



Control Number: 50447



Item Number: 4

Addendum StartPage: 0

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PUBLIC UTILITY COMMISSION
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Service Quality Report
To The
Public Utility Commission of Texas
In Accordance With
Substantive Rule §25.81
2020 Report of 2019 Data

AUSTIN ENERGY
(FILING AS A COURTESY)

Project 50447

Service Quality Report to the Public Utility Commission of Texas

AUSTIN ENERGY(FILING AS A COURTESY)

System SAIFI		Annual	Jan	Feb	March	April	May	June	July	Aug	Sept	Oct	Nov	Dec
Forced														
2019		0.78	0.07	0.05	0.05	0.08	0.11	0.10	0.05	0.07	0.07	0.06	0.03	0.04
Scheduled														
2019		0.04	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.01	0.00	0.00	0.00
Outside Causes														
2019		0.05	0.00	0.00	0.00	0.00	0.02	0.00	0.00	0.01	0.00	0.01	0.01	0.01
Major Events														
2019		0.13	0.00	0.00	0.00	0.05	0.00	0.05	0.03	0.00	0.00	0.00	0.00	0.00

Service Quality Report to the Public Utility Commission of Texas

AUSTIN ENERGY(FILING AS A COURTESY)

System SAIDI		Annual	Jan	Feb	March	April	May	June	July	Aug	Sept	Oct	Nov	Dec
Forced														
2019		58.93	4.38	2.42	4.88	6.31	8.98	6.88	4.55	5.44	4.38	5.98	2.60	2.14
Scheduled														
2019		6.73	0.53	0.98	0.78	0.43	0.61	0.25	0.29	0.54	0.74	0.46	0.53	0.58
Outside Causes														
2019		3.02	0.00	0.00	0.00	0.00	1.77	0.00	0.00	0.08	0.00	0.31	0.62	0.25
Major Events														
2019		17.74	0.00	0.00	0.00	6.38	0.00	7.32	4.05	0.00	0.00	0.00	0.00	0.00

Service Quality Report to the Public Utility Commission of Texas

Distribution Feeder Indices for Forced Interruptions

List all Distribution Feeders on Texas System

Total Number of Feeders

With 10 or more Customers

279

Add or Delete Rows as Necessary

AUSTIN ENERGY(FILING AS A COURTESY)

2019 SAIFI Ranking	2018 SAIFI Ranking	Substation Identification	Feeder Identification	Number of Customers	2019 SAIFI Value
1	27	CC	CC01	1044	4.7184
2	124	ST	ST05	1125	3.4658
3	110	FV	FV01	1724	3.4519
4	43	LW	LW03	1782	3.2862
5	16	LS	LS01	1733	3.1904
6	97	NL	NL08	1513	2.9055
7	54	NL	NL02	1140	2.8868
8	28	BE	BE05	1746	2.4381
9	3	NL	NL15	2554	2.4374
10	89	AG	AG05	2058	2.4300
11	143	DE	DE24	4450	2.3987
12	63	FV	FV03	2842	2.3642
13	90	PL	PL10	2821	2.3357
14	75	HC	HC06	5637	2.2647
15	112	NL	NL12	2062	2.2527
16	146	HV	HV06	986	2.2424
17	33	NL	NL14	802	2.2257
18	44	BE	BE03	344	2.2035
19	68	SL	SL01	3978	2.1916
20	15	MC	MC02	2206	2.1818
21	41	HC	HC11	4132	2.1445
22	48	CA	CA04	2930	2.1396
23	70	DG	DG04	1000	2.1180
24	32	CF	CF03	1235	2.0988
25	45	BU	BU04	311	2.0643
26	220	TP	TP07	1449	2.0552
27	77	BL	BL02	2984	2.0523
28	22	HC	HC01	4540	2.0267
29	24	WA	WA01	2520	2.0079
30	159	JL	JL04	1503	1.7997
31	117	ST	ST06	881	1.7299
32	95	KL	KL06	1592	1.6928
33	116	MC	MC06	2590	1.6888
34	31	BE	BE02	289	1.6505
35	40	WC	WC08	2383	1.6450
36	137	LW	LW05	2527	1.5833
37	213	CA	CA05	2936	1.5702
38	60	BC	BC08	697	1.5567
39	59	AG	AG02	1252	1.5551
40	67	HC	HC10	2634	1.4981
41	243	HC	HC04	1738	1.4902
42	125	SW	SW01	2652	1.4827
43	98	BC	BC03	1468	1.4305

