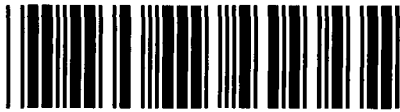


Control Number: 50435



Item Number: 1

Addendum StartPage: 0

Kyle A Sadler  
17225 Horseshoe Way  
New Caney, TX 77357

December 19, 2019

Public Utility Commission of Texas  
Central Records  
Attn: Filing Clerk  
1701 N. Congress Avenue  
P.O. Box 13326  
Austin, TX 78711-3326

RE: Formal Complaint against Quadvest manipulation of utility bill  
Complaint # CP2019100843

To whom it may concern:

This correspondence is to file a formal complaint with the Public Utility Commission (PUC) of Texas against Quadvest, a municipal water district. The correspondence is being filed subsequent and by process of the Customer Protection Division (CPD) of the PUC.

On November 11, 2019, the CPD concluded their assessment of the complaint I originally filed via the PUC of Texas' website. In this original complaint, I stated that Quadvest, our sole water supplier, appears to have been manipulating the quantity of water usage thus over billing our household. I cited multiple occasions of extended travel by our family where no usage should have occurred. This time frame dated back to as early as July of 2014. However, during the course of the CPD's inquiry, Quadvest did not comply with the date ranges provided of the extended travel and only provided a "snapshot" of a time period of 5/8/2019-10/25/2019. In their response they cited information like "the data log would suggest that Mr. Saddler (misspell) has an irrigation system as his usage spike every 2 to 3 days" and the discussion of the storm. What they are not addressing is the erratic behavior of water usage on a "normal" daily basis.

A few issues/questions arise with the data provide versus the statements made by myself. My assertion is that there is software manipulation in the recording of daily usage. In essence, the merchant has his thumb on the scale when weighing.

Quadvest is limited by regulation on the maximum profit margin they can charge as a municipal water district. They are not able to increase gross revenue without justification of increase expenses. Therefore, the only way to increase net revenue is to falsify the gross revenue amounts for a proportionate increase in expenses, thus keeping profit within compliance. 100 gallons over various days during a month multiplied by the number of household administered by the company dramatically increases the volume of billable usage.

As Quadvest sites in their response they "can never determine exactly what customers' usage is attributed to". But as the customer, I can state that our house was unoccupied from September 19 thru October 2, 2019. Nobody was in the house. On September 19, 2019, our house received 7 ft. of water. The Quadvest water meter was under at least 3 ft. of water at the time. On September 20, 2019, our house was still under water with approximately 2 ft. of water. No water on the meter. Finally, on September 21, 2019 our house and property



were free of water; however, there were no leaks or running water. Quadvest data shows water usage occurring during this time period. Further, on investigation by the PUC, because I have spoken and compared bills with neighbors, you will discover this "anomaly" occurring with other neighbors that were flooded. But this is just one example of where water usage billed for does not coincide with occupied household.

I would like to point out that on October 16 and October 17, Quadvest consumption has usage of 17,590 as we filled our approximate 16,000 gallon pool.

Next, as we look at this data, questions still arise to the fact that we didn't move back into the house until mid-November; however, water usage looks very suspicious for an unoccupied house. Why it's suspicious is that workers were at the house beginning October 10, 2019. Prior to that was demo and minimal water would have been used to wash hands and tools. But there is one other eye catching issue with this, consistency of consumption data. Notice similarities in numbers. If you would discuss fraud with auditors and investigators, similarities in numbers and also repetition would be red flags. Again, unoccupied house, minimal usage, and no daily usage.

Further, this has not been the first time our house has been flooded. Our house has been flooded on 4/18/2016, 5/27/2016, and 8/28/2017. During all of these events, we did not occupy the house but yet water consumption data billed for does not correlate with the actual fact that nobody occupied the property. I have requested daily consumption reports from Quadvest over the years but they have refused to produce these when requested. Again, if an auditor or investigator were to receive a refusal for support documents, it may stir some red flags.

In addition to those dates, our family has been on 2 mission trips lasting approximately 1 month. July 2014 and July and August of 2015. During which time period, the house was unoccupied. Again, daily consumption data was request and refused by Quadvest.

Since filling the most recent complaint, and Quadvest responding, our bill now is suspiciously lower than normal. However, we have now moved back into the house. A prudent person could assume to see an increase in usage however, was there manipulation of usage due to the fact that their billing had been questioned by the PUC? Also, they seem to display the same behavior pattern immediately subsequent the previous time I made a complaint against their billing & usage.

Another observation would be to look at their detailed usage log. In the past, odd usage was accounted for by Quadvest as "potential leaks" or "running water", however, just observing the usage, if there was an occurrence of leaks or running water, how is the accounting "0" for some days that are subsequent days of usage? Additionally, how are there days of usage under 200 gallons and other days that spike upward; outside of the usage of a sprinkler system? There should be a flow consistency in a household usage. Usage and behavioral patterns are utilized in law enforcement, auditing, marketing, etc.; however, according to Quadvest's data, usage is erratic and formulates no pattern. Even by viewing the sprinkler system when operational, a sprinkler system is operated by time. Time is equated and measurable by the flow. The flow in a sprinkler head will maintain a semi-consistent pattern of usage, unlike a human take a shower where some days may be longer than others. There are no patterns in their data.

With the dates and ranges of timeframes, it's not the fact that water was or was not consumed; it's the simple fact that in all instances, water consumption actually increased according to the billing cycle than the previous months. In some cases, most consumption for the rolling 12 month period.



As a secondary note to speak of the character of the leadership at Quadvest, in 2009 while attending a homeowner's association meeting, Simon Sequeira threatened to pass through all legal expenses to the homeowners if we sued them for something that they did. I don't remember what the issue was exactly but I remember what Mr. Sequeira said when this exchange was occurring. Mr. Sequeira said, "Just like we did the last time you sued us. Not only will your homeowners pay for our legal expenses, your homeowners will have to pay for whatever the judge awards your homeowners. No matter the case, you will not win." He was referring to the lawsuit that surrounds the Unfair Trade Practice lawsuit where Quadvest lied to homeowners and told them they had to install the larger and most expensive valve at the meter and claimed that the smaller and less expensive valve was not able to be installed. This was not a two person conversation; this was in front of the HOA board and the attendees.

