\$01	(LEE)	-	(LEE)	Ste	-	see		SCE	0	οε	£0/10/90	19HW	(E) enstel bile motiving best ensished		RWOT 12800')	4000111	20003 528 Wicdenfold
116 201	(\$95)	•	(94C)	605'l 002	•	1°302	•	\$05,1		01	£1/£1/#0	Water	Meters and Services 2 Octave		Certain Pour	400011	MahabarW ASPF000S
461	(72)		(ZK)	00t 4/1	•	90E 44E		500 547	0	OŽ OŽ	11/60/E0 11/82/Z0	Water	Meters and Services 1 1/2 Medier Meter Meters and Services 3/4 Meter (4)		Philien Creek	\$1,00011 \$1,00011	Material A A LAFORNE
121 €	(8191)		(\$19,1)	616 7		616 )		6654	0	or or	10/10/10	Yalet'	Meters and Services V4 Meters (20)		Photon Creek	\$1,000F1	20001619 Weederfield
***	(324)		(582)	289	-	687		682	ō	01	90/10/11	1918 W	Meters and Services I In Maler		Plation Crock	\$1,0001	20003443 Wedenfeld
•	(101)		(101)	101	•	101	•	101	٥	01	\$0/10/01	733€W	(F) mateM PVF records box mateM	EE	Photon Creek	\$100011	20003424 Wedenfeld
•	(165)		(591)	£91	•	\$91		set		01	P0/10/90	nata W	(b) rioloh bit resires ben smitch (		Photom Creek	€€000FI	2000 t-tine Weedenfeld
906	(06)	•	(05)	94.5	•	945	•	945	0	06	21/52/60	TotaW	Dustrabution System 1 Read Creering		Rocky Creek	\$600F81	20003848 Wiedenfeld
66°7 101'7	(966) (63 I I)	•	(966)	26E,E	•	561 L	-	54CE	0	95	Enviouso	TataW 334W	DVI 068 x f molecularity		Rocky Creek Rocky Creek	2C00191	20003754 Winderfold 20003754 Winderfold
264,6	(C+0,S)	· ·	(200°Z)	9,530 1,230		712,2 022,F	:	04.6.E 71.E.E	0	95 95	66/10/50 36/10/40	1010W	Deinfrühlen System 5 x 1400 PVC  Deinfrühlen System 5 x 1300 PVC		Rocky Creek	#£00£91	MANAGAWA ISTRONOS
418,21	(L\$1 OI)		(FRI OI)	26,000		36,000	_	Ze'000	0	04	26/10/90	Water	Darkribution System 7 x 4000 PVC		Rocky Creek	\$(00191	2000171 Wiedenfeld
12 028	(\$11 £1)		(\$11,51)	23 141		34143		25,143	o	06	06/10/21	301EW	Desirabelies System 4 x 4000 PVC		Recky Creek	\$100fAl	20003685 Wiedenfeld
LIEL	(698 L)	•	(698 L)	980 F1		980'51	-	980'51	ø	US	06/10/21	Welet	Dustrabulous Systems 3 x 2400 PVC	Iri	Rocky Creek	\$1,001.91	20003685 Wiedenfeld
F08,1	(696'1)	-	(496'1)	144 1	•	LTT,E	•	1465	0	O\$	13/01/20	Tata W	Dieterbulion Syriam 2 x 600 PVC		Recky Creek	\$5001.91	20003684 Wedenfold
491	(84) (56a)	•	(12)	ZES	•	255	•	266	0	OZ.	01/54/14	h ater	Definition System Pumphones Press		Recky Creek	\$100191	Distrates W reachfeld
lt/	(£05)	:	(592) (202)	000 1		989 1000't	-	000'1 880	0	04	£0/10/80 £0/10/60	Water	OVY 04 x 240 FVC 6  Distribution System 4 x 240		에 다른 학교 (	6910111 6910111	20003759 Witcheld
1016	(13 894)	-	(662 Z!)	75'025 989		120,11		25022		os os	13/10/01	Weter	Detribution System 6 x 2395 U		Alle Abel V	6910111	Medinsbarw 17760005
412.6	(1EC.Þ)	-	(145'41)	257,7		1944		17L'L	ŏ	06	/\$/10/01	Water	Distribution System 1 x 1140 PVC		Mili atav	4918LLI	20001672 Wiederfeld
155'1	(061'Z)		(061'2)	194 €		176'L		IPL'E	ō	06	48/10/UI	Weter	Distribution System 2 x 530 PVC	lts.	Alith ales V	691011	Makrabarw ITAFOOOS
170,1	(241)	-	(1+1)	1,324		+ZL 1		174	0	06	40/10/60	Tata W	Dwithinian System 2 x 560 PVC		rateO boowers W	IFIGULI	20001804 Wicdonfeld
<b>301</b> °£	(248,P)	•	(4,892)	000,1		000,8	-	000 <b>t</b>	0	96	98/10/90	70fa ₩	Darinbulner System 3 x 2040 PVC		CAR() BOOWINW	1410611	20003661 Wedenfold
1961	(TPO,E)	•	(T20 F)	9,000	•	000 \$		000,8	0	06	92/10/90	Tale W	Distribution 8 x 4 metry8 notabilities		Winwood Onke	INIOFFE	20007658 Wiederfold
196°E	(06)*(8)	:	(420)	£66'01 689'Z	:	766 O!	:	166'UI 689'Z	0	06 06	\$2/\$2/\$0 91/\$0/L0	Table W	Cheinbaisen System 3 x 3800 4"x800' LeibanDy WitLaw Externion Southern Hills		Southern Hillie Southern Hillie	\$10011 201001	20003586 Wiederfeld
219,7	(154)	-	(621)	104.4		1944		1966	0	90	91/60/EU	Water	1000 4" Vins St Wu Luss Extension Southern Hills		Southern Hills	\$210Ck1	biolinabarW FRECOOS
017 1	(94)		(94)	Say's		589'L		SBP L	ō	o.	\$1/20/21	Water	ong our I was W of at alloway by 00%		akii moduez	\$\$10121	20001880 Wisderfield
3 422	(11)	•	(11)	1367	•	195"		1782	0	0%	*1/10/11	Water	normaliz? sm.I wisW 18 sm,V C x 040,		Southern Hills	8210161	20001872 Wiedenfeld
949'>	(201)	•	(F&S)	096 9	•	01-6,1	•	U+6 +	0	06	+1/B0/\$0	Talk W	DallarieraM 008 x b metaga notarimus.		Southern Hills	1330138	20001865 Winderdeld
194	(9L)	•	(91)	009	•	009	•	009	0	06	11/22/10	Water	300 - 4 Markil, Lot 55 Lahor Costs A-c		alkit mətDuo2	STIOLEI	20001862 Wederfeld
TRE E	(641) (541)		(661)	Z80't	•	₹80,€	-	ZBO'L	0	06	£1/21/11	733eW	Datributon System 4 x 450 Mushell		sight marked	\$2101E	BlottsbotW eerfoons
SEP L	(449)		(\$6E)	780'L Pl. 2	:	\$16,3 £80,E	:	CBO'L	0	06 06	11/02/11 21/10/21	Water Water	Description System 5 x 940 More Court Description System 6 x 550 Membrall Lot		aliti medisos difi medisos	#2102£1 #2102£1	20001858 Wiederafeld
arr	(615)	-	(615)	769 7		Z59 b		7597	0	66	11/61/90	Total W	Date This first System 7 x 700 Hidden Acres		altii maduo2	\$21011	20003851 Wrederfeld
7,896	(99k)	-	(396)	3 340		4 340		09 <b>2</b> °E	0	06	11/51/20	Wester	Dartribution System 2 x 340 Medicina		2contrem Hills	1330121	20003878 Winderfeld
00£ I	(5)8)	•	(212)	\$16°I		Elé l	-	aie'i	a	06	11/11/50	Tata W	may our x f matery rentodated	il.	ribli medine 8	1410128	bleineberW erreconsc
2701	(LLI)	•	(TEI)	60Z I		1,309	•	60Z 1	0	06	11/60/50	19th W	Harlewick ObF x & mategit modurinte()		aliri maduos	1330138	20001833 Misdelfeld
901 91	(3,501)	•	(100'2)	101'81	•	400°B1	•	709,21	0	06	U1/P0/01	T3 Ma W	Distribution System 6 x 1320 Codeng		slift madass&	\$210FF!	20003828 Wiederfeld
729,8 723,8	(1 589)	:	(1 384) (1 385)	016 6 649's	:	016'6	-	016,6	0	0.	01/LE/L0 60/10/L0	19leW 19leW	Databation System 5 x 360 X Se Actions Databation System 7 x 1870 Calcott Wel		eliti matkoz eliti matkoz	#210FFJ	S0007824 Wiederdeld
MP6 tl	(\$65)		(2 491)	627 E 297 91		649 E		EFF'91	0	0s 0s	MATONS	194e W	Dufrichulion System 4 x 1280 Lallens  Dufrichulion System 3 x 360 X 24 debon		did madas?	ECHOLEI	Shore-beaw starcons
1613	(4191)		(429 ()	190 01		190,01		190'DI	ů	os.	\$0/10/Z(	TSM W	Duitribation System 4 x 4694 Lalian & M		Southern Hale	#Z10LEI	ZOCOJELA WANGEFELA
145'2	(0+4)		(004)	116.9		Har		tte'r	0	os	80/EZ/N0	1300 W	Datribution System 4 x 800 Kerv So Dr	lti	Scuthern Hills	2710111	20001812 Wicherfeld
715,2	() 35¢)		(1,224)	19+'9		199'9	•	[99'9	0	06	LQ/10/L0	Water	Particulars System 4 x 1030 ModelNerv =		albii madwoš	2210151	20003803 Winderfold
561 Z	(663)	•	(L99)	250 L		2 P O F	•	88 <b>0</b> €	0	06	90/10/L0	Water	na of quality 008   x > mater2 not indential.		Southern Hills	\$710111	Dialendariw 887F000S
ZZ9'L	(110,1)	•	(110,1)	1199		LLSF	•	LE97	0	06	93/01/06	Tale W	hW) morbild (84 x à maley avaluation		Mild marked	\$21011	Mahindary Various
488,8 246,8	(817,1) (818,1)	:	(619'1) (914'1)	201.7 201.7	:	SOL L	:	205,T 206,T	0	06 05	\$0/10/Z1 \$0/\$Z/ <del>\</del> \$0	V ster	Datribuion System 6 x 240 Madrom (sun		did madan? did madan?	\$210FF1	bialmabarW & TTF000S bialmabarW & STF000S
4127	(6(9,1)		(675,1)	967'9		962'9		962'9	ŏ	os	\$0/\$2/00	130m W	PATIVA (MOTO A A 4 material moladerina)		Southern Hills	#ZIOŁŁI	20003774 Wiedenfeld
8115'9	(952 Z)		(3,236)	LP1'6	-	CPT'6		014	ō	os	P0/10/60	1 Market	Dutribution System 7 x 1 700 Hodden Acre	TLE	Hith methors	\$210121	20001771 Wiederfeld
E64.	(3eg)	•	(350)	1,053	•	L\$0°1		feq:	0	06	10/10/60	Table W	Dustrabulance Systems 4 x 700 Cods to Ledy		elist medass	\$210FF1	20001770 Wiederdeld
3,390	(021'1)	-	(021 1)	015 >	-	016.4		4,510	U	0.	10/10/80	1998 W	Datribulion System 6 x 820 M. Court		AliH matter&	#210171	20001769 Wiederffeld
ZII I	(R8F)	•	(BAF)	OEP,1	•	080-1	•	UEF [	0	05	PO/10/E0	198a W	Dutribution System 4 x 830 M Court		aliH madue2	1410138	Moderated Wiedersteld
\$67,61 \$6,427	(058 a)	•	(228,F) (078.h)	191,157	•	162,72 007 21		TPS TS	0	0\$	10/10/90 10/10/90	valer Valer	do N'uno shall 600? x à maizçă notarfirite()		riiH marksos	#210FF1	DietroberW AATFOOOS
194 1	(469)		(CSO E)	004'S I		902.51	:	97 S I	•	06 06	10/10/90 10/10/90	1000 W	Destribution System 6 x 2400 K 5a. Oraham Destribution System 4 x 2400 Madroun/Rob		Southern Hills	#ZIGLE1	20003765 Wiederfeld
960'I	(gjl)	•	(296)	596 I		79+'1		Z97 l	0	os	10/10/90	Table W	anothable Not out x 8 maters notabilitied.		Southern Hile	#210FF1	Model Winderfeld
P89 I	(185)		((85)	2,265	-	3 542		5363	0	06	+0/10/±0	TelaW.	Dartebalion System 7 x 700 Sdr 21		rilli marinos	STIULLI	Medical Wiederfeld
OLL	(182)		(482)	410'1	•	410 l		4101	0	0\$	12/01/03	Tale W	Person System 5 x 820 Hidden Acres		Hill madues	BEIGEFI	20003756 Winderfeld
166°I	(068)	•	(062)	3 22¢	•	73E4	•	MEC	0	06	10/10/80	1016W	Durinflution System 4 x 1200 Most Dr. N		नीभी क्वाला	#210FF1	20001747 Wiedenfold
864	(+++)	•	(ppp)	Z1+0 1	•	2001	•	1,442	0	06	EW10/MC	1980 W	M rel heavy a r mary a control man		ellill medities	1210151	20001746 Wedenfeld
106 61 764	(544) (544)	-	(10 483)	CTC, I ERE, DE		EST OF		いてい いてい	0	06 0s	66/10/01	TOPEW	V4 hattors M OCT x 2 marrys meaning. Desirate C x 4000 Mediculus System 6 x 4000 Mediculus.		Southern Hills	\$210££1	200031719 Wiedenfühld
rat rat	(328)		(SZL)	LL I		ILE I		118	0	05	16/10/10	TaleW	Dutibution System 2 x 400 Mone E of PV  VS Belibook OCT v 5 centres on another O		ellell marluo2	RETURET	Mahala W TOTFOOC
068	(019)		(019)	ooc't		006'1		000,5	å	06	96/10/60	13 M W	Other Imp (Valves, Ele)		Milit madbook	METOLET	200007 Wedesday
31a 7	(2'18y)		(+84.6)	00+'61		00+'£1		009'51	0	OS.	\$6/10/90	Water	Describation System 4 x 2600 lind 11k ?		stall meduca	8210tt1	20001702 Wedenfeld
2°264	(*25.9)		(ccc +)	611'01		611'01	-	611'01	0	05	>6/10/L0	Water	раңырауын 23400 БАС Мафтони		Southern Hills	#210CE1	Машарым A4AF000 <u>5</u>
2,300	(F1F,b)		(FIF.P)	009'9	•	029 9		(299	0	06	<b>12/1</b> 0/90	Water	mayafi mi 2 000 f x £ matry 2 notablinia ()		AliH methro2	8210171	20003619 Wedenfeld
181. T	(\$25.2)	•	(2,528)	EL6'E	•	₹16 €	-	TOE	0	06	<b>18/10/90</b>	1915W	Definition System 4 x 600 Madrata		Alili madkoz	REGORES	20001618 Wederfeld
188 [68'5]	(159,3E) (ACO,1)	-	(129 I)	TEE, I >	•	TEE, TA	•	252,73 525,73	0	as as	98/10/90 £8/10/01	naleW Water	Distribution System 5 x 3300 Medians & T Distribution System 2 x 1045 Road Creess		aliii maduo? aliii maduo8	#240EE1	PIRESPRIM Z19E000Z
901/9	(129.15)		(151,15)	87.13 27.73		12,23		85271	0	os 06	£8/10/01 £8/10/01	Water	Tak membahil 00% x à metre, annacimalist.  Tak membahil 00% x à metre, annacimalist.		aliti madao?	2230661	ZOOOZ 11910002
916'1	(007.E)		(667,E)	SILS		\$14°S		514.5	0	06	£2/10/01	Water	I&H andoff OCS1 x E matry? notherhold()		Aliki madivo?	\$510151	20001628 Windowelld
<b>/88</b> 1	(FAT,E)	-	(COL'L)	0L9 S	•	OFA, E	•	009'5	0	06	£\$/10/01	Weter	Datesbellers System 2 x 2060 Read Cress:	let	Seuthern Hills	8210111	Mades Winds
660,F	(196,8)	•	(194.8)	11'400	•	00 <b>+1</b> 1	-	00 <del>1</del> 11	0	06	02/10/90	Wetter	Davindulken System 3 x 4700 PVC		of hit ensetmons	#Z LDLE I	20007605 Wederfeld
11.9'E	(691'L)	. •	(691.T)	008'6		008'6	-	002 6	٥.	06	06/10/90	"Water	Datembation System 4 x 2600 PVC	· · ·	eliti ereelkoo2	\$210151	bieliseksiW enafrinos
volvate all tand? In/I	Appendictions of the state of t	politic	TRAE Assets Dept	ME SHIMES	- DATA MINING	OC# amil	1443 1443	Original Cost	- N WT	44.400	1/ME-de-GQ	<b>PERK</b>	podlykynik kepil. ,	Year Ches	MAN INM	*****	meter hour
	h-fuferment.	James Angrahi COJI		hard handsted will fartwiste.	, , , , , , , , , , , , , , , , , , , ,	Sephol Cont	AgraM OOM			L	<u> </u>						
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ATTACHMENT C

Saw Control of Coccludes Wernood Odds)

Police In 41726

Tel 7 on 6 17726

Tel 7 on 6 17726

Tel 7 on 6 17726

ATTACHMENT C
SWWC Unities, loc. the Water Services. Inc.
WP/III-13 Asset Detail, Winderfield (excholery Westwood Onke)
Decker No. 477-16
Test 1 see Finding 12 31 2016

