
- ☒ Direct delivery of Notice to customers (*mail, when no email available*)
- ☐ Continuously post Notice in conspicuous places within affected PWS service area
- ☒ Electronic delivery or alert systems (e.g., reverse 911) (*email*)

**NONCOMMUNITY WATER SYSTEM (perform one or more of the following):**

- ☐ Direct delivery of Notice to customers
- ☐ Continuously post Notice in conspicuous places within affected PWS service area
- ☐ Electronic delivery or alert systems (e.g., reverse 911)

In accordance with 30 TAC §290.122(g), all public water systems that are required to issue public notice to persons in accordance with 30 TAC §290.122, and that sell or otherwise provide drinking water to other public water systems (i.e., consecutive systems), shall provide public notice to the owner or operator of the consecutive systems.

☐ This PWS provides water to consecutive systems and those systems have been provided public notice.

Notice to Consecutive Systems was delivered on: \_\_\_\_\_ (date)  
by the following means: \_\_\_\_\_

Note: Please include a listing of consecutive systems notified in Comments or attach.  
Comments: \_\_\_\_\_

"I certify under penalty of law that this document and all attachments were prepared under my direction or supervision in accordance with a system designed to assure that qualified personnel properly gather and evaluate the information submitted. Based on my inquiry of the person or persons who manage the system, or those persons directly responsible for gathering the information, the information submitted is, to the best of my knowledge and belief, true, accurate, and complete. I am aware that there are significant penalties for submitting false information, including the possibility of fines and imprisonment for knowing violations."

NOTE: 30 TAC 290.46(q)(6)(F) requires the PWS to provide documentation to the Executive Director within 10 days.

Date of Delivery to Customers: September 6, 2020 Phone: (512) 431-6515

Certified by: (print name): Lynn Sherman Title: Temporary Manager

Signature: \_\_\_\_\_ Date: September 6, 2020

**E-mail ([PWSEBWN@tceq.texas.gov](mailto:PWSEBWN@tceq.texas.gov)) or mail a copy of this completed form, AND copies of the Boil Water Notice given to your customers to: TCEQ – Water Supply Division MC – 155, Attn: Public Notice. P. O. Box 13087 Austin, TX 78711-3087**

## **Boil Water Notice for Community Public Water Systems**

**September 6, 2020**

This morning we were informed by the wholesale supplier of water to the San Pedro Village retail water system (i.e., *San Pedro Water Resources, JV*) that its water plant experienced an electrical power outage this morning, and the pressure in its pneumatic tank dropped below 20 pounds per square inch (psi).

Therefore, in accordance with the rules of the Texas Commission on Environmental Quality (specifically *30 Texas Admin. Code § 290.46(q)*), we are notifying all customers to boil their water prior to consumption (e.g., washing hands/face, brushing teeth, drinking, etc.) in accordance with the requirements of the Texas Commission on Environmental Quality. Children, seniors, and persons with weakened immune systems are particularly vulnerable to harmful bacteria, and all customers should follow these directions).

To ensure destruction of all harmful bacteria and other microbes, water for drinking, cooking, and ice making should be boiled and cooled prior to use for drinking water or human consumption purposes. The water should be brought to a vigorous rolling boil and then boiled for two minutes.

In lieu of boiling, individuals may purchase bottled water or obtain water from some other suitable source for drinking water or human consumption purposes.

When it is no longer necessary to boil the water, the public water system officials will notify customers that the water is safe for drinking water or human consumption purposes.

Please note that the wholesale supplier has indicated that there may be additional intermittent outages until a full diagnostic is complete and repairs can be completed.

Once the boil water notice is no longer in effect, we will issue a notice to customers of the San Pedro Village retail water system that rescinds the boil water notice in a manner similar to this notice.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

If you have questions concerning this matter, you may contact Lynn Sherman, Temporary Manager of Blue Cereus, LLC at (512)431-6515, [lsherman@h2otx.com](mailto:lsherman@h2otx.com), or P.O. Box 5605, Austin, TX, 78763.

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**Aviso de Hervir Agua para Sistemas Públicos Comunitarios de Agua**  
**September 6, 2020**

Esta mañana nos informó el proveedor mayorista de agua del sistema de agua minorista de San Pedro Village (es decir, *San Pedro Water Resources, JV*) que su planta de agua experimentó un corte de energía eléctrica esta mañana y la presión en su tanque neumático cayó por debajo 20 libras por pulgada cuadrada (psi).

