

Control Number: 50200



Item Number: 554

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Bradford

3432 Wild Oaks Court
Burleson, TX 76028

January 3, 2020

2920 JAN -7 RM 9: 25 (682) 841-7015

PUBLICATION COMPANY OF

Filing Clerk
Public Utility Commission of Texas
1701 North Congress Avenue
P.O. Box 1332
Austin, TX 78711-3326

Gentlemen:

We are residents of Country Vista Estates located in Burleson, Johnson County, Texas. Our neighborhood utilizes a private wastewater service, presently owned and operated by Undine Texas, LLC ("Undine"). We are current ratepayers of Undine for the services it renders. We are writing to protest the Notice of Proposed Rate Change (CCN Number 21019; PUCT Docket No. 50200) dated on or about December 20, 2019 and filed with the PUCT.

We feel that Undine is requesting an unfair and unreasonable rate increase. We are concerned that Undine may be requesting the increase in contravention of PUCT rules and regulations. We are requesting a Contested Case Hearing regarding this rate increase, and also request that any such hearing be conducted, if possible, in northern Johnson County as opposed to Austin, Texas, to allow us and other concerned residents of Country Vista Estates to attend the hearing at a venue more accessible to the affected parties.

Thank you for your consideration of this request.

Gratefully,

Stephen Bradford

Patricia Bradford



PUCT DOCKET NO. 50200

RATEPAYER PROTEST

If you wish to PROTEST the proposed rate change, you must submit this form and 10 copies to:

Filing Clerk
Public Utility Commission of Texas
1701 North Congress Avenue
P.O. Box 13326
Austin, Texas 78711-3326

Unless protests are received from at least 10% of ratepayers or from any affected municipality, or the Commission Staff requests a hearing, no hearing will be held, and the rates will be effective as proposed.

CUSTOMER INFORMATION (to be completed by customers submitting protests)

First Name: STEPHEN Last Name: BRADFORD

Phone Number: (692) 84/- 70/5 Fax Number:

Address, City, State: 3432 WILD OAKS CT., BURLESON, TX., 76028

Location where service is received:

(if different from the mailing address)

Please fill out the following:

I wish to PROTEST the following proposed rate action/s:

Water Rate Change Sewer Rate Change Both Water and Sewer Rate Change

Other (please specify below)

Si desea informacion en Espanol, puede llamar al 1-888-782-8477

Hearing- and speech-impaired individuals with text telephones may contact the PUCT's Customer Assistance
Hotline at
512-936-7136