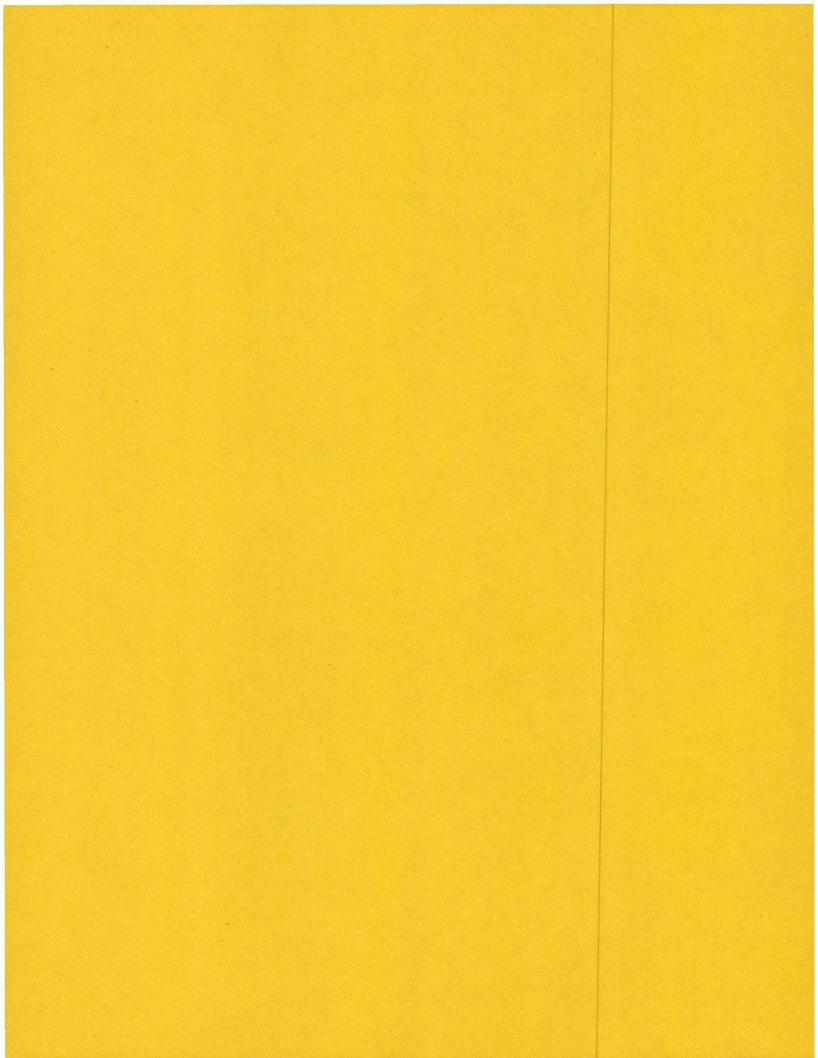
					<del></del>		1		Γ	2,726,827	t	\$716417	<del></del>	1774.07	(1,831,858.77)		(1,475,487)	······································
۱ اسم	llysiens.	29/3/54	YWA Name	Asset Class	Astroi describetion	Туре	O(Jup.Stors	LMe Yr	Life Me	Original Cost	ECO Murgin Cost	Oyphot Cost Lote BCO Mergin	Characteristate	Outplant Dust Adjusted for Continuer CEAD	PP&E Ascus. Depr	ECO Margin Ascuss. Dojer	Angendative Lone BCO Margin	, Net Plout in 8
20003544 Wed		1330007	Center Posts		Meters and Services 3/4 Maters (6)	Water	06/01/04	20		749	•	249	•	249	(157 (195		(157) (194)	
0001554 Week		1330007	Center Point		Meters and Services Meters & Boxes (10)	Water	06/01/05 06/01/07	20 20		336 104	•	104		104	(49)		(49)	
0003576 Wied		1330007	Center Point Center Point		Meters and Services 3/4 Meters (3) Meters and Services 3/4 Meters (15)	Water	05/14/10	20		594		594		394	(198)		(198)	
10001600 Wied 10001644 Wied		1110007	Center Point		Neptune T-10 BR7 Meter	Water	11/13/15	20		196	-	196		196	(11		(11)	
000 1644 Wied 0001646 Wied		1330007	Center Point	114	Neptura T-10 BRZ Meter	Water	11/13/11	20		705		705	-	705	(41		(41)	
200011645 Wash 20003652 Wash		1330007	Center Point	114	2 Badger meter vin 15104776 Ultravano	Water	12/30/15	20		690		690		690	(17	)	(17)	
0003399 Week		1330019	Codar Springs		Meters and Services I 1/2 Neptune	Water	11/01/0\$	5		157	-	157	-	357	(357		(157)	
0001168 Week	lenfeld	1330019	Creder Springs		Meters and Services 3/4 Meters (23)	Weter	11/01/06	20		j 139		1 119	-	1,319	(681		(681)	
20003592 Weed	lenfeld	1330019	Cedar Springs	314	Meters and Services V4 Meters (\$1	Water	06/01/09	20		617		617	•	617	(214		(214)	
20001651 Weed	kraje ki	1330019	Coder Springs		2 bedger meter om £5104776 Ultrasome	Water	12/30/15	20		516		116	•	516	(28		(28)	
20003797 Week		1330024	Woodhaven MHP		Meters and Services 3/4 Meters (S)	Water	06/01/01	10		314	•	514	•	114	(514) (125		(514) (125)	
20003402 Weed		1330024	Woodhaven MHP		Meters and Services 3/4 Meters (1)	Water	06/01/04 09/20/05	10		125	•	125 336		125 336	(336)		(336)	
1003423 Wied		1330024	Woodhaven MHP		Maters and Services 3/4 Maters (10)	Weler Weler	04/05/11	10		141	•	341	•	341	(196		(196)	
10003501 Week		1330024	Woodhaven MHP		Maters and Services 1/4 Meters (7) Meters and Services 2 Nepture	Water	02/01/09	5		406	•	404		406	(406		(406)	
20001401 Week 20003534 Week		1330027	Vardo Park Verde Park		Meters and Services 2 Redger E-Senes	Water	09/18/13	10		452		652		652	(218		(218)	
		1130027	Verde Park		Maters and Services 2 Houges 2-Serve	Water	01/01/03	20		225		225		225	(135		(135)	
20001547 Wied 20001566 Wied		1130027	Verde Park		Maters and Services 1/4 Meters (5)	Water	08/16/06	20		125		123		325	(369		(169)	
20001578 Week		1330027	Verde Park		Moters and Services 1/4 Meters (10)	Water	12/20/07			359	-	139		359	(167	,	(163)	
20003578 Week		1330027	Verde Park		Motors and Services 3/4 Meters (8)	Water	08/12/10	20		649		649		649	(208	,	(208)	
10003615 Ward		1330027	Verde Park		Meters and Services 3/4 Meters (6)	Water	02/11/11	20		292		292		292	(27		(\$7)	
0001520 Wied	ienteld	1330030	Hulls & Dules		Meters and Services 1/4 Meters (4)	Water	12/01/02	20	. 0	140		140		140	(98		(98)	
10001529 Wied		1370070	Hele & Dales		Meters and Services 1/4 Meters (15)	Water	06/01/01	20		1433	-	1,433		1,433	(973		(973)	
10001517 Wied	ienfeld	1330030	Hells & Dales	334	Meters and Services V4 Meter (5)	Water	11/10/13	10		262		262		262	(\$7		(83)	
0003555 Wred	lenfeld	1130030	Helis & Dolou		Motors and Services 3/4 Motors (10)	Water	09/17/05	20		1%		316		114	(190		(190)	
0001598 Wied	enfe d	1110010	Hells & Dales		Meters and Services 3/4 Meter (10)	Water	04/01/10	20		451	•	451	•	451	(152		(152)	
0003618 Wied		1370070	Hills & Dales		Meters and Services 3/4 Meter (14)	Water	04/05/11	20		414	•	418	-	431	(126		(126) (285)	
0003720 Weed		1330030	Hills & Dales		Other Megan Lane	Water	03/01/99	50		900		1 169	•	200 1 169	(285		(225)	
0001778 Wied		1330030	Hills & Duke		Other Looker Drive	Water	06/01/05	50		1,169	•	1 109	•		(313		(313)	
00013 <b>89</b> Wied		1330090	Herstage Park		Motors and Services 1 1/2 Motor	Water	12/01/07			113	•	487	•	313 487	(162		(162)	
001511 Week		1330090	Hernage Park	114	Meters and Services 1 1/2 Badger E-Sens	Water	11/01/13	10		262	-	262	•	262	(87		(23)	
0001516 Wied		1330080	Herstage Park		Metere and Services 3/4 Meter (5)	Water Water	06/01/04	20		202	•	202	•	249	(157		(137)	
0003545 Wied		1330090	Herstage Park		Meters and Services 3/4 Meters (6)	Water	04/16/05	20		336	•	336	:	116	(197		(197)	
0001551 Wed		1330080	Herstage Park		Meters and Services 1/4 Meters (10) Meters and Services 3/4 Cust Meters (2)	Water	04/05/11	30		97		97		97	(28		(28)	
0001617 Wied		1330000	Herstage Park		Meters and Services 2 Master Motor	Water	07/01/09			314		384		184	314		(384)	
0001187 Wed 0001405 Wed		133012R 133012R	Southern Halls		Meters and Services V4 Meters (6)	Water	06/01/04	10		335		335		115	(335	· .	(315)	
0001405 Wied 0001406 Wied		1330128	Southern Hills		Meters and Services 3/4 Meters (9)	Water	06/01/04	10		374		374		174	(374		(374)	
0001406 Wied 0001413 Wied		1330128	Southern Hills		Meters and Services 2 Hendly	Water	11/01/04	10		350	_	350		150	(150		(350)	
0001422 Wied		1330128	Southern Hulls		Meters and Services Mater Boxes (15)	Water	06/01/05	10		1 221		1,221		1,221	(1,221		(1 221)	
0001460 Wied		1330128	Southern Hills		Meters and Services 3/4 Meters (5)	Water	06/01/08	16		173		173		171	(148		(148)	
0001461 Wed		1330128	Southern Hills		Meters and Services Meters & Boxes (27)	Water	06/01/08	10		1,092		1,092		1,092	(917		(937)	
0001482 Wed		1330128	Southern Hills		Maters and Services 3/4 Meters (6)	Water	06/01/09	10		165		565		565	(429		(429)	
0001522 Wied	denfeld	1330128	Southern Hills	334	Meters and Services 3/4 Meters (8)	Water	12-01/02	20		320		320		120	(225		(225)	
0003530 Wied		1130128	Southern Hills	114	Meters and Services 2 Hydropro Octave	Water	06/07/13	10		1 237		1,237		1,237	(443		(443)	
0001540 Wied	denfeld	1130128	Southern Hills		Meters and Services 3/4 Meters (30)	Water	12/06/13	10		1,495		1,495		1,495	(461		(461)	
0003543 Wied	lenfeld	1130128	Southern Hills	114	Moters and Services 3/4 Meters (5)	Water	06/01/04	20		200		208	-	202	(13)		(11)	
0003603 Wied	lenfold	1330128	Southern Hills		Meters and Services 1/4 Meters & Boxes (	Water	06/11/10			1 1 1 1 1 1 1		1,843	•	1,843	(607		(607)	
0001607 Week	lenfeld	130128	Couthern Hills		Meters and Services 3/4 Meters (5)	Water	07/01/10	20		240		240	•	240	(78		(78)	
0003643 Wied		1130128	Southern Hills		20 Customer Meters	Water	10/02/15	20		1 285		1,285	•	1,285	(10 (404		(80) (404)	
0003417 Wsed		1330134	Oak Ridge Estates		Meters and Services 2 Master	Water	02/07/12	3		404	•	404 660	•	404	(404		(404)	
0001567 Wied		1130134	Oak Ruige Estates		Meters and Services 3/4 Meters (31)	Water	11/01/06	20		660 247		247		660 247	(136		(123)	
30013572 Week		1130134	Oak Ridge Estates		Maters and Berviors 1 1/2 Meter	Water	02/01/07	20		247		247 225	•	125	(11)		(11)	
0001573 Weed		1110114	Ouk Ridge Edates		Materx and Services 1/4 Meter (5)	Water Water	01/01/07 10/01/08	26		) 223 1 126		126	•	125	(111		(52)	
0001589 Wied		(130)34 (330)34	Onk Ridge Estates Onk Ridge Estates		Meters and Services Meters (3) Meters and Services 3/4 Meter (7)	Water	05/14/18	20		3 15		115	:	315	(105		(105)	
00015 <b>19</b> Wied 0001620 Wied		1330134	Oak Ridge Estates Oak Ridge Estates		Meters and Services 3/4 Motor (2)	Water	07/25/11	20		97		97		97	(27		(27)	
		1330141	Waterood Oaks		Meters and Services V4 Meter (2)	Water	07/07/06			์ ถึ		67		67	(67		(67)	
0003436 Wied 0003485 Wied		1330141	Warwood Oaks		Meters and Services V4 Meter (5)	Water	09/25/09	10		200		200		200	(147		(147)	
0003501 Wied		1330141	Werwood Oaks		Meters and Services V4 Meter (12)	Water	02/24/12	10		584		584	-	584	(287	,	(287)	
0003392 Week		1370169	Vieta Hills		Meters and Services 1 1/2 Naplum	Water	06/01/03			104		104	-	304	(304		(304)	
0003372 Wied		1630038	Rocky Creek		Meters and Services   1/2 Meter	Water	11/01/06		, (	289		289		229	(289	, .	(289)	
0001542 Wwe		1610018	Rocky Creek	334	Meters and Services 3/4 Meters (2)	Water	06/01/04	20		146		146	-	146	(72		(92)	
0001561 Wee		1630012	Rocky Creek	114	Meters and Services 1/4 Motors (1)	Water	06/01/06	20	•	) 101		101	•	101	(5)		(53)	
10001575 West	denfe ld	1630038	Rocky Creek		Meters and Services 3/4 Maters (2)	Water	06/01/07	20		3 <b>6</b> 9		69		69	O.		(33)	
0003614 Wee	denfeld	1630032	Rocky Creek		Meters and Services V4 Meters (6)	Water	02/28/11	20		297		292	•	291	(21		(\$7)	
10001635 Wied		1630038	Rocky Creek		Meters and Services 3 Bulk Meter	Water	05/09/14	20		1,016		1016	•	1 016			(175)	
0003411 Wee		Shared Assets	Shared Assets		Cither John Deare Fork	Water	07/01/04	10		612		612	•	612	(612		(612)	
10001983 Wie	denfeld	1330019	Coder Springs		AMR METER EXCHANGE WWW - CDSP	Water	03/31/17	20		11,63		11,654	•	11,654	•		•	
20(10)3986 Wies		1330007	Center Powl		AMR METER EXCHANGE WWW - CEPT	Water	03/31/17			14,82		14 821		14,821	-		-	
2000398R Week		1330030	Herstage Park		AMR METER EXCHANGE WWW - HEPK	Water	03/31/17	20		7,51		7,517	•	7,517	-		•	
20001989 Wise		1330030	Hills & Dales		AMR MF IFR EXCHANGE WWW - IILDL	Water	03/31/17	20		19,00		19,007		19,007		•	•	
20001993 Wee		1300035	Platten Creek		AMR METER EXCHANGE WWW - PLCK	Water	03/31/17	20		10,20		10,201		10,201	•	•	•	
20001994 Wiei		1330128	Smithern Hills		AMR METER EXCHANGE WWW - SNHL	Water	03/31/17 03/31/17	20		9,65		\$0 657 9,664		#0,657 9,664	•		•	
20001995 Wied		1630018	Rock y Creek		AMR METER EXCHANGE WWW - RYCK	Water						16,703		16,703	•	•	•	
20001996 Wee		1330027	Verde Park		AMR METER EXCHANGE WWW - VEPK	Water	03/31/17	20		0 16.70 0 3,60		3 600		3,600	-			
	dentald	1330169	Vista Hills	134	AMR METER EXCHANGE WWW - VHSL	Water	03/11/17	20	,	3,60		3 600	•	3,800	•		•	

ATTACHMENT C
SWWC Utdates, late this Water Services Inc
WP/III 3 1 Asset Datai\_Wedowfold (excluding Westwood Ouka)
Docket No. 4773
Tred Year Ending 12 31 2016

										2,724,827		1.714.512		1.734.87	(1.031.038.77)			
Ams	byenus	PHIN No.	PWS Minus	Anni Chan	Aved therefolium	Typi	#Orp.Start	Life Ye	KAN Mo	Original Cost	BCO Margin Cast	Carptonit Claid Loan INCO Advanta	Commerciae	Children CAC	PP&E Access. Dept	ECO Margin Assum. Dopr	Amendated Department Lote ECQ Maries	Nel Photo in Service
20003991	8 Weedenfeld	1130024	Woodhaven MHP	114	AMR METER EXCHANGE WWW - WHAN	Water	01/11/10	· ×	, ,	<b>0,033</b>		8,013		8,013	'	•	•	8,011
20003999	9 Wiederfeld	1130141	Warwood Oaks	134	AMR METER EXCHANGE WWW - WIOK	Water	01/31/17	20	) 0	5,618		5 63R	-	5,638		-		1,638
200/1400	4 Wredenfeld	1130134	Oak Ridge Fetates	334	AMR METER EXCHANGE WWW - ORFS	Water	03/31/17	7 20		11,713		11,713		11,713				11,711-
2000373	7 Waederfald	1330027	Verde Park	335	Other Fee Hydrant	Water	11/01/00	50	) 0	915		915		915	(297)		(297)	618
	Z Waadenfeld	1330128	Southern Hille		Other Fire Hydrants (2)	Water	11/01/91		, 0	1,666		1,666		1 666	(573)		(57%)	1,093
2000375	i Wsodenfeld	1330128	Southern Hills	135	Other Fire Hydrant	Water	03/01/02	. 50	• 0	954		954		954	(283)		(287)	671
2000375	2 Wasdenfeld	1330128	Southern Hills	135	Destribution System Fire (Freirant & 6 Ext	Water	03/01/02		) 0	1,634	-	1,634	-	1 634	(424)		(484)	L 150
2000376	2 Wundersfeld	1740128	Southern Hills	135	Other Fire Hydrant (2) Madrona	Water	03/81/04	50	) 0	3,088	-	3,088		3 ORE	(1,289)		(† 289)	3 7 <del>99</del>
	4 Wrodenfeld	1130128	Southern Hills		(Aher Fire Hydrant (Tuck)	Water	10/01/03		0	1,228	-	1,228		1,228	(277)		(277)	951
2000344	7 Wiederfeld	Shared Assets	Shared Assets	140	Other A/C Unit	Water	06/27/12		. 0	562	-	562		562	(515)		(515)	47
	2 Wooderfeld	Shared Assets	Shaced Assets		Office Equipment Lab Equip - Heah Speet	Water	08-02/17		• •	3 921		1921		1 921	(1 140)		(1 340)	2,581
	) Wiedenfald	Shared Arrels	Shared Assets		Other Tank - Plastic 2,500 gal	Water	02/01/95		0	2 404		2,404		2,404	(1,013)	-	(1,057)	1,31
	Wiedenfeld	Shared Assets	Shaced Assets		Other Tank - Plastic 1,000 gal	Water	06/01/01	50	• 0	529	-	529	•	329	(91)		(91)	418
	Wiederfeld	Shared Arrets	Shared Awets		Vehicles Vehicle - 2011 Ford Ranger	Water	01/01/11	9	. 0	29 018		29 038		29,038	(29,018)		(29 032)	
	3 Wasdenfeld	Shared Assets	Shared Assets		Office Equipment DAF Meter Renders	Water	01/01/06		. 0	7,003	•	7,003	•	7 001	(7 003)		(7,001)	-
	4 Wiedenfeld	Shared Arrets	Shared Arress		Office Equipment Charger Base	Water	02/01/01	' 1		372	•	172	•	172	(372)		(172)	•
	Wiedenfeld	Shared Asselt	Shared Assets		Office Equipment Dell Imparen 360	Water	02/15/10		! 0	1,171	•	1 171		1 17)	(1,171)		(1,171)	
	3 Wiedenfeld	1110007	Center Post		Pressure Tanks 3hp Ar Compressor	Water	08/01/03		0	3 166	-	3,166		1,166	(1,166)		(3 166)	
	1 Wsedenfeld	1330128	Southern Hills		Pressure Tanks Air Compresser	Water	03/12/14	30	0	\$02		802	•	802	(78)		(78)	724
	Wrederfeld	1630038	Rocky Creek		Pressure Tacks Shp Ar Compressor	Water	09/20/11	:	ı n	1,186	-	1,186	•	1,186	(1,186)		(1,186)	-
	6 Warderfeld	Shared Arrets	Shared Awats		Office Equipment Dell Laptop + Printer	Water	01/22/12			628	-	528	•	628	(515)		(555)	רד
	7 Wiederfeld	Shared Assets	Shared Assets		Office Equipment Jayhawk Software	Water	32/11/12			2,410	•	2,410		2,410	(1,968)		(1 968)	442
	Wsederfield	Shared Assets	Shared Assets		Office Equipment Copier	Water	08/10/13		) 0	4 437	•	4 437		4 437	(1,516)		(1,516)	2 921
2000172	Wiederfeld	1630032	Rocky Creek	146	Wells Upgrade/Engineer/Alarms	Water	06/01/99	• •	0	3,544		3,544	-	1,544	(1,247)		(1,247)	2,247

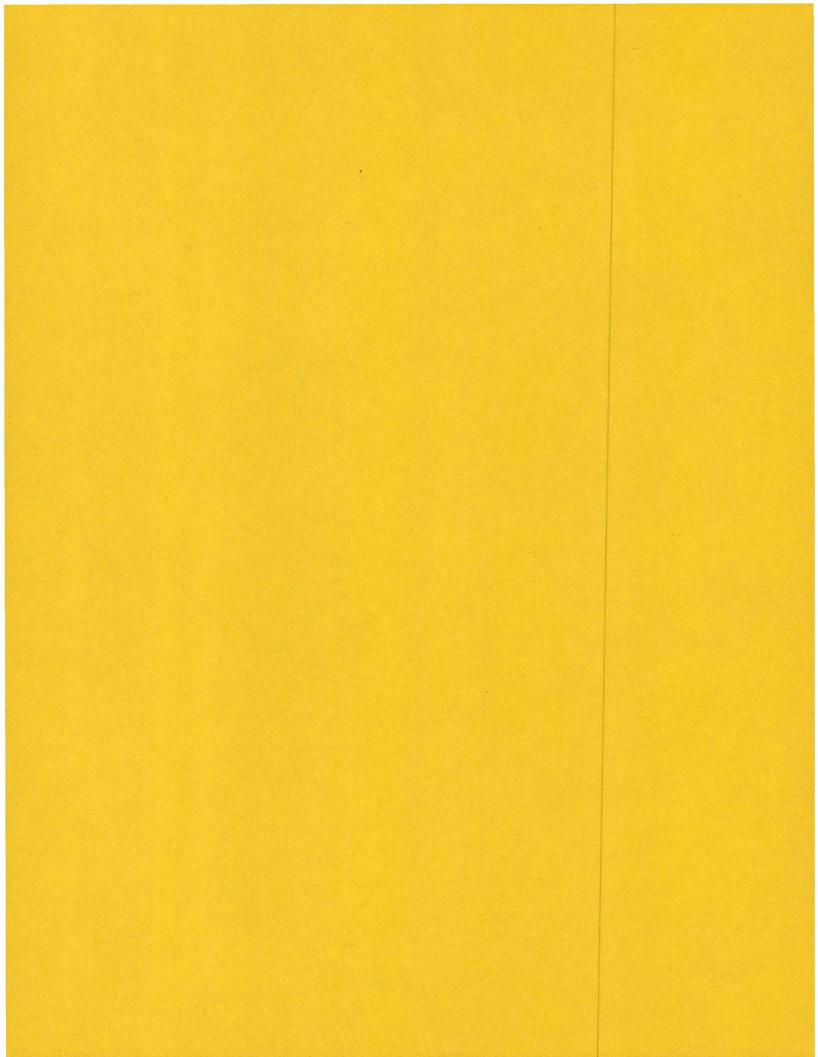
#### **Enforcement Action Status**

Part E: Question 18, Part D Question 12



System	System Docket No.		Violation	Date AO Signed by TCEQ	Original TCEQ Compliance Date	Extension Request Compliance Date	SWWC Compliance Achieved	Notice of Compliance Rec'd by SWWC	Comments	
Ridgecrest	2016-0428-PWS-E	Water	HAA5s	10/5/2016	10/11/2017	12/31/2018	11/29/2018	Awaiting NOC from TCEQ	GAC online prior to Q3 compliance sampling	
Ridgecrest	2016-0451-PWS-E	Water	TTHMs	9/6/2017	9/6/2018	12/30/2019	10/22/2019		Need to be in compliance Q3 2019 to certify compliance to TCEQ	
HVOF & OTSH Combined AO	2018-0506-MLM-E	Wastewater	Effluent Violations	5/8/2019	9/15/2019	12/20/2019	10/22/2019	11/15/2019	Need HVOF to be in compliance 3 consecutive months (Sept - Nov) to certify compliance to TCEQ	
Indian Hills Harbor	2019-0429-PWS-E	Water	Plan Review & Booster Pump Capacity	Awaiting TCEQ Signature	TBD	NA	Currently out of compliance		Exception plans submitted by Kimley- Horn Temporary exception granted through 12/31/20	

Additional Information Part E - Question 20



**Public Interest Requirement for STM Applications:** 

Texas Water Code ("TWC") 13.301(d) requires the Public Utility Commission of Texas ("Commission") to determine whether a sale serves the public interest. TWC 13.301(e)(5) goes on to state "the utility commission may hold a hearing if there are concerns that the transaction may not serve the public interest, after the application of the considerations provided by Section 13.246(c)." The considerations enumerated in TWC 13.246(c) include adequacy of service, financial ability of the utility to invest in its facilities, and environmental integrity. Of most relevance to the proposed transaction of the instant application, TWC 13.246(c)(8) specifies "the probable improvement of service or lowering of cost to consumers."

