



Control Number: 50200



Item Number: 557

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To PUCT Commissioners

In protest of the proposed Rate change for sewer customers of Undine on the Bolivar Peninsula. Docket no. 50200

We have received notice of the rate change and find the proposed costs to be prohibitive and extreme. If this rate is approved our sewer costs for our property at 983 Cade Gilchrist TX 77617 will increase excess of 150%.

Our current rate is \$40.00 plus \$6.00 for each 1000 gallons over the minimum. Our property is 983 sq ft 2 bedroom 2 bath. It is never occupied by more than 4 persons. Over the past 24 months our average water usage is just less than 2000 gallons per month. Moving to the proposed rate will increase our sewage bill from average of \$46 to \$131.65. This will raise our water bill over \$200.00 per month. Even in months when the property is unoccupied.

Changing to the flat rate also will penalize the small home owner's and unfairly benefits the larger more capacity home. A home my size that sleeps max 4 will now be charged equivalent to home that have a larger living capacity, no matter the amount of water usage. Obviously a home that only accommodates 4 persons will have less sewage usage than one that accommodates 8, 16 and more.

It seems that the current sewer rate model is a more equitable model than the new proposed fixed charge. As the lower usage users will be subsidizing the larger usage users. Also the new proposed fixed rate does not promote any kind of conservation.

Also, I would question the business model of Undine. If imposing a 150 % rate increase on a customer is needed. Why did they purchase the system and how did the purchase get approved?

Please reject this proposed rate change.

Regards

Alan & Jenni Ladd

*Alan & Jenni Ladd*  
Property Address

983 Cade

Gilchrist TX 77617

Mailing Address

2540 Honeybee Ln

Frisco TX 75036

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PUCT DOCKET NO. 50200

**RATEPAYER PROTEST**

If you wish to PROTEST the proposed rate change, you must submit this form and 10 copies to:

Filing Clerk  
Public Utility Commission of Texas  
1701 North Congress Avenue  
P.O. Box 13326  
Austin, Texas 78711-3326

Unless protests are received from at least 10% of ratepayers or from any affected municipality, or the Commission Staff requests a hearing, no hearing will be held, and the rates will be effective as proposed.

CUSTOMER INFORMATION (to be completed by customers submitting protests)

First Name: ALAN Last Name: LADD  
Phone Number: 214 215 2228 Fax Number: \_\_\_\_\_  
Address, City, State: 983 2540 Honeybee Ln FRISCO TX 75036  
Location where service is received: 983 Cade Gilchrist Tr 77617  
(if different from the mailing address)

Please fill out the following:

**I wish to PROTEST the following proposed rate action/s:**

- Water Rate Change  Sewer Rate Change  Both Water and Sewer Rate Change  
 Other (please specify below)

Signature of Protestant: Alan Ladd Date: 12/27/19

Si desea informacion en Espanol, puede llamar al  
**1-888-782-8477**

Hearing- and speech-impaired individuals with text telephones may contact the PUCT's Customer Assistance  
Hotline at  
**512-936-7136**