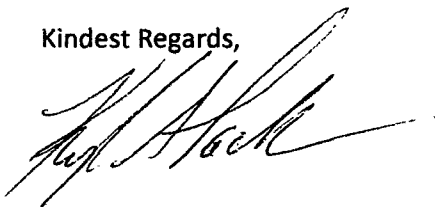
Quadvest has a history of being deceptive, manipulative and unethical.

With the information provided as far as billing dates, daily consumption, occupancy, etc. the next aspect has to be addressed. The pass-through of the fees from San Jacinto River Authority (SJRA). Quadvest refuses to answer this question, so maybe the PUC could research the answer to the question. "Why are the SJRA fees marked up higher than what is published by the SJRA and billed to Quadvest?" Again, it may only be a few cents difference, but if it is a pass-through on several thousand households and consumption rates are being manipulated via software programming, then this overage is outside regulated profit margins. As a former auditor, all the data and the behavior of Quadvest and its leadership and staff, scream of issues. What I keep citing is that consumption rates are being manipulated via software. Testing of the meter will not show any issues and monitoring their future data when they have demonstrated that they can manipulate the data by usage drop when focus is placed upon them only exemplifies that fraud is being committed.

This isn't a "witch hunt" or a simple "they overcharged me issue", this is a full scale fraud case because I am not the only one that has raised questions and filed informal complaints against Quadvest. I respectfully request a formal investigation into the billing and software manipulation that is occurring.

I thank you for your time and consideration. Please feel free to contact me with any questions or concerns.

Kindest Regards,

A handwritten signature in black ink, appearing to read 'Kyle A. Sadler', with a stylized, flowing script.

Kyle A. Sadler





Quadvest Water & Sewer Utility  
26926 FM 2978 Rd  
Magnolia, TX 77354  
PHONE (281) 356-5347

BILLING DATE	DUE DATE	ACCOUNT NUMBER
12/18/19	01/07/20	2154-00
AMOUNT DUE IF PAID BY DUE DATE		AFTER DUE DATE AMOUNT
\$51.46		\$56.61
BILLING QUESTIONS? PLEASE CALL:		
(281) 356-5347		

METER SIZE	SERVICE DATES	DAYS USED		
5/8	11/6/2019-12/5/2019	29		
PREVIOUS READING	PRESENT READING	CONSUMPTION		
894000	899000	5000		
METER NUMBER	SERVICE LOCATION			
12229506	17225 Horseshoe Way			
IMPORTANT MESSAGE				
<p>Did you know you can make a one-time payment or sign up for autopay online? Go to Quadvest.com, click on "Register/Login" to "Account" button. From there you can either register your new account number or use the one time Pay Now option. If you register your account, you can view and print bills and sign up for paperless e-billing.</p> <p>Thank you for your business. We appreciate the opportunity to serve you and your family.</p>				
<p><b>Our phones are answered 24/7</b> <b>281-356-5347</b></p> <p>Business Hours are 8:00am - 4:30pm Mon - Fri</p> <p>To hear current outages press 5</p> <p>To make a payment press 1</p> <p>Or go to <a href="http://www.quadvest.com">www.quadvest.com</a></p>				

DESCRIPTION OF CHARGES	AMOUNT
Previous Balance	202.01
Payment 12/04/2019	(202.01)
<b>Past Due Balance</b>	<b>0.00</b>
USAGE 1 - 10K	8.75
WATER SERVICE CHARGE	28.75
WATER FTCCR	(0.42)
SJRA FEES	14.00
TCEQ FEE	0.38
<b>TOTAL CURRENT CHARGES</b>	<b>51.46</b>
<b>AMOUNT DUE</b>	<b>\$51.46</b>

40000

20000

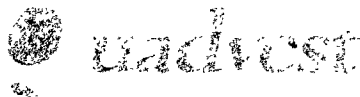
0

D J F M A M J J A S O N D

To ensure proper credit, detach bottom portion and return in the enclosed envelope

## REMITTANCE STUB

BILLING DATE	DUE DATE	ACCOUNT NUMBER
12/18/19	01/07/20	2154-00
BY DUE DATE	AFTER DUE DATE	AMOUNT PAID
\$51.46	\$56.61	



Quadvest Water & Sewer Utility  
26926 FM 2978 Rd  
Magnolia, TX 77354  
PHONE (281) 356-5347

## ADDRESSEE

QUA1218B AUTO 5-DIGIT 77357  
7000003122 00.0016.0067 3106/1



KYLE SADLER  
17225 HORSESHOE WAY  
NEW CANEY TX 77357-4776

## MAKE CHECK PAYABLE AND REMIT TO:



QUADVEST LP  
DEPT# 41993  
PO BOX 650020  
DALLAS TX 75265-0020

000021 5400 000051 46 00005661 4



DeAnn Walker  
Chairman

Arthur C. D'Andrea  
Commissioner

Shelly L. Botkin  
Commissioner

John Paul Urban  
Executive Director



Greg Abbott  
Governor

## Public Utility Commission of Texas

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11/14/2019

Mr Kyle Sadler  
17225 Horseshoe Way  
New Caney TX 77357

RE: Complaint # CP2019100843

Dear Mr Sadler:

The Customer Protection Division (CPD) of the Public Utility Commission (PUC) has received a complaint from you regarding an issue you had with Quadvest. In your complaint, you expressed your belief that Quadvest is manipulating the water bills. You report that you have been billed for an increased amount of water consumption each time you were displaced due to flooding or out of town. Most recently, your home was flooded for the fourth time on 9/19/2019 leaving the house empty for a month. You request an audit of their system.