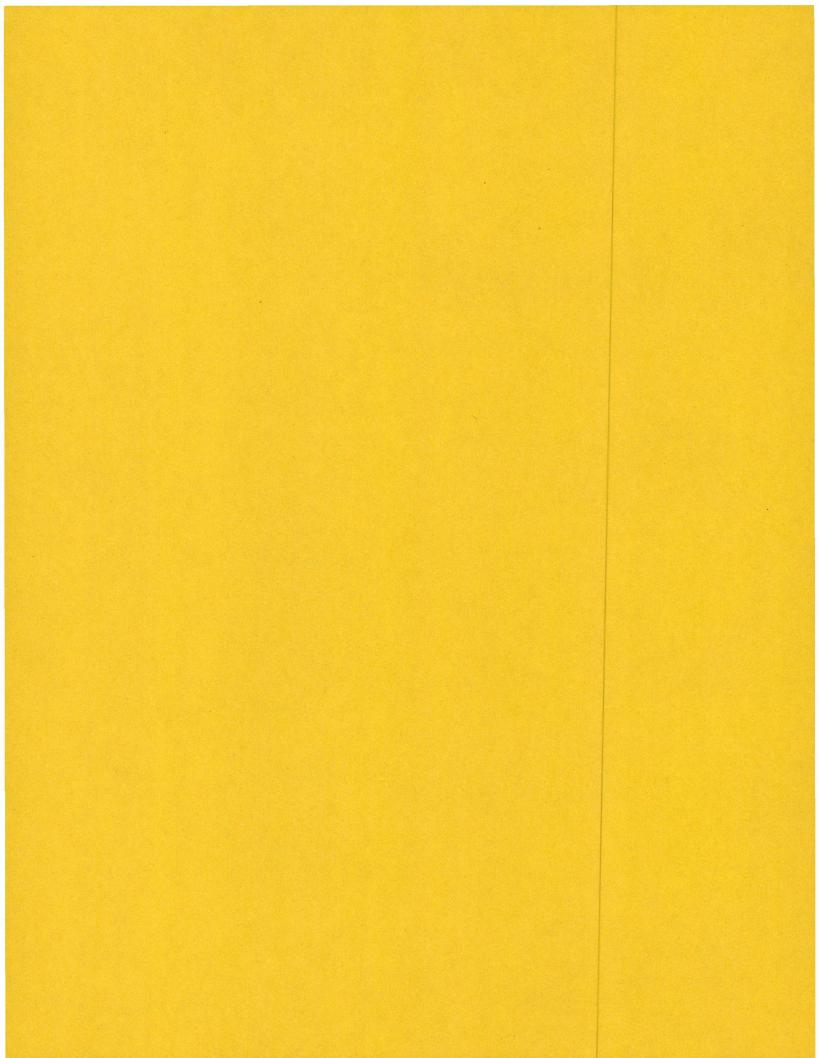
As stated elsewhere in this application, and detailed in a recent general rate case before the Commission, SWWC Utilities, Inc. dba Water Services, Inc. ("Water Services") currently relies on a shared services model for operations and administrative services. Operational services are provided by employees whose costs are assigned to regional cost centers and either assigned to Water Services when those services can be directly attributable or allocated amongst multiple utilities benefitting from the services. Administrative services are also allocated amongst multiple utilities. This shared services model benefits customers of Water Services through reduced costs due to economies of scale. With this proposed transaction, Water Services will become part of Monarch and rely on Monarch employees for operations, thereby simplifying allocations and reducing administrative costs. The transaction will not result in any disruptions of or deteriorations to service to customers.

While service will not be affected by the transaction, costs to customers will indeed be lowered as a result of the application being approved. Specifically, the cost of preparing and litigating regulatory reports and filings will decrease on a per-customer basis through improved administrative efficiencies and increased customer basis. For example, in the recent Water Services general rate case, \$330,000 of rate case expenses were authorized for recovery from 3,013 environs connections, resulting in a rate case expense per customer of just over \$85. Though not allowed to be recovered from customers as part of a settlement resolving the proceeding, Monarch Utilities I L.P. ("Monarch") incurred approximately \$1.2 million in rate case expenses for its last general rate case. Given a customer base of 26,412 water and wastewater connection, this results in an approximate per-customer cost of about \$45, almost half that of the Water Services case. Adding the Water Services customer base decreases the cost per customer even more. Similarly, costs of other regulatory filings are decreased on a percustomer basis; therefore, this transaction complies with the public interest consideration of lowering of costs to consumers.

<sup>&</sup>lt;sup>1</sup> The utility commission shall, with or without a public hearing, investigate the sale, acquisition, lease, or rental to determine whether the transaction will serve the public interest.

## List of Neighboring Utilities and Cities

Part E: Question 21



#### **NEIGHBORING UTILITIES AND AFFECTED ENTITIES**

3009 Water Company, L.L.C. CCN 13069

Aqua Texas Inc. CCN 12902 Aqua Texas, Inc. CCN 11157

Aqua Utilities CCN 11157

**Bandera County** 

**Bandera County River Authority and Groundwater District** 

Bandera East Utility L.P. CCN 13118

Bandera River Ranch WSC CCN 12262

**Barton Springs / Edwards Aquifer Conservation District** 

B B R Water Company CCN 12857

Boerne Stage Field POA CCN 13189

SJWTX - Canyon Lake Water Service Company, Inc. CCN 10692

Cimarron Park Water Company, Inc. CCN 12140

City of Austin

City of Bandera

City of Buda

City of Bulverde

City of Hays

City of Kerrville

City of Kerrville CCN 12928

City of New Braunfels

**Comal County** 

Comal County WCID No. 6

**Comal Trinity Groundwater Conservation District** 

**Cow Creek Groundwater Conservation District** 

Dillon Water Resources, L.P. CCN 12844

**Edwards Aquifer Authority** 

Elm Ridge Water Company, Inc. CCN 12885

Flying L PUD

Fremont Water Company CCN 11821

Gillespie County

Green Valley SUD CCN 10646

Guadalupe Blanco River Authority CCN 12977

**Hays County** 

**Headwaters Groundwater Conservation District** 

Hill Country Underground Water Conservation District

Hill River Water Works CCN 12939

Ingram Oaks Company Inc. CCN 13134

Johnson Ranch MUD

**Kendall County** 

Kendall County WCID 1 CCN 10685

**Kerr County** 

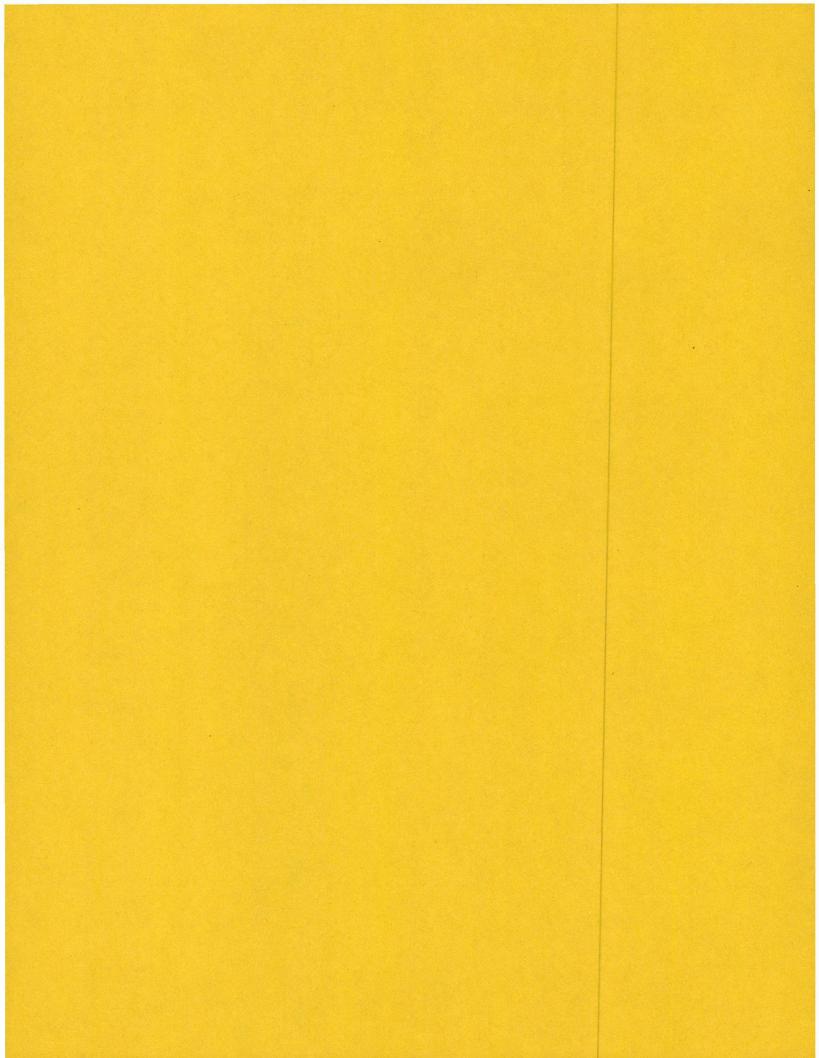
Kerr County Water Systems LLC CCN 13166

Kerrville South Water Company CCN 11484

Lackland Water Company, LTD CCN 10734

Lange Ranch Subdivision Unit 2 Lot 1 **Lower Colorado River Authority** Mary Meade Water Company CCN 11570 Medina County **Medina County Groundwater Conservation District** Oak Forest WSC CCN 13124 Ruby Ranch WSC CCN 12849 San Antonio River Authority San Antonio Water System CCN 10540 Shalako Estates and Canyon Springs CCN 12685 Sherwood Mt Pisgah WSC CCN 13050 Springs Hill WSC CCN 10666 The Oaks WSC CCN 11581 Verde Hills WSC CCN 12093 Wood Trails Water Supply CCN 11880 Woods WSC CCN 11879 Yancy WSC CCN 11464

# TCEQ Compliance Correspondence Part F: Question 22





#### TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

RECEIVED

March 27, 2017

MAR 30 2017 TXU - AP

Mr. Timothy Williford, Compliance Manager Southwest Water Company Utilities, Inc. 1620 Grand Avenue Parkway. Suite 140 Pflugerville, Texas 78660

Re: Compliance Evaluation Investigation at:

Bavarian Hills, Borgfeld Road, Bexar County, Texas

Regulated Entity No.: RN101211605, TCEQ ID No.: 0150235, Investigation No.: 1400616

Dear Mr. Williford:

On January 26, 2017, Mrs. Stacy Anderson of the Texas Commission on Environmental Quality (TCEQ) San Antonio Region Office conducted an investigation of the above-referenced facility to evaluate compliance with applicable requirements for public water supply. No violations are being alleged as a result of the investigation.

The TCEQ appreciates your assistance in this matter and your compliance efforts to ensure protection of the State's environment. If you or members of your staff have any questions regarding these matters, please feel free to contact Mrs. Anderson in the San Antonio Region Office at (210) 403-4078.

Sincerely,

Joy Thurston-Cook

Water Section Team Leader San Antonio Region Office

JTC/SA/eg



#### TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

December 14, 2016

RECEIVED

Mr. Timothy Williford, Compliance Manager Southwest Water Company Utilities, Inc. 1620 Grand Avenue Parkway, Suite 140 Pflugerville, Texas 78660

DEC 34 2016

TXU-AP

Re: Compliance Evaluation Investigation at:

Cascade Mobile Home Park, IH-10 W .5 mile S of Cascade Caverns Road,

Kendall County, Texas

Regulated Entity No.: RN101227015, TCEQ ID No.: 1300005, Investigation No.: 1375960

Dear Mr. Williford:

On November 16, 2016, Mrs. Stacy Anderson of the Texas Commission on Environmental Quality (TCEQ) San Antonio Region Office conducted an investigation of the above-referenced facility to evaluate compliance with applicable requirements for public water supply. No violations are being alleged as a result of the investigation.

The TCEQ appreciates your assistance in this matter and your compliance efforts to ensure protection of the State's environment. If you or members of your staff have any questions regarding these matters, please feel free to contact Mrs. Anderson in the San Antonio Region Office at (210) 403-4078.

Sincerely,

Joy Thurston-Cook

Water Section Team Leader San Antonio Region Office

parimeter region office

JTC/sa/eg



Customer Service 866.654.SWWC (7992)

December 14, 2016

Ms. Vera Poe, P.E. TCEQ Team Leader Utilities Technical Review Team Water Supply Division, MC-153 PO Box 13087 Austin, Texas 78711-3087

Subject:

Water System Improvements

Cascade Mobile Home Park Water System PWS I.D. 1500005

Plan Review Log Number P-07162010-071

Kendall County, Texas

Dear Ms. Poe:

I am writing today to notify the Water Supply Division in accordance with Chapter 30 TAC Section §290.39(h)(3), that the Hydro-pneumatic tank (Vessel) was complete on December 1, 2016 and placed in service benefiting the Cascade Mobile Home Park Service Area.

The Vessel and associated integral controls are operational providing adequate water pressure to the system. The installation was in general compliance with the planning materials approved by TCEQ on July 7, 2010.

If you have questions or require additional information regarding the foregoing, please contact me soon.

Ind F Terralya

Design and Construction Manager, Texas Utilities | SouthWest Water Company

1620 Grand Avenue Parkway, STE 140 | Pflugerville, Texas 78660

Te 512-219-2260 | Fax: 512-219-2298

E-mail: jtorralva@swwc.com

Jon Niermann, *Chairman*Emily Lindley, *Commissioner*Toby Baker, *Executive Director* 



#### TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

May 22, 2019

CERTIFIED MAIL 917199991703923579966 RETURN RECEIPT REQUESTED

Mr. Tim Williford Compliance Manager SWWC Utilities Inc. 1620 Grand Avenue Pkwy, Ste 140 Pflugerville, Texas 78660-2185 RECEIVED
MAY 24 2019
TXU-AP

Re:

Notice of Violation for Comprehensive Compliance Investigation at: Cedar Springs MHP, 2 miles W of Ingram off HWY 39, Kerr County, Texas RN101215291, TCEO PWS ID: 1330019, Investigation No. 1553548

Dear Mr. Williford:

On April 17, 2019, Mr. Chris Friesenhahn of the Texas Commission on Environmental Quality (TCEQ) San Antonio Region Office conducted an investigation of the above-referenced regulated entity to evaluate compliance with applicable requirements for a public water supply. Enclosed is a summary which lists the investigation findings. During the investigation, a concern was noted which was an alleged violation. Based on the information you have provided, the TCEQ has adequate documentation to resolve the alleged violation. Therefore, no further action is required; however, an Additional Issue has been cited which requires your attention.

In the listing of the alleged violation, we have cited applicable requirements, including TCEQ rules. Please note that both the rules themselves and the agency brochure entitled Obtaining TCEQ Rules (GI 032) are located on our agency website at <a href="http://www.tceq.state.tx.us">http://www.tceq.state.tx.us</a> for your reference. If you would like a hard copy of this brochure mailed to you, you may call and request one from either the San Antonio Region Office at (210) 490-3096 or the Central Office Publications Ordering Team at 512-239-0028.

The TCEQ appreciates your assistance in this matter. Please note that the Legislature has granted TCEQ enforcement powers which we may exercise to ensure compliance with environmental regulatory requirements. We anticipate that you will resolve the alleged violation as required in order to protect the State's environment. If you have additional information that we are unaware of, you have the opportunity to contest the violation documented in this notice. Should you choose to do so, you must notify the San Antonio Region Office within 10 days from the date of this letter. At that time, Water Section Manager, Ms. Lynn Bumguardner will schedule a violation review meeting to be conducted within 21 days from the date of this letter. However, please be advised that if you decide to participate in the violation review process, the TCEQ may still require you to adhere to the compliance schedule included in the enclosed Summary of Investigation Findings until an official decision is made regarding the status of any or all of the contested violations.

Mr. Tim Williford Page 2 May 30, 2019

If you or members of your staff have any questions, please feel free to contact Mr. Friesenhahn in the San Antonio Region Office at (210) 403-4055.

Sincerely,

Joy Thurston-Cook, Water Section Team Leader

San Antonio Region Office

Texas Commission on Environmental Quality

JTC/CMF/sg

Enclosure: Summary of Investigation Findings

### Summary of Investigation Findings

CEDAR SPRINGS MOBILE HOME VILLAGE

Investigation #

1553548 Investigation Date: 04/17/2019

, KERR COUNTY,

Additional ID(s): 1330019

## ALLEGED VIOLATION(S) NOTED AND RESOLVED ASSOCIATED TO A NOTICE OF VIOLATION

Track No: 714958

30 TAC Chapter 290.41(c)(3)(O)

Alleged Violation:

Investigation: 1553548 Comment Date: 05/16/2019

Failure to enclose the well with an intruder-resistant fence or a locked ventilated well housing.

At the time of the investigation, the well did not have an intruder-resistant fence nor any housing to ensure against possible contamination or damage to the facilities by trespassers.

30 TAC 290.41(c)(3)(O)--All completed well units shall be protected by intruder-resistant fences, the gates of which are provided with locks or shall be enclosed in locked, ventilated well houses to exclude possible contamination or damage to the facilities by trespassers. The gates or wellhouses shall be locked during periods of darkness and when the plant is unattended.

Recommended Corrective Action: Construct an intruder-resistant fence or well housing to ensure against contamination or vandalism of the well.

To document compliance, submit photographic documentation or a copy of a receipt/invoice indicating that the needed intruder-resistant fence or well house has been constructed to this office by the compliance due date.

Resolution: 04/18/2019--An email from Mr. Amezquita was received which included a photograph of a newly constructed and locked well housing.

ADDITIONAL ISSUES

Description

**Additional Comments** 



#### TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

August 22, 2016

RECEIVED

AUG 24 2016

Mr. R. C. Wiedenfeld, President Wiedenfeld Water Works, Inc. P. O. Box 418 Center Point, Texas 78010-0418

TXU - AP

Re: Comprehensive Compliance Investigation at:

Center Point Wiedenfeld Water Works, W side of Hwy 27 in Center Point, Kerr County,

Texas

Regulated Entity No.: RN101241511, TCEQ ID No.: 1330007, Investigation No.: 1349037

Dear Mr. Wiedenfeld:

On June 22, 2016, Mrs. Stacy Anderson of the Texas Commission on Environmental Quality (TCEQ) San Antonio Region Office conducted an investigation of the above-referenced facility to evaluate compliance with applicable requirements for a public water supply. No violations are being alleged as a result of the investigation.

