



Control Number: 50486



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2020 FEB 18 AM 11:56

PUBLIC UTILITY COMMISSION
FILING CLERK

February 18, 2020

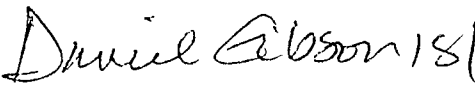
Public Utility Commission of Texas
1701 North Congress Avenue
Austin, Texas 78711-3326

RE: Docket No. 50486; *Application of Industry Telephone Company to Adjust High Cost Support Under 16 TAC § 26.407*

On behalf of Industry Telephone Company (Industry) attached is an Affidavit of Notice to be filed in behalf of Industry confirming that notice was provided to Industry customers via a bill message in February 2020, and that a full copy of the Application was delivered to the Office of Public Utility Counsel on February 13, 2020.

Respectfully submitted,

Richards, Elder & Gibson, PLLC

By 
D. Daniel Gibson, SBN 24045939

Attorneys for Industry Telephone Company

Attachments

AFFIDAVIT OF NOTICE

STATE OF TEXAS §
COUNTY OF Austin §

BEFORE ME, the undersigned authority, on this day personally appeared Robin Marek, President of Industry Telephone Company (Industry), who being by me duly sworn, deposes and says:

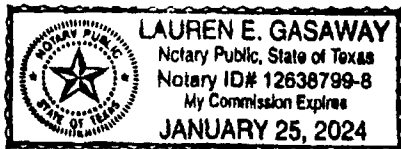
"My name is Robin Marek. I am of legal age and a resident of the State of Texas. I certify that the attached notice was provided directly to Industry customers via a bill message included in the February 1st bills. A copy of this notice has been translated into Spanish and is available upon request at Industry Telephone Company offices."

"I further certify that a full copy of application was delivered to the Office of Public Utility Counsel (OPUC) via FedEx delivery on February 13, 2020. Attached is a copy of the delivery confirmation."

Robin Marek
Robin Marek, President

SUBSCRIBED AND SWORN TO BEFORE ME on the 14 day of February 2020 by Robin Marek, President for Industry Telephone Company.

Lauren E. Gasaway
Notary Public, State of Texas





INDUSTRY TELEPHONE COMPANY
 PO BOX 40
 INDUSTRY, TX 78944

Account Summary

Account Information

Customer # [REDACTED]
 Main Bill-To Service Account # [REDACTED]
 Bill Date 02/01/2020
 Date Due 02/17/2020

Previous Charges

Previous Bill 35.73
 Payments Received 35.73
 Adjustments 0.00
 Balance Forward 0.00

Current Charges

PT Basic Services 18.50
 PT E911 0.96
 PT FCC, FUSC & ARC 11.14

Taxes, Fees & Surcharges 3.42

Current Charges 34.02

Amount Due

Total Amount Due 34.02

AUTOSCH 5-DIGIT 78931 2 PSS 117478AA29-A-1
 268 1 AV 0.386



For inquiries, please call (979) 357-4411
 Toll Free (888) 212-8872
 Visit our website at www.industrytelco.com

Special Message

SEE MESSAGES ON NEXT PAGE AND AT THE END OF STATEMENT

Please return this portion with your payment to ensure proper credit.

Payment

Coupon

Account Information

Customer # [REDACTED]
 Main Bill-To Service Account # [REDACTED]
 Bill Date 02/01/2020
 Date Due 02/17/2020

Bill To Address:



Check box for address change on reverse side.

Amount Due

Please Pay This Amount 34.02

Amount Enclosed

\$ [REDACTED]



INDUSTRY TELEPHONE COMPANY
 PO BOX 40
 INDUSTRY TX 78944-0040



Customer Number: [REDACTED]

Billing Date:

02/01/20

Special Information

Helpful Information

Should you have questions concerning your telephone bill, please call or write our business office prior to the due date. Telephone bills become delinquent if payment is not received by the 15th of the current month.

For Billing Questions, please call:

357-4411
278-3600
888-212-8872

Industry/New Ulm
Carmine
Toll Free

Customer Information

Notice: If you believe that the local exchange provider or the interexchange carrier named in this telephone bill is not the one you chose, or if you believe this telephone bill includes any unauthorized charges, you may contact:

Public Utility Commission of Texas
P. O. Box 13326
Austin, Texas 78711-3326
(512) 936-7120
(888) 782-8477 Toll Free
(512) 936-7003 Fax
(512) 936-7136 TTY
customer@puc.state.tx.us

Name, Address, or Telephone Number Updates

Name

Mailing Address

City

State

Zip

Cell Phone (with area code)

Work Phone (with area code)

Signature

Date



Customer Number: [REDACTED]
Billing Date: [REDACTED]