Service Quality Report to the Public Utility Commission of Texas

AUSTIN ENERGY(FILING AS A COURTESY)

2019 SAIFI Ranking	2018 SAIFI Ranking	Substation Identification	Feeder Identification	Number of Customers	2019 SAIFI Value
44	239	KB	KB06	3489	1.4265
45	9	WL	WL06	1980	1.4056
46	221	WI	WI01	2479	1.3981
47	227	BA	BA05	1023	1.3920
48	196	PE	PE06	3577	1.3598
49	130	WC	WC10	3072	1.3587
50	132	OH	OH07	1062	1.3409
51	19	HL	HL04	863	1.3407
52	175	CL	CL12	1775	1.3403
53	79	FV	FV04	1551	1.3314
54	13	JV	JV03	1630	1.3245
55	237	BU	BU01	1539	1.3164
56	50	NL	NL13	1653	1.3109
57	134	SK	SK03	627	1.2982
58	25	DG	DG05	2669	1.2930
59	142	FV	FV05	2858	1.2817
60	131	KL	KL07	1081	1.2729
61	141	NL	NL11	2860	1.2727
62	179	CM	CM09	1972	1.2672
63	14	BU	BU09	3389	1.2514
64	157	WL	WL08	1955	1.2450
65	74	SL	SL05	2550	1.2416
66	123	DG	DG01	1566	1.2318
67	121	KL	KL01	1606	1.2061
68	136	MP	MP07	2493	1.1953
69	177	SP	SP01	1885	1.1947
70	194	SU	SU06	1301	1.1945
71	174	WI	WI06	3041	1.1891
72	35	TP	TP01	1190	1.1840
73	163	LW	LW02	2890	1.1820
74	104	SU	SU02	2070	1.1783
75	215	HV	HV04	1326	1.1727
76	250	OH	OH02	1735	1.1608
77	118	BL	BL04	2499	1.1525
78	168	MP	MP02	4053	1.1458
79	181	CM	CM02	2291	1.1427
80	2	HM	HM11	5138	1.1376
81	58	MC	MC08	1984	1.1361
82	210	HC	HC08	2586	1.1342
83	71	HL	HL01	3780	1.1339
84	65	CF	CF05	1033	1.1297
85	183	RP	RP07	1993	1.1254
86	173	WI	WI04	4126	1.1231
87	176	CL	CL07	1046	1.1195
88	17	OH	OH09	1546	1.0983
89	241	BU	BU06	3298	1.0922
90	129	JV	JV01	2163	1.0841
91	109	HM	HM09	684	1.0819