With the information provided to us, we contacted Quadvest with a request that they research the complaint against them and provide us with a response to your concerns. Quadvest has supplied us with the requested information. CPD has reviewed the information presented by both you and Quadvest in order to ensure the company has acted consistently with applicable Substantive Rules. In their reply, they provided a daily usage history for your home from the period of 5/8/2019 through 10/25/2019, recorded by the AMR meter serving your home. Quadvest stated:

*"...Prior to Imelda's arrival there was only trace amounts of rainfall in Mr. Sadlers subdivision with temperatures in the mid to high 90's. Though Quadvest can never determine exactly what customers usage is attributed to, the data log would suggest that Mr. Saddler has an irrigation system as his usage spikes every 2 to 3 days showing usage amounts more than normal household usage such as flushing toilets, laundry, bathing and household sinks.*

*Immediately following the storm there is a day with very high usage, 10K gallons, and then a handful of days where there was higher than normal usage. On the 25<sup>th</sup> of September the usage goes to zero, and the next few days following drops very low."*



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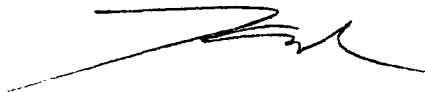
A copy of the daily usage will be included with this letter for your review. Review of the usage history shows that water usage was recorded after 9/19/2019, spiking the day after and continuing to be high for a few days afterward.

CPD's review of the information provided by you and Quadvest assisted with our final resolution. CPD has determined that Quadvest had billed based on the usage recorded by their water meter. Unfortunately, there is no way of knowing what the usage came from, but the meter does show water consumption. As discussed in your phone call to our office on 11/8/2019, CPD has no ability to perform field tests of their equipment nor break down their billing software. If you believe that the meter is not measuring accurately, you may request a meter test be performed per Substantive Rule §24.169(d). After review of the information provided, no adjustments are warranted.

Based on the investigation, CPD has determined that Quadvest has acted consistently with Substantive Rule §24.169- *Meters*.

Thank you for the opportunity to address your concerns. If we can assist you with future utility concerns, please contact us toll free through our Customer Assistance Call Center at 1-888-782-8477.

Sincerely,



Kenneth Ford  
Investigator  
Customer Protection Division  
Public Utility Commission of Texas

cc: Quadvest

enclosure: Daily usage history 5/8/2019 through 10/25/2019

By:

Could not load file or assembly 'Microsoft.ReportViewer.DataVisualization, Version=10.0.0.0, Culture=neutral, PublicKeyToken=b03f5f7f11d50a3a' or one of its dependencies. The system cannot find the file specified.

ReadNbr	Date/Time	Reading	Usage
1	08/22/16 11:33 PM	82550	140
2	08/21/16 11:33 PM	82410	90
3	08/20/16 11:33 PM	82320	60
4	08/19/16 11:33 PM	82260	500
5	08/18/16 11:33 PM	81760	530
6	08/17/16 11:33 PM	81230	370
7	08/16/16 11:33 PM	80860	380
8	08/15/16 11:33 PM	80480	380
9	08/14/16 11:33 PM	80100	370
10	08/13/16 11:33 PM	79730	480
11	08/12/16 11:33 PM	79250	2860
12	08/11/16 11:33 PM	76390	580
13	08/10/16 11:33 PM	75810	170
14	08/09/16 11:33 PM	75640	2990
15	08/08/16 11:33 PM	72650	380
16	08/07/16 11:33 PM	72270	2860
17	08/06/16 11:33 PM	69410	290
18	08/05/16 11:33 PM	69120	2960
19	08/04/16 11:33 PM	66160	300
20	08/03/16 11:33 PM	65860	200

By:

Could not load file or assembly 'Microsoft.ReportViewer.DataVisualization, Version=10.0.0.0, Culture=neutral, PublicKeyToken=b03f5f7f11d50a3a' or one of its dependencies. The system cannot find the file specified.

ReadNbr	Date/Time	Reading	Usage
21	08/02/16 11:33 PM	65660	2850
22	08/01/16 11:33 PM	62810	320
23	07/31/16 11:33 PM	62490	2750
24	07/30/16 11:33 PM	59740	60
25	07/29/16 11:33 PM	59680	2660
26	07/28/16 11:33 PM	57020	120
27	07/27/16 11:33 PM	56900	50
28	07/26/16 11:33 PM	56850	120
29	07/25/16 11:33 PM	56730	130
30	07/24/16 11:33 PM	56600	210
31	07/23/16 11:33 PM	56390	540
32	07/22/16 11:33 PM	55850	2840
33	07/21/16 11:33 PM	53010	150
34	07/20/16 11:33 PM	52860	160
35	07/19/16 11:33 PM	52700	230
36	07/18/16 11:33 PM	52470	470
37	07/17/16 11:33 PM	52000	4720
38	07/16/16 11:33 PM	47280	300
39	07/15/16 11:33 PM	46980	2760
40	07/14/16 11:33 PM	44220	670

By:

Could not load file or assembly 'Microsoft.ReportViewer.DataVisualization, Version=10.0.0.0, Culture=neutral, PublicKeyToken=b03f5f7f11d50a3a' or one of its dependencies. The system cannot find the file specified.

ReadNbr	Date/Time	Reading	Usage
41	07/13/16 11:33 PM	43550	380
42	07/12/16 11:33 PM	43170	2900
43	07/11/16 11:33 PM	40270	270
44	07/10/16 11:33 PM	40000	2880
45	07/09/16 11:33 PM	37120	1140
46	07/08/16 11:33 PM	35980	590
47	07/07/16 11:33 PM	35390	450
48	07/06/16 11:33 PM	34940	680
49	07/05/16 11:33 PM	34260	1530
50	07/04/16 11:33 PM	32730	1010
51	07/03/16 11:33 PM	31720	740
52	07/02/16 11:33 PM	30980	2530
53	07/01/16 11:33 PM	28450	1220
54	06/30/16 11:33 PM	27230	7790
55	06/29/16 11:33 PM	19440	11880
56	06/28/16 11:33 PM	7560	2020
57	06/27/16 11:33 PM	5540	370
58	06/26/16 11:33 PM	5170	460
59	06/25/16 11:33 PM	4710	180
60	06/24/16 11:33 PM	4530	360

By:

Could not load file or assembly 'Microsoft.ReportViewer.DataVisualization, Version=10.0.0.0, Culture=neutral, PublicKeyToken=b03f5f7f11d50a3a' or one of its dependencies. The system cannot find the file specified.