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Current Account Activity Detail

Telephone Service (979) 357-2332 34.02

TOTAL CURRENT CHARGES: 34.02

Long Distance Carriers

(979) 357-2332 INDUSTRY I-NET LONG DISTANCE Out-Of-State 1-888-212-8872
(979) 357-2332 INDUSTRY I-NET LONG DISTANCE In-State 1-888-212-8872

Telephone Service for (979) 357-2332

SUMMARY OF CHARGES

FED SUBSCRIBER LINE CHG.*	6.50
FED UNIVERSAL SVC FEE*	2.01
Rate Change FED UNIVERSAL SVC	0.37 CR
CUSTOMER OWNED	0.00
ACCESS RECOVERY CHARGE*	3.00
RESIDENTIAL RATE - 357*	18.50
PUSHBUTTON ACCESS	0.00
9-1-1 FEE*	0.90
911 EQUALIZATION FEE*	0.06
SUBTOTAL	30.60

*Residential customer's failure to pay Local Basic Charges may result in disconnection of local telephone service. Business customers must pay all charges to avoid disconnection.

TAXES, FEES & SURCHARGES

The following charges are billed at the request of local, state and Federal government and/or to support government programs.

Federal Tax	2.81
Texas Universal Service	0.61
SUBTOTAL	3.42

CURRENT CHARGES FOR [REDACTED] 34.02

Special Message

NOTICE OF APPLICATION FILED WITH THE PUBLIC UTILITY COMMISSION OF TEXAS

Notice is given to the public of an application filed on January 27, 2020 with the Public Utility Commission of Texas for an adjustment to universal service support under 16 Texas Administrative Code (TAC) 26.407.

Docket Style and Number: Application of Industry Telephone Company Application to Adjust High Cost Support Under 16 TAC 26.407(h), Docket No. 50486.

The Application: Industry Telephone Company (Industry) filed an



Customer Number: [REDACTED]
Billing Date: [REDACTED]

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Special Message (Continued)

application to increase its Small and Rural Incumbent Local Exchange Company Universal Service Plan support (High-Cost Support) under 16 TAC 26.407. Industry requests to increase its annual High-Cost Support by \$334,392. Industry's application does not propose any changes to its local service rates, but Industry may be required to increase its rates as part of the adjustment to have its High-Cost Support increased.

Persons who wish to intervene in the proceeding or comment upon the action sought should contact the Public Utility Commission of Texas by the intervention deadline of March 12, 2020. A comment or request to intervene should be mailed to P. O. Box 13326, Austin, Texas 78711-3326. Further information may also be obtained by calling the Commission's Office of Customer Protection at (512) 936-7120 or (888) 782-8477. Hearing and speech-impaired individuals with text telephones (TTY) may contact the Commission through Relay Texas by dialing 7-1-1. All correspondence should refer to Docket Number 50486.

INDUSTRY TELEPHONE COMPANY

January 28, 2020



[REDACTED]
Customer Number:
Billing Date:

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[REDACTED]
02/01/20



[REDACTED]
Customer Number:
Billing Date:

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[REDACTED]
02/01/20



777757040241



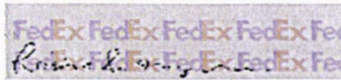
Delivered

Thursday 2/13/2020 at 12:55 pm



DELIVERED

Signed for by: R.REYNA



[GET STATUS UPDATES](#)

[OBTAIN PROOF OF DELIVERY](#)

FROM

Richards, Elder & Gibson, PLLC
Angee Ledbetter
12223 Quaker Avenue
LUBBOCK, TX US 79424
806 798-8868

TO

Office of Public Utility Counsel
Office of Public Utility Counsel
1701 CONGRESS AVE STE 9-180
AUSTIN, TX US 78701
512 936-7500

Shipment Facts

TRACKING NUMBER
777757040241

SERVICE
FedEx Standard Overnight

WEIGHT
0.5 lbs / 0.23 kgs

DELIVERY ATTEMPTS
1

DELIVERED TO
Receptionist/Front Desk

TOTAL PIECES
1

TOTAL SHIPMENT WEIGHT
0.5 lbs / 0.23 kgs

TERMS
Shipper

SHIPPER REFERENCE
Docket 50486 - Industry

PACKAGING
FedEx Envelope

SPECIAL HANDLING SECTION
Deliver Weekday

STANDARD TRANSIT
 2/13/2020 by 3:00 pm

SHIP DATE
 Wed 2/12/2020

ACTUAL DELIVERY
Thu 2/13/2020 12:55 pm

Travel History

Local Scan Time

Thursday, 2/13/2020

12:55 pm

AUSTIN, TX

Delivered