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2019 SAIFI Ranking	2018 SAIFI Ranking	Substation Identification	Feeder Identification	Number of Customers	2019 SAIFI Value
92	39	ST	ST07	2896	1.0815
93	271	TR	TR08	986	1.0791
94	94	WA	WA08	658	1.0729
95	18	DE	DE22	3681	1.0663
96	198	BL	BL06	2305	1.0625
97	264	ST	ST08	736	1.0584
98	12	SR	SR02	1059	1.0557
99	218	NW	NW03	2187	1.0530
100	268	KB	KB02	113	1.0442
101	78	PL	PL03	4074	1.0366
102	87	TP	TP06	1185	1.0101
103	0	TR	TR05	20	1.0000
104	0	PL	PL13	21	1.0000
105	191	FI	FI02	1766	0.8256
106	113	ST	ST02	1386	0.8196
107	120	CA	CA01	1436	0.7932
108	6	WL	WL07	2529	0.7845
109	1	LS	LS04	1419	0.7703
110	114	BU	BU03	2143	0.6962
111	209	CL	CL10	2175	0.6225
112	170	SL	SL02	3252	0.6055
113	34	SP	SP12	2658	0.6001
114	126	MP	MP05	1958	0.5986
115	30	WL	WL04	2020	0.5921
116	47	ST	ST03	2148	0.5666
117	155	CM	CM01	359	0.5655
118	161	TR	TR02	3696	0.5630
119	29	CL	CL11	1333	0.5386
120	72	HL	HL03	810	0.5333
121	150	MC	MC11	741	0.4953
122	106	NL	NL01	554	0.4928
123	100	WL	WL01	1897	0.4808
124	156	JL	JL01	1875	0.4437
125	52	GR	GR08	3342	0.4399
126	0	SW	SW06	1194	0.4288
127	152	WL	WL02	1515	0.4158
128	105	HL	HL02	1824	0.4090
129	211	JV	JV08	1397	0.3973
130	61	JV	JV04	1162	0.3950
131	172	KB	KB04	1663	0.3867
132	56	SW	SW08	2471	0.3841
133	128	KB	KB01	667	0.3598
134	26	ER	ER03	148	0.3581
135	169	WA	WA03	691	0.3575
136	102	HM	HM01	1466	0.3540
137	246	SP	SP08	2719	0.3512

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2019 SAIFI Ranking	2018 SAIFI Ranking	Substation Identification	Feeder Identification	Number of Customers	2019 SAIFI Value
138	81	JE	JE03	1127	0.3496
139	49	MP	MP06	3391	0.3427
140	138	BC	BC05	908	0.3370
141	272	SP	SP07	253	0.3281
142	0	SH	SH04	141	0.3050
143	149	PE	PE04	1890	0.3011
144	257	KB	KB03	3801	0.3010
145	154	WA	WA05	585	0.2991
146	202	AD	AD06	877	0.2862
147	140	MT	MT10	173	0.2717
148	185	AD	AD02	898	0.2673
149	223	CC	CC05	255	0.2510
150	135	BA	BA04	701	0.2482
151	57	AD	AD05	2386	0.2469
152	51	AG	AG04	2745	0.2412
153	83	KL	KL04	915	0.2404
154	254	PL	PL11	2392	0.2379
155	244	DL	DL01	2969	0.2361
156	184	PE	PE07	2537	0.2310
157	62	SW	SW04	1979	0.2213
158	64	SP	SP10	469	0.2175
159	189	TR	TR07	1210	0.2157
160	203	OH	OH08	1337	0.2132
161	224	MU	MU04	329	0.2128
162	162	PE	PE03	1611	0.2123
163	166	FI	FI01	3609	0.2095
164	127	KL	KL03	657	0.2085
165	200	SU	SU04	1922	0.2071
166	108	PE	PE05	838	0.2005
167	0	BC	BC09	875	0.1989
168	53	WL	WL05	712	0.1980
169	36	MP	MP09	1102	0.1978
170	93	WA	WA02	438	0.1963
171	153	SW	SW05	2348	0.1925
172	219	CA	CA02	2462	0.1917
173	234	FI	FI04	1921	0.1791
174	199	CM	CM03	1044	0.1782
175	195	DG	DG02	45	0.1778
176	207	WA	WA04	198	0.1768
177	0	SH	SH02	291	0.1753
178	245	JE	JE06	262	0.1679
179	252	SR	SR01	2718	0.1674
180	107	FI	FI05	2613	0.1665
181	217	BU	BU05	51	0.1569
182	231	OH	OH06	1810	0.1530
183	180	LS	LS06	518	0.1525

