



Control Number: 50200



Item Number: 867

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Filing Clerk  
Public Utility Commission of Texas  
1701 N Congress Avenue  
PO Box 13326  
Austin, TX 78711-3326

RE: Ratepayer Protest; PUCT Docket No 50200

Dear PUC:

Please consider my protest against the rate increase being requested by our water provider, Undine Texas LLC. They have come into ownership of our water system in the last couple of years and we had no say in this ownership change, nor are we able to choose another water supplier if we object to their methods or pricing, so I appreciate this opportunity to protest the rate increase.

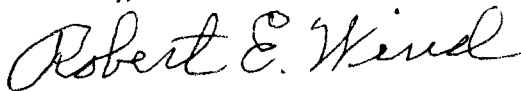
Our neighborhood water system is showing its age and needs upgrading but the rates they are proposing are totally out of line. With such an increase they would be able to quickly make repairs to the system, but we would continue to pay the exorbitant rates indefinitely, only to increase their profits.

In addition, I have studied the proposed rates and most of them show an increase of about 190% for 5000 gallons/month. The exception is customers that have 3/4" water service lines, whose rates would go up 260%. It is my guess that these 3/4" water line customers are predominantly residential customers and it is criminally unfair for residential customers to bear an unfair percentage of Undine's rate increase. I think this unequal increase for 3/4" line customers certainly deserves being looked into before anything is decided.

I urge you to reject Undine's request for a rate increase based on the current rates proposed. I understand improvements are needed and funds are needed for those improvements, but a smaller increase would allow them to make these same improvements using a more measured approach over a longer period of time.

I appreciate your consideration of my objections.

Sincerely,



Robert E. Wind  
2002 Pinewoods Way  
Spring, TX 77386

867

**PUCT DOCKET NO. 50200**

**RATEPAYER PROTEST**

If you wish to PROTEST the proposed rate change, you must submit this form and 10 copies to:

**Filing Clerk  
Public Utility Commission of Texas  
1701 North Congress Avenue  
P.O. Box 13326  
Austin, Texas 78711-3326**

Unless protests are received from at least 10% of ratepayers or from any affected municipality, or the Commission Staff requests a hearing, no hearing will be held and the rates will be effective as proposed.

CUSTOMER INFORMATION (to be completed by customers submitting protests)

First Name: Robert E Last Name: Wind

Phone Number: (281) 367-4945 Fax Number: (281) 367-4945

Address, City, State: 2002 Pinewoods Way; Spring, TX 77386

Location where service is received: same

(if different from the mailing address)

Please fill out the following:

**I wish to PROTEST the following proposed rate action/s:**

Water Rate Change  Sewer Rate Change  Both Water and Sewer Rate Change

Other (please specify below)

Signature of Protestor:

Robert E Wind Date: 1/2/20

*(Please note letter on back)*

Si desea informacion en Espanol, puede llamar al  
1-888-782-8477

Hearing- and speech-impaired individuals with text telephones may contact the PUCT's Customer Assistance  
Hotline at  
512-936-7136