The TCEQ appreciates your assistance in this matter and your compliance efforts to ensure protection of the State's environment. If you or members of your staff have any questions regarding these matters, please feel free to contact Mrs. Anderson in the San Antonio Region Office at (210) 403-4078.

Sincerely,

Joy Thurston-Cook

Water Section Team Leader San Antonio Region Office

JTC/sa/eg

cc: Mr. Gary Rose, Operations Manager, Southwest Water Company



#### TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

December 14, 2016

RECEIVED

DEC 24 2016

Mr. Timothy Williford, Compliance Manager Southwest Water Company Utilities, Inc. 1620 Grand Avenue Parkway, Suite 140 Pflugerville, Texas 78660 TXU - AP

Re:

Compliance Evaluation Investigation at:

Coolcrest Water System, 11926 Madrona Drive, San Antonio, Bexar County, Texas

Regulated Entity No.: RN101253227, TCEQ ID No.: 0150046

Investigation No.: 1375966

Dear Mr. Williford:

On November 16, 2016, Mrs. Stacy Anderson of the Texas Commission on Environmental Quality (TCEQ) San Antonio Region Office conducted an investigation of the above-referenced facility to evaluate compliance with applicable requirements for public water supply. No violations are being alleged as a result of the investigation.

The TCEQ appreciates your assistance in this matter and your compliance efforts to ensure protection of the State's environment. If you or members of your staff have any questions regarding these matters, please feel free to contact Mrs. Anderson in the San Antonio Region Office at (210) 403-4078.

Sincerely,

Joy Thurston-Cook

Water Section Team Leader San Antonio Region Office

JTC/sa/eg

Jon Niermann, Chairman Emily Lindley, Commissioner Toby Baker, Executive Director



#### **TEXAS COMMISSION ON ENVIRONMENTAL QUALITY**

Protecting Texas by Reducing and Preventing Pollution

July 23, 2019

RECEIVED
JUL 2 4 2019
TXU-AP

Mr. Gary Rose Operations Manager SWWC Utilities, Inc. 1620 Grand Avenue Parkway, Suite 140 Pflugerville, Texas 78660

Re: Comprehensive Compliance Investigation at:

Country Springs Water, 26827 Nelson Hill, Bexar County, Texas

Regulated Entity ID No.: RN101186138, TCEQ PWS ID.: 0150421, Investigation No.:

1578372

Dear Mr. Rose:

On June 5, 2019, Mr. Chris Friesenhahn of the Texas Commission on Environmental Quality (TCEQ) San Antonio Region Office conducted an investigation of the above-referenced facility to evaluate compliance with applicable requirements for a public water supply. No violations are being alleged as a result of the investigation.

The TCEQ appreciates your assistance in this matter and your compliance efforts to ensure protection of the State's environment. If you or members of your staff have any questions regarding these matters, please feel free to contact Mr. Friesenhahn in the San Antonio Region Office at (210)403-4055.

Sincerely,

Joy Thurston-Cook, Water Section Team Leader

San Antonio Region Office

Texas Commission on Environmental Quality

JTC/CMF/sg





TXU = AP

#### TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

February 3, 2017

CERTIFIED MAIL NO.: 91 7199 9991 7036 8836 8133 RETURN RECEIPT REQUESTED

Mr. Timothy Williford, Environmental Health and Safety Manager Southwest Utilities, Inc 1620 Grand Avenue Pkwy., Ste. 140 Pflugerville, TX 78660-2185

Re: Notice of Violation for the Comprehensive Compliance Investigation at: Enchanted River Estates, 114 Chapparal Ct., Bandera County, Texas Regulated Entity No.: RN101275659, TCEQ ID No.: 0100039 Investigation No.: 1377748

Dear Mr. Williford:

On November 22, 2016, Ms. De'Shaune Blake of the Texas Commission on Environmental Quality (TCEQ) San Antonio Region Office conducted an investigation of the above-referenced regulated entity to evaluate compliance with applicable requirements for public water supply. Enclosed is a summary which lists the investigation findings. During the investigation, a concern was noted which was an alleged noncompliance that has been resolved based on subsequent corrective action. Based on the information you have provided, the TCEQ has adequate documentation to resolve the alleged violations. Therefore, no further action is required.

In the listing of the alleged violations, we have cited applicable requirements, including TCEQ rules. Please note that both the rules themselves and the agency brochure entitled *Obtaining* TCEQ Rules (GI 032) are located on our agency website at http://www.tceq.state.tx.us for your reference. If you would like a hard copy of this brochure mailed to you, you may call and request one from either the San Antonio Region Office at (210) 403-4096 or the Central Office Publications Ordering Team at 512-239-0028.

The TCEQ appreciates your assistance in this matter. Please note that the Legislature has granted TCEQ enforcement powers which we may exercise to ensure compliance with environmental regulatory requirements. We anticipate that you will resolve the alleged violation as required in order to protect the State's environment. If you have additional information that we are unaware of, you have the opportunity to contest the violation documented in this notice. Should you choose to do so, you must notify the San Antonio Region Office within 10 days from the date of this letter. At that time, Water Section Manager, Ms. Lynn Bumguardner, will schedule a violation review meeting to be conducted within 21 days from the date of this letter. However, please be advised that if you decide to participate in the violation review process, the TCEQ may still require you to adhere to the compliance schedule

Mr. Timothy Williford Page 2 February 3, 2017

included in the enclosed Summary of Investigation Findings until an official decision is made regarding the status of the contested violation.

If you or members of your staff have any questions, please feel free to contact Ms. Blake in the San Antonio Region Office at (210) 403-4033.

Sincerely,

Joy Thurston-Cook

Water Section Team Leader San Antonio Region Office

JTC/db/eg

Enclosure: Summary of Investigation Findings

#### **Summary of Investigation Findings**

**ENCHANTED RIVER ESTATES** 

Investigation #

1377748 Investigation Date: 11/22/2016

, BANDERA COUNTY,

Additional ID(s): 0100039

## ALLEGED VIOLATION(S) NOTED AND RESOLVED ASSOCIATED TO A NOTICE OF VIOLATION

Track No: 630679

30 TAC Chapter 290.46(n)(1)

Alleged Violation:

Investigation: 1377748 Comment Date: 01/30/2017

Failure to provide as-built plans or record drawings and specifications for the public water supply.

At the time of the investigation, no as-built plans or record drawings and specifications for the treatment, storage and pressure maintenance facilities, for the water system were provided.

30 TAC 290.46(n)(1)-- Accurate and up-to-date detailed as-built plans or record drawings and specifications for each treatment plant, pump station, and storage tank shall be maintained at the public water system until the facility is decommissioned. As-built plans of individual projects may be used to fulfill this requirement if the plans are maintained in an organized manner.

Recommended Corrective Action: Provide by the compliance due date, copies of as-built plans or record drawings and specifications for the treatment, storage and pressure maintenance facilities for the water system.

Resolution: A copy of as built drawings were provided.



#### TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

December 14, 2016

RECEIVED

Mr. Timothy Williford, Compliance Manager Southwest Water Company Utilities, Inc. 1620 Grand Avenue Parkway, Suite 140 Pflugerville, Texas 78660

DEC 24 2016

TXU - AP

Re:

Compliance Evaluation Investigation at:

Garden Oaks, S. of New Braunfels on FM 725, New Braunfels, Comal County, Texas

Regulated Entity No.: RN101204634, TCEQ ID No.: 0940030

Investigation No.: 1375963

Dear Mr. Williford:

On November 16, 2016, Mrs. Stacy Anderson of the Texas Commission on Environmental Quality (TCEQ) San Antonio Region Office conducted an investigation of the above-referenced facility to evaluate compliance with applicable requirements for public water supply. No violations are being alleged as a result of the investigation.

The TCEQ appreciates your assistance in this matter and your compliance efforts to ensure protection of the State's environment. If you or members of your staff have any questions regarding these matters, please feel free to contact Mrs. Anderson in the San Antonio Region Office at (210) 403-4078.

Sincerely,

Joy Thurston-Cook

Water Section Team Leader

San Antonio Region Office

JTC/sa/eg

Jon Niermann, *Chairman*Emily Lindley, *Commissioner*Toby Baker, *Executive Director* 



#### TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

December 3, 2018

RECEIVED

Mr. Timothy Williford Compliance Manager Southwest Water Company Utilities, Inc. 1620 Grand Avenue Parkway, Suite 140 Pflugerville, Texas 78660 DEC 1 0 2018

TXU-AP

Re:

Compliance Evaluation Investigation at:

Heritage Park Water Service, 279 Deer Park Lane, Kerr County, Texas

Regulated Entity No.:RN102680717, TCEQ ID No.:1330080, Investigation No.: 1518539

Dear Mr. Williford:

On October 31, 2018, Mrs. Stacy Anderson of the Texas Commission on Environmental Quality (TCEQ) San Antonio Region Office conducted an investigation of the above-referenced facility to evaluate compliance with applicable requirements for public water supply. No violations are being alleged as a result of the investigation.

The TCEQ appreciates your assistance in this matter and your compliance efforts to ensure protection of the State's environment. If you or members of your staff have any questions regarding these matters, please feel free to contact Mrs. Anderson in the San Antonio Region Office at (210) 403-4078.

Sincerely,

Joy Thurston-Cook

Water Section Team Leader San Antonio Region Office

JTC/sa/eg

**Enclosure:** 

Summary of Findings

Jon Niermann, *Chairman*Emily Lindley, *Commissioner*Toby Baker, *Executive Director* 



#### TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

November 30, 2018

Mr. Timothy Williford Compliance Manager Southwest Water Company Utilities, Inc. 1620 Grand Avenue Parkway, Suite 140 Pflugerville, Texas 78660 RECEIVED DEC 10 2018 TXU-AP

Re: Compliance Evaluation Investigation at:

Hills and Dales, 124 Hope Lane, Ingram, Kerr County, Texas

Regulated Entity No.: RN101213296, TCEQ ID No.:1330030, Investigation No.: 1518534

Dear Mr. Williford:

On October 31, 2018, Mrs. Stacy Anderson of the Texas Commission on Environmental Quality (TCEQ) San Antonio Region Office conducted an investigation of the above-referenced facility to evaluate compliance with applicable requirements for public water supply. No violations are being alleged as a result of the investigation.

The TCEQ appreciates your assistance in this matter and your compliance efforts to ensure protection of the State's environment. If you or members of your staff have any questions regarding these matters, please feel free to contact Mrs. Anderson in the San Antonio Region Office at (210) 403-4078.

Sincerely,

Joy Thurston-Cook Water Section Team Leader

San Antonio Region Office

JTC/sa/eg



Protecting Texas by Reducing and Preventing Pollution

February 26, 2018

Mr. Tim Williford, Environmental Health and Safety Manager SWWC Utilities, Inc. 1620 Grand Avenue Pkwy #140 Pflugerville, Texas 78660

Re: Comprehensive Compliance Investigation of:

Huntington Estates Public Water System, Hays County, Texas PWS ID No.: 1050124; TCEQ Regulated Entity No.: RN102671799

Investigation No.: 1472245

Dear Mr. Williford:

On February 14, 2018, Mr. Brad Monk of the Texas Commission on Environmental Quality (TCEQ) Austin Regional Office conducted an investigation of the above-referenced facility to evaluate compliance with applicable requirements for public water systems. No violations are being alleged as a result of the investigation.

The TCEQ appreciates your assistance in this matter and your compliance efforts to ensure protection of the State's environment. If you or members of your staff have any questions regarding these matters, please feel free to contact Mr. Monk in the Austin Region Office at (512) 339-2929.

Sincerely,

Shawn Stewart

Water Section Manager

**Austin Region Office** 

SS/bm



#### TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

RECEIVED

March 27, 2017

MAR 30 2017 TXU - AP

Mr. Timothy Williford, Compliance Manager Southwest Water Company Utilities, Inc. 1620 Grand Avenue Parkway, Suite 140 Pflugerville, Texas 78660

Re: Compli

Compliance Evaluation Investigation at:

Bavarian Hills, Borgfeld Road, Bexar County, Texas

-Regulated Entity No.: RN101211605, TCEQ ID No.: 0150235, Investigation No.: 1400616

Dear Mr. Williford:

On January 26, 2017, Mrs. Stacy Anderson of the Texas Commission on Environmental Quality (TCEQ) San Antonio Region Office conducted an investigation of the above-referenced facility to evaluate compliance with applicable requirements for public water supply. No violations are being alleged as a result of the investigation.

The TCEQ appreciates your assistance in this matter and your compliance efforts to ensure protection of the State's environment. If you or members of your staff have any questions regarding these matters, please feel free to contact Mrs. Anderson in the San Antonio Region Office at (210) 403-4078.

Sincerely,

Joy Thurston-Cook

Water Section Team Leader San Antonio Region Office

JTC/SA/eg



#### TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

December 14, 2016

RECEIVED

Mr. Timothy Williford, Compliance Manager Southwest Water Company Utilities, Inc. 1620 Grand Avenue Parkway, Suite 140 Pflugerville, Texas 78660 DEC 34 2016

TXU - AP

Re: Compliance Evaluation Investigation at:

Cascade Mobile Home Park, IH-10 W .5 mile S of Cascade Caverns Road,

Kendall County, Texas

Regulated Entity No.: RN101227015, TCEQ ID No.: 1300005, Investigation No.: 1375960

Dear Mr. Williford:

On November 16, 2016, Mrs. Stacy Anderson of the Texas Commission on Environmental Quality (TCEQ) San Antonio Region Office conducted an investigation of the above-referenced facility to evaluate compliance with applicable requirements for public water supply. No violations are being alleged as a result of the investigation.

The TCEQ appreciates your assistance in this matter and your compliance efforts to ensure protection of the State's environment. If you or members of your staff have any questions regarding these matters, please feel free to contact Mrs. Anderson in the San Antonio Region Office at (210) 403-4078.

Sincerely,

Joy Thurston-Cook

Water Section Team Leader San Antonio Region Office

JTC/sa/eg



Customer Service 866.654.SWWC (7992)

December 14, 2016

Ms. Vera Poe, P.E. TCEQ Team Leader Utilities Technical Review Team Water Supply Division, MC-153 PO Box 13087 Austin, Texas 78711-3087

Subject:

Water System Improvements

Cascade Mobile Home Park Water System PWS I.D. 1500005

Plan Review Log Number P-07162010-071

Kendall County, Texas

Dear Ms. Poe:

I am writing today to notify the Water Supply Division in accordance with Chapter 30 TAC Section §290.39(h)(3), that the Hydro-pneumatic tank (Vessel) was complete on December 1, 2016 and placed in service benefiting the Cascade Mobile Home Park Service Area.

The Vessel and associated integral controls are operational providing adequate water pressure to the system. The installation was in general compliance with the planning materials approved by TCEQ on July 7, 2010.

If you have questions or require additional information regarding the foregoing, please contact me soon.

· No h

Jog F. Tørralva

Design and Construction Manager, Texas Utilities | SouthWest Water Company

1620 Grand Avenue Parkway, STE 140 | Pflugerville, Texas 78660

Tel 512-219-2260 | Fax: 512-219-2298

E-mail: <u>itorralva@swwc.com</u>

Jon Niermann, *Chairman*Emily Lindley, *Commissioner*Toby Baker, *Executive Director* 



#### **TEXAS COMMISSION ON ENVIRONMENTAL QUALITY**

Protecting Texas by Reducing and Preventing Pollution

May 22, 2019

CERTIFIED MAIL 917199991703923579966 RETURN RECEIPT REQUESTED

Mr. Tim Williford Compliance Manager SWWC Utilities Inc. 1620 Grand Avenue Pkwy, Ste 140 Pflugerville, Texas 78660-2185 MAY 24 2019 TXU-AP

Re:

Notice of Violation for Comprehensive Compliance Investigation at: Cedar Springs MHP, 2 miles W of Ingram off HWY 39, Kerr County, Texas RN101215291, TCEQ PWS ID: 1330019, Investigation No. 1553548

Dear Mr. Williford:

On April 17, 2019, Mr. Chris Friesenhahn of the Texas Commission on Environmental Quality (TCEQ) San Antonio Region Office conducted an investigation of the above-referenced regulated entity to evaluate compliance with applicable requirements for a public water supply. Enclosed is a summary which lists the investigation findings. During the investigation, a concern was noted which was an alleged violation. Based on the information you have provided, the TCEQ has adequate documentation to resolve the alleged violation. Therefore, no further action is required; however, an Additional Issue has been cited which requires your attention.

In the listing of the alleged violation, we have cited applicable requirements, including TCEQ rules. Please note that both the rules themselves and the agency brochure entitled Obtaining TCEQ Rules (GI 032) are located on our agency website at <a href="http://www.tceq.state.tx.us">http://www.tceq.state.tx.us</a> for your reference. If you would like a hard copy of this brochure mailed to you, you may call and request one from either the San Antonio Region Office at (210) 490-3096 or the Central Office Publications Ordering Team at 512-239-0028.

The TCEQ appreciates your assistance in this matter. Please note that the Legislature has granted TCEQ enforcement powers which we may exercise to ensure compliance with environmental regulatory requirements. We anticipate that you will resolve the alleged violation as required in order to protect the State's environment. If you have additional information that we are unaware of, you have the opportunity to contest the violation documented in this notice. Should you choose to do so, you must notify the San Antonio Region Office within 10 days from the date of this letter. At that time, Water Section Manager, Ms. Lynn Bumguardner will schedule a violation review meeting to be conducted within 21 days from the date of this letter. However, please be advised that if you decide to participate in the violation review process, the TCEQ may still require you to adhere to the compliance schedule included in the enclosed Summary of Investigation Findings until an official decision is made regarding the status of any or all of the contested violations.

Mr. Tim Williford Page 2 May 30, 2019

If you or members of your staff have any questions, please feel free to contact Mr. Friesenhahn in the San Antonio Region Office at (210) 403-4055.

Sincerely,

Joy Thurston-Cook, Water Section Team Leader San Antonio Region Office Texas Commission on Environmental Quality

JTC/CMF/sg

Summary of Investigation Findings **Enclosure:** 

## Summary of Investigation Findings

CEDAR SPRINGS MOBILE HOME VILLAGE

Investigation #

1553548 Investigation Date: 04/17/2019

, KERR COUNTY,

Additional ID(s): 1330019

## ALLEGED VIOLATION(S) NOTED AND RESOLVED ASSOCIATED TO A NOTICE OF VIOLATION

Track No: 714958

30 TAC Chapter 290.41(c)(3)(O)

Alleged Violation:

Investigation: 1553548 Comment Date: 05/16/2019

Failure to enclose the well with an intruder-resistant fence or a locked ventilated well housing.

At the time of the investigation, the well did not have an intruder-resistant fence nor any housing to ensure against possible contamination or damage to the facilities by trespassers.

30 TAC 290.41(c)(3)(O)--All completed well units shall be protected by intruder-resistant fences, the gates of which are provided with locks or shall be enclosed in locked, ventilated well houses to exclude possible contamination or damage to the facilities by trespassers. The gates or wellhouses shall be locked during periods of darkness and when the plant is unattended.

Recommended Corrective Action: Construct an intruder-resistant fence or well housing to ensure against contamination or vandalism of the well.

To document compliance, submit photographic documentation or a copy of a receipt/invoice indicating that the needed intruder-resistant fence or well house has been constructed to this office by the compliance due date.

Resolution: 04/18/2019--An email from Mr. Amezquita was received which included a photograph of a newly constructed and locked well housing.

ADDITIONAL ISSUES

Description

**Additional Comments** 



#### TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

August 22, 2016

RECEIVED

AUG 24 2016

Mr. R. C. Wiedenfeld, President Wiedenfeld Water Works, Inc. P. O. Box 418 Center Point, Texas 78010-0418

TXU - AP

Re: Comprehensive Compliance Investigation at:

Center Point Wiedenfeld Water Works, W side of Hwy 27 in Center Point, Kerr County,

Regulated Entity No.: RN101241511, TCEO ID No.: 1330007, Investigation No.: 1349037

Dear Mr. Wiedenfeld:

On June 22, 2016, Mrs. Stacy Anderson of the Texas Commission on Environmental Quality (TCEQ) San Antonio Region Office conducted an investigation of the above-referenced facility to evaluate compliance with applicable requirements for a public water supply. No violations are being alleged as a result of the investigation.

The TCEQ appreciates your assistance in this matter and your compliance efforts to ensure protection of the State's environment. If you or members of your staff have any questions regarding these matters, please feel free to contact Mrs. Anderson in the San Antonio Region Office at (210) 403-4078.