ReadNbr	Date/Time	Reading	Usage
61	06/23/16 11:33 PM	4170	140
62	06/22/16 11:33 PM	4030	120
63	06/21/16 11:33 PM	3910	160
64	06/20/16 11:33 PM	3750	360
65	06/19/16 11:33 PM	3390	330
66	06/18/16 11:33 PM	3060	550
67	06/17/16 11:33 PM	2510	290
68	06/16/16 11:33 PM	2220	300
69	06/15/16 11:33 PM	1920	200
70	06/14/16 11:33 PM	1720	170
71	06/13/16 11:33 PM	1550	250
72	06/12/16 11:33 PM	1300	160
73	06/11/16 11:33 PM	1140	180
74	06/10/16 11:33 PM	960	250
75	06/09/16 11:33 PM	710	170
76	06/08/16 11:33 PM	540	210
77	06/07/16 11:33 PM	330	140
78	06/06/16 11:33 PM	190	100
79	06/05/16 11:33 PM	90	0

Run Date: 10/25/19 01:49 PM

## Data Log

Page No: 1 of 9

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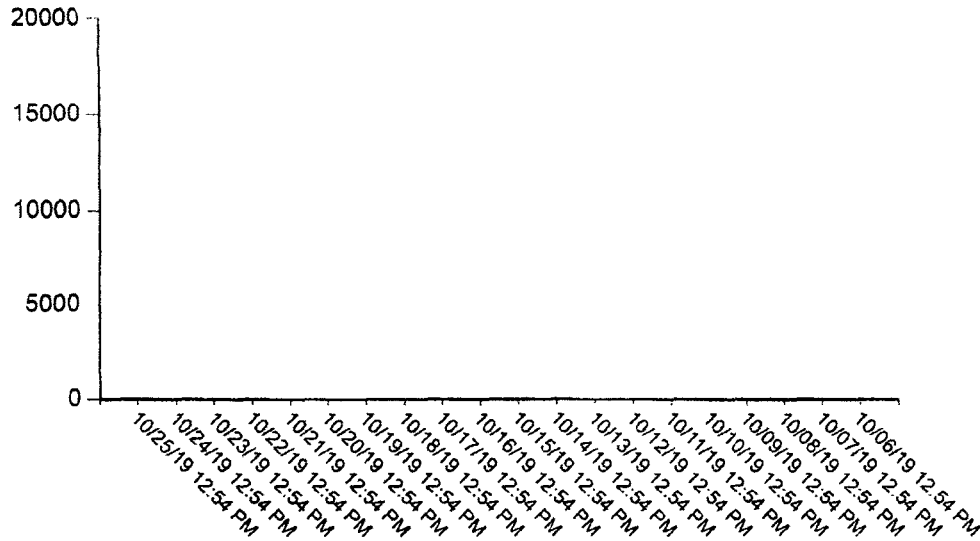
Sadler, 00Kyle

Report Period: 5/1/2019-10/25/2019

Total Consumption: 145920.00

17225 Horseshoe Way

Reading Period: 24 Hours



ReadNbr	Date/Time	Reading	Consumption	Error
1	10/25/19 12:54 PM	884880.00	160.00	
2	10/24/19 12:54 PM	884720.00	3110.00	
3	10/23/19 12:54 PM	881610.00	1360.00	
4	10/22/19 12:54 PM	880250.00	180.00	
5	10/21/19 12:54 PM	880070.00	250.00	
6	10/20/19 12:54 PM	879820.00	130.00	
7	10/19/19 12:54 PM	879690.00	30.00	
8	10/18/19 12:54 PM	879660.00	460.00	
9	10/17/19 12:54 PM	879200.00	16700.00	✗
10	10/16/19 12:54 PM	862500.00	890.00	
11	10/15/19 12:54 PM	861610.00	170.00	
12	10/14/19 12:54 PM	861440.00	160.00	
13	10/13/19 12:54 PM	861280.00	40.00	
14	10/12/19 12:54 PM	861240.00	70.00	
15	10/11/19 12:54 PM	861170.00	120.00	
16	10/10/19 12:54 PM	861050.00	120.00	
17	10/09/19 12:54 PM	860930.00	120.00	
18	10/08/19 12:54 PM	860810.00	470.00	
19	10/07/19 12:54 PM	860340.00	70.00	
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Run Date: 10/25/19 01:49 PM

