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PUBLIC UTILITY COMMISSION
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Service Quality Report
To The
Public Utility Commission of Texas
In Accordance With
Substantive Rule §25.81
2019 Reporting Year

Entergy Texas (ETI)

Project 50413

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Service Quality Report to the Public Utility Commission of Texas

Entergy Texas (ETI)

System SAIFI		Annual	Jan	Feb	March	April	May	June	July	Aug	Sept	Oct	Nov	Dec
Forced														
2019		1.632	0.062	0.067	0.066	0.165	0.240	0.233	0.200	0.122	0.094	0.168	0.098	0.119
Scheduled														
2019		0.077	0.007	0.007	0.007	0.006	0.005	0.003	0.006	0.008	0.005	0.009	0.006	0.008
Outside Causes														
2019		0.239	0.003	0.014	0.017	0.003	0.026	0.045	0.035	0.017	0.044	0.019	0.016	0.000
Major Events														
2019		0.649	0.000	0.000	0.000	0.064	0.347	0.000	0.000	0.000	0.187	0.051	0.000	0.000

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System SAIDI		Annual	Jan	Feb	March	April	May	June	July	Aug	Sept	Oct	Nov	Dec
Forced														
2019		263.7	8.8	7.9	7.7	35.2	32.0	65.6	28.4	17.3	9.4	25.0	12.9	13.5
Scheduled														
2019		10.4	1.0	0.6	1.4	1.0	0.5	0.3	0.7	0.8	0.7	1.6	0.6	1.1
Outside Causes														
2019		40.6	0.5	1.8	2.1	2.0	0.9	5.3	6.1	2.6	10.4	7.2	1.7	0.0
Major Events														
2019		409.4	0.0	0.0	0.0	43.9	228.2	0.0	0.0	0.0	124.8	12.6	0.0	0.0

Service Quality Report to the Public Utility Commission of Texas

Distribution Feeder Indices for Forced Interruptions

List all Distribution Feeders on Texas System

Total Number of Feeders

With 10 or more Customers

405

Add or Delete Rows as Necessary

Entergy Texas (ETI)

2019 SAIFI Ranking	2018 SAIFI Ranking	Substation Identification	Feeder Identification	Number of Customers	2019 SAIFI Value
1	236	PEE DEE	809PD	1665	8.497
2	38	ROSEDALE (TX)	151RS	1279	6.81
3	29	DOUCETTE	570DC	1146	6.633
4	27	GRIMES	982GR	762	6.264
5	125	CROCKETT	65CRK	551	6.194
6	206	DAYTON BULK	725DY	1578	5.792
7	302	GOSLIN	708GL	2226	5.186
8	297	NECHES	193NE	1436	5.171
9	220	APRIL	592AP	1133	4.905
10	270	NEW CANEY	334NC	6732	4.847
11	39	DAYTON BULK	724DY	2257	4.695
12	12	RIVTRIN	268RV	2648	4.564
13	77	CRYSTAL	570CR	1193	4.433
14	#N/A	FOREST	750FO	660	4.312
15	224	TEMCO	628TE	406	4.31
16	33	JOHNSTOWN	345JT	2025	4.289
17	26	GRIMES	883GR	879	4.22
18	8	KICKAPOO	251KP	1355	4.071
19	263	SHEAWILL	536SH	1413	3.907
20	73	TEMCO	627TE	934	3.889
21	237	LACON	537LA	2179	3.884
22	111	CHINA	92CHI	667	3.876
23	166	JOHNSTOWN	544JT	2826	3.867
24	75	HANKS	24HKS	815	3.861
25	219	GOSLIN	709GL	3600	3.848
26	#N/A	HEIGHTS	364HT	1829	3.82
27	177	JOHNSTOWN	343JT	1554	3.81
28	#N/A	HEIGHTS	362HT	118	3.754
29	296	OAK RIDGE (TX)	743OK	1093	3.626
30	195	SPLENDORA	307SP	1715	3.583
31	127	BAYOU FANNETT	250BY	324	3.466
32	79	HUNTSVILLE	610HU	1793	3.437
33	310	APRIL	590AP	1597	3.415
34	197	LACON	538LA	1483	3.411
35	280	CHEEK	166CH	376	3.348
36	62	CRYSTAL	566CR	1447	3.303
37	139	GRIMES	981GR	325	3.262
38	64	VIRGINIA	131VI	1364	3.249
39	163	METRO	724ME	1047	3.138
40	328	METRO	719ME	1823	3.108
41	171	SOUTH LIBERTY	714SL	115	3.104
42	76	CROCKETT	198CR	220	3.086
43	202	NEW CANEY	338NC	1494	3.071
44	300	WINFREE	342WN	1209	2.988

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Entergy Texas (ETI)

2019 SAIFI Ranking	2018 SAIFI Ranking	Substation Identification	Feeder Identification	Number of Customers	2019 SAIFI Value
45	2	MCLEWIS	380MC	2429	2.979
46	191	FOREST	751FO	3131	2.973
47	81	CLEVELAND (TX)	425CV	4247	2.972
48	25	GEORGIA	670GE	697	2.963
49	156	NEW CANEY	336NC	4915	2.938
50	193	LACON	539LA	2157	2.914
51	146	DOBBIN	920DO	1970	2.911
52	36	HANKS	25HKS	920	2.91
53	14	STOWELL	232ST	1165	2.859
54	63	HUNTSVILLE	600HU	2245	2.801
55	294	CROCKETT	195CR	971	2.793
56	223	DAYTON BULK	726DY	1573	2.759
57	227	OILLA	345OI	1466	2.75
58	46	ELIZABETH	122EL	734	2.729
59	108	PORT ACRES BULK	70PAS	764	2.69
60	3	FORT WORTH	567FT	469	2.674
61	351	ECHO	72ECH	498	2.649
62	34	MCLEWIS	381MC	1225	2.638
63	116	CONAIR	512CN	1234	2.604
64	11	DAYTON BULK	723DY	1090	2.599
65	102	MANCHESTER	67MAN	973	2.589
66	329	MAPLE	90MPL	334	2.584
67	49	HANKS	22HKS	1113	2.576
68	87	HARDIN	35HDN	831	2.551
69	354	NEW CANEY	337NC	587	2.509
70	104	APOLLO	321AP	1664	2.478
71	284	CHEEK	165CH	120	2.475
72	4	DOUCETTE	569DC	199	2.467
73	47	BENTWATER	520BW	2166	2.467
74	189	MCHALE	111MC	656	2.456
75	106	FRONT STREET	310FR	543	2.416
76	9	HIMEX	223HI	5115	2.411
77	183	PLANTATION (TX)	545PL	1122	2.404
78	158	LOVELLS LAKE	141LV	730	2.401
79	316	Alden Bridge	768AL	1531	2.395
80	151	MCDONALD	478MD	628	2.368
81	373	PORT NECHES	45PTN	922	2.358
82	35	TAMINA	599TA	460	2.348
83	314	JOHNSTOWN	342JT	736	2.34
84	221	PORT ACRES SUB	68PTA	1272	2.286
85	265	MAYHAW	673MA	1860	2.253
86	#N/A	HEIGHTS	365HT	238	2.244
87	99	CEDAR	698CE	21	2.238
88	179	NEW CANEY	304NC	1864	2.234
89	134	CENTRAL	132CE	1821	2.21
90	97	PEE DEE	806PD	2616	2.208
91	61	TANGLEWOOD	137TG	1506	2.199
92	337	NAVASOTA	904NA	1514	2.192

