

Control Number: 50200



Item Number: 877

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PUCT DOCKET NO. 50200

RECEIVED

**RATEPAYER PROTEST**

2020 JAN 10 AM 9:59

If you wish to PROTEST the proposed rate change, you must submit this form and 10 copies to: COMMISSION FILING CLERK

Filing Clerk  
Public Utility Commission of Texas  
1701 North Congress Avenue  
P.O. Box 13326  
Austin, Texas 78711-3326

Unless protests are received from at least 10% of ratepayers or from any affected municipality, or the Commission Staff requests a hearing, no hearing will be held, and the rates will be effective as proposed.

CUSTOMER INFORMATION (to be completed by customers submitting protests)

First Name: Ryan Last Name: Bowler

Phone Number: 972-537-8068 Fax Number: N/A

Address, City, State: 136 Oak Bend Trail, Lipan TX 76462

Location where service is received: same as mailing address

(if different from the mailing address)

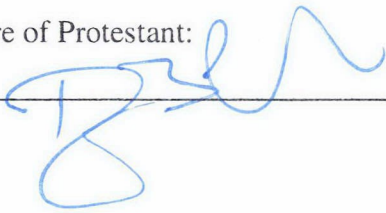
Please fill out the following:

**I wish to PROTEST the following proposed rate action/s:**

Water Rate Change  Sewer Rate Change  Both Water and Sewer Rate Change

Other (please specify below)

\_\_\_\_\_

Signature of Protestor: 

Date: 01/04/2020

Si desea informacion en Espanol, puede llamar al  
**1-888-782-8477**

Hearing- and speech-impaired individuals with text telephones may contact the PUCT's Customer Assistance  
Hotline at  
**512-936-7136**

878

**PUCT DOCKET NO. 50200 \***  
**NOTICE OF PROPOSED RATE CHANGE**  
**PURSUANT TO**  
**TEXAS WATER CODE §§ 13.1871 AND 13.18715**

Undine Texas, LLC

20816

Company Name

CCN Number(s)

has filed a rate change application with the Public Utility Commission of Texas (Commission or PUCT). The application may be reviewed online at [interchange.puc.texas.gov](http://interchange.puc.texas.gov). You may also inspect a copy of the rate change application at your utility's office at the address below or at the Commission's office (1701 N. Congress Ave, Austin, TX 78701). The proposed rates will apply to service received after the effective date provided below, unless modified or suspended by the Commission. If the Commission receives a sufficient number of protests, separately or in a combined protest letter, from at least [number of] ratepayers (10 percent of the utility's customers over whose rates the Commission has original jurisdiction) or from any affected municipality before the 91st day after the proposed effective date, the matter will be set for hearing. **See Protest Form on the next page for instructions on how to protest.**

**EFFECTIVE DATE OF PROPOSED INCREASE:** January 24, 2020

(must be at least 35 days after notice is provided to customers and 35 days after application is filed)

(Proposed rates requested by the utility are not final. The Commission may modify the rates and order a refund or credit against future bills all sums collected during the pendency of the rate proceeding in excess of the rate finally ordered plus interest.)

**Reason(s) for Proposed Rate Change:**

Combining tariffs of recently acquired water and sewer systems and increasing revenue requirement to recover costs of improvements.

**BILLING COMPARISON**

**Water**

Existing	5,000 gallons:	\$ _____	/mo	Proposed	5,000 gallons:	\$ _____	/mo
Existing	10,000 gallons:	\$ _____	/mo	Proposed	10,000 gallons:	\$ _____	/mo

**Sewer**

Existing	Flat rate:	\$ <u>85.00</u>	/mo	Proposed	Flat Rate:	\$ <u>131.65</u>	/mo
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Affected systems are those formerly known as Sugartree

Subdivision(s) or System(s) Affected by Rate Change

<u>17681 Telge Road</u>	<u>Cypress</u>	<u>Texas</u>	<u>77429</u>
Company Address	City	State	Zip

(713) 574-5953

Company Phone Number

\$80,604

Annual Revenue Increase

December 20, 2019

Date Notice Delivered

March 5, 2013

Date of Last Rate Change

N/A

Date Meters Typically Read

Prior to providing notice, the utility shall file a request for the assignment of a docket number for the application.

