



Control Number: 50200



Item Number: 563

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M. WAYNE HARPER

RECEIVED

January 1, 2020

2020 JAN -7 AM 10:17

Filing Clerk
Public Utility Commission of Texas
1701 North Congress Avenue
P.O. Box 13326
Austin, Texas 78711-3326

PUBLIC UTILITY COMMISSION
FILING CLERK

Subject: PUCT DOCKET NO. 50200 – **Ratepayer Protest**

To Whom It May Concern:

I am sending in the Ratepayer Protest form "Original" plus 10 copies. I had sent in 1 completed form yesterday and as a result of being so angry, I failed to send in 10 copies.

My protest is based basically on the following points:

1. Undine purchased our sewage system several years ago. To the best of my knowledge they did very little to maintain said system. As a result, earlier this year there were several residents that had sewage back-up into their homes. Again, my understanding is these occurrences resulted as a result of failed valves in the common system (Undine's responsibility). The homes affected had to dispose of their furniture. In a few cases homes have been put up for sale. I believe that Undine is trying to raise the rate significantly to cover their liabilities resulting from the sewage issues and to make up for lack of attention and maintenance to our system over time.
2. This rate increase request is unprecedented at a staggering **53.3% increase...** REALLY!!!!!!!!!! Something stinks here.
3. This is probably not relevant...but, the Public Utility Commission of Texas approved rate increases...by Parker County Special Utility District. Our water bill rates were raised by **6.1%** on November 16, 2018...effective in December/January 2018/2019, **THEN AGAIN ON MAY 28, 2019 at 5.5%. Two water rate increases within 6 months for a total increase of approximately 11.9%.**

Thank you for your consideration in this matter.

Sincerely,


M. Wayne Harper

cc. File

503

PUCT DOCKET NO. 50200

RATEPAYER PROTEST

If you wish to PROTEST the proposed rate change, you must submit this form and 10 copies to:

Filing Clerk
Public Utility Commission of Texas
1701 North Congress Avenue
P.O. Box 13326
Austin, Texas 78711-3326

Unless protests are received from at least 10% of ratepayers or from any affected municipality, or the Commission Staff requests a hearing, no hearing will be held, and the rates will be effective as proposed.

CUSTOMER INFORMATION (to be completed by customers submitting protests)

First Name: Wayne Last Name: Harper (HARPER)
Phone Number: 210-393-6984 (P) Fax Number: _____
Address, City, State: 357 Sugarbree Circle, Zipan, TX 76462
Location where service is received: 357 Sugarbree Circle, Zipan, TX 76462
(if different from the mailing address)

Please fill out the following:

I wish to PROTEST the following proposed rate action/s:

- Water Rate Change Sewer Rate Change Both Water and Sewer Rate Change
 Other (please specify below)

Signature of Protestor:

W. Wayne Harper

Date: 1/1/20

Si desea informacion en Espanol, puede llamar al
1-888-782-8477

Hearing- and speech-impaired individuals with text telephones may contact the PUCT's Customer Assistance
Hotline at
512-936-7136