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93	21	BEVIL	155BE	3960	2.19
94	299	NAVASOTA	969NA	1132	2.172
95	276	VIDOR	161VD	577	2.165
96	96	GOSLIN	703GL	1647	2.146
97	68	DOBBIN	519DO	2110	2.102
98	360	MEMORIAL	281ML	832	2.076
99	110	CLEVELAND (TX)	426CV	3060	2.071
100	372	GOSLIN	702GL	1635	2.039
101	7	RIVTRIN	269RV	3017	2.035
102	105	PARKWAY	350PW	978	2.027
103	#N/A	HEIGHTS	363HT	1138	1.995
104	209	FORT WORTH	12FTW	1428	1.986
105	93	LOVELLS LAKE	142LV	389	1.982
106	200	PARKDALE	176PR	706	1.956
107	112	WYNTEX	632WT	889	1.915
108	17	TAMINA	317TA	812	1.91
109	172	MCDONALD	477MD	1584	1.91
110	100	CALDWELL INDUST	138CI	741	1.904
111	24	MAGNOLIA AMES	711MG	814	1.897
112	121	DAISETTA	744DA	692	1.844
113	86	WINSHIRE	241WS	1080	1.842
114	368	TANGLEWOOD	136TG	622	1.838
115	43	PANSY	185PS	1333	1.826
116	241	SHEAWILL	535SH	692	1.802
117	123	HUMPHREY (TX)	106HM	1051	1.794
118	273	HUNTSVILLE	607HU	3530	1.761
119	313	HAMPTON	158HA	1126	1.745
120	143	ECHO	73ECH	784	1.735
121	222	EASTGATE	781EG	1121	1.734
122	282	CONROE BULK	507CN	2214	1.724
123	262	SILSBEE	462SI	799	1.71
124	176	ELIZABETH	120EL	1357	1.707
125	332	CROWDER	103CD	1450	1.705
126	82	BRIARCLIFF	32BRC	1289	1.701
127	132	OAK RIDGE (TX)	744OK	3057	1.7
128	#N/A	HEIGHTS	360HT	287	1.686
129	315	METRO	723ME	777	1.618
130	312	CALVERT	6CAL	1590	1.61
131	133	LAKEVIEW	81LAV	1270	1.606
132	20	HANKAMER	207HA	772	1.575
133	344	OAK RIDGE (TX)	741OK	829	1.566
134	101	NEW CANEY	333NC	3908	1.56
135	246	MERLIN	374MR	560	1.554
136	274	OAK RIDGE (TX)	742OK	238	1.55
137	232	CALVERT	4CAL	2188	1.549
138	59	CLEVELAND (TX)	404CV	1880	1.509
139	88	MCDONALD	479MD	773	1.503
140	185	WESTSIDE	111WS	327	1.486

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141	22	FOREST	753FO	1400	1.479
142	229	FLETCHER	456FL	831	1.478
143	136	CROWDER	104CD	1674	1.464
144	65	STONEGATE	92STG	2023	1.462
145	277	DAYTON BULK	727DY	791	1.456
146	157	MCHALE	112MC	818	1.452
147	207	Alden Bridge	770AL	1882	1.451
148	180	CONAIR	513CN	1708	1.437
149	289	LINDBERGH	40LNB	1592	1.433
150	198	WESTSIDE	113WS	273	1.432
151	30	AMELIA BULK	180AM	1422	1.428
152	225	MCHALE	113MC	608	1.428
153	379	LONGMIRE	581LM	2579	1.418
154	292	WEST ORANGE	392WO	691	1.394
155	181	GOREE	681GR	656	1.392
156	164	TAMINA	316TA	301	1.389
157	28	WARREN	592WR	2278	1.381
158	306	WESTSIDE	112WS	379	1.361
159	71	FORT WORTH	99FTW	370	1.354
160	131	WARREN	506WR	1356	1.349
161	269	FLETCHER	457FL	1514	1.343
162	117	VIDOR	164VD	781	1.329
163	242	ELIZABETH	121EL	1463	1.324
164	51	WINSHIRE	240WS	959	1.317
165	161	GROVES-EGSI	62GRO	1562	1.286
166	226	BENTWATER	521BW	2102	1.271
167	356	FRONT STREET	307FR	491	1.269
168	201	ECHO	70ECH	1697	1.256
169	83	AMELIA BULK	181AM	2458	1.251
170	53	METRO	722ME	1235	1.24
171	386	GOSLIN	704GL	1680	1.217
172	95	STOWELL	233ST	691	1.216
173	228	LACON	540LA	1299	1.211
174	184	PORT ACRES SUB	69PTA	724	1.207
175	60	LUMBERTON	441LU	4587	1.185
176	376	STONEGATE	93STG	2070	1.163
177	44	NECHES	197NE	139	1.158
178	135	HUNTSVILLE	608HU	3428	1.156
179	266	CHINA	93CHI	1300	1.151
180	94	NORTH SILSBEE	471NS	1120	1.149
181	364	HEARNE	28HRN	30	1.133
182	70	CONROE BULK	504CN	238	1.126
183	320	ELIZABETH	123EL	2621	1.124
184	50	Alden Bridge	765AL	708	1.117
185	350	MAPLE	91MPL	204	1.108
186	309	PANORAMA	525PA	1439	1.101
187	388	HAMPTON	157HA	11	1.091
188	84	HANKS	23HKS	1394	1.09

