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**DOCKET NO. 50435**

**COMPLAINT OF KYLE A. SADLER  
AGAINST QUADVEST, L.P.**

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**PUBLIC UTILITY COMMISSION**

**OF TEXAS**

**ORDER NO. 1  
REQUIRING RESPONSES**

**I. Background**

This Order addresses the January 13, 2020, complaint of Kyle A. Sadler (complainant) against Quadvest, L.P. regarding billing for water service and related charges. This complaint was filed under 16 Texas Administrative Code (TAC) § 22.242 and is available on the Commission's Interchange webpage at, <http://interchange.puc.texas.gov>.

**II. Requiring Response**

Quadvest, L.P. must file a response to the complaint by no later than February 4, 2020, per 16 TAC § 22.78. The response must address the following:

1. the Commission's jurisdiction over this proceeding;
2. allegations raised in the complaint;
3. applicable statutes, rules, orders, and tariff provisions;
4. copies of any rates or tariffs that are the subject of this complaint; and
5. any other matters relevant to the complaint.

**III. Statement of Position from Commission Staff**

Commission Staff is required to file a statement of position regarding the complaint by February 11, 2020. As part of the statement of position, Commission Staff will address whether the complainant complied with the requirements for informal resolution and consultation with the municipality in which the complainant may live, in accordance with 16 TAC § 22.242(c) and (e).

**IV. Certificate of Service Required**

In all future filings, complainant must include a certificate of service in compliance with 16 TAC § 22.74(e).

**V. Filings**

Unless otherwise specified, an original and 10 copies of documents relating to this proceeding must be filed with the Commission filing clerk in accordance with 16 TAC § 22.71. A copy of each document filed with the Commission must also be served on all parties as required by 16 TAC § 22.74. All filings can be accessed on the Commission's Interchange webpage at, <http://interchange.puc.texas.gov>.

**VI. Ex Parte Communications**

*Ex parte* communications with the administrative law judge (ALJ) are prohibited per 16 TAC § 22.3(b)(2). Parties must communicate with the ALJ only through written documents filed with the Commission's Filing Clerk and served on all parties. Questions concerning this Order or any other order must be submitted in writing, filed with the Commission, and served on all parties of record.

**VII. Notifying Office of Public Utility Counsel**

The Office of Public Utility Counsel is notified of this proceeding by copy of this Order.

Signed at Austin, Texas the 14<sup>th</sup> day of January 2020.

**PUBLIC UTILITY COMMISSION OF TEXAS**



**HUNTER BURKHALTER**  
**ADMINISTRATIVE LAW JUDGE**