Sincerely,

Joy Thurston-Cook

Water Section Team Leader

San Antonio Region Office

JTC/sa/eg

Mr. Gary Rose, Operations Manager, Southwest Water Company cc:



#### TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

December 14, 2016

RECEIVED

DEC 24 2016

Mr. Timothy Williford, Compliance Manager Southwest Water Company Utilities, Inc. 1620 Grand Avenue Parkway, Suite 140 Pflugerville, Texas 78660

TXU - AP

Re:

Compliance Evaluation Investigation at:

Coolcrest Water System, 11926 Madrona Drive, San Antonio, Bexar County, Texas

Regulated Entity No.: RN101253227, TCEO ID No.: 0150046

Investigation No.: 1375966

Dear Mr. Williford:

On November 16, 2016, Mrs. Stacy Anderson of the Texas Commission on Environmental Quality (TCEQ) San Antonio Region Office conducted an investigation of the above-referenced facility to evaluate compliance with applicable requirements for public water supply. No violations are being alleged as a result of the investigation.

The TCEQ appreciates your assistance in this matter and your compliance efforts to ensure protection of the State's environment. If you or members of your staff have any questions regarding these matters, please feel free to contact Mrs. Anderson in the San Antonio Region Office at (210) 403-4078.

Sincerely,

Joy Thurston-Cook

Water Section Team Leader

San Antonio Region Office



#### TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

July 23, 2019

RECEIVED
JUL 2 4 2019
TXU-AP

Mr. Gary Rose Operations Manager SWWC Utilities, Inc. 1620 Grand Avenue Parkway, Suite 140 Pflugerville, Texas 78660

Re:

Comprehensive Compliance Investigation at:

Country Springs Water, 26827 Nelson Hill, Bexar County, Texas

Regulated Entity ID No.: RN101186138, TCEQ PWS ID.: 0150421, Investigation No.:

1578372

Dear Mr. Rose:

On June 5, 2019, Mr. Chris Friesenhahn of the Texas Commission on Environmental Quality (TCEQ) San Antonio Region Office conducted an investigation of the above-referenced facility to evaluate compliance with applicable requirements for a public water supply. No violations are being alleged as a result of the investigation.

The TCEQ appreciates your assistance in this matter and your compliance efforts to ensure protection of the State's environment. If you or members of your staff have any questions regarding these matters, please feel free to contact Mr. Friesenhahn in the San Antonio Region Office at (210)403-4055.

Sincerely,

Joy Thurston-Cook, Water Section Team Leader

San Antonio Region Office

Texas Commission on Environmental Quality

JTC/CMF/sg





FEB 9 2017

TXU - AP

#### TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

February 3, 2017

CERTIFIED MAIL NO.: 91 7199 9991 7036 8836 8133 RETURN RECEIPT REQUESTED

Mr. Timothy Williford, Environmental Health and Safety Manager Southwest Utilities, Inc 1620 Grand Avenue Pkwy., Ste. 140 Pflugerville, TX 78660-2185

Re: Notice of Violation for the Comprehensive Compliance Investigation at: Enchanted River Estates, 114 Chapparal Ct., Bandera County, Texas Regulated Entity No.: RN101275659, TCEQ ID No.: 0100039 Investigation No.: 1377748

Dear Mr. Williford:

On November 22, 2016, Ms. De'Shaune Blake of the Texas Commission on Environmental Quality (TCEQ) San Antonio Region Office conducted an investigation of the above-referenced regulated entity to evaluate compliance with applicable requirements for public water supply. Enclosed is a summary which lists the investigation findings. During the investigation, a concern was noted which was an alleged noncompliance that has been resolved based on subsequent corrective action. Based on the information you have provided, the TCEQ has adequate documentation to resolve the alleged violations. Therefore, no further action is required.

In the listing of the alleged violations, we have cited applicable requirements, including TCEQ rules. Please note that both the rules themselves and the agency brochure entitled *Obtaining TCEQ Rules* (GI 032) are located on our agency website at <a href="http://www.tceq.state.tx.us">http://www.tceq.state.tx.us</a> for your reference. If you would like a hard copy of this brochure mailed to you, you may call and request one from either the San Antonio Region Office at (210) 403-4096 or the Central Office Publications Ordering Team at 512-239-0028.

The TCEQ appreciates your assistance in this matter. Please note that the Legislature has granted TCEQ enforcement powers which we may exercise to ensure compliance with environmental regulatory requirements. We anticipate that you will resolve the alleged violation as required in order to protect the State's environment. If you have additional information that we are unaware of, you have the opportunity to contest the violation documented in this notice. Should you choose to do so, you must notify the San Antonio Region Office within 10 days from the date of this letter. At that time, Water Section Manager, Ms. Lynn Bumguardner, will schedule a violation review meeting to be conducted within 21 days from the date of this letter. However, please be advised that if you decide to participate in the violation review process, the TCEQ may still require you to adhere to the compliance schedule

Mr. Timothy Williford Page 2

February 3, 2017

included in the enclosed Summary of Investigation Findings until an official decision is made regarding the status of the contested violation.

If you or members of your staff have any questions, please feel free to contact Ms. Blake in the San Antonio Region Office at (210) 403-4033.

Sincerely,

Joy Thurston-Cook

Water Section Team Leader San Antonio Region Office

JTC/db/eg

Enclosure: Summary of Investigation Findings

### **Summary of Investigation Findings**

**ENCHANTED RIVER ESTATES** 

Investigation #

1377748 Investigation Date: 11/22/2016

, BANDERA COUNTY,

Additional ID(s): 0100039

# ALLEGED VIOLATION(S) NOTED AND RESOLVED ASSOCIATED TO A NOTICE OF VIOLATION

Track No: 630679

30 TAC Chapter 290.46(n)(1)

Alleged Violation:

Investigation: 1377748 Comment Date: 01/30/2017

Failure to provide as-built plans or record drawings and specifications for the public water supply.

At the time of the investigation, no as-built plans or record drawings and specifications for the treatment, storage and pressure maintenance facilities, for the water system were provided.

30 TAC 290.46(n)(1)-- Accurate and up-to-date detailed as-built plans or record drawings and specifications for each treatment plant, pump station, and storage tank shall be maintained at the public water system until the facility is decommissioned. As-built plans of individual projects may be used to fulfill this requirement if the plans are maintained in an organized manner.

Recommended Corrective Action: Provide by the compliance due date, copies of as-built plans or record drawings and specifications for the treatment, storage and pressure maintenance facilities for the water system.

Resolution: A copy of as built drawings were provided.



### TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

December 14, 2016

RECEIVED

Mr. Timothy Williford, Compliance Manager Southwest Water Company Utilities, Inc. 1620 Grand Avenue Parkway, Suite 140 Pflugerville, Texas 78660 DEC 24 2016

TXU - AP

Re:

Compliance Evaluation Investigation at:

Garden Oaks, S. of New Braunfels on FM 725, New Braunfels, Comal County, Texas

Regulated Entity No.: RN101204634, TCEQ ID No.: 0940030

Investigation No.: 1375963

Dear Mr. Williford:

On November 16, 2016, Mrs. Stacy Anderson of the Texas Commission on Environmental Quality (TCEQ) San Antonio Region Office conducted an investigation of the above-referenced facility to evaluate compliance with applicable requirements for public water supply. No violations are being alleged as a result of the investigation.

The TCEQ appreciates your assistance in this matter and your compliance efforts to ensure protection of the State's environment. If you or members of your staff have any questions regarding these matters, please feel free to contact Mrs. Anderson in the San Antonio Region Office at (210) 403-4078.

Sincerely,

Joy Thurston-Cook

Water Section Team Leader San Antonio Region Office



#### TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

December 3, 2018

RECEIVED

Mr. Timothy Williford Compliance Manager Southwest Water Company Utilities, Inc. 1620 Grand Avenue Parkway, Suite 140 DEC 1 0 2018

Pflugerville, Texas 78660

TXU-AP

Re:

Compliance Evaluation Investigation at:

Heritage Park Water Service, 279 Deer Park Lane, Kerr County, Texas

Regulated Entity No.:RN102680717, TCEQ ID No.:1330080, Investigation No.: 1518539

Dear Mr. Williford:

On October 31, 2018, Mrs. Stacy Anderson of the Texas Commission on Environmental Quality (TCEQ) San Antonio Region Office conducted an investigation of the above-referenced facility to evaluate compliance with applicable requirements for public water supply. No violations are being alleged as a result of the investigation.

The TCEQ appreciates your assistance in this matter and your compliance efforts to ensure protection of the State's environment. If you or members of your staff have any questions regarding these matters, please feel free to contact Mrs. Anderson in the San Antonio Region Office at (210) 403-4078.

Sincerely,

Joy Thurston-Cook

Water Section Team Leader San Antonio Region Office

JTC/sa/eg

**Enclosure:** 

Summary of Findings



#### TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

November 30, 2018

Mr. Timothy Williford Compliance Manager Southwest Water Company Utilities, Inc. 1620 Grand Avenue Parkway, Suite 140 Pflugerville, Texas 78660

Re:

Compliance Evaluation Investigation at:

Hills and Dales, 124 Hope Lane, Ingram, Kerr County, Texas

Regulated Entity No.: RN101213296, TCEQ ID No.:1330030, Investigation No.: 1518534

Dear Mr. Williford:

On October 31, 2018, Mrs. Stacy Anderson of the Texas Commission on Environmental Quality (TCEQ) San Antonio Region Office conducted an investigation of the above-referenced facility to evaluate compliance with applicable requirements for public water supply. No violations are being alleged as a result of the investigation.

The TCEQ appreciates your assistance in this matter and your compliance efforts to ensure protection of the State's environment. If you or members of your staff have any questions regarding these matters, please feel free to contact Mrs. Anderson in the San Antonio Region Office at (210) 403-4078.

Sincerely,

Joy Thurston-Cook

Water Section Team Leader

San Antonio Region Office

TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

February 26, 2018

Mr. Tim Williford, Environmental Health and Safety Manager SWWC Utilities, Inc. 1620 Grand Avenue Pkwy #140 Pflugerville, Texas 78660

Comprehensive Compliance Investigation of: Re:

> Huntington Estates Public Water System, Hays County, Texas PWS ID No.: 1050124; TCEQ Regulated Entity No.: RN102671799

Investigation No.: 1472245

Dear Mr. Williford:

On February 14, 2018, Mr. Brad Monk of the Texas Commission on Environmental Ouality (TCEQ) Austin Regional Office conducted an investigation of the abovereferenced facility to evaluate compliance with applicable requirements for public water systems. No violations are being alleged as a result of the investigation.

The TCEO appreciates your assistance in this matter and your compliance efforts to ensure protection of the State's environment. If you or members of your staff have any questions regarding these matters, please feel free to contact Mr. Monk in the Austin Region Office at (512) 339-2929.

Sincerely,

Shawn Stewart Water Section Manager

**Austin Region Office** 

SS/bm



#### TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

July 8, 2016

Mr. Raymond Wiedenfeld, President Wiedenfeld Water Works, Inc. P. O. Box 418 Center Point, Texas 78010-0418

RECEIVED

JUL 11 2016

TXU - AP

Re:

Notice of Violation for Compliance Evaluation Investigation at: Oak Ridge Estates, Kerr County, Texas

Regulated Entity No.: RN101284438, TCEQ ID No.: 1330134

Investigation: 1338714

Dear Mr. Wiedenfeld:

On April 25-26, 2016, Mr. Colby Maron of the Texas Commission on Environmental Quality (TCEO) San Antonio Region Office conducted an investigation of the above-referenced regulated entity to evaluate compliance with applicable requirements for public water supply. Enclosed is a summary which lists the investigation findings. During the investigation, some concerns were noted which were alleged noncompliances that have been resolved based on subsequent corrective action. Therefore, no further action is required; however please see the enclosed additional issue.

In the listing of the alleged violations, we have cited applicable requirements, including TCEQ rules. Please note that both the rules themselves and the agency brochure entitled Obtaining TCEO Rules (GI 032) are located on our agency website at http://www.tceq.state.tx.us for your reference. If you would like a hard copy of this brochure mailed to you, you may call and request one from either the San Antonio Region Office at (210) 403-4096 or the Central Office Publications Ordering Team at 512-239-0028.

If you or members of your staff have any questions, please feel free to contact Mr. Maron in the San Antonio Region Office at (210) 403-4024.

Sincerely

Joy Thurston-Cook

Water Section Team Leader San Antonio Region Office

JTC/CM/eg

cc: Mr. Tim Williford, South West Water Company

### **Summary of Investigation Findings**

OAK RIDGE ESTATES WATER SYSTEM

Investigation #

1338714 Investigation Date: 04/25/2016

, KERR COUNTY.

Additional ID(s): 1330134

## ALLEGED VIOLATION(S) NOTED AND RESOLVED. ASSOCIATED TO A NOTICE OF VIOLATION

Track No: 607471

30 TAC Chapter 290.43(c)(3)

Alleged Violation:

Investigation: 1338714

Comment Date: 06/17/2016

Failure to provide a gravity-hinged and weighted cover, an elastomeric duckbill valve, or other approved device on the storage tank overflow.

At the time of the investigation, the overflow discharge opening did not have a cover.

290.43(c)(3) - Overflows shall be designed in strict accordance with current AWWA standards. If the overflow terminates at any point other than the ground level, it shall be located near enough and at a position accessible from a ladder or the balcony for inspection purposes. The overflow(s) shall be sized to handle the maximum possible fill rate without exceeding the capacity of the overflow(s). The discharge opening of the overflow(s) shall be above the surface of the ground and shall not be subject to submergence. The discharge opening shall be covered with a gravity-hinged and weighted cover, an elastomeric duckbill valve, or other approved device to prevent the entrance of insects and other nuisances. When the tank is not overflowing, the cover shall close automatically and fit tightly with no gap over 1/16 inch.

**Recommended Corrective Action:** Provide by the compliance due date, a completed work order, invoice or photographs indicating the overflow discharge opening has been covered. **Resolution:** 05/16/2016- Photographs indicating that covers had been installed were received.

#### ADDITIONALISSUES

Description Item 2

#### **Additional Comments**

At the time of the investigation, it was noted that livestock watering troughs and above ground pools were located at residential connections but the status of backflow and cross-connection prevention could not be determined. The entity must ensure that the potential contamination hazards are evaluated, and if necessary, eliminated or isolated from the public water system.

Item 3

30 TAC§ 291.93(3)

At the time of the investigation, it was noted that the entity has reached 88% of its service pump capacity. This was based upon 44 connections. The entity must submit to the Texas Commission on Environmental Quality (TCEQ) Utility Technical Review Team, MC 159, PO Box 13087, Austin, TX 78711-3087; (512)239-4691an 85% planning report that clearly explains how the retail public utility will provide the expected service demands to the remaining areas within the boundaries of its certificated area and submit to the TCEQ San Antonio Region Office documentation verifying submittal.

30 TAC 290.93(3)-- After any commission field inspection, a retail public utility must analyze the system's capacity to determine if it has reached 85% of its capacity. If the retail public utility has reached 85% of its capacity, it must file this report no later than 90 days after the date of a commission letter detailing the results of the inspection. Capacity is considered to be the overall rated capacity in number of residential connection equivalents based on the most restrictive criteria for production, treatment, storage, or pumping. The report should be submitted in writing and should contain the following: a brief description of the overall utility system and service area; an analysis of the plant capacity as defined in subparagraph (A) of this paragraph; details on how the retail public utility will provide service to the remaining areas within the boundaries of its certificated area. This includes projections of cost and expected design and installation dates for additional facilities.



0CT **22 2018**TXU-AP

#### TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

October 18, 2018

Mr. Timothy Williford Compliance Manager Southwest Water Utilities, Inc. 1620 Grand Avenue Pkwy Suite 140 Pflugerville, Texas 78660-2185

Re:

Notice of Complaint Investigation at:

Oak Village North, 2 miles E of Bulverde on FM 1863, Comal County, Texas Regulated Entity No.:RN101268449, TCEQ ID No.: 0460037, Investigation No.: 1512557 Incident Nos: 288274, 288275, 288091, 288129, 291965

Dear Mr. Williford:

On July 11-12, 2018 & September 9, 2018, Mrs. Stacy Anderson of the Texas Commission on Environmental Quality (TCEQ) San Antonio Region Office conducted an investigation of the above-referenced facility to evaluate compliance with applicable requirements for public water supply. No violations are being alleged as a result of the investigation.

The TCEQ appreciates your assistance in this matter and your compliance efforts to ensure protection of the State's environment. If you or members of your staff have any questions regarding these matters, please feel free to contact Mrs. Stacy Anderson in the San Antonio Region Office at (210) 403-4078.

Sincerely,

Joy Thurston-Cook

Water Section Team Leader San Antonio Region Office



#### TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

January 11, 2019

RECEIVED

JAN 19 2019

Mr. Timothy Williford Compliance Manager Southwest Water Company Utilities, Inc. 1620 Grand Avenue Parkway, Suite 140 Pflugerville, Texas 78660

TXU-AF

Re:

Compliance Evaluation Investigation at:

Oaks North Mobile Home Estates, 1240 Coshise Trail, Bexar County, Texas

Regulated Entity No.: RN101248953, TCEQ ID No.: 0150135, Investigation No.: 1518527

Dear Mr. Williford:

On October 31, 2018, Mrs. Stacy Anderson of the Texas Commission on Environmental Quality (TCEQ) San Antonio Region Office conducted an investigation of the above-referenced facility to evaluate compliance with applicable requirements for public water supply. No violations are being alleged as a result of the investigation.

The TCEQ appreciates your assistance in this matter and your compliance efforts to ensure protection of the State's environment. If you or members of your staff have any questions regarding these matters, please feel free to contact Mrs. Anderson in the San Antonio Region Office at (210) 403-4078.

Sincerely,

Joy Thurston-Cook

Water Section Team Leader San Antonio Region Office



### TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

December 14, 2016

RECEIVED

DEC 24 2016

TXU - AP

Mr. Timothy Williford, Compliance Manager Southwest Water Company Utilities, Inc. 1620 Grand Avenue Parkway, Suite 140 Pflugerville, Texas 78660

Re:

Compliance Evaluation Investigation at:

Oakview Water System, 1568 Cain City Rd; Fredericksburg, Gillespie County, Texas

Regulated Entity No.: RN101241669, TCEQ ID No.: 0860107

Investigation No.: 1375968

Dear Mr. Williford:

On November 16, 2016, Mrs. Stacy Anderson of the Texas Commission on Environmental Quality (TCEQ) San Antonio Region Office conducted an investigation of the above-referenced facility to evaluate compliance with applicable requirements for public water supply. No violations are being alleged as a result of the investigation.

The TCEQ appreciates your assistance in this matter and your compliance efforts to ensure protection of the State's environment. If you or members of your staff have any questions regarding these matters, please feel free to contact Mrs. Anderson in the San Antonio Region Office at (210) 403-4078.

Sincerely,

Joy Thurston-Cook

Water Section Team Leader San Antonio Region Office



#### TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

May 22, 2019

RECEIVED

MAY 25 2019

TXU-AP

Mr. Tim Williford Compliance Manager SWWC Utilities Inc. 1620 Grand Avenue Pkwy, Ste 140 Pflugerville, Texas 78660-2185

Re:

Comprehensive Compliance Investigation at:

Platten Creek Water System, approx. 6.4 miles N of Sisterdale on E side of FM 1376,

Kendall County, Texas

Regulated Entity: RN101206829, TCEQ PWS ID: 1300035, Investigation No. 1553547

Dear Mr. Williford:

On April 17, 2019, Mr. Chris Friesenhahn of the Texas Commission on Environmental Quality (TCEQ) San Antonio Region Office conducted an investigation of the above-referenced facility to evaluate compliance with applicable requirements for a public water supply. No violations are being alleged as a result of the investigation.

The TCEQ appreciates your assistance in this matter and your compliance efforts to ensure protection of the State's environment. If you or members of your staff have any questions regarding these matters, please feel free to contact Mr. Friesenhahn in the San Antonio Region Office at (210) 403-4055.

Sincerely,

Joy Thurston-Cook

Water Section Team Leader San Antonio Region Office

Leto

JTC/CMF/sg



#### TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

November 30, 2018

Mr. Tim Williford Environmental Manager SWWC Utilities Inc. 16250 Grand Avenue, Parkway Site 140 Pflugerville, Texas 78660-2185 DEC 3 2018

TXU-AP

Re:

Compliance Evaluation Investigation at:

Rim Rock Ranch Public Water Supply, 6285 Derbyway, Bulverde, Comal County, Texas,

78660-2185

Regulated Entity No.: RN101459246, TCEQ ID No:0460211,

Investigation No.: 1519055

Dear Mr. Williford:

On October 10, 2018, Mr. Aaron Rodriguez of the Texas Commission on Environmental Quality (TCEQ) San Antonio Region Office conducted an investigation of the above-referenced facility to evaluate compliance with applicable requirements for public water supply. No violations are being alleged as a result of the investigation.