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189	215	DAISETTA	743DA	363	1.074
190	208	LONGMIRE	582LM	1441	1.068
191	92	WEST END	82WED	488	1.068
192	190	MCDONALD	476MD	1114	1.065
193	205	Alden Bridge	766AL	1665	1.065
194	98	HIMEX	222HI	220	1.05
195	148	FORT WORTH	7FTW	1167	1.048
196	140	ADAMS BAYOU	332AD	532	1.045
197	352	PARKDALE	171PR	694	1.043
198	141	CROCKETT	60CRK	205	1.029
199	10	PARKWAY	782PW	352	1.028
200	#N/A	FOREST	752FO	357	1.02
201	355	Alden Bridge	764AL	1254	1.018
202	301	LONGMIRE	580LM	2397	1.015
203	249	VIWAY	682VI	1702	1.011
204	211	CRYSTAL	567CR	1321	1.008
205	137	GOSLIN	707GL	721	1.006
206	#N/A	FOREST	758FO	308	1.003
207	367	TRAVIS	11TRV	26	1
208	261	EGYPT	551EP	2605	0.997
209	281	WALDEN	560WD	733	0.993
210	55	TAMINA	598TA	838	0.984
211	45	SPLENDORA	308SP	4128	0.979
212	204	BAYSHORE	211BA	1061	0.976
213	72	BEVIL	154BE	2510	0.97
214	91	APOLLO	320AP	2125	0.963
215	361	TYRRELL	38TYR	50	0.96
216	74	CORDREY	324CO	1544	0.953
217	19	MCLEWIS	382MC	851	0.949
218	278	FOREST	759FO	426	0.944
219	153	VIDOR	163VD	1685	0.942
220	174	RAYWOOD	74RAY	1109	0.94
221	323	BAYSHORE	212BA	48	0.938
222	339	KOLBS	34KOL	1064	0.937
223	#N/A	STILSON	731SN	30	0.933
224	182	CLEVELAND (TX)	405CV	487	0.922
225	149	LONGMIRE	583LM	1806	0.914
226	147	CLEVELAND (TX)	403CV	1501	0.907
227	304	CLEVELAND (TX)	406CV	1826	0.883
228	210	HIMEX	221HI	106	0.868
229	358	OAK RIDGE (TX)	745OK	527	0.867
230	235	LINDBERGH	43LNB	781	0.867
231	5	CHEEK	160CH	712	0.865
232	187	RAYWOOD	75RAY	184	0.864
233	345	CROWDER	102CD	1767	0.854
234	165	PORT ACRES SUB	67PTA	599	0.848
235	103	BAYSHORE	213BA	1783	0.846
236	120	GROVES-EGSI	63GRO	1313	0.842

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237	169	STOWELL	231ST	1038	0.834
238	349	CONAIR	514CN	1217	0.831
239	385	FOREST	757FO	290	0.828
240	129	OAK RIDGE (TX)	740OK	1294	0.822
241	238	Alden Bridge	762AL	5161	0.816
242	392	METRO	715ME	38	0.816
243	6	CONROE BULK	577CN	707	0.805
244	303	BATSON	53BAT	918	0.794
245	58	SPURLOCK	98SPU	725	0.783
246	264	PLANTATION (TX)	546PL	866	0.781
247	124	WALDEN	564WD	2852	0.768
248	267	MERLIN	375MR	864	0.758
249	250	WEST ORANGE	393WO	649	0.757
250	307	VIRGINIA	132VI	591	0.756
251	170	BRIDGE CITY	360BD	1149	0.755
252	89	WALDEN	563WD	1975	0.751
253	268	LOEB	17LOB	989	0.75
254	308	NECHES	194NE	11	0.727
255	243	BRIDGE CITY	362BD	1192	0.716
256	167	KOLBS	36KOL	1358	0.714
257	362	TANGLEWOOD	135TG	675	0.707
258	40	HUNTSVILLE	611HU	1511	0.707
259	126	SARATOGA	761SA	434	0.7
260	288	BRIARCLIFF	31BRC	864	0.679
261	114	KOUNTZE BULK	432KT	886	0.676
262	#N/A	KOUNTZE	453KT	663	0.656
263	370	SILSBEE	461SI	538	0.651
264	15	CORDREY	325CO	1560	0.642
265	258	NEW CANEY	335NC	2581	0.639
266	343	PEE DEE	808PD	932	0.614
267	122	KOLBS	35KOL	1065	0.612
268	375	GOSLIN	705GL	1631	0.611
269	188	CORRIGAN BULK	238CR	602	0.603
270	230	EGYPT	552EP	2098	0.597
271	239	VIDOR	162VD	1852	0.593
272	348	APRIL	591AP	1667	0.59
273	285	GOSLIN	706GL	1469	0.58
274	142	CHEEK	159CH	548	0.58
275	199	SOMERVILLE	127SO	492	0.569
276	260	KOLBS	37KOL	719	0.559
277	32	AMELIA BULK	182AM	1232	0.547
278	293	MEMORIAL	280ML	944	0.538
279	48	HANKAMER	206HA	694	0.536
280	374	WEST END	80WED	269	0.535
281	335	WEST END	85WED	514	0.529
282	252	TRANSCO	48TCO	220	0.523
283	115	NORTH END	21NOE	1867	0.521
284	41	NAVASOTA	905NA	2356	0.519