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2019 SAIFI Ranking	2018 SAIFI Ranking	Substation Identification	Feeder Identification	Number of Customers	2019 SAIFI Value
184	42	NW	NW05	1673	0.1524
185	148	SP	SP09	1214	0.1507
186	261	BA	BA03	2120	0.1486
187	228	JL	JL03	1471	0.1482
188	270	LW	LW04	153	0.1438
189	0	SW	SW02	3688	0.1418
190	133	CM	CM10	1470	0.1415
191	222	GR	GR07	3307	0.1388
192	247	HC	HC07	4472	0.1277
193	99	CL	CL02	3787	0.1267
194	0	CM	CM07	2422	0.1239
195	73	AD	AD01	1357	0.1194
196	38	WI	WI09	1566	0.1181
197	190	KB	KB05	850	0.1176
198	96	MC	MC05	1817	0.1161
199	119	CL	CL05	5354	0.1136
200	37	SK	SK06	1194	0.1106
201	0	SW	SW07	2965	0.1093
202	205	WI	WI02	2508	0.1093
203	188	SL	SL08	1615	0.1084
204	273	MU	MU03	1545	0.1081
205	248	HL	HL05	1854	0.1079
206	55	JV	JV05	1668	0.1049
207	167	CL	CL04	1086	0.1022
208	178	LS	LS02	441	0.1020
209	233	HM	HM08	1194	0.1013
210	103	HC	HC03	2563	0.0979
211	122	MP	MP03	1143	0.0936
212	230	TP	TP04	379	0.0923
213	274	HL	HL06	1821	0.0906
214	88	BU	BU07	376	0.0904
215	197	BA	BA10	723	0.0899
216	212	MC	MC01	1246	0.0875
217	147	KL	KL08	1467	0.0866
218	158	BU	BU02	208	0.0865
219	201	TR	TR03	2834	0.0801
220	144	CF	CF04	2367	0.0798
221	20	JE	JE02	1592	0.0798
222	91	SU	SU13	3061	0.0791
223	214	CF	CF02	1668	0.0785
224	256	BA	BA11	2364	0.0778
225	165	AG	AG03	1239	0.0775
226	171	PL	PL02	1813	0.0761
227	151	CL	CL01	1061	0.0716
228	69	BL	BL08	3621	0.0666
229	186	FV	FV02	1047	0.0659

Service Quality Report to the Public Utility Commission of Texas

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2019 SAIFI Ranking	2018 SAIFI Ranking	Substation Identification	Feeder Identification	Number of Customers	2019 SAIFI Value
230	187	PE	PE01	3319	0.0630
231	66	OH	OH05	3180	0.0629
232	229	CL	CL08	2262	0.0601
233	21	HV	HV05	1958	0.0582
234	263	MC	MC07	694	0.0576
235	226	BL	BL01	2511	0.0573
236	139	CL	CL09	915	0.0557
237	208	BU	BU08	2550	0.0529
238	193	SK	SK01	676	0.0488
239	46	SP	SP11	2005	0.0484
240	82	SK	SK04	1738	0.0472
241	232	WI	WI08	1485	0.0451
242	10	HM	HM03	1711	0.0450
243	251	GR	GR09	582	0.0447
244	240	BA	BA06	183	0.0437
245	8	JE	JE04	2200	0.0432
246	216	JE	JE05	934	0.0428
247	255	SU	SU15	619	0.0388
248	258	SL	SL09	4412	0.0376
249	204	SU	SU01	650	0.0338
250	160	WC	WC07	1247	0.0329
251	269	JL	JL06	244	0.0328
252	0	BE	BE01	36	0.0278
253	85	BA	BA09	1909	0.0278
254	266	SP	SP02	2005	0.0254
255	0	JV	JV02	41	0.0244
256	76	NW	NW01	1980	0.0207
257	84	HM	HM10	247	0.0202
258	7	BL	BL07	2298	0.0196
259	80	DE	DE03	2729	0.0121
260	111	ST	ST04	1119	0.0116
261	0	DE	DE02	572	0.0105
262	5	TP	TP02	2119	0.0104
263	225	HV	HV02	2075	0.0101
264	253	MC	MC10	110	0.0091
265	262	CC	CC02	1341	0.0089
266	0	SL	SL04	4217	0.0085
267	267	HV	HV01	1175	0.0077
268	0	JV	JV09	1609	0.0075
269	182	HC	HC02	548	0.0073
270	115	CC	CC03	1469	0.0068
271	0	MU	MU01	246	0.0041
272	260	BE	BE06	286	0.0035
273	259	BA	BA02	459	0.0022
274	92	SU	SU14	486	0.0021
275	0	NW	NW02	2258	0.0018

