



Control Number: 50200



Item Number: 479

Addendum StartPage: 0

PUCT DOCKET NO. 50200

RATEPAYER PROTEST

2020 JAN -5 AM 11:08

If you wish to PROTEST the proposed rate change, you must submit this form and 10 copies to:

Filing Clerk
Public Utility Commission of Texas
1701 North Congress Avenue
P.O. Box 13326
Austin, Texas 78711-3326

Unless protests are received from at least 10% of ratepayers or from any affected municipality, or the Commission Staff requests a hearing, no hearing will be held and the rates will be effective as proposed.

CUSTOMER INFORMATION (to be completed by customers submitting protests)

First Name: MARIA Last Name: GONZALEZ

Phone Number: 281 891-5406 Fax Number: _____

Address, City, State: 20742 S. TERRACE DR PORTER TX 77365

Location where service is received: 20742 S. TERRACE DR PORTER TX 77365
(if different from the mailing address)

Please fill out the following:

I wish to PROTEST the following proposed rate action/s:

- Water Rate Change
- Sewer Rate Change
- Both Water and Sewer Rate Change
- Other (please specify below)

INCREASE THE WATER ~~RATE~~ ^{RATE} TO DOUBLE AT YEAR
I THINK IS AN ABUSE FROM THE WATER COMPANY
TOTAL INCREASE ANNUAL IS \$ 759

Signature of Protestant:

MARIA GONZALEZ Date: 01-02-2020

Si desea informacion en Espanol, puede llamar al
1-888-782-8477

Hearing- and speech-impaired individuals with text telephones may contact the PUCT's Customer Assistance
Hotline at
512-936-7136

NOTICE OF PROPOSED RATE CHANGE –WATER

CURRENT RATES			PROPOSED RATES		
Monthly base rate including -0- gallons			Monthly base rate including -0- gallons		
Meter Size:			Meter Size:		
RESIDENTIAL			RESIDENTIAL		
	5/8" or 3/4"	\$ 30.23		5/8"	\$ 58.30
	1"	\$ 75.58		3/4"	\$ 87.45
	1 1/2"	\$ 151.15		1"	\$ 145.75
	2"	\$ 241.84		1 1/2"	\$ 291.50
	3"	\$ 453.45		2"	\$ 466.40
Other:	4"	\$ 755.75		3"	\$ 874.50
				4"	\$1,515.80; Unmetered \$93.28
GALLONAGE CHARGE:			GALLONAGE CHARGE:		
TIER	VOLUME	CHARGE per 1000 gals.	TIER	VOLUME	CHARGE per 1000 gals.
Tier 1	All gals.	\$ 1.72 /1000 gals.	Tier 1	0 to 6,000 gals.	\$ 2.80 /1000 gals.
Tier 2			Tier 2	6,001 to 15,000 gals.	\$ 3.87 /1000 gals.
Tier 3			Tier 3	15,001 to 25,000 gals.	\$ 6.55 /1000 gals.
Tier 4			Tier 4	25,001 and Up gals.	\$ 9.50 /1000 gals.
Tier 5			Tier 5		
MISCELLANEOUS FEES			MISCELLANEOUS FEES		
Tap Fee	\$600.00		Tap Fee	\$1,000.00	
Reconnect fee: Non-payment	\$25.00		Reconnect – Non-Payment (Maximum - \$25.00)	\$ 25.00 \$	
Customer's Request	\$50.00		Reconnect – After Hours	\$ 50.00	
Transfer Fee	\$35.00		Customer's Request	\$ 50.00	
Late Charge	\$5.00 or 10%		Transfer Fee	\$ 65.00	
Returned Check Charge	\$25.00		Late charge	\$ 5.00 or 10%	
Deposit	\$50.00		Returned Check Charge	\$ 30.00	
Meter test fee	\$25.00		Deposit (Maximum \$50.00)	\$ 50.00	
			Meter Test Fee – Res.	\$ 25.00	
			Meter Test Fee – Non-Res.	\$ 50.00	

Regulatory Assessment of 1% is added to base rate and gallonage charges. Additional fees and meter sizes may be shown on a separate page.

If applicable, list any bill payment assistance programs to low income ratepayers.

Not currently available.

PUCT DOCKET NO. 50200 *
NOTICE OF PROPOSED RATE CHANGE
PURSUANT TO
TEXAS WATER CODE §§ 13.1871 AND 13.18715

Undine Texas, LLC

13260

Company Name

CCN Number(s)

has filed a rate change application with the Public Utility Commission of Texas (Commission or PUCT). The application may be reviewed online at interchange.puc.texas.gov. You may also inspect a copy of the rate change application at your utility's office at the address below or at the Commission's office (1701 N. Congress Ave, Austin, TX 78701). The proposed rates will apply to service received after the effective date provided below, unless modified or suspended by the Commission. If the Commission receives a sufficient number of protests, separately or in a combined protest letter, from at least [number of] ratepayers (10 percent of the utility's customers over whose rates the Commission has original jurisdiction) or from any affected municipality before the 91st day after the proposed effective date, the matter will be set for hearing. **See Protest Form on the next page for instructions on how to protest.**

EFFECTIVE DATE OF PROPOSED INCREASE: January 24, 2020

(must be at least 35 days after notice is provided to customers and 35 days after application is filed)

(Proposed rates requested by the utility are not final. The Commission may modify the rates and order a refund or credit against future bills all sums collected during the pendency of the rate proceeding in excess of the rate finally ordered plus interest.)

Reason(s) for Proposed Rate Change:

Combining tariffs of recently acquired water and sewer systems and increasing revenue requirement to recover costs of improvements.

BILLING COMPARISON

Water

Existing	5,000 gallons:	\$ <u>38.83</u>	/mo	Proposed	5,000 gallons:	\$ <u>72.30</u>	/mo
Existing	10,000 gallons:	\$ <u>47.43</u>	/mo	Proposed	10,000 gallons:	\$ <u>90.58</u>	/mo

Sewer

Existing	5,000 gallons:	\$ _____	/mo	Proposed	5,000 gallons:	\$ _____	/mo
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Affected systems are those formerly known as Consumers-All systems except Pioneer Trails.

Subdivision(s) or System(s) Affected by Rate Change

17681 Telge Road	Cypress,	Texas	77429
Company Address	City	State	Zip

(713) 574-5953

Company Phone Number

Water - \$759,156
 Annual Revenue Increase

December 20, 2019
 Date Notice Delivered

August 8, 2014
 Date of Last Rate Change

21st-22nd
 Date Meters Typically Read

* Prior to providing notice, the utility shall file a request for the assignment of a docket number for the application.