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285	113	WEST END	86WED	457	0.516
286	346	DAISETTA	741DA	253	0.502
287	305	BEVIL	156BE	624	0.5
288	326	ORANGE	351ON	486	0.492
289	340	PORT NECHES	46PTN	1300	0.488
290	13	CORDREY	326CO	1217	0.485
291	159	BRIDGE CITY	361BD	1130	0.483
292	18	WINFREE	340WN	476	0.477
293	248	ROSEDALE (TX)	153RS	756	0.475
294	371	WYNTEX	633WT	875	0.472
295	275	ROSEDALE (TX)	152RS	748	0.46
296	334	GROVES-EGSI	59GRO	1747	0.457
297	245	RAYWOOD	73RAY	463	0.456
298	254	VIRGINIA	129VI	568	0.454
299	244	WYNTEX	634WT	1317	0.452
300	154	TYRRELL	37TYR	496	0.45
301	52	SPLENDORA	309SP	1449	0.447
302	291	SOMERVILLE	126SO	846	0.437
303	240	ADAMS BAYOU	330AD	154	0.435
304	56	VIWAY	681VI	897	0.429
305	290	LINDBERGH	41LNB	1722	0.428
306	212	CENTRAL	131CE	979	0.427
307	336	WOODVILLE (TX)	594WD	1195	0.422
308	331	BRIARCLIFF	30BRC	2408	0.421
309	233	BENTWATER	522BW	736	0.42
310	16	GOREE	682GR	1670	0.413
311	130	DOUCETTE	568DC	584	0.408
312	57	WOODVILLE (TX)	593WD	716	0.405
313	365	YANKEE DOODLE	25YAN	176	0.398
314	283	SILSBEE	463SI	777	0.391
315	#N/A	KOUNTZE	452KT	398	0.382
316	160	BRIDGE CITY	363BD	2201	0.381
317	119	ORANGE	352ON	905	0.376
318	363	LINDBERGH	42LNB	311	0.373
319	369	NORTH END	28NOE	172	0.372
320	#N/A	FOREST	754FO	1488	0.367
321	80	NORTH SILSBEE	472NS	328	0.351
322	67	ORANGE	350ON	939	0.343
323	286	CONAIR	511CN	1631	0.34
324	377	GOSLIN	710GL	952	0.328
325	311	GOSLIN	701GL	876	0.324
326	380	CONROE BULK	575CN	894	0.323
327	78	LAKEVIEW	80LAV	686	0.309
328	145	CENTRAL	133CE	1611	0.302
329	279	EGYPT	550EP	1102	0.298
330	251	CONROE BULK	574CN	2370	0.297
331	321	STONEGATE	90STG	1041	0.293
332	107	VIRGINIA	130VI	1186	0.288

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333	247	CONROE BULK	505CN	1278	0.286
334	231	ECHO	71ECH	735	0.283
335	333	JIROU	76JRU	170	0.276
336	217	YANKEE DOODLE	23YAN	542	0.273
337	144	WEST END	88WED	888	0.264
338	382	HUMPHREY (TX)	108HM	46	0.261
339	271	CROCKETT	64CRK	1011	0.261
340	203	Alden Bridge	767AL	2776	0.245
341	54	LOEB	18LOB	554	0.244
342	42	CORDREY	327CO	949	0.244
343	324	HUMPHREY (TX)	107HM	867	0.233
344	85	METRO	718ME	2058	0.231
345	178	LINCOLN	15LCN	293	0.225
346	69	JIROU	78JRU	300	0.223
347	37	KOUNTZE BULK	435KT	50	0.22
348	272	METRO	721ME	692	0.217
349	194	TANGLEWOOD	134TG	2237	0.217
350	295	YANKEE DOODLE	22YAN	2053	0.211
351	168	LILLARD	490LI	281	0.206
352	138	SOUR LAKE	104SL	389	0.206
353	287	CONROE BULK	506CN	2161	0.205
354	347	FOREST	755FO	1375	0.18
355	253	SOUR LAKE	105SL	1268	0.177
356	325	Alden Bridge	763AL	737	0.167
357	256	CENTRAL	130CE	737	0.16
358	383	PARKWAY	351PW	586	0.157
359	155	FEDERAL	801FE	262	0.156
360	162	PANSY	184PS	420	0.15
361	330	MAYHAW	671MA	77	0.143
362	218	MANCHESTER	65MAN	58	0.138
363	234	WINFREE	341WN	747	0.137
364	322	FRONT STREET	308FR	360	0.136
365	186	ADAMS BAYOU	331AD	196	0.133
366	255	LONGMIRE	584LM	1416	0.132
367	23	LINCOLN	16LCN	290	0.131
368	213	CROCKETT	61CRK	94	0.128
369	150	MCHALE	110MC	1033	0.124
370	359	SPURLOCK	99SPU	782	0.12
371	192	BROOKS CREEK	270BC	52	0.115
372	298	MANCHESTER	66MAN	2080	0.113
373	109	CROWDER	105CD	928	0.111
374	384	CONAIR	515CN	831	0.11
375	319	CONROE BULK	572CN	1438	0.106
376	66	NORTH END	29NOE	342	0.105
377	353	NORTH END	26NOE	301	0.103
378	318	GROVES-EGSI	61GRO	949	0.096
379	1	WEST END	87WED	34	0.088
380	317	CONROE BULK	576CN	1698	0.087

Service Quality Report to the Public Utility Commission of Texas

Entergy Texas (ETI)

2019 SAIFI Ranking	2018 SAIFI Ranking	Substation Identification	Feeder Identification	Number of Customers	2019 SAIFI Value
381	338	BRIARCLIFF	33BRC	301	0.083
382	366	Alden Bridge	771AL	2158	0.075
383	327	METRO	717ME	222	0.072
384	357	STONEGATE	91STG	1387	0.069
385	90	CORRIGAN BULK	239CR	496	0.056
386	196	NORTH END	27NOE	56	0.054
387	387	METRO	720ME	546	0.046
388	118	TESCO	36TSC	80	0.038
389	342	JIROU	77JRU	316	0.038
390	128	Alden Bridge	769AL	1148	0.036
391	381	TRAVIS	13TRV	39	0.026
392	378	CONAIR	516CN	308	0.016
393	#N/A	HEARNE	26HRN	551	0.002
394	31	CROCKETT	63CRK	32	0
395	394	JIROU	75JRU	60	0
396	389	PARKDALE	172PR	24	0
397	175	ROSEDALE (TX)	150RS	125	0
398	214	TRAVIS	14TRV	11	0
399	391	TRAVIS	6TRV	26	0
400	216	TRAVIS	8TRV	23	0
401	173	YANKEE DOODLE	24YAN	236	0
402	390	CONROE BULK	573CN	15	0
403	396	INDEPENDENCE (TX)	945ID	10	0
404	395	SPEEDWAY	917SW	50	0
405	393	METRO	716ME	33	0