Service Quality Report to the Public Utility Commission of Texas

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2019 SAIFI Ranking	2018 SAIFI Ranking	Substation Identification	Feeder Identification	Number of Customers	2019 SAIFI Value
276	238	OH	OH03	606	0.0017
277	192	SK	SK05	1134	0.0009
278	265	TP	TP08	1290	0.0008
279	4	RP	RP08	1562	0.0006

Service Quality Report to the Public Utility Commission of Texas

Distribution Feeder Indices for Forced Interruptions

List all Distribution Feeders on Texas System

Total Number of Feeders

With 10 or more Customers

279

Add or Delete Rows as Necessary

AUSTIN ENERGY(FILING AS A COURTESY)

2019 SAIDI Ranking	2018 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2019 SAIDI Value
1	0	TR	TR05	20	576.69
2	48	BU	BU04	311	534.08
3	13	CC	CC01	1044	406.73
4	106	ST	ST05	1125	386.28
5	124	NL	NL02	1140	345.58
6	36	NL	NL08	1513	342.90
7	269	TR	TR08	986	337.58
8	35	LW	LW05	2527	305.72
9	186	BL	BL08	3621	264.89
10	96	HV	HV06	986	253.49
11	203	CL	CL07	1046	203.40
12	115	LS	LS01	1733	195.69
13	156	SP	SP01	1885	195.40
14	20	JV	JV03	1630	185.91
15	24	NL	NL14	802	176.04
16	271	KB	KB02	113	172.07
17	110	ST	ST07	2896	168.57
18	66	WC	WC08	2383	168.30
19	67	DG	DG04	1000	168.06
20	98	FV	FV03	2842	166.49
21	8	MC	MC02	2206	164.95
22	34	CA	CA04	2930	163.58
23	69	HC	HC11	4132	162.55
24	123	TP	TP07	1449	160.76
25	40	WA	WA08	658	160.06
26	3	CF	CF03	1235	159.75
27	236	WI	WI01	2479	158.10
28	31	BE	BE05	1746	140.63
29	54	ST	ST06	881	140.49
30	70	TP	TP06	1185	135.90
31	93	BE	BE03	344	132.98
32	33	ER	ER03	148	126.88
33	12	NL	NL15	2554	125.87
34	2	BE	BE02	289	123.63
35	120	FV	FV01	1724	121.95
36	219	BA	BA05	1023	121.59
37	1	LS	LS04	1419	121.56
38	50	WA	WA01	2520	119.66
39	164	CM	CM02	2291	118.44
40	19	CF	CF05	1033	115.89
41	111	WC	WC10	3072	112.09
42	90	HM	HM09	684	109.68
43	78	KL	KL06	1592	109.47

Service Quality Report to the Public Utility Commission of Texas

AUSTIN ENERGY(FILING AS A COURTESY)

