



Control Number: 50200



Item Number: 761

Addendum StartPage: 0

PUCT DOCKET NO. 50200

RATEPAYER PROTEST

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PUBLIC UTILITY COMMISSION
FILING CLERK

If you wish to PROTEST the proposed rate change, you must submit this form and 10 copies to:

**Filing Clerk
Public Utility Commission of Texas
1701 North Congress Avenue
P.O. Box 13326
Austin, Texas 78711-3326**

Unless protests are received from at least 10% of ratepayers or from any affected municipality, or the Commission Staff requests a hearing, no hearing will be held, and the rates will be effective as proposed.

CUSTOMER INFORMATION (to be completed by customers submitting protests)

First Name: ANNICE/AL Last Name: RICHARDSON

Phone Number: 972/365-6944 / 214/732-7738 Fax Number: _____

Address, City, State: P O BOX 2374, CRYSTAL BEACH, TX 77650

Location where service is received: 933 RAYMOND, CRYSTAL BEACH, TX 77650
(if different from the mailing address)

Please fill out the following:

I wish to PROTEST the following proposed rate action/s:

- Water Rate Change Sewer Rate Change Both Water and Sewer Rate Change
- Other (please specify below)

UNREASONABLE RATE % INCREASE REQUEST (SEE ATTACHED)

Signature of Protestant:

Annice Richardson

Date: 1/3/2020

Al

10 - COPIES INCLUDED

Si desea informacion en Espanol, puede llamar al
1-888-782-8477

Hearing- and speech-impaired individuals with text telephones may contact the PUCT's Customer Assistance
Hotline at
512-936-7136

761

January 3, 2020

Texas Public Utility Commission,

We are full time residents of the Bolivar Peninsula and we do not rent out our home. We are looking forward to our retirement here without unreasonable increases in utilities.

We wanted to attach this to the proposed rate change protest for PUCT Docket NO. 50200 for your reference and consideration.


Undine Texas has in our opinion misrepresented the rate increase on the attachment they provided to customers on the Bolivar Peninsula. For example; they stated that the current rate for 5,000 gallons is \$70/month and then they propose a Flat Rate of \$131.65/month. That would represent an 88% rate increase.

Per the attached, we normally average less than the 5,000 gallons/month. Analyzing the attached current bill for sewer which is \$64.00, the proposed rate increase would represent an increase of approximately 105.7%. In other months we have been much lower on our usage which translates into a much greater percentage increase ranging up to approximately 153%. We have attached a spreadsheet titled "Our Usage Analysis" which analyzes the past year for your reference. You will be able to see that our increase would be well over a 100% average.

After reviewing a majority of the filing by Undine, it is our opinion that they are mixing apples and oranges when trying to charge a flat rate across their current and newly acquired wastewater treatment customers. This is creating a wide range of percentage increases which they have misrepresented in the information sent to at least the Bolivar residents. We would guess that may also be the case for other areas as well. Strong consideration should be given to not allow Undine to create a flat rate for waste water across such a broad range of areas through out the State of Texas.

Please take these facts and justifiable opinions into account when considering any increase that you may grant.

Sincerely,

The image shows two handwritten signatures in black ink. The first signature on the left is 'Annice Richardson' and the second signature on the right is 'Al Richardson'. Both signatures are written in a cursive style and are positioned above a horizontal line.

Annice and Al Richardson
PO Box 2374
Crystal Beach, Tx 77650

214-669-6086
972-365-6944

Service Address:
933 Raymond
Crystal Beach, Tx 77650

PUCT DOCKET NO. 50200 *
NOTICE OF PROPOSED RATE CHANGE
PURSUANT TO
TEXAS WATER CODE §§ 13.1871 AND 13.18715

<u>Undine Texas Environmental, LLC</u>	<u>21026</u>
Company Name	CCN Number(s)

has filed a rate change application with the Public Utility Commission of Texas (Commission or PUCT). The application may be reviewed online at interchange.puc.texas.gov. You may also inspect a copy of the rate change application at your utility's office at the address below or at the Commission's office (1701 N. Congress Ave, Austin, TX 78701). The proposed rates will apply to service received after the effective date provided below, unless modified or suspended by the Commission. If the Commission receives a sufficient number of protests, separately or in a combined protest letter, from at least [number of] ratepayers (10 percent of the utility's customers over whose rates the Commission has original jurisdiction) or from any affected municipality before the 91st day after the proposed effective date, the matter will be set for hearing. **See Protest Form on the next page for instructions on how to protest.**

EFFECTIVE DATE OF PROPOSED INCREASE: January 24, 2020
 (must be at least 35 days after notice is provided to customers and 35 days after application is filed)
 (Proposed rates requested by the utility are not final. The Commission may modify the rates and order a refund or credit against future bills all sums collected during the pendency of the rate proceeding in excess of the rate finally ordered plus interest.)