Service Quality Report to the Public Utility Commission of Texas

Distribution Feeder Indices for Forced Interruptions

List all Distribution Feeders on Texas System

Total Number of Feeders

With 10 or more Customers

405

Add or Delete Rows as Necessary

Entergy Texas (ETI)

2019 SAIDI Ranking	2018 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2019 SAIDI Value
1	27	HIMEX	223HI	5115	1995.2
2	182	PEE DEE	809PD	1665	1844.8
3	187	APRIL	592AP	1133	1650.2
4	49	GRIMES	982GR	762	1501.9
5	161	GRIMES	981GR	325	1288.3
6	109	DAYTON BULK	724DY	2257	1113.4
7	83	CRYSTAL	566CR	1447	1031.3
8	148	TEMCO	628TE	406	961.6
9	3	FORT WORTH	567FT	469	921
10	38	DOBBIN	920DO	1970	912.9
11	1	DOUCETTE	569DC	199	884.7
12	345	JOHNSTOWN	342JT	736	884.5
13	289	CROCKETT	60CRK	205	857.8
14	237	NEW CANEY	338NC	1494	852.2
15	155	SOUTH LIBERTY	714SL	115	825.6
16	108	CHINA	92CHI	667	821.8
17	158	DAYTON BULK	725DY	1578	821.3
18	10	GRIMES	883GR	879	781.7
19	21	BAYOU FANNETT	250BY	324	775.4
20	96	TEMCO	627TE	934	770.4
21	300	OAK RIDGE (TX)	743OK	1093	740.1
22	50	PEE DEE	806PD	2616	708.6
23	34	RIVTRIN	268RV	2648	696.6
24	280	GOSLIN	708GL	2226	690.8
25	14	KICKAPOO	251KP	1355	686.6
26	230	NECHES	193NE	1436	657.2
27	17	HANKS	24HKS	815	642.1
28	274	CROCKETT	195CR	971	636.1
29	159	PARKWAY	350PW	978	611.4
30	98	DAYTON BULK	723DY	1090	606.5
31	166	CROCKETT	65CRK	551	602.2
32	329	MAPLE	90MPL	334	598.4
33	75	CRYSTAL	570CR	1193	593.4
34	25	DOUCETTE	570DC	1146	583.5
35	41	BEVIL	155BE	3960	573.1
36	53	GEORGIA	670GE	697	572.7
37	225	DAYTON BULK	726DY	1573	562.7
38	150	JOHNSTOWN	343JT	1554	559.3
39	186	LACON	537LA	2179	554.1
40	66	PLANTATION (TX)	545PL	1122	547.7
41	217	GOSLIN	709GL	3600	545.9
42	128	LACON	539LA	2157	539.2
43	46	JOHNSTOWN	345JT	2025	538.2
44	29	BENTWATER	520BW	2166	531
45	#N/A	FOREST	750FO	660	529

Service Quality Report to the Public Utility Commission of Texas

Entergy Texas (ETI)

2019 SAIDI Ranking	2018 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2019 SAIDI Value
46	356	ECHO	72ECH	498	518.1
47	52	ROSEDALE (TX)	151RS	1279	517.8
48	261	SHEAWILL	536SH	1413	513.3
49	258	APRIL	590AP	1597	511.2
50	20	TAMINA	599TA	460	508.2
51	219	VIDOR	161VD	577	503.3
52	30	CLEVELAND (TX)	425CV	4247	496.7
53	#N/A	HEIGHTS	364HT	1829	479.3
54	32	TAMINA	598TA	838	479.3
55	276	NEW CANEY	334NC	6732	478.4
56	253	CONROE BULK	507CN	2214	459.2
57	#N/A	HEIGHTS	362HT	118	457.8
58	143	JOHNSTOWN	544JT	2826	453.2
59	353	METRO	719ME	1823	438.8
60	55	VIRGINIA	131VI	1364	422.1
61	142	HUMPHREY (TX)	106HM	1051	419.8
62	82	DOBBIN	519DO	2110	410.5
63	151	WALDEN	564WD	2852	409.4
64	361	HEARNE	28HRN	30	408.4
65	178	MAYHAW	673MA	1860	406.4
66	194	SPLENDORA	307SP	1715	401.5
67	58	LONGMIRE	582LM	1441	400.8
68	184	FOREST	751FO	3131	397.3
69	9	PARKWAY	782PW	352	388.5
70	171	PORT ACRES SUB	68PTA	1272	378.2
71	223	EASTGATE	781EG	1121	372.8
72	#N/A	HEIGHTS	363HT	1138	368.1
73	48	PANSY	185PS	1333	365
74	372	MEMORIAL	281ML	832	364.4
75	325	CALVERT	6CAL	1590	359.6
76	232	WESTSIDE	111WS	327	359.2
77	81	CALDWELL INDUSTRIAL	138CI	741	354.4
78	240	DAISETTA	743DA	363	353.6
79	85	MANCHESTER	67MAN	973	353.5
80	183	PORT ACRES BULK	70PAS	764	351.1
81	214	FLETCHER	456FL	831	344.3
82	60	HANKS	25HKS	920	342.2
83	28	MCLEWIS	380MC	2429	342.2
84	216	OILLA	345OI	1466	339.1
85	260	WINFREE	342WN	1209	338.4
86	283	NAVASOTA	969NA	1132	333.4
87	5	MAGNOLIA AMES	711MG	814	329.5
88	292	DAYTON BULK	727DY	791	326.6
89	35	HANKAMER	207HA	772	323.7
90	8	RIVTRIN	269RV	3017	320.9
91	33	MCLEWIS	381MC	1225	319.9
92	26	LOVELLS LAKE	142LV	389	315.8
93	352	Alden Bridge	768AL	1531	314
94	76	HUNTSVILLE	610HU	1793	313.7
95	16	CONROE BULK	577CN	707	309.8

