



Control Number: 50200



Item Number: 65

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George Erchinger  
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281-455-1890  
December 28, 2019



Filing Clerk  
Public Utility Commission of Texas  
1701 North Congress Avenue  
P.O. Box 13326  
Austin, TX 78711-3326

Ladies and Gentlemen:

I am writing you to protest the rate increase proposed by Undine Texas, LLC; however, I would first like to call your attention to PUCT Docket No. 50200, Notice of Proposed Rate Change.... In the text of this document it states: "Effective Date of Proposed Increase: January 24, 2020 (must be at least 35 days after notice is provided to customers....) My service address is 6 Trout Lane, Freeport, TX 77541. I received my notice of this proposed increase December 27, 2019; 29 days before the proposed increase. Most members of the Facebook community at Demi John, area impacted by this increase, report having received their letter on December 26, 2019. In any event, the Texas Water Code was not followed.

I would also like to point out that the quality of water provided by Undine is very poor. In the last 6 to 8 weeks Undine sent all rate payers notice that the measured trihalomethanes in our water exceeded the limits set forth by the state. This notice did not offer any solution to this problem. I believe that Undine should first provide water to an acceptable potable quality to the community before trying to increase prices on the rate payers. I presently pay \$0.78 per gallon at HEB to have acceptable drinking water at Demi John. I hope the PUCT does not feel it is fair for me to pay HEB for clean drinking water and then pay Undine a huge increase, 150% for a 3/4" meter, for poor quality water.

Sincerely,

George A Erchinger

**PUCT DOCKET NO. 50200**

**RATEPAYER PROTEST**

If you wish to PROTEST the proposed rate change, you must submit this form and 10 copies to:

**Filing Clerk  
Public Utility Commission of Texas  
1701 North Congress Avenue  
P.O. Box 13326  
Austin, Texas 78711-3326**

Unless protests are received from at least 10% of ratepayers or from any affected municipality, or the Commission Staff requests a hearing, no hearing will be held and the rates will be effective as proposed.

CUSTOMER INFORMATION (to be completed by customers submitting protests)

First Name: George Last Name: Erchinger

Phone Number: 281-455-1890 Fax Number: None

Address, City, State: 4032 Lovers Ln, Dickinson TX 77539

Location where service is received: 6 Trout Ln, Freeport, TX 77541

(if different from the mailing address)

Please fill out the following:

**I wish to PROTEST the following proposed rate action/s:**

Water Rate Change    Sewer Rate Change    Both Water and Sewer Rate Change

Other (please specify below)

Signature of Protestor:

George A Erchinger

Date: 12/27/2019

**Si desea informacion en Espanol, puede llamar al  
1-888-782-8477**

**Hearing- and speech-impaired individuals with text telephones may contact the PUCT's Customer Assistance  
Hotline at  
512-936-7136**