Por lo tanto, de acuerdo con las reglas de la Comisión de Calidad Ambiental de Texas (TCEQ) (específicamente el *30 Texas Admin. Code § 290.46 (q)*), debemos notificar a todos los clientes que hiervan el agua antes de consumirla (por ejemplo, lavarse las manos / la cara, cepillarse los dientes, beber, etc.) de acuerdo con los requisitos de la Comisión de Calidad Ambiental de Texas. Los niños, las personas mayores y las personas con sistemas inmunitarios debilitados son particularmente vulnerables a las bacterias dañinas, y todos los clientes deben seguir estas instrucciones).

Para asegurar la destrucción de todas las bacterias y otros microbios dañinos, el agua para beber, cocinar y hacer hielo debe ser hervida (y enfriada) antes de su uso como agua potable o para otros fines de consumo humano. El agua debe llevarse a una ebullición vigorosa y luego hervirse por dos minutos.

En lugar de hervir, las personas pueden comprar agua embotellada u obtener agua de alguna otra fuente adecuada para beber u otros fines de consumo humano.

Cuando ya no sea necesario hervir el agua, los funcionarios del sistema público de agua notificarán a los clientes que el agua es segura para beber u otros fines de consumo humano.

Tenga en cuenta que el proveedor mayorista ha indicado que puede haber cortes intermitentes adicionales hasta que se complete un diagnóstico completo y se puedan completar las reparaciones.

Una vez que el aviso de hervir el agua ya no esté en vigencia, el sistema público de agua emitirá un aviso a sus clientes rescindiendo el aviso de hervir el agua en una manera parecida al presente aviso.

Sírvase compartir esta información con todas las otras personas que beben esta agua, especialmente aquellas que quizás no hayan recibido este aviso directamente (por ejemplo, personas en departamentos, hogares de ancianos, escuelas y negocios). Puede hacerlo colgando este aviso en un lugar público o repartiendo copias a mano o por correo.

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## Texas Commission on Environmental Quality

## CERTIFICATE OF DELIVERY OF PUBLIC NOTICE TO CUSTOMERS: Issue Boil Water Notice

Public Water System (PWS) name: San Pedro VillagePWS ID: 2330046 Date of Incident/Violation: August 21, 2020Area Affected: ☐ Entire PWS ☐ Other Area: \_\_\_\_\_

Reason(s) issued: (indicate "☒" all applicable circumstances; 30 TAC 290.46 (q))

- ☒ Low distribution pressures (<20psi)  
☒ Water outage  
☐ *E. coli* or fecal positive microbiological sample(s)  
☐ Failure to maintain adequate chlorine residuals  
☐ Elevated finished water turbidities (Surface Water Treatment Rule)  
☐ Line Break  
☐ Other: \_\_\_\_\_

30 TAC 290.46(q)(1) requires that your PWS make an adequate, good-faith effort to reach all consumers served by the system by appropriate methods (check all below that apply):

**COMMUNITY WATER SYSTEM (perform one or more of the following):**

- ☐ Furnish a copy of the Notice to radio and television stations serving the PWS service area  
☐ Publish Notice in a local newspaper serving the PWS service area  
☒ Direct delivery of Notice to customers (*mail, when no email available*)  
☐ Continuously post Notice in conspicuous places within affected PWS service area  
☒ Electronic delivery or alert systems (e.g., reverse 911) (*email*)

**NONCOMMUNITY WATER SYSTEM (perform one or more of the following):**

- ☐ Direct delivery of Notice to customers  
☐ Continuously post Notice in conspicuous places within affected PWS service area  
☐ Electronic delivery or alert systems (e.g., reverse 911)

In accordance with 30 TAC §290.122(g), all public water systems that are required to issue public notice to persons in accordance with 30 TAC §290.122, and that sell or otherwise provide drinking water to other public water systems (i.e., consecutive systems), shall provide public notice to the owner or operator of the consecutive systems.

☐ This PWS provides water to consecutive systems and those systems have been provided public notice.

Notice to Consecutive Systems was delivered on: \_\_\_\_\_ (date)  
by the following means: \_\_\_\_\_

Note: Please include a listing of consecutive systems notified in Comments or attach.

Comments: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

"I certify under penalty of law that this document and all attachments were prepared under my direction or supervision in accordance with a system designed to assure that qualified personnel properly gather and evaluate the information submitted. Based on my inquiry of the person or persons who manage the system, or those persons directly responsible for gathering the information, the information submitted is, to the best of my knowledge and belief, true, accurate, and complete. I am aware that there are significant penalties for submitting false information, including the possibility of fines and imprisonment for knowing violations."