Service Quality Report to the Public Utility Commission of Texas

Entergy Texas (ETI)

2019 SAIDI Ranking	2018 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2019 SAIDI Value
96	67	FOREST	753FO	1400	308.7
97	192	SHEAWILL	535SH	692	301.7
98	333	CROWDER	103CD	1450	295
99	#N/A	HEIGHTS	365HT	238	286.9
100	104	ELIZABETH	120EL	1357	285.4
101	354	MAPLE	91MPL	204	285.1
102	344	HAMPTON	158HA	1126	283.1
103	376	WEST END	80WED	269	282.9
104	65	HANKS	22HKS	1113	274.3
105	366	NAVASOTA	904NA	1514	272
106	42	APOLLO	321AP	1664	269.3
107	277	CHEEK	166CH	376	263.3
108	126	OAK RIDGE (TX)	744OK	3057	262.3
109	273	SOMERVILLE	127SO	492	261.5
110	328	BAYSHORE	212BA	48	259.2
111	133	GOSLIN	703GL	1647	258.7
112	97	HARDIN	35HDN	831	258.1
113	13	TAMINA	317TA	812	257.1
114	125	CLEVELAND (TX)	426CV	3060	256.9
115	95	MCDONALD	479MD	773	255.3
116	44	CLEVELAND (TX)	403CV	1501	253.1
117	301	LOEB	17LOB	989	252.8
118	201	NEW CANEY	336NC	4915	251.7
119	320	KOLBS	34KOL	1064	248.8
120	327	LINDBERGH	42LNB	311	248.7
121	298	METRO	723ME	777	246.5
122	303	CHEEK	165CH	120	246
123	91	LOVELLS LAKE	141LV	730	243.5
124	73	FORT WORTH	7FTW	1167	239.3
125	80	HIMEX	222HI	220	235.9
126	69	CROCKETT	198CR	220	233.7
127	236	CALVERT	4CAL	2188	233.5
128	31	CLEVELAND (TX)	404CV	1880	232.5
129	100	LACON	538LA	1483	231.8
130	51	WYNTEX	632WT	889	231
131	227	METRO	724ME	1047	230.8
132	231	SILSBEE	462SI	799	229.9
133	#N/A	HEIGHTS	360HT	287	228.8
134	111	STOWELL	233ST	691	220.9
135	234	CENTRAL	132CE	1821	219.9
136	4	HUNTSVILLE	600HU	2245	218.2
137	239	VIWAY	682VI	1702	217.9
138	175	WARREN	506WR	1356	217.1
139	362	OAK RIDGE (TX)	745OK	527	215
140	198	PLANTATION (TX)	546PL	866	213.4
141	57	BRIARCLIFF	32BRC	1289	213
142	315	BATSON	53BAT	918	212.4
143	163	FORT WORTH	99FTW	370	210.8
144	364	TANGLEWOOD	136TG	622	208.6
145	2	CEDAR	698CE	21	208.5

Service Quality Report to the Public Utility Commission of Texas

Entergy Texas (ETI)

2019 SAIDI Ranking	2018 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2019 SAIDI Value
146	196	ELIZABETH	121EL	1463	205.8
147	191	RAYWOOD	74RAY	1109	203.2
148	123	CLEVELAND (TX)	405CV	487	202.5
149	90	TANGLEWOOD	137TG	1506	199.3
150	157	CRYSTAL	567CR	1321	198.4
151	275	NEW CANEY	304NC	1864	197.4
152	180	Alden Bridge	770AL	1882	195.6
153	37	STOWELL	232ST	1165	195.1
154	87	METRO	722ME	1235	191.3
155	204	LINDBERGH	40LNB	1592	190.4
156	106	WARREN	592WR	2278	187.5
157	70	NAVASOTA	905NA	2356	187.3
158	#N/A	FOREST	752FO	357	186.5
159	348	NEW CANEY	337NC	587	181.3
160	130	MERLIN	374MR	560	178.2
161	188	HIMEX	221HI	106	177.5
162	116	MCHALE	111MC	656	174.6
163	56	NORTH END	29NOE	342	174.4
164	103	CONAIR	512CN	1234	173.6
165	288	CONAIR	513CN	1708	172.6
166	61	WINSHIRE	240WS	959	171.7
167	47	AMELIA BULK	180AM	1422	171.4
168	386	GOSLIN	704GL	1680	170.2
169	294	VIRGINIA	132VI	591	169.8
170	110	ADAMS BAYOU	332AD	532	168.1
171	174	KOLBS	36KOL	1358	167.8
172	291	WESTSIDE	112WS	379	165.7
173	307	JIROU	76JRU	170	165.6
174	154	NORTH SILSBEE	471NS	1120	162.1
175	115	NEW CANEY	333NC	3908	161.9
176	330	CROWDER	102CD	1767	161.8
177	197	GOREE	681GR	656	161.4
178	101	ELIZABETH	122EL	734	160.8
179	374	LONGMIRE	581LM	2579	160.8
180	153	WINSHIRE	241WS	1080	160.4
181	343	ORANGE	351ON	486	160.3
182	238	LINDBERGH	43LNB	781	157.9
183	141	GROVES-EGSI	62GRO	1562	157
184	92	FORT WORTH	12FTW	1428	156.8
185	346	OAK RIDGE (TX)	742OK	238	155.2
186	23	NECHES	197NE	139	153.5
187	139	VIDOR	163VD	1685	153.4
188	311	CONAIR	514CN	1217	153.2
189	118	PARKDALE	176PR	706	153.1
190	77	CONROE BULK	504CN	238	152.7
191	11	SPLENDORA	308SP	4128	152.4
192	241	MCDONALD	477MD	1584	151.4
193	63	CORRIGAN BULK	238CR	602	151
194	68	BAYSHORE	213BA	1783	150.6
195	136	WEST END	86WED	457	150.3

Service Quality Report to the Public Utility Commission of Texas

Entergy Texas (ETI)