## Data Log

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Meter EID: 12229506

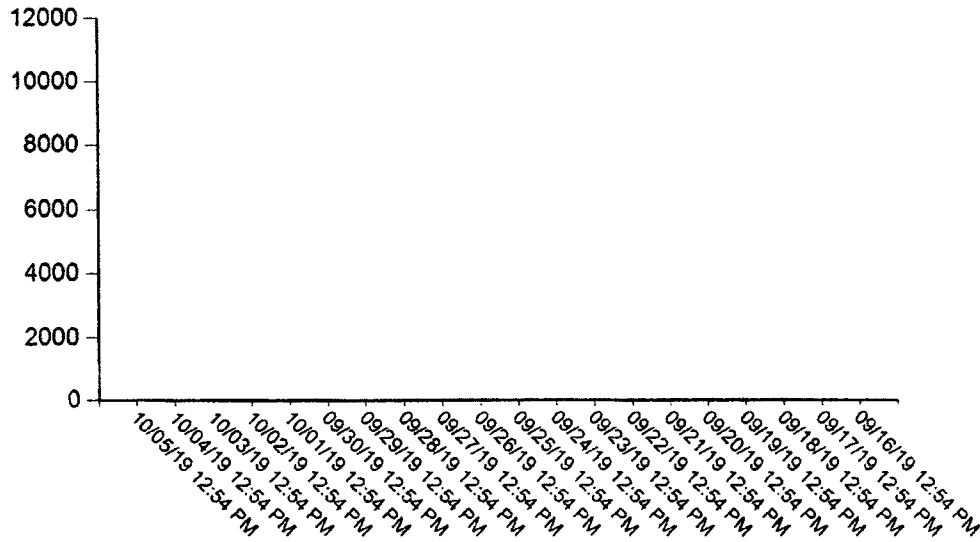
Sadler, 00Kyle

Report Period: 5/1/2019-10/25/2019

Total Consumption: 145920.00

17225 Horseshoe Way

Reading Period: 24 Hours



ReadNbr	Date/Time	Reading	Consumption	Rainfall
21	10/05/19 12:54 PM	859930.00	680.00	
22	10/04/19 12:54 PM	859250.00	250.00	.01 - .10
23	10/03/19 12:54 PM	859000.00	620.00	0
24	10/02/19 12:54 PM	858380.00	200.00	0
25	10/01/19 12:54 PM	858180.00	430.00	0
26	09/30/19 12:54 PM	857750.00	380.00	0
27	09/29/19 12:54 PM	857370.00	10.00	0
28	09/28/19 12:54 PM	857360.00	20.00	.50
29	09/27/19 12:54 PM	857340.00	310.00	0
30	09/26/19 12:54 PM	857030.00	70.00	0
31	09/25/19 12:54 PM	856960.00	0.00	0
32	09/24/19 12:54 PM	856960.00	490.00	.50
33	09/23/19 12:54 PM	856470.00	3070.00	0 - .01
34	09/22/19 12:54 PM	853400.00	2850.00	0
35	09/21/19 12:54 PM	850550.00	3410.00	.25
36	09/20/19 12:54 PM	847140.00	10430.00	10
37	09/19/19 12:54 PM	836710.00	2170.00	10
38	09/18/19 12:54 PM	834540.00	150.00	2.0
39	09/17/19 12:54 PM	834390.00	320.00	10
40	09/16/19 12:54 PM	834070.00	1440.00	0

*Meter under water*  
*House under water*  
 ?  
 \*



Run Date: 10/25/19 01:49 PM

## Data Log

Page No: 3 of 9

Meter EID: 12229506

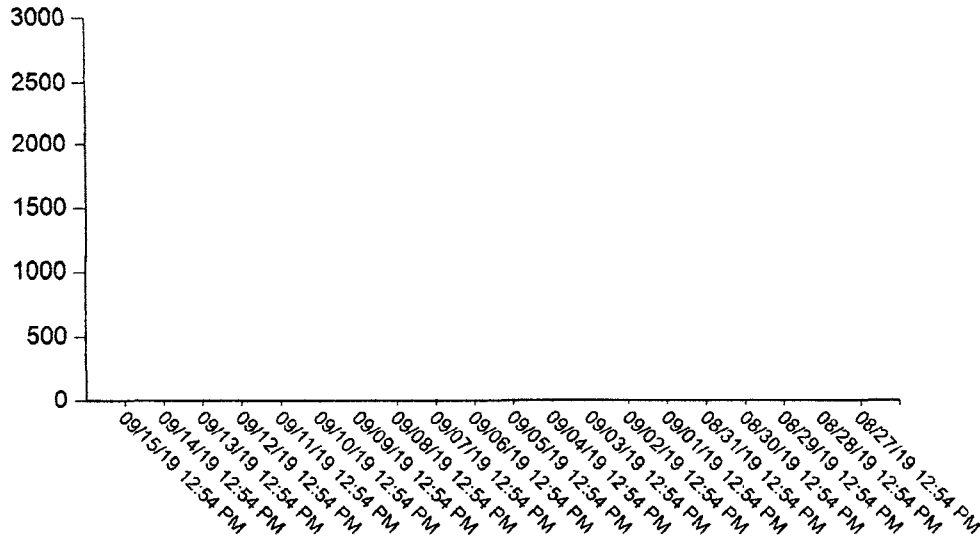
Sadler, 00Kyle

Report Period: 5/1/2019-10/25/2019

Total Consumption: 145920.00

17225 Horseshoe Way

Reading Period: 24 Hours



ReadNbr	Date/Time		Reading	Consumption	Rainfall
41	09/15/19 12:54 PM	S	832630.00	2320.00	0
42	09/14/19 12:54 PM		830310.00	630.00	0-0.1
43	09/13/19 12:54 PM	F	829680.00	1540.00	0.1-1.0
44	09/12/19 12:54 PM		828140.00	190.00	0.1
45	09/11/19 12:54 PM	W	827950.00	1360.00	0.1
46	09/10/19 12:54 PM		826590.00	170.00	0.1
47	09/09/19 12:54 PM	M	826420.00	1950.00	0
48	09/08/19 12:54 PM	S	824470.00	1870.00	0
49	09/07/19 12:54 PM		822600.00	140.00	0
50	09/06/19 12:54 PM	F	822460.00	1480.00	0
51	09/05/19 12:54 PM		820980.00	370.00	0
52	09/04/19 12:54 PM	W	820610.00	1490.00	
53	09/03/19 12:54 PM		819120.00	320.00	
54	09/02/19 12:54 PM	M	818800.00	2520.00	
55	09/01/19 12:54 PM		816280.00	250.00	
56	08/31/19 12:54 PM		816030.00	250.00	
57	08/30/19 12:54 PM	F	815780.00	1400.00	
58	08/29/19 12:54 PM		814380.00	400.00	
59	08/28/19 12:54 PM	W	813980.00	1260.00	
60	08/27/19 12:54 PM		812720.00	240.00	

