



Control Number: 50497



Item Number: 5

Addendum StartPage: 0

PETITION OF MINOL, INC. FOR  
FORMAL APPROVAL OF METHOD OF  
ALLOCATION PURSUANT TO P.U.C.  
SUBST. R. 25.141(e)(1)(C)

§  
§  
§  
§

PUBLIC UTILITY COMMISSION  
OF TEXAS

2020 FEB -9 AM 9:14  
PUBLIC UTILITY COMMISSION  
FEB 9 2020

SWORN AFFIDAVIT

THE STATE OF TEXAS  
COUNTY OF DALLAS

BEFORE ME, the undersigned authority, on this day personally appeared Kristina Pool, who swore under oath to tell the truth, and stated as follows:

1. My name is Kristina Pool. I am the Compliance Analyst for Minol, Inc. ("Minol") that has authorization to make this statement regarding the attached Resident Notice in reference to Petition of Minol, Inc. for Formal Approval of Method of Allocation, Docket No. 50497 (the "Petition").
2. I am of sound mind and over the age of 18 years and capable of making this sworn statement.
3. I have personal knowledge of the facts written in this statement, the Resident Notice attached, and the Petition. I understand that if I fail to tell the truth in this statement I may be held criminally responsible.
4. The following statement is true: "The Resident Notice attached was provided direct mail to all leased residents of Hanover River Oaks on or before February 28, 2020. The attached Resident Notice is the original or is the true and correct copy of the original."
5. I declare under penalty of perjury under the laws of the State of Texas that the foregoing and any attached Exhibits to the Memorandum are true and correct.

FURTHER, your affiant sayeth naught.

DATED 28<sup>th</sup> day of February, 2020.

Kristina M Pool  
(Signature)

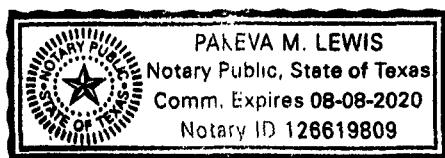
Print Name: Kristina Pool

State of Texas  
County of Dallas

SWORN to and SUBSCRIBED before me, the undersigned authority, on the 28<sup>th</sup> day of February, 2020 year, by Kristina Pool

[PRINT the first and last names of the person who is signing this affidavit.]

Pakeva M. Lewis  
Notary Public, State of Texas





## THE HANOVER COMPANY

February 27, 2020

Dear Resident,

We would like to take this opportunity to provide you with the attached notice about a recent application that was filed by Minol USA ("Minol"), on our behalf regarding your community. We are seeking approval from the Public Utility Commission of Texas ("PUC") for a central system utility allocation method that could impact your monthly Heating, Ventilation, and Air Conditioning ("HVAC") charge(s) pursuant to P.U.C. SUBST. R. 25.141. If approved, you would be assessed for your unit's portion of the community's HVAC charges based on an advanced energy efficient Variable Refrigerant Volume ("VRV") System which considers factors such as the thermostat set point, fan coil capacity, and expansion valve position. We have requested that the PUC determine that this methodology is much more accurate and equitable than traditional allocation methods as you would have the ability to control your monthly HVAC charge(s) based on your consumption. Should the PUC approve the petition, we will provide you with a ninety (90) day notice of change in allocation method prior to implementing the new methodology.

Please feel free to contact the management team if you have any questions regarding this information. The Hanover River Oak team sincerely appreciates you, and we strive to provide the highest level of service offered in the industry.

Sincerely,

Hanover River Oaks Property Management



## THE HANOVER COMPANY

### **IMPORTANT NOTICE**

*Petition of Minol, Inc. for Formal Approval of Method of Allocation Pursuant to  
P.U.C. SUBST. R. §25.141(e)(1)(c)*

#### **PUBLIC UTILITY COMMISSION OF TEXAS (PUC) DOCKET NO. 50497**

Please be advised that you have the right to participate in this proceeding if you should so choose. ***The only way to fully participate in the PUC's decision on the approval of the requested allocation method is to intervene in the docket.*** All persons wishing to intervene or comment on this Petition may do so by contacting the PUC by mail or phone using the contact information provided below.

You may contact the PUC by calling the PUC's Customer Assistance Hotline at (888)782-8477. Hearing- and speech-impaired individuals with text telephones (TTY) may contact the PUC's Customer Assistance Hotline at (512)936-7136 or toll free at (800)735-2989. If you wish to participate in this proceeding by becoming an intervenor, the deadline for intervention in the proceeding is May 6, 2019, and the PUC should receive a letter from you requesting to be granted intervenor status by 3:00 pm on that date. The letter should also specifically reference Docket No. 50497. Mail the request for intervention and ten (10) copies of the request to:

Public Utility Commission of Texas  
Central Records  
Attn: Filing Clerk  
1701 N. Congress Ave.  
P.O. Box 13326  
Austin, TX 78711-3326

Persons who wish to intervene in the docket must also mail a copy of their request for intervention to all parties in the docket and all persons that have pending motions to intervene, at or before the time the request for intervention is mailed to the PUC. In addition to the intervention deadline, other important deadlines may already exist that affect your participation in this docket. You should review the orders and other filings already made in the docket.