NOTE: 30 TAC 290.46(q)(6)(F) requires the PWS to provide documentation to the Executive Director within 10 days.

Date of Delivery to Customers: August 21, 2020 Phone: (512) 431-6515

Certified by: (print name): Lynn Sherman Title: Temporary Manager

Signature:  Date: August 21, 2020

**E-mail ([PWSBWN@tceq.texas.gov](mailto:PWSBWN@tceq.texas.gov)) or mail a copy of this completed form, AND copies of the Boil Water Notice given to your customers to: TCEQ – Water Supply Division MC – 155, Attn: Public Notice. P. O. Box 13087 Austin, TX 78711-3087**

**Boil Water Notice for Community Public Water Systems**  
**August 21, 2020**

This morning we were informed by the wholesale supplier of water to the San Pedro Village retail water system (i.e., San Pedro Water Resources, JV) that its water plant experienced a long term electrical power outage last night and an operator was being dispatched to manually reset the plant this morning.

As a result of this outage, the water pressure in the retail water system dropped below 20 pounds per square inch (psi). Therefore, we are required to notify all customers to boil their water prior to consumption (e.g., washing hands/face, brushing teeth, drinking, etc.) in accordance with the requirements of the Texas Commission on Environmental Quality. Children, seniors, and persons with weakened immune systems are particularly vulnerable to harmful bacteria, and all customers should follow these directions).

To ensure destruction of all harmful bacteria and other microbes, water for drinking, cooking, and ice making should be boiled and cooled prior to use for drinking water or human consumption purposes. The water should be brought to a vigorous rolling boil and then boiled for two minutes.

In lieu of boiling, individuals may purchase bottled water or obtain water from some other suitable source for drinking water or human consumption purposes.

When it is no longer necessary to boil the water, the public water system officials will notify customers that the water is safe for drinking water or human consumption purposes.

Once the boil water notice is no longer in effect, we will issue a notice to customers of the San Pedro Village retail water system that rescinds the boil water notice in a manner similar to this notice.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

If you have questions concerning this matter, you may contact Lynn Sherman, Temporary Manager of Blue Cereus, LLC at (512)431-6515, [lsherman@h2otx.com](mailto:lsherman@h2otx.com), or P.O. Box 5605, Austin ,TX, 78763.

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NOTE: 30 TAC 290.46(q)(6)(F) requires the PWS to provide documentation to the Executive Director within 10 days.

Date of Delivery to Customers: July 22, 2020 Phone: 512-431-6515

Certified by:/(print name): Lynn Sherman Title: Temporary Manager

Signature:  Date: 7/24/20

**E-mail ([PWSBWN@teeq.texas.gov](mailto:PWSBWN@teeq.texas.gov)) or mail a copy of this completed form, AND copies of the Boil Water Notice given to your customers to: TCEQ – Water Supply Division MC – 155, Attn: Public Notice. P. O. Box 13087 Austin, TX 78711-3087**

**Boil Water Notice for Community Public Water Systems**  
**July 22, 2020**

Due to a customer report of sediment in the water, the operator of the San Pedro Village public water system (PWS ID No. 2330046) flushed the system's retail water lines, and sometime either before or after, the wholesale supplier of water to the system (*i.e.*, San Pedro Water Resources, JV) purportedly lost electrical power.

We are uncertain how long the wholesale supplier's system was down; however, in an abundance of caution, we are notifying all customers to boil their water prior to consumption (e.g., washing hands/face, brushing teeth, drinking, etc.) in accordance with the requirements of the Texas Commission on Environmental Quality. Children, seniors, and persons with weakened immune systems are particularly vulnerable to harmful bacteria, and all customers should follow these directions).

To ensure destruction of all harmful bacteria and other microbes, water for drinking, cooking, and ice making should be boiled and cooled prior to use for drinking water or human consumption purposes. The water should be brought to a vigorous rolling boil and then boiled for two minutes.

In lieu of boiling, individuals may purchase bottled water or obtain water from some other suitable source for drinking water or human consumption purposes.

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Once the boil water notice is no longer in effect, the public water system will issue a notice to customers that rescinds the boil water notice in a manner similar to this notice.

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If you have questions concerning this matter, you may contact Lynn Sherman, Temporary Manager of Blue Cereus, LLC at (512)431-6515, [lsherman@h2otx.com](mailto:lsherman@h2otx.com), or P.O. Box 5605, Austin, TX, 78763.

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