2019 SAIDI Ranking	2018 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2019 SAIDI Value
44	9	PL	PL10	2821	108.01
45	77	HL	HL01	3780	106.68
46	53	BC	BC08	697	105.26
47	65	NL	NL12	2062	104.80
48	30	TP	TP01	1190	103.89
49	68	BC	BC03	1468	102.78
50	55	OH	OH09	1546	102.65
51	228	KB	KB06	3489	101.57
52	117	AG	AG02	1252	101.53
53	43	SL	SL01	3978	100.79
54	114	SW	SW01	2652	99.75
55	132	NL	NL11	2860	99.07
56	107	MC	MC06	2590	97.43
57	47	NL	NL01	554	96.29
58	224	BL	BL06	2305	93.57
59	220	PE	PE06	3577	92.28
60	196	JL	JL04	1503	91.22
61	79	DG	DG05	2669	90.69
62	223	CA	CA05	2936	89.63
63	11	WL	WL07	2529	89.38
64	242	HC	HC01	4540	88.43
65	7	SR	SR02	1059	86.14
66	108	DE	DE24	4450	86.04
67	169	WL	WL08	1955	81.32
68	73	MP	MP06	3391	80.54
69	80	CA	CA01	1436	79.98
70	44	OH	OH07	1062	79.60
71	81	LW	LW03	1782	78.38
72	161	AD	AD02	898	78.19
73	102	FV	FV04	1551	76.78
74	174	WI	WI04	4126	75.34
75	172	CM	CM01	359	75.31
76	163	RP	RP07	1993	74.92
77	84	GR	GR08	3342	73.62
78	82	MP	MP02	4053	70.79
79	206	HV	HV04	1326	70.66
80	61	MP	MP05	1958	69.96
81	137	FV	FV05	2858	68.56
82	235	BU	BU01	1539	68.42
83	38	SP	SP12	2658	68.01
84	113	PL	PL03	4074	67.64
85	159	CM	CM09	1972	67.09
86	0	PL	PL13	21	67.06
87	143	SL	SL05	2550	66.38
88	229	SU	SU06	1301	65.68
89	247	OH	OH02	1735	63.95
90	180	TR	TR02	3696	62.66
91	187	SL	SL02	3252	62.21

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2019 SAIDI Ranking	2018 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2019 SAIDI Value
92	5	WL	WL06	1980	61.94
93	101	SK	SK03	627	61.81
94	27	HL	HL04	863	61.74
95	88	WL	WL01	1897	61.33
96	57	FI	FI05	2613	60.81
97	46	ST	ST03	2148	60.63
98	92	ST	ST02	1386	60.24
99	133	JV	JV04	1162	60.02
100	188	WA	WA04	198	59.98
101	25	CL	CL11	1333	58.88
102	71	BL	BL04	2499	58.87
103	198	BU	BU06	3298	57.78
104	103	HC	HC06	5637	57.26
105	0	SW	SW06	1194	55.10
106	145	WA	WA03	691	55.09
107	201	CL	CL10	2175	54.52
108	87	HL	HL03	810	54.51
109	56	NL	NL13	1653	53.95
110	155	LW	LW02	2890	53.02
111	141	AG	AG04	2745	52.38
112	167	NW	NW03	2187	52.35
113	239	HC	HC04	1738	51.50
114	138	KL	KL07	1081	51.28
115	135	MC	MC08	1984	50.86
116	62	SU	SU02	2070	49.82
117	245	JE	JE06	262	48.97
118	99	JV	JV01	2163	47.10
119	136	BL	BL02	2984	46.41
120	94	HC	HC10	2634	46.21
121	126	DG	DG01	1566	43.87
122	95	WA	WA05	585	43.78
123	45	JE	JE03	1127	42.95
124	170	CL	CL12	1775	42.30
125	176	FI	FI02	1766	41.45
126	191	CC	CC05	255	41.22
127	177	HC	HC08	2586	41.08
128	234	AD	AD06	877	40.41
129	157	MU	MU04	329	40.32
130	259	AG	AG05	2058	38.64
131	104	DE	DE22	3681	36.44
132	85	HM	HM11	5138	36.29
133	58	HM	HM01	1466	36.14
134	0	SH	SH04	141	35.86
135	248	KB	KB03	3801	35.35
136	154	WL	WL02	1515	34.91
137	74	HL	HL02	1824	34.83