The TCEQ appreciates your assistance in this matter and your compliance efforts to ensure protection of the State's environment. If you or members of your staff have any questions, please feel free to contact Mr. Rodriguez in the San Antonio Region Office at (210) 403-4065.

Sincerely,

Joy Thurston-Cook

Water Section Team Leader San Antonio Region Office

Texas Commission on Environmental Quality

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JTC/AR/eg



#### TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

January 27, 2017

RECEIVED

FEB \$ 2017

Mr. Timothy Williford, Compliance Manager Southwest Water Company Utilities, Inc. 1620 Grand Avenue Parkway, Suite 140 Pflugerville, Texas 78660

TXU - AP

Re:

Compliance Evaluation Investigation at:

River Bend Estates, 160 Riverbend Rd., Bandera, Bandera County, Texas

Regulated Entity No.: RN101221257, TCEO ID No.: 0100042, Investigation No.: 1375958

Dear Mr. Williford:

On November 16, 2016, Mrs. Stacy Anderson of the Texas Commission on Environmental Quality (TCEQ) San Antonio Region Office conducted an investigation of the above-referenced facility to evaluate compliance with applicable requirements for public water supply. No violations are being alleged as a result of the investigation.

The TCEQ appreciates your assistance in this matter and your compliance efforts to ensure protection of the State's environment. If you or members of your staff have any questions regarding these matters, please feel free to contact Mrs. Anderson in the San Antonio Region Office at (210) 403-4078.

Sincerely.

Joy Thurston-Cook

Water Section Team Leader San Antonio Region Office



#### TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

July 23, 2019

Mr. Tim Williford Environmental Manager SWWC Utilities Inc. 1620 Grand Avenue., Suite 140 Pflugerville, Texas 78660-2185 RECEIVED
JUL 24 2019
TXU-AP

Re: 0

Comprehensive Compliance Investigation at:

Rocky Creek Subdivision Water System, located on the southwest side of Medina Lake of CR 266 and FM 2676. Medina County, Texas.

Regulated Entity No.: RN102676459, TCEQ ID No.:01630038, Investigation No.: 1557804

Dear Mr. Williford:

On May 23, 2019, Mr. Aaron Rodriguez of the Texas Commission on Environmental Quality (TCEQ) San Antonio Region Office conducted an investigation of the above-referenced facility to evaluate compliance with applicable requirements for public water supply. No violations are being alleged as a result of the investigation.

The TCEQ appreciates your assistance in this matter and your compliance efforts to ensure protection of the State's environment. If you or members of your staff have any questions, please feel free to contact Mr. Rodriguez in the San Antonio Region Office at (210) 403-4065.

Sincerely.

Joy Thurston-Cook, Water Section Team Leader

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San Antonio Region Office

Texas Commission on Environmental Quality

JTC/AR/sg



#### **TEXAS COMMISSION ON ENVIRONMENTAL QUALITY**

Protecting Texas by Reducing and Preventing Pollution

April 10, 2019

RECEIVED

APR 15 2019

TXU-AP

Mr. Tim Williford Compliance Manager SWWC Utilities, Inc. 1620 Grand Avenue Pkwy Ste 140 Pflugerville, Texas 78660-2185

Re:

Compliance Evaluation Investigation at:

Southern Hills; Located 4 miles south of Kerrville off Hwy 16, Kerr County, Texas Regulated Entity No.: RN101224384, TCEQ Additional ID: 1330128, Investigation No.:

1532011, Incident No.: 295825

Dear Mr. Williford,

On December 13, 2018, Mrs. Agnieszka Hobson of the Texas Commission on Environmental Quality (TCEQ) San Antonio Region Office conducted an investigation of the above-referenced facility to evaluate compliance with applicable requirements for public water supply. No violations are being alleged as a result of the investigation, however please see the Additional Issue.

The TCEQ appreciates your assistance in this matter and your compliance efforts to ensure protection of the State's environment. If you or members of your staff have any questions regarding these matters, please feel free to contact Mrs. Hobson in the San Antonio Region Office at (210) 403-4075.

Sincerely,

Joy Thurston-Cook

Water Section Team Leader San Antonio Region Office

JTC/AMH/adj

Enclosure:

Summary of Investigation Findings

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### Summary of Investigation Findings

SOUTHERN HILLS

Investigation #

1532011 Investigation Date: 12/13/2018

, KERR COUNTY,

Additional ID(s): 1330128

#### ALLEGED VIOLATION(S) NOTED AND RESOLVED

Track No: 606719

30 TAC Chapter 290.45(b)(1)(D)(iii)

Alleged Violation:

Investigation: 1336511

Comment Date: 06/10/2016

Comment Date: 08/23/2017

Failure to provide at least 2.0 GPM per service connection of service pump capacity.

At the time of the investigation, the water system relied on 290.45(b)(1)(D)(iii) and the presense of elevated storage to reduce the minimum required service pump capacity to be reduced from 2.0 GPM per connection to 0.6 GPM per connection. The elevated ground storage tank at the Monte Bello plant provide 6,800 gallons of elevated storage after the ground storage requirements for the 6 connections on the upper pressure plane were accounted for. According to 290.45(b)(1)(D)(iii), in order to qualify for reduced service pump capacity, the elevated storage must provide 200 gallons per connection. The elevated capacity of 6,800 was used to account for 34 of the 284 connections on the lower pressure plane. The resulting 250 connections required 2.0 GPM per connection and requiring at least 500 GPM of service pump capacity. After the 34 connections were accounted for in the service pump capacity (20.4 GPM), the water system produced 299.6 GPM and was at a deficit of 200.4 GPM, or 38.5% deficient on the lower pressure plane.

290.45(b)(1)(D)(iii) two or more pumps that have a total capacity of 2.0 gpm per connection or that have a total capacity of at least 1,000 gpm and the ability to meet peak hourly demands with the largest pump out of service, whichever is less, at each pump station or pressure plane. For systems which provide an elevated storage capacity of 200 gallons per connection, two service pumps with a minimum combined capacity of 0.6 gpm per connection are required at each pump station or pressure plane. If only wells and elevated storage are provided, service pumps are not required;

On June 29, 2017 the TCEQ received a request for a 365 day extension. The entity will be granted an additional 90 day extension to document that a compliance plan has been developed and submitted for UTRT approval.

Investigation: 1467363 Comment Date: 02/15/2018

This violation remains outstanding. However, Southwest Water Company is working with

TCEQ Plan Review.

Investigation: 1421630

Investigation: 1532011 Comment Date: 02/26/2019

This violation is being resolved as a result of the compliance documentation received by the TCEQ San Antonio Region Office July 17, 2018 and December 7, 2018. A Supplemental Engineering Report and service pump upgrade at Madrona Water Plant were approved for construction by TCEQ Plan Review Team by letters dated May 23, 2018 and November 9, 2018.

Recommended Corrective Action: Provide by the compliance due date, completed work orders, invoices and/or photographs indicating that larger capacity service pumps have been installed, the elevated storage capacity has been increased in size to accomodate the active connections and/or that an Alternative Capacity Requirement has been granted.

The addition of a well or any other significant changes to the water system facilities requires

submittal and approval of engineering plans by the TCEQ Utilities Technical Review Team (Phone No. 512-239-4691). All submittals shall be mailed to:

TCEQ Utilities Technical Review Team, MC 159 PO BOX 13087 Austin, Texas 78711-3087

ACR requests must be submitted to the TCEQ Technical Review and Oversight Team (Phone No. 512-239-4691) for review and approval. All requests must be submitted to:

TCEQ Technical Review and Oversight Team, MC 159 PO BOX 13087 Austin, Texas 78711-3087

**Resolution:** This violation is being resolved as a result of the compliance documentation received by the TCEQ San Antonio Region Office July 17, 2018 and December 7, 2018. A Supplemental Engineering Report and service pump upgrade at Madrona Water Plant were approved for construction by TCEQ Plan Review Team by letters dated May 23, 2018 and November 9, 2018.

## ADDITIONAL ISSUES

#### Description Item #2

#### **Additional Comments**

.. - -- --

The entity was issued an approval letter dated 06/21/2010, to construct Well #4. However, approval for use of the well as a public water system was not abtained. The TCEQ is aware that the current system owner obtained the PWS in 2016, however please be advised that according to 30 TAC 290.41(c)(3)(A) the entity is required to obtain approval for the use of the well as a public water system source.





#### TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

February 6, 2017

CERTIFIED MAIL NO.: 91 7199 9991 7036 8836 8126 RETURN RECEIPT REQUESTED

Mr. Timothy Williford, Environmental Health and Safety Manager Southwest Utilities, Inc. 1620 Grand Avenue Pkwy., Ste. 140 Pflugerville, TX 78660-2185

Re: Notice of Violation for the Comprehensive Compliance Investigation at: Stage Coach Hills, 25097 Broad Oak Tr., San Antonio, Bexar County, Texas Regulated Entity No.: RN101186344, TCEQ ID No.: 0150096 Investigation No.: 1377749

Dear Mr. Williford:

On November 22, 2016, Ms. De'Shaune Blake of the Texas Commission on Environmental Quality (TCEQ) San Antonio Region Office conducted an investigation of the above-referenced regulated entity to evaluate compliance with applicable requirements for public water supply. Enclosed is a summary which lists the investigation findings. During the investigation, some concerns were noted which were alleged noncompliances that have been resolved based on subsequent corrective action. Based on the information you have provided, the TCEQ has adequate documentation to resolve the alleged violations. Therefore, no further action is required.

In the listing of the alleged violations, we have cited applicable requirements, including TCEQ rules. Please note that both the rules themselves and the agency brochure entitled *Obtaining* TCEO Rules (GI 032) are located on our agency website at http://www.tceq.state.tx.us for your reference. If you would like a hard copy of this brochure mailed to you, you may call and request one from either the San Antonio Region Office at (210) 403-4096 or the Central Office Publications Ordering Team at 512-239-0028.

The TCEQ appreciates your assistance in this matter. Please note that the Legislature has granted TCEO enforcement powers which we may exercise to ensure compliance with environmental regulatory requirements. We anticipate that you will resolve the alleged violations as required in order to protect the State's environment. If you have additional information that we are unaware of, you have the opportunity to contest the violations documented in this notice. Should you choose to do so, you must notify the San Antonio Region Office within 10 days from the date of this letter. At that time, Water Section Manager, Ms. Lynn Bumguardner, will schedule a violation review meeting to be conducted within 21 days from the date of this letter. However, please be advised that if you decide to participate in the violation review process, the TCEQ may still require you to adhere to the compliance schedule

Mr. Timothy Williford Page 2 February 3, 2017

included in the enclosed Summary of Investigation Findings until an official decision is made regarding the status of the contested violations.

If you or members of your staff have any questions, please feel free to contact Ms. Blake in the San Antonio Region Office at (210) 403-4033.

Sincerely,

Joy Thurston-Cook

Water Section Team Leader San Antonio Region Office

JTC/db/eg

Enclosure: Summary of Investigation Findings

## **Summary of Investigation Findings**

STAGE COACH HILLS

Investigation #

1377749 Investigation Date: 11/22/2016

, BEXAR COUNTY,

Additional ID(s): 0150096

## ALLEGED VIOLATION(S) NOTED AND RESOLVED ASSOCIATED TO A NOTICE OF VIOLATION

Track No: 630683

30 TAC Chapter 290.46(n)(1)

Alleged Violation:

Investigation: 1377749 Comment Date: 01/30/2017

Failure to provide as-built plans or record drawings and specifications for the public water supply.

At the time of the investigation, no as-built plans or record drawings and specifications for the treatment, storage and pressure maintenance facilities, for the water system were provided.

30 TAC 290.46(n)(1)-- Accurate and up-to-date detailed as-built plans or record drawings and specifications for each treatment plant, pump station, and storage tank shall be maintained at the public water system until the facility is decommissioned. As-built plans of individual projects may be used to fulfill this requirement if the plans are maintained in an organized manner.

Recommended Corrective Action: Provide by the compliance due date, copies of as-built plans or record drawings and specifications for the treatment, storage and pressure maintenance facilities for the water system.

Resolution: A copy of as-built drawings were provided.

#### AREA OF CONCERN

Track No: 630682

30 TAC Chapter 290.42(I)

Alleged Violation:

Investigation: 1377749 Comment Date: 01/30/2017

Failure to provide an updated plant operations manual.

At the time of the investigation, no information regarding the standpipe was provided in the plant operations manual.

30 TAC 290.42(I)-- Plant operations manual. A thorough plant operations manual must be compiled and kept up-to-date for operator review and reference. This manual should be of sufficient detail to provide the operator with routine maintenance and repair procedures, with protocols to be utilized in the event of a natural or man-made catastrophe, as well as provide telephone numbers of water system personnel, system officials, and local/state/federal agencies to be contacted in the event of an emergency.

Recommended Corrective Action: Provide by the compliance due date, a copy of an updated plant operations manual that indicates it has been compiled in accordance with requirements.

Resolution: A copy of an updated plant operations manual was provided.



#### TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

November 21, 2018

RECEIVED

DEC 3 2018

TXU-AP

Mr. Tim Williford Compliance Manager SWWC Utilities, Inc. 1620 Grand Avenue Pkwy Ste 140 Pflugerville, Texas 78660-2185

Re:

Compliance Evaluation Investigation at:

Verde Park Estates; Located 1 mile west of Center Point on FM 490, Kerr County, Texas Regulated Entity No.: RN101210961, TCEQ Additional ID: 1330027, Investigation No.:

1523789

Dear Mr. Williford:

On October 18, 2018, Mrs. Agnieszka Hobson of the Texas Commission on Environmental Quality (TCEQ) San Antonio Region Office conducted an investigation of the above-referenced facility to evaluate compliance with applicable requirements for public water supply. No violations are being alleged as a result of the investigation.

The TCEQ appreciates your assistance in this matter and your compliance efforts to ensure protection of the State's environment. If you or members of your staff have any questions regarding these matters, please feel free to contact Mrs. Hobson in the San Antonio Region Office at (210) 403-4075.

Sincerely,

Joy Thurston-Cook Water Section Team Leader

San Antonio Region Office

JTC/AMH/eg



#### TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

November 20, 2018

Mr. Tim Williford Compliance Manager SWWC Utilities, Inc. 1620 Grand Avenue Pkwy Ste 140 Pflugerville, Texas 78660-2185 RECEIVED DEC 3 2018 TXU-AP

Re:

Compliance Evaluation Investigation at:

Vista Hills; Located at 125 Vista Hills Drive, Kerr County, Texas

Regulated Entity No.: RN105915359, TCEQ Additional ID: 1330169, Investigation No.:

1523788

Dear Mr. Williford:

On October 18, 2018, Mrs. Agnieszka Hobson of the Texas Commission on Environmental Quality (TCEQ) San Antonio Region Office conducted an investigation of the above-referenced facility to evaluate compliance with applicable requirements for public water supply. No violations are being alleged as a result of the investigation, however please see the Additional Issue.

The TCEQ appreciates your assistance in this matter and your compliance efforts to ensure protection of the State's environment. If you or members of your staff have any questions regarding these matters, please feel free to contact Mrs. Hobson in the San Antonio Region Office at (210) 403-4075.

Sincerely.

Joy Thurston-Cook

Water Section Team Leader

Sette

San Antonio Region Office

JTC/AMH/eg

## Summary of Investigation Findings

VISTA HILLS

Investigation #

1523788 Investigation Date: 10/18/2018

, COUNTY,

Additional ID(s): 1330169

No Violations Associated to this Investigation

#### ADDITIONAL ISSUES

Description Item #1

#### **Additional Comments**

Please be advised that the maintenance and housekeeping practices used by a public water system shall ensure the good working condition and general appearance of the system's facilities and equipment. The grounds and facilities shall be maintained in a manner so as to minimize the possibility of the harboring of rodents, insects, and other disease vectors, and in such a way as to prevent other conditions that might cause the contamination of the water.

At the time of the investigation, several cracks were noted on the masonary tank. The entity stated that the system's storage tanks were going to be replaced in the nearest future.



#### TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

May 26, 2016

Mr. Gary Rose, Operations Manager Southwest Water Company 1620 Grand Avenue Parkway, Ste., 140 Pflugerville, Texas 78660

Re: Comprehensive Compliance Investigation at:

Westwood Park Subdivision, .5 mile W of Comfort off Hwy 27, Kerr County,

**Texas** 

Regulated Entity No.: RN101285476

TCEQ ID No.: 1330015, Investigation No.: 1323105

Dear Mr. Rose:

On March 24, 2016, Mrs. Stacy Anderson of the Texas Commission on Environmental Quality (TCEQ) San Antonio Region Office conducted an investigation of the above-referenced facility to evaluate compliance with applicable requirements for a public water supply. No violations are being alleged as a result of the investigation.

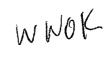
The TCEQ appreciates your assistance in this matter and your compliance efforts to ensure protection of the State's environment. If you or members of your staff have any questions regarding these matters, please feel free to contact Mrs. Anderson in the San Antonio Region Office at (210) 403-4078.

Sincerely.

Joy Thurston-Cook

Water Section Team Leader San Antonio Region Office





#### TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

April 25, 2019

Mr. Tim Williford Compliance Manager SWWC Utilities, Inc. 1620 Grand Avenue Pkwy Ste 140 Pflugerville, Texas 78660-2185 APR 27 2019 TXU-AP

Re:

Compliance Evaluation Investigation at: Westwood Park Subdivision; Located 0.5 miles west of Comfort off Hwy 27, Kerr County, Texas Regulated Entity No.: RN101285476, TCEQ Additional ID: 1330015, Investigation No.:

1553430

Dear Mr. Williford,

On March 26, 2019, Mrs. Agnieszka Hobson of the Texas Commission on Environmental Quality (TCEQ) San Antonio Region Office conducted an investigation of the above-referenced facility to evaluate compliance with applicable requirements for public water supply. No violations are being alleged as a result of the investigation.

The TCEQ appreciates your assistance in this matter and your compliance efforts to ensure protection of the State's environment. If you or members of your staff have any questions regarding these matters, please feel free to contact Mrs. Hobson in the San Antonio Region Office at (210) 403-4075.

Sincerely,

Joy Thurston-Cook

Water Section Team Leader San Antonio Region Office

JTC/AMH/adj



#### TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

August 23, 2019

#### CERTIFIED MAIL 9171999991703923560353 RETURN RECEIPT REQUESTED

Mr. Timothy Williford Compliance Manager SWWC Utilities, Inc. 1620 Grand Avenue, Pkwy., Ste. 140 Pflugerville, TX 78660-2185

Re:

Notice of Violation for the Comprehensive Compliance Investigation at: Windmill Ranch Subdivision, off of Hwy. 46 W. of Hwy. 281, Bulverde, Comal County,

Towns Demilated Entity No. 1 DN101176021 TCEO ID No. 0460221

Texas, Regulated Entity No.: RN101176931, TCEQ ID No.: 0460221

Investigation No.: 1578331

Dear Mr. Williford:

On June 18, 2019, Ms. De'Shaune Blake of the Texas Commission on Environmental Quality (TCEQ) San Antonio Region Office conducted an investigation of the above-referenced regulated entity to evaluate compliance with applicable requirements for public water supply. Enclosed is a summary which lists the investigation findings. During the investigation, certain outstanding alleged violations were identified for which compliance documentation is required. Please submit to this office by **December 23, 2019**, a written description of corrective action taken and the required documentation demonstrating that compliance has been achieved for each of the outstanding alleged violations.

In the listing of the alleged violations, we have cited applicable requirements, including TCEQ rules. Please note that both the rules themselves and the agency brochure entitled *Obtaining TCEQ Rules* (GI 032) are located on our agency website at <a href="http://www.tceq.state.tx.us">http://www.tceq.state.tx.us</a> for your reference. If you would like a hard copy of this brochure mailed to you, you may call and request one from either the San Antonio Region Office at (210) 403-4096 or the Central Office Publications Ordering Team at 512-239-0028.

The TCEQ appreciates your assistance in this matter. Please note that the Legislature has granted TCEQ enforcement powers which we may exercise to ensure compliance with environmental regulatory requirements. We anticipate that you will resolve the alleged violations as required in order to protect the State's environment. If you have additional information that we are unaware of, you have the opportunity to contest the violations documented in this notice. Should you choose to do so, you must notify the San Antonio Region Office within 10 days from the date of this letter. At that time, Water Section Manager, Ms. Lynn Bumguardner, will schedule a violation review meeting to be conducted within 21 days from the date of this letter. However, please be advised that if you decide to participate in the violation review process, the TCEQ may still require you to adhere to the compliance schedule included in the enclosed Summary of Investigation Findings until an official decision is made regarding the status of the contested violation.

Mr. Timothy Williford Page 2 August 23, 2019

If you or members of your staff have any questions, please feel free to contact Ms. De'Shaune Blake in the San Antonio Region Office at (210) 403-4033.