Run Date: 10/25/19 01:49 PM

## Data Log

Page No: 4 of 9

Meter EID: 12229506

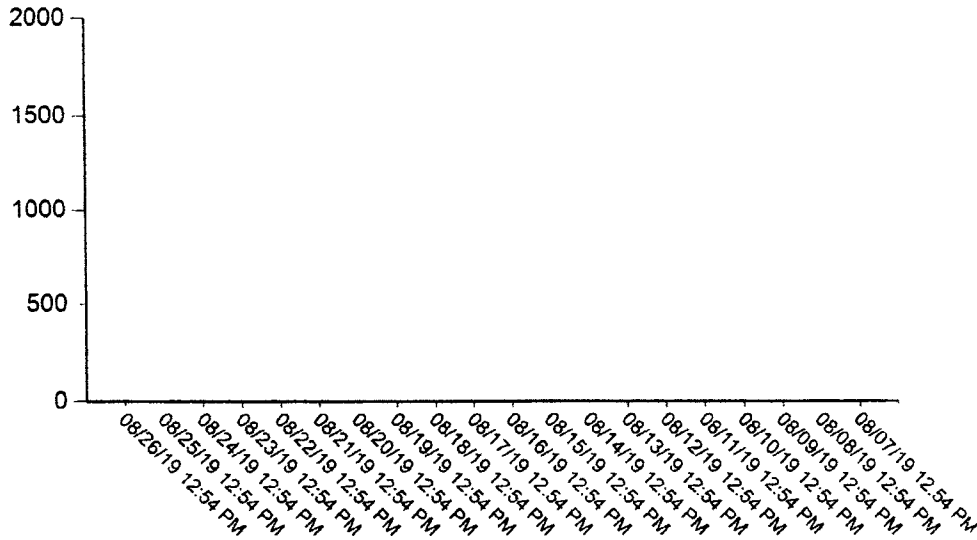
Sadler, 00Kyle

Report Period: 5/1/2019-10/25/2019

Total Consumption: 145920.00

17225 Horseshoe Way

Reading Period: 24 Hours



ReadNbr	Date/Time	Reading	Consumption	Error
61	08/26/19 12:54 PM	812480.00	90.00	
62	08/25/19 12:54 PM S	812390.00	1330.00	
63	08/24/19 12:54 PM	811060.00	590.00	
64	08/23/19 12:54 PM	810470.00	280.00	
65	08/22/19 12:54 PM Th	810190.00	930.00	
66	08/21/19 12:54 PM W	809260.00	1370.00	
67	08/20/19 12:54 PM	807890.00	200.00	
68	08/19/19 12:54 PM M	807690.00	1570.00	
69	08/18/19 12:54 PM	806120.00	290.00	
70	08/17/19 12:54 PM Sat	805830.00	1890.00	
71	08/16/19 12:54 PM F	803940.00	1440.00	
72	08/15/19 12:54 PM	802500.00	260.00	
73	08/14/19 12:54 PM W	802240.00	1530.00	
74	08/13/19 12:54 PM	800710.00	610.00	
75	08/12/19 12:54 PM M	800100.00	1510.00	
76	08/11/19 12:54 PM	798590.00	170.00	
77	08/10/19 12:54 PM	798420.00	90.00	
78	08/09/19 12:54 PM F	798330.00	1630.00	
79	08/08/19 12:54 PM	796700.00	320.00	
80	08/07/19 12:54 PM W	796380.00	1810.00	

Run Date: 10/25/19 01:49 PM

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Meter EID: 12229506

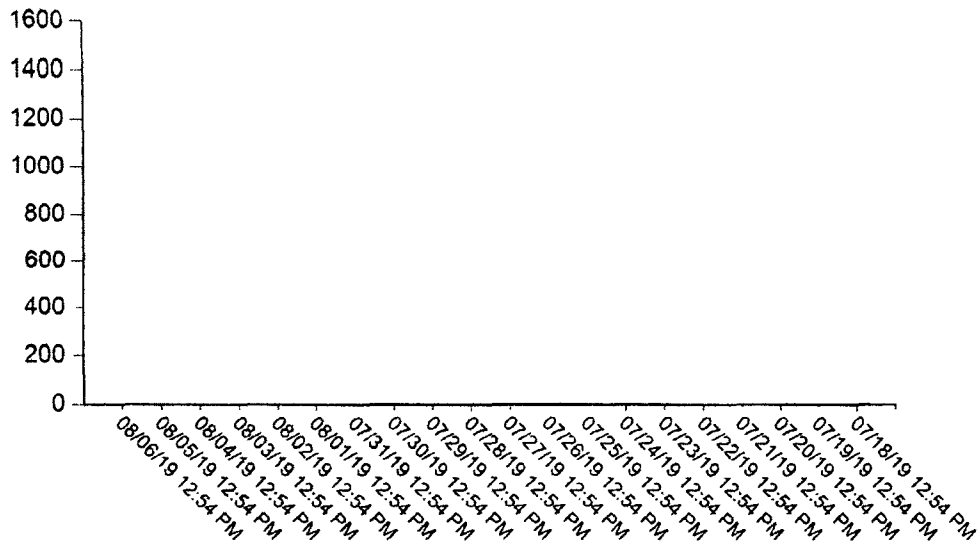
Sadler, 00Kyle

Report Period: 5/1/2019-10/25/2019

Total Consumption: 145920.00

17225 Horseshoe Way

Reading Period: 24 Hours



ReadNbr	Date/Time	Reading	Consumption	Error
81	08/06/19 12:54 PM	794570.00	260.00	
82	08/05/19 12:54 PM M	794310.00	1440.00	
83	08/04/19 12:54 PM	792870.00	370.00	
84	08/03/19 12:54 PM	792500.00	270.00	
85	08/02/19 12:54 PM F	792230.00	1330.00	
86	08/01/19 12:54 PM	790900.00	90.00	
87	07/31/19 12:54 PM W	790810.00	1300.00	2750
88	07/30/19 12:54 PM	789510.00	180.00	60
89	07/29/19 12:54 PM M	789330.00	1360.00	2660
90	07/28/19 12:54 PM	787970.00	160.00	120
91	07/27/19 12:54 PM	787810.00	330.00	50
92	07/26/19 12:54 PM I	787480.00	1390.00	120
93	07/25/19 12:54 PM	786090.00	230.00	130
94	07/24/19 12:54 PM W	785860.00	1410.00	210
95	07/23/19 12:54 PM	784450.00	120.00	540
96	07/22/19 12:54 PM	784330.00	340.00	2840
97	07/21/19 12:54 PM	783990.00	180.00	150
98	07/20/19 12:54 PM	783810.00	520.00	160
99	07/19/19 12:54 PM F	783290.00	1250.00	230
100	07/18/19 12:54 PM	782040.00	180.00	470