Service Quality Report to the Public Utility Commission of Texas

AUSTIN ENERGY(FILING AS A COURTESY)

2019 SAIDI Ranking	2018 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2019 SAIDI Value
138	91	WL	WL04	2020	32.54
139	97	BU	BU03	2143	32.23
140	272	SP	SP07	253	31.71
141	171	MC	MC11	741	31.23
142	181	SW	SW08	2471	31.01
143	64	SP	SP10	469	30.57
144	0	SH	SH02	291	30.45
145	237	JV	JV08	1397	30.18
146	51	MT	MT10	173	29.47
147	142	BA	BA04	701	28.92
148	129	KB	KB01	667	28.80
149	89	PE	PE04	1890	28.77
150	207	FI	FI04	1921	28.52
151	244	DL	DL01	2969	28.52
152	151	KB	KB04	1663	28.46
153	250	ST	ST08	736	27.99
154	194	CA	CA02	2462	27.28
155	28	BU	BU09	3389	26.44
156	122	BC	BC05	908	26.32
157	217	SP	SP08	2719	25.99
158	118	KL	KL03	657	25.97
159	86	MP	MP07	2493	24.19
160	14	WA	WA02	438	24.18
161	148	KL	KL01	1606	23.66
162	63	AD	AD01	1357	23.54
163	253	SR	SR01	2718	23.31
164	197	JL	JL01	1875	23.17
165	75	AD	AD05	2386	22.87
166	0	CM	CM07	2422	21.51
167	116	KL	KL04	915	21.02
168	72	MP	MP09	1102	20.36
169	119	SW	SW04	1979	20.31
170	153	SW	SW05	2348	19.79
171	240	HC	HC07	4472	19.43
172	0	BC	BC09	875	19.28
173	267	LW	LW04	153	18.71
174	216	TP	TP04	379	18.63
175	152	CM	CM10	1470	18.04
176	189	PE	PE03	1611	17.74
177	231	DG	DG02	45	17.27
178	213	OH	OH06	1810	15.67
179	210	PE	PE07	2537	15.37
180	83	WI	WI09	1566	15.31
181	166	FI	FI01	3609	14.92
182	26	WL	WL05	712	14.84
183	15	NW	NW05	1673	14.58

Service Quality Report to the Public Utility Commission of Texas

AUSTIN ENERGY(FILING AS A COURTESY)

2019 SAIDI Ranking	2018 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2019 SAIDI Value
184	0	SW	SW02	3688	14.48
185	199	MC	MC01	1246	14.44
186	52	MP	MP03	1143	14.33
187	162	CL	CL01	1061	14.30
188	184	JE	JE05	934	13.70
189	273	HL	HL06	1821	12.93
190	150	LS	LS06	518	12.80
191	243	JL	JL03	1471	12.69
192	160	AG	AG03	1239	12.64
193	221	CM	CM03	1044	12.43
194	185	BA	BA10	723	12.37
195	178	WI	WI06	3041	11.95
196	204	HM	HM08	1194	11.35
197	29	SK	SK06	1194	10.99
198	140	CL	CL05	5354	10.88
199	179	TR	TR07	1210	10.84
200	0	SW	SW07	2965	10.84
201	233	GR	GR07	3307	10.71
202	23	MC	MC05	1817	10.57
203	182	KB	KB05	850	10.48
204	175	CL	CL09	915	10.34
205	134	PE	PE05	838	10.05
206	147	LS	LS02	441	9.54
207	0	JV	JV02	41	9.25
208	241	HL	HL05	1854	9.19
209	274	MU	MU03	1545	8.94
210	212	SU	SU04	1922	8.86
211	131	CF	CF04	2367	8.86
212	22	CL	CL02	3787	8.41
213	230	BA	BA03	2120	8.17
214	255	WI	WI08	1485	8.02
215	130	HC	HC03	2563	7.86
216	17	JE	JE02	1592	7.78
217	195	OH	OH08	1337	7.46
218	251	BA	BA11	2364	7.35
219	215	WI	WI02	2508	7.29
220	144	PL	PL02	1813	7.26
221	100	SK	SK04	1738	7.11
222	127	SU	SU13	3061	7.09
223	128	BU	BU07	376	6.95
224	146	KL	KL08	1467	6.53
225	211	TR	TR03	2834	6.50
226	59	SP	SP11	2005	6.41
227	149	CL	CL04	1086	6.32
228	205	CL	CL08	2262	6.31
229	165	JV	JV05	1668	6.13