Sincerely,

Joy Thurston-Cook, Water Section Team Leader

San Antonio Region Office

Texas Commission on Environmental Quality

JTC/DB/sg

**Enclosures:** Summary of Investigation Findings

## # Summary of this estigation. Findings

#### WINDMILL RANCH SUBDIVISION

Investigation #

1578331 Investigation Date: 06/18/2019

, COMAL COUNTY,

Additional ID(s): 0460221

Track No: 724494 Compliance Due Date: 12/23/2019

30 TAC Chapter 290.46(n)(1)

**Alleged Violation:** 

Investigation: 1578331 Comment Date: 08/15/2019

Failure to maintain accurate and up-to-date as-built plans or record drawings and specifications for each treatment plant, pump station, and storage tank.

At the time of the investigation, it was documented that the water system was not maintaining accurate and up-to-date detailed as-built plans or record drawings at the public water system.

30 TAC 290.46(n)(1)-- Accurate and up-to-date detailed as-built plans or record drawings and specifications for each treatment plant, pump station, and storage tank shall be maintained at the public water system until the facility is decommissioned. As-built plans of individual projects may be used to fulfill this requirement if the plans are maintained in an organized manner.

**Recommended Corrective Action:** Provide by the compliance due date, as-built plans or record drawings and specifications for the treatment plants, pump stations, and storage tanks and written documentation indicating that they are being maintained at the public water system.

Track No: 724495 Compliance Due Date: 12/23/2019

30 TAC Chapter 290.41(c)(1)(F)

**Alleged Violation:** 

Investigation: 1578331 Comment Date: 08/15/2019

Failure to provide for the wells, sanitary control easement, approved substitutes or exceptions to the requirement.

At the time of the investigation, a sanitary control easement was provided for well #1 (Windmill Ranch); however, the map indicates that there are five properties within a 150-foot radius of well #1, and only one signed sanitary control easement was provided. No sanitary control easements were provided for well #2 (Creekside Business Park) and well #3 (Kestrel Air Park Subdivision), approved substitute or exception to the requirement were provided for the well.

30 TAC 290.41(c)(1)(F)-- A sanitary control easement or sanitary control easements covering land within 150 feet of the well, or executive director approval for a substitute authorized by this subparagraph, shall be obtained.

Recommended Corrective Action: Provide by the compliance due date, copies of the sanitary control easements, approved substitutes or request an exception by writing to the TCEQ, Technical Review and Oversight Team (TROT) at MC 159, P.O. Box 13087, Austin, TX 78711-3087, and provide a copy of the granted exception to the TCEQ San Antonio Region Office.



### TEXAS COMMISSION ON ENVIRONMENTAL QU

Protecting Texas by Reducing and Preventing Pollution

January 8, 2019

Mr. Timothy Williford Compliance Manager Southwest Water Company Utilities, Inc. 1620 Grand Avenue Parkway, Suite 140 Pflugerville, Texas 78660

Re:

Compliance Evaluation Investigation at:

Windwood Oaks Water System, 122 Windwood Road, Kerr County, Texas

Regulated Entity No.: RN102681996, TCEQ ID No.:1330141, Investigation No.: 1518538

Dear Mr. Williford:

On October 31, 2018, Mrs. Stacy Anderson of the Texas Commission on Environmental Quality (TCEQ) San Antonio Region Office conducted an investigation of the above-referenced facility to evaluate compliance with applicable requirements for public water supply. No violations are being alleged as a result of the investigation.

The TCEQ appreciates your assistance in this matter and your compliance efforts to ensure protection of the State's environment. If you or members of your staff have any questions regarding these matters, please feel free to contact Mrs. Anderson in the San Antonio Region Office at (210) 403-4078.

Sincerely,

Joy Thurston-Cook Water Section Team Leader

San Antonio Region Office



#### TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

January 25, 2019

RECEIVED

Mr. Timothy Williford Compliance Manager Southwest Water Company Utilities, Inc. 1620 Grand Avenue Parkway, Suite 140 Pflugerville, Texas 78660

FEB - 2 2019

TXU-AP

Re:

Compliance Evaluation Investigation at:

Woodhaven Mobile Home Park, 107 Chole Lane, Kerr County, Texas

Regulated Entity No.: RN 101266070, TCEQ ID No.: 1330024, Investigation No.: 1518537

Dear Mr. Williford:

On October 31, 2018, Mrs. Stacy Anderson of the Texas Commission on Environmental Quality (TCEQ) San Antonio Region Office conducted an investigation of the above-referenced facility to evaluate compliance with applicable requirements for public water supply. No violations are being alleged as a result of the investigation.

The TCEQ appreciates your assistance in this matter and your compliance efforts to ensure protection of the State's environment. If you or members of your staff have any questions regarding these matters, please feel free to contact Mrs. Anderson in the San Antonio Region Office at (210) 403-4078.

Sincerely,

Joy Thurston-Cook

Water Section Team Leader San Antonio Region Office

Stitlet

JTC/SA/eg

Bryan W. Shaw, Ph.D., P.E., Chairman Toby Baker, Commissioner Jon Niermann, Commissioner Richard A. Hyde, P.E., Executive Director



#### TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

July 8, 2016

Mr. Raymond Wiedenfeld, President Wiedenfeld Water Works, Inc. P. O. Box 418 Center Point, Texas 78010-0418

RECEIVED

JUL 11 2016

Re:

Notice of Violation for Compliance Evaluation Investigation at:

Oak Ridge Estates, Kerr County, Texas

Regulated Entity No.: RN101284438, TCEQ ID No.: 1330134

Investigation: 1338714

TXU-AP

Dear Mr. Wiedenfeld:

On April 25-26, 2016, Mr. Colby Maron of the Texas Commission on Environmental Quality (TCEQ) San Antonio Region Office conducted an investigation of the above-referenced regulated entity to evaluate compliance with applicable requirements for public water supply. Enclosed is a summary which lists the investigation findings. During the investigation, some concerns were noted which were alleged noncompliances that have been resolved based on subsequent corrective action. Therefore, no further action is required; however please see the enclosed additional issue.

In the listing of the alleged violations, we have cited applicable requirements, including TCEQ rules. Please note that both the rules themselves and the agency brochure entitled Obtaining TCEQ Rules (GI 032) are located on our agency website at http://www.tceq.state.tx.us for your reference. If you would like a hard copy of this brochure mailed to you, you may call and request one from either the San Antonio Region Office at (210) 403-4096 or the Central Office Publications Ordering Team at 512-239-0028.

If you or members of your staff have any questions, please feel free to contact Mr. Maron in the San Antonio Region Office at (210) 403-4024.

Sincerely

Joy Thurston-Cook

Water Section Team Leader San Antonio Region Office

JTC/CM/eg

cc:

Mr. Tim Williford, South West Water Company

## Summary of Investigation Findings

OAK RIDGE ESTATES WATER SYSTEM

Investigation #

1338714 Investigation Date: 04/25/2016

, KERR COUNTY.

Additional ID(s): 1330134

# ALLEGED VIOLATION(S) NOTED AND RESOLVED ASSOCIATED TO A NOTICE OF VIOLATION

Track No: 607471

30 TAC Chapter 290.43(c)(3)

#### Alleged Violation:

Investigation: 1338714

Comment Date: 06/17/2016

Failure to provide a gravity-hinged and weighted cover, an elastomeric duckbill valve, or other approved device on the storage tank overflow.

At the time of the investigation, the overflow discharge opening did not have a cover.

290.43(c)(3) - Overflows shall be designed in strict accordance with current AWWA standards. If the overflow terminates at any point other than the ground level, it shall be located near enough and at a position accessible from a ladder or the balcony for inspection purposes. The overflow(s) shall be sized to handle the maximum possible fill rate without exceeding the capacity of the overflow(s). The discharge opening of the overflow(s) shall be above the surface of the ground and shall not be subject to submergence. The discharge opening shall be covered with a gravity-hinged and weighted cover, an elastomeric duckbill valve, or other approved device to prevent the entrance of insects and other nuisances. When the tank is not overflowing, the cover shall close automatically and fit tightly with no gap over 1/16 inch.

Recommended Corrective Action: Provide by the compliance due date, a completed work order, invoice or photographs indicating the overflow discharge opening has been covered.

Resolution: 05/16/2016- Photographs indicating that covers had been installed were received.

#### **ADDITIONAL ISSUES**

Description Item 2

#### **Additional Comments**

At the time of the investigation, it was noted that livestock watering troughs and above ground pools were located at residential connections but the status of backflow and cross-connection prevention could not be determined. The entity must ensure that the potential contamination hazards are evaluated, and if necessary, eliminated or isolated from the public water system.

Item 3

30 TAC§ 291.93(3)

At the time of the investigation, it was noted that the entity has reached 88% of its service pump capacity. This was based upon 44 connections. The entity must submit to the Texas Commission on Environmental Quality (TCEQ) Utility Technical Review Team, MC 159, PO Box 13087, Austin, TX 78711-3087; (512)239-4691an 85% planning report that clearly explains how the retail public utility will provide the expected service demands to the remaining areas within the boundaries of its certificated area and submit to the TCEQ San Antonio Region Office documentation verifying submittal.

30 TAC 290,93(3)-- After any commission field inspection, a retail public utility must analyze the system's capacity to determine if it has reached 85% of its capacity. If the retail public utility has reached 85% of its capacity, it must file this report no later than 90 days after the date of a commission letter detailing the results of the inspection. Capacity is considered to be the overall rated capacity in number of residential connection equivalents based on the most restrictive criteria for production, treatment, storage, or pumping. The report should be submitted in writing and should contain the following: a brief description of the overall utility system and service area; an analysis of the plant capacity as defined in subparagraph (A) of this paragraph; details on how the retail public utility will provide service to the remaining areas within the boundaries of its certificated area. This includes projections of cost and expected design and installation dates for additional facilities.



0CT **22 2018**TXU-AP

#### TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

October 18, 2018

Mr. Timothy Williford Compliance Manager Southwest Water Utilities, Inc. 1620 Grand Avenue Pkwy Suite 140 Pflugerville, Texas 78660-2185

Re:

Notice of Complaint Investigation at:

Oak Village North, 2 miles E of Bulverde on FM 1863, Comal County, Texas

Regulated Entity No.:RN101268449, TCEQ ID No.: 0460037, Investigation No.: 1512557

Incident Nos: 288274, 288275, 288091, 288129, 291965

Dear Mr. Williford:

On July 11-12, 2018 & September 9, 2018, Mrs. Stacy Anderson of the Texas Commission on Environmental Quality (TCEQ) San Antonio Region Office conducted an investigation of the above-referenced facility to evaluate compliance with applicable requirements for public water supply. No violations are being alleged as a result of the investigation.

The TCEQ appreciates your assistance in this matter and your compliance efforts to ensure protection of the State's environment. If you or members of your staff have any questions regarding these matters, please feel free to contact Mrs. Stacy Anderson in the San Antonio Region Office at (210) 403-4078.

Sincerely,

Joy Thurston-Cook

Water Section Team Leader San Antonio Region Office



## TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

January 11, 2019

RECEIVED

JAN 19 2019

Mr. Timothy Williford Compliance Manager Southwest Water Company Utilities, Inc. 1620 Grand Avenue Parkway, Suite 140 Pflugerville, Texas 78660

TXU-AF

Re:

Compliance Evaluation Investigation at:

Oaks North Mobile Home Estates, 1240 Coshise Trail, Bexar County, Texas

Regulated Entity No.: RN101248953, TCEQ ID No.: 0150135, Investigation No.: 1518527

Dear Mr. Williford:

On October 31, 2018, Mrs. Stacy Anderson of the Texas Commission on Environmental Quality (TCEQ) San Antonio Region Office conducted an investigation of the above-referenced facility to evaluate compliance with applicable requirements for public water supply. No violations are being alleged as a result of the investigation.

The TCEQ appreciates your assistance in this matter and your compliance efforts to ensure protection of the State's environment. If you or members of your staff have any questions regarding these matters, please feel free to contact Mrs. Anderson in the San Antonio Region Office at (210) 403-4078.

Sincerely,

Joy Thurston-Cook

Water Section Team Leader San Antonio Region Office

Bryan W. Shaw, Ph.D., P.E., *Chairman*Toby Baker, *Commissioner*Jon Niermann, *Commissioner*Richard A. Hyde, P.E., *Executive Director* 



#### TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

December 14, 2016

RECEIVED

DEC 24 2016

TXU - AP

Mr. Timothy Williford, Compliance Manager Southwest Water Company Utilities, Inc. 1620 Grand Avenue Parkway, Suite 140 Pflugerville, Texas 78660

Re:

Compliance Evaluation Investigation at:

Oakview Water System, 1568 Cain City Rd; Fredericksburg, Gillespie County, Texas

Regulated Entity No.: RN101241669, TCEQ ID No.: 0860107

Investigation No.: 1375968

Dear Mr. Williford:

On November 16, 2016, Mrs. Stacy Anderson of the Texas Commission on Environmental Quality (TCEQ) San Antonio Region Office conducted an investigation of the above-referenced facility to evaluate compliance with applicable requirements for public water supply. No violations are being alleged as a result of the investigation.

The TCEQ appreciates your assistance in this matter and your compliance efforts to ensure protection of the State's environment. If you or members of your staff have any questions regarding these matters, please feel free to contact Mrs. Anderson in the San Antonio Region Office at (210) 403-4078.

Sincerely,

Joy Thurston-Cook

Water Section Team Leader San Antonio Region Office



#### TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

May 22, 2019

RECEIVED

MAY 25 2019

TXU-AP

Mr. Tim Williford Compliance Manager SWWC Utilities Inc. 1620 Grand Avenue Pkwy, Ste 140 Pflugerville, Texas 78660-2185

Re:

Comprehensive Compliance Investigation at:

Platten Creek Water System, approx. 6.4 miles N of Sisterdale on E side of FM 1376,

Kendall County, Texas

Regulated Entity: RN101206829, TCEQ PWS ID: 1300035, Investigation No. 1553547

Dear Mr. Williford:

On April 17, 2019, Mr. Chris Friesenhahn of the Texas Commission on Environmental Quality (TCEQ) San Antonio Region Office conducted an investigation of the above-referenced facility to evaluate compliance with applicable requirements for a public water supply. No violations are being alleged as a result of the investigation.

The TCEQ appreciates your assistance in this matter and your compliance efforts to ensure protection of the State's environment. If you or members of your staff have any questions regarding these matters, please feel free to contact Mr. Friesenhahn in the San Antonio Region Office at (210) 403-4055.

Sincerely,

Joy Thurston-Cook

Water Section Team Leader San Antonio Region Office

Xeta-

JTC/CMF/sg



#### TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

November 30, 2018

Mr. Tim Williford Environmental Manager SWWC Utilities Inc. 16250 Grand Avenue, Parkway Site 140 Pflugerville, Texas 78660-2185 RECEIVED
DEC 3 2018
TXU-AP

Re:

Compliance Evaluation Investigation at:

Rim Rock Ranch Public Water Supply, 6285 Derbyway, Bulverde, Comal County, Texas,

78660-2185

Regulated Entity No.: RN101459246, TCEQ ID No:0460211,

Investigation No.: 1519055

Dear Mr. Williford:

On October 10, 2018, Mr. Aaron Rodriguez of the Texas Commission on Environmental Quality (TCEQ) San Antonio Region Office conducted an investigation of the above-referenced facility to evaluate compliance with applicable requirements for public water supply. No violations are being alleged as a result of the investigation.

The TCEQ appreciates your assistance in this matter and your compliance efforts to ensure protection of the State's environment. If you or members of your staff have any questions, please feel free to contact Mr. Rodriguez in the San Antonio Region Office at (210) 403-4065.

Sincerely,

Joy Thurston-Cook

Water Section Team Leader

San Antonio Region Office

Texas Commission on Environmental Quality

JTC/AR/eg

Bryan W. Shaw, Ph.D., P.E., Chairman Toby Baker, Commissioner Jon Niermann, Commissioner Richard A. Hyde, P.E., Executive Director



#### TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

January 27, 2017

RECEIVED

FEB 6 2017

Mr. Timothy Williford, Compliance Manager Southwest Water Company Utilities, Inc. 1620 Grand Avenue Parkway, Suite 140 Pflugerville, Texas 78660

TXU - AP

Re:

Compliance Evaluation Investigation at:

River Bend Estates, 160 Riverbend Rd., Bandera, Bandera County, Texas

Regulated Entity No.: RN101221257, TCEQ ID No.: 0100042, Investigation No.: 1375958

Dear Mr. Williford:

On November 16, 2016, Mrs. Stacy Anderson of the Texas Commission on Environmental Quality (TCEQ) San Antonio Region Office conducted an investigation of the above-referenced facility to evaluate compliance with applicable requirements for public water supply. No violations are being alleged as a result of the investigation.

The TCEQ appreciates your assistance in this matter and your compliance efforts to ensure protection of the State's environment. If you or members of your staff have any questions regarding these matters, please feel free to contact Mrs. Anderson in the San Antonio Region Office at (210) 403-4078.

Sincerely.

Joy Thurston-Cook

Water Section Team Leader San Antonio Region Office



## TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

July 23, 2019

Mr. Tim Williford Environmental Manager SWWC Utilities Inc. 1620 Grand Avenue., Suite 140 Pflugerville, Texas 78660-2185 RECEIVED
JUL 24 2019
TXU-AP

Re:

Comprehensive Compliance Investigation at:

Rocky Creek Subdivision Water System, located on the southwest side of Medina Lake of

CR 266 and FM 2676. Medina County, Texas.

Regulated Entity No.: RN102676459, TCEQ ID No.:01630038, Investigation No.: 1557804

Dear Mr. Williford:

On May 23, 2019, Mr. Aaron Rodriguez of the Texas Commission on Environmental Quality (TCEQ) San Antonio Region Office conducted an investigation of the above-referenced facility to evaluate compliance with applicable requirements for public water supply. No violations are being alleged as a result of the investigation.

The TCEQ appreciates your assistance in this matter and your compliance efforts to ensure protection of the State's environment. If you or members of your staff have any questions, please feel free to contact Mr. Rodriguez in the San Antonio Region Office at (210) 403-4065.

Sincerely.

Joy Thurston-Cook, Water Section Team Leader

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San Antonio Region Office

Texas Commission on Environmental Quality

JTC/AR/sg



#### TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

April 10, 2019

RECEIVED

APR 15 2019

TXU-AP

Mr. Tim Williford Compliance Manager SWWC Utilities, Inc. 1620 Grand Avenue Pkwy Ste 140 Pflugerville, Texas 78660-2185

Re:

Compliance Evaluation Investigation at:

Southern Hills; Located 4 miles south of Kerrville off Hwy 16, Kerr County, Texas Regulated Entity No.: RN101224384, TCEQ Additional ID: 1330128, Investigation No.:

1532011, Incident No.: 295825

Dear Mr. Williford,

On December 13, 2018, Mrs. Agnieszka Hobson of the Texas Commission on Environmental Quality (TCEQ) San Antonio Region Office conducted an investigation of the above-referenced facility to evaluate compliance with applicable requirements for public water supply. No violations are being alleged as a result of the investigation, however please see the Additional Issue.

The TCEQ appreciates your assistance in this matter and your compliance efforts to ensure protection of the State's environment. If you or members of your staff have any questions regarding these matters, please feel free to contact Mrs. Hobson in the San Antonio Region Office at (210) 403-4075.

Sincerely,

Joy Thurston-Cook

Water Section Team Leader San Antonio Region Office

JTC/AMH/adj

**Enclosure:** 

Summary of Investigation Findings

Sette -

## Summary of Investigation Findings

SOUTHERN HILLS

Investigation #

1532011 Investigation Date: 12/13/2018

, KERR COUNTY,

Additional ID(s): 1330128

#### ALLEGED VIOLATION(S) NOTED AND RESOLVED

Track No: 606719

30 TAC Chapter 290.45(b)(1)(D)(iii)

Alleged Violation:

Investigation: 1336511

Comment Date: 06/10/2016

Failure to provide at least 2.0 GPM per service connection of service pump capacity.

At the time of the investigation, the water system relied on 290.45(b)(1)(D)(iii) and the presense of elevated storage to reduce the minimum required service pump capacity to be reduced from 2.0 GPM per connection to 0.6 GPM per connection. The elevated ground storage tank at the Monte Bello plant provide 6,800 gallons of elevated storage after the ground storage requirements for the 6 connections on the upper pressure plane were accounted for. According to 290.45(b)(1)(D)(iii), in order to qualify for reduced service pump capacity, the elevated storage must provide 200 gallons per connection. The elevated capacity of 6,800 was used to account for 34 of the 284 connections on the lower pressure plane. The resulting 250 connections required 2.0 GPM per connection and requiring at least 500 GPM of service pump capacity. After the 34 connections were accounted for in the service pump capacity (20.4 GPM), the water system produced 299.6 GPM and was at a deficit of 200.4 GPM, or 38.5% deficient on the lower pressure plane.