2019 SAIDI Ranking	2018 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2019 SAIDI Value
196	357	GOSLIN	702GL	1635	149.8
197	226	RAYWOOD	75RAY	184	149.3
198	45	WINFREE	340WN	476	149.3
199	371	DAISETTA	741DA	253	148.7
200	129	BEVIL	154BE	2510	148
201	78	FRONT STREET	310FR	543	147.5
202	199	WEST END	85WED	514	147.1
203	119	Alden Bridge	765AL	708	145.8
204	263	FOREST	759FO	426	145.5
205	86	KOLBS	35KOL	1065	145.5
206	#N/A	FOREST	758FO	308	145.2
207	336	GOSLIN	706GL	1469	144.6
208	213	TRANSCO	48TCO	220	142.5
209	15	APOLLO	320AP	2125	142.3
210	224	LONGMIRE	583LM	1806	140.1
211	132	PORT ACRES SUB	67PTA	599	139.1
212	259	GOSLIN	707GL	721	137.7
213	185	MCDONALD	476MD	1114	137.5
214	121	SARATOGA	761SA	434	136
215	206	ECHO	70ECH	1697	135.7
216	105	CORDREY	324CO	1544	134.4
217	127	MCHALE	112MC	818	133.2
218	152	CHINA	93CHI	1300	131.4
219	255	BRIARCLIFF	30BRC	2408	130.5
220	287	NEW CANEY	335NC	2581	129.6
221	335	PANORAMA	525PA	1439	129
222	220	EGYPT	551EP	2605	127.5
223	269	MCDONALD	478MD	628	126.1
224	64	WALDEN	563WD	1975	125.8
225	304	OAK RIDGE (TX)	741OK	829	125.3
226	339	APRIL	591AP	1667	124.6
227	205	ECHO	73ECH	784	124.2
228	173	LUMBERTON	441LU	4587	122.2
229	36	LAKEVIEW	81LAV	1270	121.2
230	170	GROVES-EGSI	63GRO	1313	120.7
231	347	PEE DEE	808PD	932	120.4
232	172	MCHALE	113MC	608	119.9
233	350	TANGLEWOOD	135TG	675	119
234	252	BEVIL	156BE	624	117.1
235	355	FRONT STREET	307FR	491	115
236	88	HUNTSVILLE	611HU	1511	114.9
237	379	PORT NECHES	45PTN	922	114.9
238	189	BENTWATER	521BW	2102	113
239	245	BRIARCLIFF	31BRC	864	112.4
240	102	ADAMS BAYOU	330AD	154	111
241	135	BRIDGE CITY	360BD	1149	111
242	120	DAISETTA	744DA	692	108.8
243	124	Alden Bridge	762AL	5161	108.7
244	306	LONGMIRE	580LM	2397	108.2
245	286	STONEGATE	90STG	1041	108.2

Service Quality Report to the Public Utility Commission of Texas

Entergy Texas (ETI)

2019 SAIDI Ranking	2018 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2019 SAIDI Value
246	290	WEST ORANGE	392WO	691	106.2
247	270	CROWDER	104CD	1674	105.3
248	18	CHEEK	160CH	712	104.2
249	209	HUNTSVILLE	607HU	3530	103.6
250	39	MCLEWIS	382MC	851	103
251	221	BRIDGE CITY	362BD	1192	102.1
252	40	AMELIA BULK	181AM	2458	101.7
253	369	GOSLIN	705GL	1631	98.9
254	207	CONROE BULK	505CN	1278	98.5
255	71	SPURLOCK	98SPU	725	98
256	318	WEST ORANGE	393WO	649	98
257	310	KOLBS	37KOL	719	96.8
258	278	PORT ACRES SUB	69PTA	724	96.7
259	324	MERLIN	375MR	864	96
260	381	CONROE BULK	575CN	894	95.9
261	211	TAMINA	316TA	301	95
262	284	WALDEN	560WD	733	94.7
263	235	HUNTSVILLE	608HU	3428	93.7
264	341	CLEVELAND (TX)	406CV	1826	93.6
265	373	STONEGATE	93STG	2070	92.9
266	208	VIDOR	162VD	1852	92.7
267	89	CHEEK	159CH	548	91.6
268	242	LACON	540LA	1299	89.9
269	388	HAMPTON	157HA	11	87.8
270	164	STONEGATE	92STG	2023	87
271	272	ELIZABETH	123EL	2621	86.4
272	#N/A	STILSON	731SN	30	85.8
273	340	GROVES-EGSI	59GRO	1747	85.3
274	93	OAK RIDGE (TX)	740OK	1294	81.9
275	295	ROSEDALE (TX)	152RS	748	81.7
276	358	Alden Bridge	766AL	1665	81.5
277	266	MEMORIAL	280ML	944	79.4
278	146	HANKS	23HKS	1394	76
279	113	DOUCETTE	568DC	584	75.7
280	6	NORTH END	21NOE	1867	75.7
281	254	CONROE BULK	574CN	2370	73.4
282	267	FLETCHER	457FL	1514	73.2
283	385	HUMPHREY (TX)	108HM	46	72.7
284	145	EGYPT	552EP	2098	72
285	169	HANKAMER	206HA	694	71.8
286	257	BAYSHORE	211BA	1061	71.6
287	156	CENTRAL	131CE	979	69.5
288	380	SILSBEE	461SI	538	69.3
289	377	TRAVIS	11TRV	26	69
290	313	WESTSIDE	113WS	273	67.6
291	54	LAKEVIEW	80LAV	686	64.9
292	134	VIDOR	164VD	781	63.4
293	383	FOREST	757FO	290	61.9
294	309	Alden Bridge	764AL	1254	61.7
295	7	SPLENDORA	309SP	1449	60.9

Service Quality Report to the Public Utility Commission of Texas

Entergy Texas (ETI)