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Meter EID: 12229506

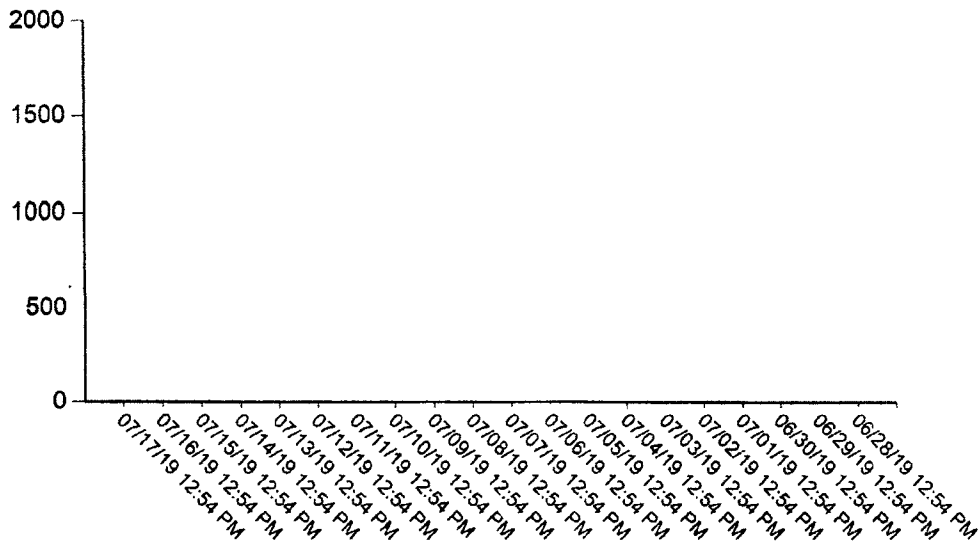
Sadler, 00Kyle

Report Period: 5/1/2019-10/25/2019

Total Consumption: 145920.00

17225 Horseshoe Way

Reading Period: 24 Hours



ReadNbr	Date/Time	Reading	Consumption	Error
101	07/17/19 12:54 PM <i>W</i>	781860.00	1300.00	<i>4720</i>
102	07/16/19 12:54 PM	780560.00	620.00	<i>300</i>
103	07/15/19 12:54 PM	779940.00	180.00	<i>2760</i>
104	07/14/19 12:54 PM	779760.00	310.00	<i>670</i>
105	07/13/19 12:54 PM	779450.00	280.00	<i>380</i>
106	07/12/19 12:54 PM <i>F</i>	779170.00	1260.00	<i>2900</i>
107	07/11/19 12:54 PM	777910.00	160.00	<i>270</i>
108	07/10/19 12:54 PM <i>W</i>	777750.00	1370.00	<i>2880</i>
109	07/09/19 12:54 PM	776380.00	110.00	<i>1140</i>
110	07/08/19 12:54 PM <i>M</i>	776270.00	1550.00	<i>590</i>
111	07/07/19 12:54 PM	774720.00	260.00	<i>450</i>
112	07/06/19 12:54 PM	774460.00	0.00	<i>680</i>
113	07/05/19 12:54 PM <i>F</i>	774460.00	1150.00	<i>1530</i>
114	07/04/19 12:54 PM	773310.00	20.00	<i>1010</i>
115	07/03/19 12:54 PM	773290.00	250.00	<i>740</i>
116	07/02/19 12:54 PM <i>S</i>	773040.00	220.00	<i>2530</i>
117	07/01/19 12:54 PM <i>M</i>	772820.00	1360.00	<i>1220</i>
118	06/30/19 12:54 PM	771460.00	330.00	
119	06/29/19 12:54 PM	771130.00	130.00	
120	06/28/19 12:54 PM <i>F</i>	771000.00	1250.00	

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Meter EID: 12229506

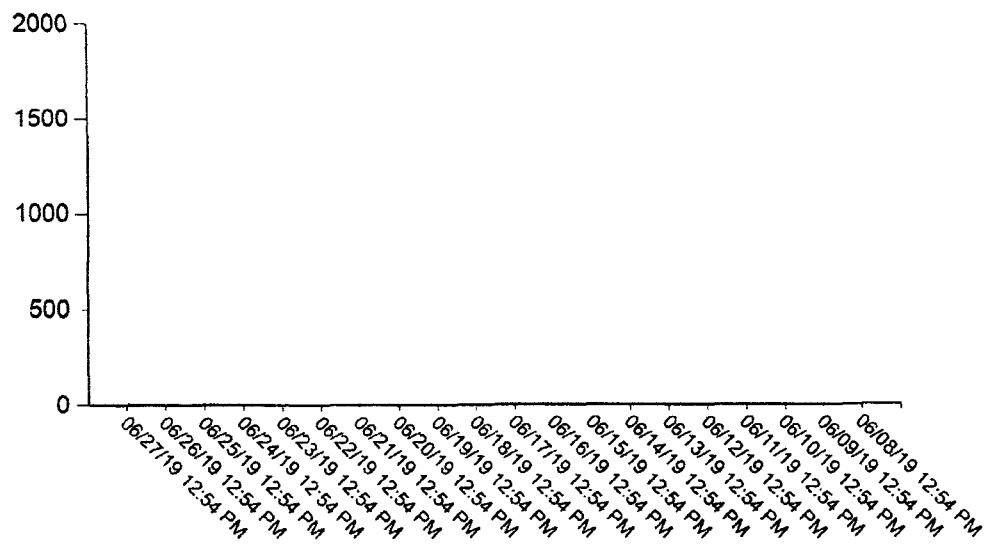
Sadler, 00Kyle

Report Period: 5/1/2019-10/25/2019

Total Consumption: 145920.00

17225 Horseshoe Way

Reading Period: 24 Hours



ReadNbr	Date/Time	Reading	Consumption	Error
121	06/27/19 12:54 PM	769750.00	140.00	
122	06/26/19 12:54 PM	769610.00	80.00	
123	06/25/19 12:54 PM	769530.00	200.00	
124	06/24/19 12:54 PM	769330.00	560.00	
125	06/23/19 12:54 PM	768770.00	900.00	
126	06/22/19 12:54 PM	767870.00	420.00	
127	06/21/19 12:54 PM	767450.00	1390.00	
128	06/20/19 12:54 PM	766060.00	110.00	
129	06/19/19 12:54 PM	765950.00	1350.00	
130	06/18/19 12:54 PM	764600.00	290.00	
131	06/17/19 12:54 PM	764310.00	140.00	
132	06/16/19 12:54 PM	764170.00	160.00	
133	06/15/19 12:54 PM	764010.00	270.00	
134	06/14/19 12:54 PM	763740.00	1430.00	
135	06/13/19 12:54 PM	762310.00	100.00	
136	06/12/19 12:54 PM	762210.00	1190.00	
137	06/11/19 12:54 PM	761020.00	130.00	
138	06/10/19 12:54 PM	760890.00	1510.00	
139	06/09/19 12:54 PM	759380.00	190.00	
140	06/08/19 12:54 PM	759190.00	170.00	