Service Quality Report to the Public Utility Commission of Texas

AUSTIN ENERGY(FILING AS A COURTESY)

2019 SAIDI Ranking	2018 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2019 SAIDI Value
230	208	BU	BU02	208	6.13
231	18	HV	HV05	1958	6.04
232	257	SL	SL08	1615	5.96
233	193	FV	FV02	1047	5.85
234	252	PL	PL11	2392	5.80
235	60	BA	BA09	1909	5.67
236	227	BU	BU05	51	5.33
237	125	OH	OH05	3180	5.28
238	158	SP	SP09	1214	5.14
239	192	CF	CF02	1668	5.01
240	0	BE	BE01	36	4.88
241	6	TP	TP02	2119	4.61
242	218	PE	PE01	3319	4.45
243	32	NW	NW01	1980	4.30
244	225	SL	SL09	4412	4.04
245	121	SK	SK01	676	3.96
246	249	MC	MC07	694	3.91
247	190	BL	BL01	2511	3.86
248	10	JE	JE04	2200	3.67
249	4	HM	HM03	1711	3.45
250	168	SU	SU01	650	3.27
251	256	BA	BA06	183	3.15
252	209	BU	BU08	2550	2.62
253	238	WC	WC07	1247	2.24
254	202	HV	HV02	2075	2.16
255	268	SU	SU15	619	2.15
256	270	SP	SP02	2005	1.87
257	254	CC	CC02	1341	1.81
258	49	BL	BL07	2298	1.74
259	263	GR	GR09	582	1.63
260	105	CC	CC03	1469	1.43
261	262	HV	HV01	1175	1.23
262	0	DE	DE02	572	1.12
263	258	JL	JL06	244	1.04
264	0	JV	JV09	1609	0.91
265	42	ST	ST04	1119	0.91
266	76	DE	DE03	2729	0.86
267	261	TP	TP08	1290	0.57
268	265	BE	BE06	286	0.46
269	41	HM	HM10	247	0.45
270	183	HC	HC02	548	0.42
271	0	MU	MU01	246	0.33
272	222	OH	OH03	606	0.24
273	226	SU	SU14	486	0.22
274	139	SK	SK05	1134	0.18
275	0	NW	NW02	2258	0.17

Service Quality Report to the Public Utility Commission of Texas

AUSTIN ENERGY(FILING AS A COURTESY)

2019 SAIDI Ranking	2018 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2019 SAIDI Value
276	266	BA	BA02	459	0.16
277	0	SL	SL04	4217	0.11
278	264	MC	MC10	110	0.10
279	16	RP	RP08	1562	0.05

Service Quality Report to the Public Utility Commission of Texas

AUSTIN ENERGY(FILING AS A COURTESY)

INTERRUPTION CAUSES

Provide the percentage of interruptions attributable to each cause.

2019 Reporting Year

Causes of Forced Interruptions	Percentage
Weather (Including Lightning)	10.82%
Vegetation	12.74%
Animals and Birds	18.52%
People (Including cars and farm equip)	3.93%
Utility-owned Equipment	38.95%
Other	0.19%
Unknown	14.85%