

Control Number: 50200



Item Number: 556

Addendum StartPage: 0

January 3, 2020

Public Utility Commission of Texas
1701 North Congress Avenue
P.O. Box 13326
Austin, TX 78711-3326

2020 JAN -7 AM 9:05
P.U.C. 13326

Re: PUCT_Docket No. 50200

TO WHOM IT MAY CONCERN:

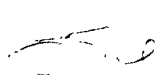
This letter is in protest to a requested fee hike from Undine Texas, LLC. The residents of Bolivar Peninsula are on a sewage system developed by Bolivar Utility Services and sold to Undine in 2019. We are opposed to the proposed rate hikes.

Bolivar Utility Services (BUS) began developing this system after Hurricane Ike and maintained and serviced it until the sale to Undine. When the Bolivar Sewage System was installed, BUS required each customer to install a large holding tank with a macerator system at the cost of \$10,000 per household. In addition, there was a line tap fee. These costs were paid by each and every customer on the BUS System. The entire system is up to date and not in need of any repairs.

Undine claims that in order to comply with the Texas Commission on Environmental Quality (TCEQ) and EPA regulations, Undine must update dilapidated sewage systems it has recently purchased. On their website they show photographs of old and deteriorating sewage systems. This is not the case with the system on Bolivar Peninsula.

Most of the Bolivar residences are vacation homes that seldom meet the minimum gallonage usage per month. The request made by Undine is approximately a 250% increase over the current rate of \$40 per month, and is totally out of line.

Undine has been in business since 2016. They obviously purchased dilapidated and run-down sewage systems as part of their holdings. They now request the increase in order to bring these systems up to regulation. It is not the



responsibility of customers on Bolivar Peninsula to pay for Undine's bad business decisions.

We respectfully request that PUCT deny any requests for increases to Undine, LLC. Your consideration is appreciated.

Yours very truly,

A handwritten signature in black ink that reads "Darrell Thompson". The signature is written in a cursive style with a large, looping initial "D" and a long, sweeping underline.

Darrell Thompson
6723 Canyon Crest Drive
Fort Worth, TX 76132

Property Owner at 1285 North Crystal Beach Road, Bolivar, TX

PUCT DOCKET NO. 50200

RATEPAYER PROTEST

If you wish to PROTEST the proposed rate change, you must submit this form and 10 copies to:

Filing Clerk
Public Utility Commission of Texas
1701 North Congress Avenue
P.O. Box 13326
Austin, Texas 78711-3326

Unless protests are received from at least 10% of ratepayers or from any affected municipality, or the Commission Staff requests a hearing, no hearing will be held, and the rates will be effective as proposed.

CUSTOMER INFORMATION (to be completed by customers submitting protests)

First Name: Darrell Thompson Last Name: THOMPSON

Phone Number: 817-915-8332 Fax Number:

Address, City, State: 6223 Canyon Crest Drive Fort Worth TX 76132

Location where service is received: 1285 North Crystal Bench Drive
(if different from the mailing address) Crystal Bench TX 77650

Please fill out the following:

I wish to PROTEST the following proposed rate action/s:

- Water Rate Change
- Sewer Rate Change
- Both Water and Sewer Rate Change
- Other (please specify below)

Signature of Protestant:

Darrell Thompson Date: 1/3/20

See attached letter

Si desea informacion en Espanol, puede llamar al
1-888-782-8477

Hearing- and speech-impaired individuals with text telephones may contact the PUCT's Customer Assistance
Hotline at
512-936-7136