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Meter EID: 12229506

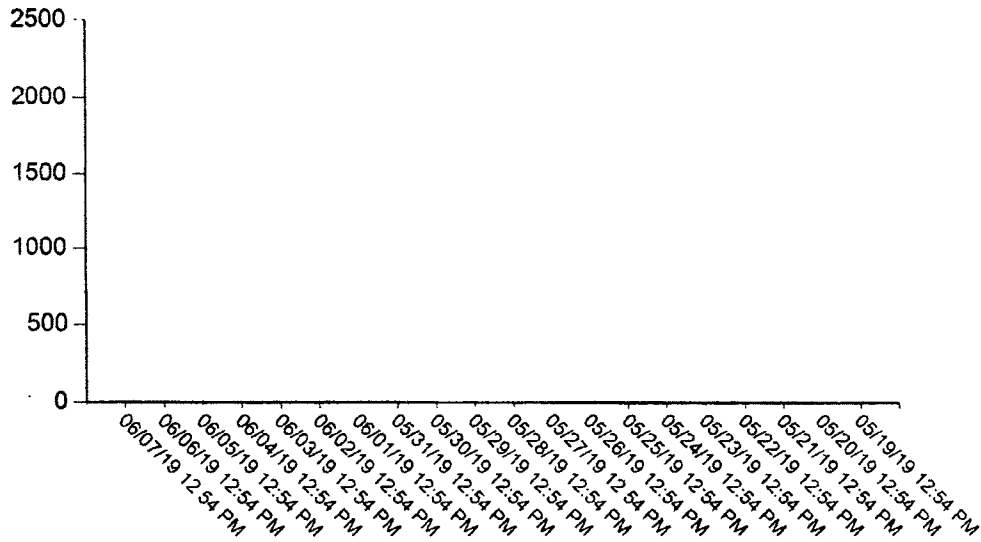
Sadler, 00Kyle

Report Period: 5/1/2019-10/25/2019

Total Consumption: 145920.00

17225 Horseshoe Way

Reading Period: 24 Hours



ReadNbr	Date/Time		Reading	Consumption	Error
141	06/07/19 12:54 PM	f	759020.00	1350.00	
142	06/06/19 12:54 PM		757670.00	270.00	
143	06/05/19 12:54 PM		757400.00	140.00	
144	06/04/19 12:54 PM		757260.00	230.00	
145	06/03/19 12:54 PM	M	757030.00	1230.00	
146	06/02/19 12:54 PM		755800.00	160.00	
147	06/01/19 12:54 PM		755640.00	150.00	
148	05/31/19 12:54 PM		755490.00	250.00	
149	05/30/19 12:54 PM		755240.00	450.00	
150	05/29/19 12:54 PM	W	754790.00	1230.00	
151	05/28/19 12:54 PM		753560.00	640.00	
152	05/27/19 12:54 PM	M	752920.00	1650.00	
153	05/26/19 12:54 PM		751270.00	190.00	
154	05/25/19 12:54 PM	Sat	751080.00	2420.00	
155	05/24/19 12:54 PM	f	748660.00	1210.00	
156	05/23/19 12:54 PM		747450.00	200.00	
157	05/22/19 12:54 PM	W	747250.00	1290.00	
158	05/21/19 12:54 PM		745960.00	280.00	
159	05/20/19 12:54 PM	M	745680.00	1150.00	
160	05/19/19 12:54 PM		744530.00	210.00	

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Meter EID: 12229506

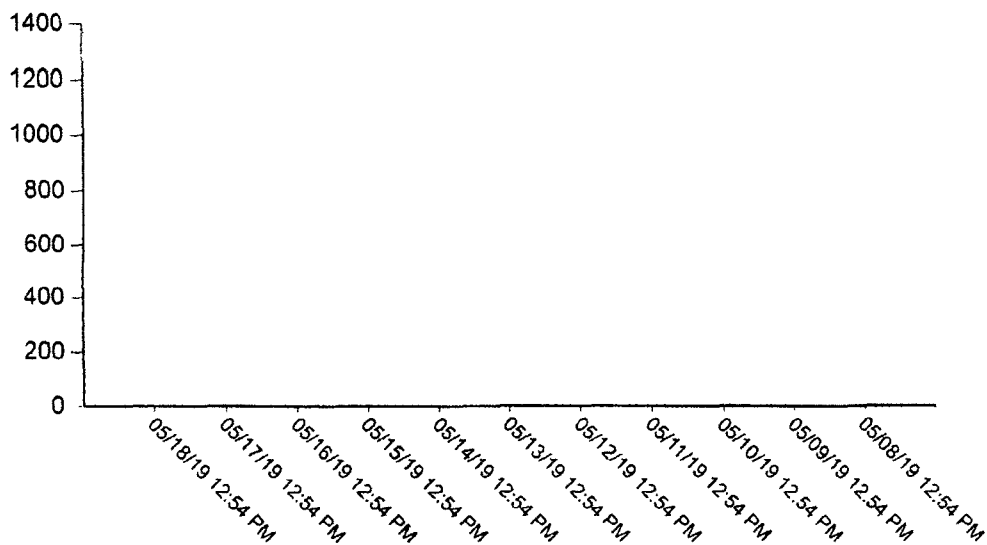
Sadler, 00Kyle

Report Period: 5/1/2019-10/25/2019

Total Consumption: 145920.00

17225 Horseshoe Way

Reading Period: 24 Hours



ReadNbr	Date/Time	Reading	Consumption	Error
161	05/18/19 12:54 PM	744320.00	730.00	
162	05/17/19 12:54 PM ✓	743590.00	1270.00	
163	05/16/19 12:54 PM	742320.00	330.00	
164	05/15/19 12:54 PM ✓	741990.00	1140.00	
165	05/14/19 12:54 PM	740850.00	100.00	
166	05/13/19 12:54 PM m	740750.00	1120.00	
167	05/12/19 12:54 PM	739630.00	130.00	
168	05/11/19 12:54 PM	739500.00	100.00	
169	05/10/19 12:54 PM	739400.00	70.00	
170	05/09/19 12:54 PM	739330.00	370.00	
171	05/08/19 12:54 PM	738960.00	0.00	