## NOTICE OF PROPOSED RATE CHANGE –SEWER

<b>CURRENT RATES</b>	<b>PROPOSED RATES</b>
Monthly base rate including _____ -0- _____ gallons Meter Size:	Monthly base rate including _____ -0- _____ gallons Meter Size:
<b>RESIDENTIAL</b>	<b>RESIDENTIAL</b>
5/8" or 3/4"      \$	5/8" or 3/4"      \$
1"      \$	1"      \$
1 1/2"      \$	1 1/2"      \$
2"      \$	2"      \$
3"      \$	3"      \$
Other:      \$	Other:      \$
<b>GALLONAGE OR FIXED CHARGE:</b>	<b>GALLONAGE OR FIXED CHARGE:</b>
\$ <u>85.00</u> per <input checked="" type="checkbox"/> month: OR <input type="checkbox"/> for each additional 1,000 gallons over the minimum. Gallonage charges are determined based on average consumption for winter period which includes the following months: _____	\$ <u>131.65</u> per <input checked="" type="checkbox"/> month; OR <input type="checkbox"/> for each additional 1,000 gallons over the minimum. Gallonage charges are determined based on average consumption for winter period which includes the following months: _____
<b>MISCELLANEOUS FEES</b>	<b>MISCELLANEOUS FEES</b>
Tap Fee      \$ 1,300.00	Tap Fee      \$ 1,200.00
Reconnect fee:      \$ 25.00 Non-payment	Reconnect – Non-Payment \$ 25.00 (Maximum - \$25.00) Reconnect – After Hours      \$ 50.00
Customer's Request      \$ 50.00	Customer's Request      \$ 50.00
Transfer Fee      \$ 45.00	Transfer Fee      \$ 65.00
Late Charge      \$ 5.00 or 10%	Late charge      \$ 5.00 or 10%
Returned Check Charge      \$ 25.00	Returned Check Charge      \$ 30.00
Deposit      \$ 50.00	Deposit (Maximum \$50.00)      \$ 50.00
Meter test fee      \$	Meter Test Fee      \$

Regulatory Assessment of 1% is added to base rate and gallonage charges. Additional fees and meter sizes may be shown on a separate page.

**If applicable, list any bill payment assistance programs to low income ratepayers.**

Not currently available.



December 20, 2019

Dear Undine Customers,

Attached is a Customer Notice for our filing with the Texas Public Utility Commission of Texas (“PUCT”) to request a rate increase for our Texas water and wastewater customers. Regulated utilities, such as Undine, are under the jurisdiction of the PUCT and are entitled to recover all reasonable and necessary costs associated with providing water and/or wastewater service.

We request that you support our rate increase at this time to help cover the costs of the many improvements that we are incurring in our efforts to bring these aging utilities into regulatory compliance. The revenue generated by current rates do not cover costs of the necessary improvements or the day-to-day operations and maintenance expenses. We are committed to providing all of our customers with the utility services they deserve. This rate increase is necessary to achieve that commitment.

**Reason for Requesting an Increase**

In order to comply with Texas Commission on Environmental Quality (“TCEQ”) and Environmental Protection Agency (“EPA”) rules and regulations, necessary costs of operations and maintenance procedures have significantly increased. These regulations and procedures are designed to ensure a safe, clean, consistent water supply, as well as environmentally safe wastewater collection and treatment processes.

The increase in these operations and maintenance costs, as well as the physical improvements that are being made to our utilities, such as new wastewater collection and treatment equipment, water wells, storage tanks, and pressure pumps, require us to seek a rate increase at this time.

The PUCT has total jurisdiction over utility rates and must approve any change in rates. Their audit of our expenses and capital improvement costs will determine whether or not we are entitled to an increase in rates. The Customer Notice suggests an increase could be effective 35 days after the filing of the request. Please know that we DO NOT intend to put a rate increase into effect until it is approved by the PUCT. Additionally, you have the right to protest this proposed rate increase. To this end, we have attached a Ratepayer Protest form for you to complete and mail to the PUCT.

For more information on this proposed rate increase and the rate process please see the RATES PRESENTATION, found on the Undine website at <http://www.undinellc.com/>

Respectfully,

Undine Management