2019 SAIDI Ranking	2018 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2019 SAIDI Value
296	229	RAYWOOD	73RAY	463	60.8
297	176	YANKEE DOODLE	23YAN	542	60.4
298	317	PARKDALE	171PR	694	59.5
299	349	Alden Bridge	763AL	737	59.2
300	285	CONROE BULK	572CN	1438	59
301	246	VIRGINIA	129VI	568	58.3
302	210	ORANGE	352ON	905	57.5
303	112	KOUNTZE BULK	432KT	886	54.9
304	262	LINDBERGH	41LNB	1722	54.8
305	179	ROSEDALE (TX)	153RS	756	54.7
306	375	NORTH END	28NOE	172	54.1
307	228	BENTWATER	522BW	736	53.1
308	251	SOMERVILLE	126SO	846	51.9
309	59	CORDREY	325CO	1560	50.8
310	99	BRIDGE CITY	361BD	1130	50.7
311	74	TYRRELL	37TYR	496	50.6
312	72	AMELIA BULK	182AM	1232	50.1
313	24	CORDREY	326CO	1217	50.1
314	#N/A	FOREST	754FO	1488	49.8
315	#N/A	KOUNTZE	453KT	663	49.4
316	114	BRIDGE CITY	363BD	2201	49.1
317	137	JIROU	78JRU	300	49.1
318	268	STOWELL	231ST	1038	48.8
319	222	WEST END	82WED	488	48.8
320	244	CONAIR	511CN	1631	48
321	338	YANKEE DOODLE	25YAN	176	47.4
322	19	GOREE	682GR	1670	47.1
323	193	SOUR LAKE	105SL	1268	46.2
324	#N/A	KOUNTZE	452KT	398	46.2
325	200	WYNTEX	634WT	1317	45.6
326	312	FEDERAL	801FE	262	44.6
327	308	MANCHESTER	66MAN	2080	44.5
328	360	TYRRELL	38TYR	50	44
329	218	VIWAY	681VI	897	43.7
330	293	HUMPHREY (TX)	107HM	867	43.4
331	247	NECHES	194NE	11	42.9
332	359	Alden Bridge	767AL	2776	41.9
333	302	FOREST	755FO	1375	41.9
334	305	WOODVILLE (TX)	594WD	1195	41.9
335	297	CONROE BULK	576CN	1698	41.1
336	321	CENTRAL	133CE	1611	41
337	265	CROCKETT	64CRK	1011	40.3
338	168	WEST END	88WED	888	40
339	365	WYNTEX	633WT	875	39.4
340	296	CROCKETT	61CRK	94	39.2
341	363	GOSLIN	710GL	952	39
342	62	VIRGINIA	130VI	1186	37.5
343	282	GOSLIN	701GL	876	37.2
344	233	EGYPT	550EP	1102	37
345	271	METRO	721ME	692	36.7

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Entergy Texas (ETI)

2019 SAIDI Ranking	2018 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2019 SAIDI Value
346	144	WOODVILLE (TX)	593WD	716	35.1
347	316	CENTRAL	130CE	737	33.5
348	264	NORTH SILSBEE	472NS	328	31.5
349	195	ORANGE	350ON	939	31
350	212	NORTH END	27NOE	56	30.3
351	250	SPURLOCK	99SPU	782	29.8
352	215	ECHO	71ECH	735	27.9
353	138	YANKEE DOODLE	22YAN	2053	25
354	384	PARKWAY	351PW	586	24.8
355	382	CONAIR	515CN	831	24.3
356	12	LINCOLN	16LCN	290	23.2
357	203	LILLARD	490LI	281	22.4
358	94	LOEB	18LOB	554	22.4
359	177	TANGLEWOOD	134TG	2237	22.4
360	43	CORDREY	327CO	949	22.2
361	107	METRO	718ME	2058	22
362	165	SOUR LAKE	104SL	389	21.6
363	337	PORT NECHES	46PTN	1300	21.5
364	351	SILSBEE	463SI	777	21.5
365	131	CROWDER	105CD	928	21.1
366	279	BRIARCLIFF	33BRC	301	20.6
367	79	MCHALE	110MC	1033	20.2
368	323	ADAMS BAYOU	331AD	196	18.4
369	22	PANSY	184PS	420	18.4
370	167	KOUNTZE BULK	435KT	50	18.3
371	322	MAYHAW	671MA	77	18.3
372	281	GROVES-EGSI	61GRO	949	17.9
373	326	STONEGATE	91STG	1387	17.4
374	368	NORTH END	26NOE	301	17.3
375	392	METRO	715ME	38	15.5
376	147	LONGMIRE	584LM	1416	15.4
377	190	WINFREE	341WN	747	14.4
378	331	FRONT STREET	308FR	360	13.9
379	243	MANCHESTER	65MAN	58	13.8
380	122	LINCOLN	15LCN	293	13.3
381	367	Alden Bridge	771AL	2158	10.1
382	256	CORRIGAN BULK	239CR	496	10.1
383	202	Alden Bridge	769AL	1148	8.4
384	117	BROOKS CREEK	270BC	52	8.4
385	314	CONROE BULK	506CN	2161	8.2
386	387	METRO	720ME	546	7
387	334	WEST END	87WED	34	6.8
388	342	METRO	717ME	222	3.9
389	370	CONAIR	516CN	308	2.2
390	378	TRAVIS	13TRV	39	2.2
391	140	TESCO	36TSC	80	2
392	248	JIROU	77JRU	316	1.4
393	#N/A	HEARNE	26HRN	551	0.2
394	390	CONROE BULK	573CN	15	0
395	84	CROCKETT	63CRK	32	0

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396	396	INDEPENDENCE (TX)	945ID	10	0
397	394	JIROU	75JRU	60	0
398	393	METRO	716ME	33	0
399	389	PARKDALE	172PR	24	0
400	160	ROSEDALE (TX)	150RS	125	0
401	395	SPEEDWAY	917SW	50	0
402	299	TRAVIS	14TRV	11	0
403	391	TRAVIS	6TRV	26	0
404	249	TRAVIS	8TRV	23	0
405	162	YANKEE DOODLE	24YAN	236	0

Service Quality Report to the Public Utility Commission of Texas

Entergy Texas (ETI)

INTERRUPTION CAUSES

Provide the percentage of interruptions attributable to each cause.

2019 Reporting Year

Causes of Forced Interruptions	Percentage
Weather (Including Lightning)	13.10%
Vegetation	14.97%
Animals and Birds	2.86%
People (Including cars and farm equip)	10.66%
Utility-owned Equipment	40.54%
Other	6.68%
Unknown	11.19%
	100%