Reason(s) for Proposed Rate Change:

Combining tariffs of recently acquired water and sewer systems and increasing revenue requirement to recover costs of improvements.

BILLING COMPARISON

Water

Existing	5,000 gallons:	\$ _____ /mo		Proposed	5,000 gallons:	\$ _____ /mo
Existing	10,000 gallons:	\$ _____ /mo		Proposed	10,000 gallons:	\$ _____ /mo

Sewer

Existing	5,000 gallons:	\$ <u>70.00</u> /mo		Proposed	Flat Rate:	\$ <u>131.65</u> /mo
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Affected systems are those formerly known as Bolivar Utility Services

Subdivision(s) or System(s) Affected by Rate Change			
<u>17681 Telge Road</u>	<u>Cypress</u>	<u>Texas</u>	<u>77429</u>
Company Address	City	State	Zip
<u>(713) 574-5953</u>			
Company Phone Number			
<u>\$684,397</u>		<u>December 20, 2019</u>	
Annual Revenue Increase		Date Notice Delivered	
<u>January 23, 2019</u>		<u>Various</u>	
Date of Last Rate Change		Date Meters Typically Read	

* Prior to providing notice, the utility shall file a request for the assignment of a docket number for the application.

Our Usage Analysis:

		Gallons	Base \$	+/-1000 gals \$	Total \$		% increase	Proposed Flat Rate
11/12/2019	4	4000	\$40.00	\$24.00	\$64.00		105.70%	\$131.65
10/9/2019	3	3000	\$40.00	\$18.00	\$58.00		126.98%	\$131.65
9/13/2019	6	6000	\$40.00	\$36.00	\$76.00		73.22%	\$131.65
8/14/2019	4	4000	\$40.00	\$24.00	\$64.00		105.70%	\$131.65
7/15/2019	4	4000	\$40.00	\$24.00	\$64.00		105.70%	\$131.65
6/13/2019	6	6000	\$40.00	\$36.00	\$76.00		73.22%	\$131.65
5/9/2019	4	4000	\$40.00	\$24.00	\$64.00		105.70%	\$131.65
4/10/2019	2	2000	\$40.00	\$12.00	\$52.00		153.17%	\$131.65
3/13/2019	3	3000	\$40.00	\$18.00	\$58.00		126.98%	\$131.65
2/12/2019	2	2000	\$40.00	\$12.00	\$52.00		153.17%	\$131.65
1/11/2019	3	3000	\$40.00	\$18.00	\$58.00		126.98%	\$131.65
2/5/2018	4	4000	\$40.00	\$24.00	\$64.00		105.70%	\$131.65
11/13/2018	2	2000	\$40.00	\$12.00	\$52.00		153.17%	\$131.65

RICHARDSON, ANNICE

933 RAYMOND

09023-1000424303

PENINSULA SUD
1398
BEACH TX 77650

11/01/19

11/26/19

11/26/19

Readings and Consumption

No.	Read Date	Type
0	11/12/19	W-GUS
t	Prior	Usage
0	946.0	4.0
	Total:	4.0

WATER
GALLONS

10/09/19	3.0
09/13/19	6.0
08/14/19	4.0
07/15/19	4.0
06/13/19	6.0
05/09/19	4.0
04/10/19	2.0
03/13/19	3.0
02/12/19	2.0
01/11/19	3.0
12/05/18	4.0
11/13/18	2.0

WATER	57.00
REG FEE	0.29
SEWER	64.00
SEWER REG FEE	0.64

THIS MONTH 121.93

121.93

8.55 12/15/2019 130.48

78 RICHARDSON, ANNICE

This is Not a bill **
r acct will be drafted

Pay your bill with uPay-byPhone by calling 281-377-9010.
You can continue to pay your bill online at www.bpsud.com
Don't use www.doxo.com this is a bill payment service.

ar Peninsula SUD
bpsud.com
x: 409-684-3515
409-684-7515

NOTICE:
Follow us on Facebook for real time updates and outages

BOLIVAR PENINSULA S.U.D.
P.O. BOX 1398
RYSTAL BEACH TX 77650-1398
PHONE NO. (409) 684-3515

09023-1000424303
933 RAYMOND
023

* BANK DRAFT - DO NOT PAY *

121.93 12/15/2019 130.48

Scan To Pay



RICHARDSON, ANNICE
AL
PO BOX 2374
CRYSTAL BEACH TX 77650

BOLIVAR PENINSULA S.U.D.
P.O. BOX 1398
CRYSTAL BEACH TX 77650-1398

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