290.45(b)(1)(D)(iii) two or more pumps that have a total capacity of 2.0 gpm per connection or that have a total capacity of at least 1,000 gpm and the ability to meet peak hourly demands with the largest pump out of service, whichever is less, at each pump station or pressure plane. For systems which provide an elevated storage capacity of 200 gallons per connection, two service pumps with a minimum combined capacity of 0.6 gpm per connection are required at each pump station or pressure plane. If only wells and elevated storage are provided, service pumps are not required;

Investigation: 1421630 Comment Date: 08/23/2017

On June 29, 2017 the TCEQ received a request for a 365 day extension. The entity will be granted an additional 90 day extension to document that a compliance plan has been developed and submitted for UTRT approval.

Investigation: 1467363 Comment Date: 02/15/2018

This violation remains outstanding. However, Southwest Water Company is working with

TCEQ Plan Review.

Investigation: 1532011 Comment Date: 02/26/2019

This violation is being resolved as a result of the compliance documentation received by the TCEQ San Antonio Region Office July 17, 2018 and December 7, 2018. A Supplemental Engineering Report and service pump upgrade at Madrona Water Plant were approved for construction by TCEQ Plan Review Team by letters dated May 23, 2018 and November 9, 2018.

**Recommended Corrective Action:** Provide by the compliance due date, completed work orders, invoices and/or photographs indicating that larger capacity service pumps have been installed, the elevated storage capacity has been increased in size to accommodate the active connections and/or that an Alternative Capacity Requirement has been granted.

The addition of a well or any other significant changes to the water system facilities requires

submittal and approval of engineering plans by the TCEQ Utilities Technical Review Team (Phone No. 512-239-4691), All submittals shall be mailed to:

TCEQ Utilities Technical Review Team, MC 159 PO BOX 13087 Austin, Texas 78711-3087

ACR requests must be submitted to the TCEQ Technical Review and Oversight Team (Phone No. 512-239-4691) for review and approval. All requests must be submitted to:

**TCEQ** 

Technical Review and Oversight Team, MC 159 PO BOX 13087

Austin, Texas 78711-3087

**Resolution:** This violation is being resolved as a result of the compliance documentation received by the TCEQ San Antonio Region Office July 17, 2018 and December 7, 2018. A Supplemental Engineering Report and service pump upgrade at Madrona Water Plant were approved for construction by TCEQ Plan Review Team by letters dated May 23, 2018 and November 9, 2018.

## ADDITIONAL ISSUES

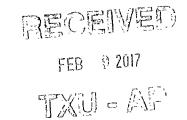
Description Item #2

#### **Additional Comments**

The entity was issued an approval letter dated 06/21/2010, to construct Well #4. However, approval for use of the well as a public water system was not abtained. The TCEQ is aware that the current system owner obtained the PWS in 2016, however please be advised that according to 30 TAC 290.41(c)(3)(A) the entity is required to obtain approval for the use of the well as a public water system source.

Bryan W. Shaw, Ph.D., P.E., Chairman Toby Baker, Commissioner Jon Niermann, Commissioner Richard A. Hyde, P.E., Executive Director





## TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

February 6, 2017

CERTIFIED MAIL NO.: 91 7199 9991 7036 8836 8126 RETURN RECEIPT REQUESTED

Mr. Timothy Williford, Environmental Health and Safety Manager Southwest Utilities. Inc. 1620 Grand Avenue Pkwy., Ste. 140 Pflugerville, TX 78660-2185

Re:

Notice of Violation for the Comprehensive Compliance Investigation at: Stage Coach Hills, 25097 Broad Oak Tr., San Antonio, Bexar County, Texas Regulated Entity No.: RN101186344, TCEO ID No.: 0150096 Investigation No.: 1377749

Dear Mr. Williford:

On November 22, 2016, Ms. De'Shaune Blake of the Texas Commission on Environmental Quality (TCEQ) San Antonio Region Office conducted an investigation of the above-referenced regulated entity to evaluate compliance with applicable requirements for public water supply. Enclosed is a summary which lists the investigation findings. During the investigation, some concerns were noted which were alleged noncompliances that have been resolved based on subsequent corrective action. Based on the information you have provided, the TCEQ has adequate documentation to resolve the alleged violations. Therefore, no further action is required.

In the listing of the alleged violations, we have cited applicable requirements, including TCEQ rules. Please note that both the rules themselves and the agency brochure entitled *Obtaining* TCEQ Rules (GI 032) are located on our agency website at http://www.tceq.state.tx.us for your reference. If you would like a hard copy of this brochure mailed to you, you may call and request one from either the San Antonio Region Office at (210) 403-4096 or the Central Office Publications Ordering Team at 512-239-0028.

The TCEQ appreciates your assistance in this matter. Please note that the Legislature has granted TCEO enforcement powers which we may exercise to ensure compliance with environmental regulatory requirements. We anticipate that you will resolve the alleged violations as required in order to protect the State's environment. If you have additional information that we are unaware of, you have the opportunity to contest the violations documented in this notice. Should you choose to do so, you must notify the San Antonio Region Office within 10 days from the date of this letter. At that time, Water Section Manager, Ms. Lynn Bumguardner, will schedule a violation review meeting to be conducted within 21 days from the date of this letter. However, please be advised that if you decide to participate in the violation review process, the TCEQ may still require you to adhere to the compliance schedule

Mr. Timothy Williford Page 2 February 3, 2017

included in the enclosed Summary of Investigation Findings until an official decision is made regarding the status of the contested violations.

If you or members of your staff have any questions, please feel free to contact Ms. Blake in the San Antonio Region Office at (210) 403-4033.

Sincerely,

Joy Thurston-Cook

Water Section Team Leader San Antonio Region Office

JTC/db/eg

Enclosure: Summary of Investigation Findings

### **Summary of Investigation Findings**

STAGE COACH HILLS

Investigation #

1377749 Investigation Date: 11/22/2016

, BEXAR COUNTY,

Additional ID(s): 0150096

## ALLEGED VIOLATION(S) NOTED AND RESOLVED ASSOCIATED TO A NOTICE OF VIOLATION

Track No: 630683

30 TAC Chapter 290.46(n)(1)

Alleged Violation:

Investigation: 1377749

Comment Date: 01/30/2017

Failure to provide as-built plans or record drawings and specifications for the public water supply.

At the time of the investigation, no as-built plans or record drawings and specifications for the treatment, storage and pressure maintenance facilities, for the water system were provided.

30 TAC 290.46(n)(1)-- Accurate and up-to-date detailed as-built plans or record drawings and specifications for each treatment plant, pump station, and storage tank shall be maintained at the public water system until the facility is decommissioned. As-built plans of individual projects may be used to fulfill this requirement if the plans are maintained in an organized manner.

Recommended Corrective Action: Provide by the compliance due date, copies of as-built plans or record drawings and specifications for the treatment, storage and pressure maintenance facilities for the water system.

Resolution: A copy of as-built drawings were provided.

#### **AREA OF CONCERN**

Track No: 630682

30 TAC Chapter 290.42(I)

Alleged Violation:

Investigation: 1377749

Comment Date: 01/30/2017

Failure to provide an updated plant operations manual.

At the time of the investigation, no information regarding the standpipe was provided in the plant operations manual.

30 TAC 290.42(I)-- Plant operations manual. A thorough plant operations manual must be compiled and kept up-to-date for operator review and reference. This manual should be of sufficient detail to provide the operator with routine maintenance and repair procedures, with protocols to be utilized in the event of a natural or man-made catastrophe, as well as provide telephone numbers of water system personnel, system officials, and local/state/federal agencies to be contacted in the event of an emergency.

**Recommended Corrective Action:** Provide by the compliance due date, a copy of an updated plant operations manual that indicates it has been compiled in accordance with requirements.

Resolution: A copy of an updated plant operations manual was provided.



#### TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

November 21, 2018

RECEIVED

DEC 3 2018

TXU-AP

Mr. Tim Williford Compliance Manager SWWC Utilities, Inc. 1620 Grand Avenue Pkwy Ste 140 Pflugerville, Texas 78660-2185

Re:

Compliance Evaluation Investigation at:

Verde Park Estates; Located 1 mile west of Center Point on FM 490, Kerr County, Texas Regulated Entity No.: RN101210961, TCEQ Additional ID: 1330027, Investigation No.: 1523789

Dear Mr. Williford:

On October 18, 2018, Mrs. Agnieszka Hobson of the Texas Commission on Environmental Quality (TCEQ) San Antonio Region Office conducted an investigation of the above-referenced facility to evaluate compliance with applicable requirements for public water supply. No violations are being alleged as a result of the investigation.

The TCEQ appreciates your assistance in this matter and your compliance efforts to ensure protection of the State's environment. If you or members of your staff have any questions regarding these matters, please feel free to contact Mrs. Hobson in the San Antonio Region Office at (210) 403-4075.

Sincerely,

Joy Thurston-Cook Water Section Team Leader San Antonio Region Office

JTC/AMH/eg



#### TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

November 20, 2018

Mr. Tim Williford Compliance Manager SWWC Utilities, Inc. 1620 Grand Avenue Pkwy Ste 140 Pflugerville, Texas 78660-2185 RECEIVED DEC 3 2018 TXU-AP

Re:

Compliance Evaluation Investigation at:

Vista Hills; Located at 125 Vista Hills Drive, Kerr County, Texas

Regulated Entity No.: RN105915359, TCEQ Additional ID: 1330169, Investigation No.:

1523788

Dear Mr. Williford:

On October 18, 2018, Mrs. Agnieszka Hobson of the Texas Commission on Environmental Quality (TCEQ) San Antonio Region Office conducted an investigation of the above-referenced facility to evaluate compliance with applicable requirements for public water supply. No violations are being alleged as a result of the investigation, however please see the Additional Issue.

The TCEQ appreciates your assistance in this matter and your compliance efforts to ensure protection of the State's environment. If you or members of your staff have any questions regarding these matters, please feel free to contact Mrs. Hobson in the San Antonio Region Office at (210) 403-4075.

Sincerely,

Joy Thurston-Cook

Water Section Team Leader San Antonio Region Office

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JTC/AMH/eg

## Summary of Investigation Findings

VISTA HILLS

Investigation #

1523788 Investigation Date: 10/18/2018

, COUNTY,

Additional ID(s): 1330169

No Violations Associated to this Investigation

#### ADDITIONAL ISSUES

Description Item #1

#### **Additional Comments**

Please be advised that the maintenance and housekeeping practices used by a public water system shall ensure the good working condition and general appearance of the system's facilities and equipment. The grounds and facilities shall be maintained in a manner so as to minimize the possibility of the harboring of rodents, insects, and other disease vectors, and in such a way as to prevent other conditions that might cause the contamination of the water.

At the time of the investigation, several cracks were noted on the masonary tank. The entity stated that the system's storage tanks were going to be replaced in the nearest future.

Bryan W. Shaw, Ph.D., P.E., Chairman Toby Baker, Commissioner Jon Niermann, Commissioner Richard A. Hyde, P.E., Executive Director



#### TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

May 26, 2016

Mr. Gary Rose, Operations Manager Southwest Water Company 1620 Grand Avenue Parkway, Ste., 140 Pflugerville, Texas 78660

Re: Comprehensive Compliance Investigation at:

Westwood Park Subdivision, .5 mile W of Comfort off Hwy 27, Kerr County,

**Texas** 

Regulated Entity No.: RN101285476

TCEQ ID No.: 1330015, Investigation No.: 1323105

Dear Mr. Rose:

On March 24, 2016, Mrs. Stacy Anderson of the Texas Commission on Environmental Quality (TCEQ) San Antonio Region Office conducted an investigation of the above-referenced facility to evaluate compliance with applicable requirements for a public water supply. No violations are being alleged as a result of the investigation.

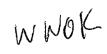
The TCEQ appreciates your assistance in this matter and your compliance efforts to ensure protection of the State's environment. If you or members of your staff have any questions regarding these matters, please feel free to contact Mrs. Anderson in the San Antonio Region Office at (210) 403-4078.

Sincerely,

Joy Thurston-Cook

Water Section Team Leader San Antonio Region Office





#### TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

April 25, 2019

Mr. Tim Williford Compliance Manager SWWC Utilities, Inc. 1620 Grand Avenue Pkwy Ste 140 Pflugerville, Texas 78660-2185 APR 27 2019 TXU-AP

Re:

Compliance Evaluation Investigation at: Westwood Park Subdivision; Located 0.5 miles west of Comfort off Hwy 27, Kerr County, Texas

Regulated Entity No.: RN101285476, TCEQ Additional ID: 1330015, Investigation No.:

1553430

Dear Mr. Williford,

On March 26, 2019, Mrs. Agnieszka Hobson of the Texas Commission on Environmental Quality (TCEQ) San Antonio Region Office conducted an investigation of the above-referenced facility to evaluate compliance with applicable requirements for public water supply. No violations are being alleged as a result of the investigation.

The TCEQ appreciates your assistance in this matter and your compliance efforts to ensure protection of the State's environment. If you or members of your staff have any questions regarding these matters, please feel free to contact Mrs. Hobson in the San Antonio Region Office at (210) 403-4075.

Sincerely,

Joy Thurston-Cook

Water Section Team Leader San Antonio Region Office

ITC/AMH/adi



#### TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

August 23, 2019

## CERTIFIED MAIL 9171999991703923560353 RETURN RECEIPT REQUESTED

Mr. Timothy Williford Compliance Manager SWWC Utilities, Inc. 1620 Grand Avenue, Pkwy., Ste. 140 Pflugerville, TX 78660-2185

Re: Notice of Violation for the Comprehensive Compliance Investigation at:

Windmill Ranch Subdivision, off of Hwy. 46 W. of Hwy. 281, Bulverde, Comal County,

Texas, Regulated Entity No.: RN101176931, TCEQ ID No.: 0460221

Investigation No.: 1578331

Dear Mr. Williford:

On June 18, 2019, Ms. De'Shaune Blake of the Texas Commission on Environmental Quality (TCEQ) San Antonio Region Office conducted an investigation of the above-referenced regulated entity to evaluate compliance with applicable requirements for public water supply. Enclosed is a summary which lists the investigation findings. During the investigation, certain outstanding alleged violations were identified for which compliance documentation is required. Please submit to this office by **December 23, 2019**, a written description of corrective action taken and the required documentation demonstrating that compliance has been achieved for each of the outstanding alleged violations.

In the listing of the alleged violations, we have cited applicable requirements, including TCEQ rules. Please note that both the rules themselves and the agency brochure entitled *Obtaining TCEQ Rules* (GI 032) are located on our agency website at <a href="http://www.tceq.state.tx.us">http://www.tceq.state.tx.us</a> for your reference. If you would like a hard copy of this brochure mailed to you, you may call and request one from either the San Antonio Region Office at (210) 403-4096 or the Central Office Publications Ordering Team at 512-239-0028.

The TCEQ appreciates your assistance in this matter. Please note that the Legislature has granted TCEQ enforcement powers which we may exercise to ensure compliance with environmental regulatory requirements. We anticipate that you will resolve the alleged violations as required in order to protect the State's environment. If you have additional information that we are unaware of, you have the opportunity to contest the violations documented in this notice. Should you choose to do so, you must notify the San Antonio Region Office within 10 days from the date of this letter. At that time, Water Section Manager, Ms. Lynn Bumguardner, will schedule a violation review meeting to be conducted within 21 days from the date of this letter. However, please be advised that if you decide to participate in the violation review process, the TCEQ may still require you to adhere to the compliance schedule included in the enclosed Summary of Investigation Findings until an official decision is made regarding the status of the contested violation.

Mr. Timothy Williford Page 2 August 23, 2019

If you or members of your staff have any questions, please feel free to contact Ms. De'Shaune Blake in the San Antonio Region Office at (210) 403-4033.

Sincerely,

Joy Thurston-Cook, Water Section Team Leader San Antonio Region Office

Texas Commission on Environmental Quality

JTC/DB/sg

**Enclosures:** Summary of Investigation Findings

## AND SUMMERY OF INVESTIGATION FINDINGS TO THE

#### WINDMILL RANCH SUBDIVISION

Investigation #

1578331 Investigation Date: 06/18/2019

, COMAL COUNTY,

Additional ID(s): 0460221

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Track No: 724494 C

Compliance Due Date: 12/23/2019

30 TAC Chapter 290.46(n)(1)

#### **Alleged Violation:**

Investigation: 1578331

Comment Date: 08/15/2019

Failure to maintain accurate and up-to-date as-built plans or record drawings and specifications for each treatment plant, pump station, and storage tank.

At the time of the investigation, it was documented that the water system was not maintaining accurate and up-to-date detailed as-built plans or record drawings at the public water system.

30 TAC 290.46(n)(1)-- Accurate and up-to-date detailed as-built plans or record drawings and specifications for each treatment plant, pump station, and storage tank shall be maintained at the public water system until the facility is decommissioned. As-built plans of individual projects may be used to fulfill this requirement if the plans are maintained in an organized manner.

**Recommended Corrective Action:** Provide by the compliance due date, as-built plans or record drawings and specifications for the treatment plants, pump stations, and storage tanks and written documentation indicating that they are being maintained at the public water system.

Track No: 724495

Compliance Due Date: 12/23/2019

30 TAC Chapter 290.41(c)(1)(F)

#### Alleged Violation:

Investigation: 1578331

Comment Date: 08/15/2019

Failure to provide for the wells, sanitary control easement, approved substitutes or exceptions to the requirement.

At the time of the investigation, a sanitary control easement was provided for well #1 (Windmill Ranch); however, the map indicates that there are five properties within a 150-foot radius of well #1, and only one signed sanitary control easement was provided. No sanitary control easements were provided for well #2 (Creekside Business Park) and well #3 (Kestrel Air Park Subdivision), approved substitute or exception to the requirement were provided for the well.

30 TAC 290.41(c)(1)(F)-- A sanitary control easement or sanitary control easements covering land within 150 feet of the well, or executive director approval for a substitute authorized by this subparagraph, shall be obtained.

Recommended Corrective Action: Provide by the compliance due date, copies of the sanitary control easements, approved substitutes or request an exception by writing to the TCEQ, Technical Review and Oversight Team (TROT) at MC 159, P.O. Box 13087, Austin, TX 78711-3087, and provide a copy of the granted exception to the TCEQ San Antonio Region Office.



### TEXAS COMMISSION ON ENVIRONMENTAL QU

Protecting Texas by Reducing and Preventing Pollution

January 8, 2019

Mr. Timothy Williford Compliance Manager Southwest Water Company Utilities, Inc. 1620 Grand Avenue Parkway, Suite 140 Pflugerville, Texas 78660

Re:

Compliance Evaluation Investigation at:

Windwood Oaks Water System, 122 Windwood Road, Kerr County, Texas

Regulated Entity No.: RN102681996, TCEQ ID No.:1330141, Investigation No.: 1518538

Dear Mr. Williford:

On October 31, 2018, Mrs. Stacy Anderson of the Texas Commission on Environmental Quality (TCEQ) San Antonio Region Office conducted an investigation of the above-referenced facility to evaluate compliance with applicable requirements for public water supply. No violations are being alleged as a result of the investigation.

The TCEQ appreciates your assistance in this matter and your compliance efforts to ensure protection of the State's environment. If you or members of your staff have any questions regarding these matters, please feel free to contact Mrs. Anderson in the San Antonio Region Office at (210) 403-4078.

Sincerely,

Joy Thurston-Cook

Water Section Team Leader San Antonio Region Office



#### TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

January 25, 2019

RECEIVED

Mr. Timothy Williford Compliance Manager Southwest Water Company Utilities, Inc. 1620 Grand Avenue Parkway, Suite 140 Pflugerville, Texas 78660

FEB -2 2019

TXU-AP

Re:

Compliance Evaluation Investigation at:

Woodhaven Mobile Home Park, 107 Chole Lane, Kerr County, Texas

Regulated Entity No.: RN 101266070, TCEQ ID No.: 1330024, Investigation No.: 1518537

Dear Mr. Williford:

On October 31, 2018, Mrs. Stacy Anderson of the Texas Commission on Environmental Quality (TCEQ) San Antonio Region Office conducted an investigation of the above-referenced facility to evaluate compliance with applicable requirements for public water supply. No violations are being alleged as a result of the investigation.

The TCEQ appreciates your assistance in this matter and your compliance efforts to ensure protection of the State's environment. If you or members of your staff have any questions regarding these matters, please feel free to contact Mrs. Anderson in the San Antonio Region Office at (210) 403-4078.

Sincerely,

Joy Thurston-Cook

Water Section Team Leader San Antonio Region Office

JTC/SA/eg