



Control Number: 50200



Item Number: 1919

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Notice Of Prehearing Conference

Undine Texas, LLC and Undine Texas Environmental, LLC

SOAH Docket No. 473-20-3110.WS

PUC Docket No. 50200

I would like to include my citizen right to protest the proposed dramatic increases to our water rates. Our bill increase (dramatically) do not justify, compared to service and delivery of water.

This increase comes at a time when we can ill afford them. If we do not have 50 percent of the ratepayers protest proposed increase, they will just increase and we will all gasp at the bills we receive every month.

Unfortunately, if the new water rates increase as proposed, it will be difficult if not impossible for some fixed income individuals to manage.

We don't have quality drinking water as it is heavily treated, at times it is brown and not drinkable. The water will go off without notice at any giving time day or night. I ask Undine to further tighten its belt and take on some of the costs itself.

Thanks to all for considering my request to protest the new water rates.

Kimberley Nolley

NOTICE OF PREHEARING CONFERENCE
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SOAH Docket No. 473-20-3110.WS
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APPLICATION

Undine Texas, LLC and Undine Texas Environmental, LLC have filed with the Public Utility Commission (Commission) an application for a rate/tariff change under Water Certificate of Convenience and Necessity No. 13260, and Sewer Certificates of Convenience and Necessity Nos. 20816, 20832, 21019, 21026, and 21106 in Brazoria, Chambers, Fort Bend, Galveston, Harris, Johnson, Matagorda, Montgomery, Parker, and Tarrant Counties, Texas. The proposed increases had an effective date of January 24, 2020, which has been suspended by the Commission until October 15, 2020.

NOTICE OF PREHEARING CONFERENCE

A prehearing conference will convene at **10:00 a.m., on June 2, 2020, at the State Office of Administrative Hearings, 300 West 15th Street, 4th Floor, Austin, Texas**. Matters that may be discussed include procedures, pending motions, possible settlement of issues, and other matters that may aid in the efficient and fair processing of this case. Persons who attend the prehearing conference must first check in with the building security personnel in the building's lobby and be issued visitor badges, and should allow sufficient time for the check-in procedure.

To intervene (*i.e.* participate in this case as a party), a person shall move to intervene by filing a written motion to intervene with the Commission **no later than April 21, 2020**. Any motion shall refer to SOAH Docket No. 473-20-3110.WS and PUC Docket No. 50200, include the person's contact information (including at a minimum the person's address, telephone number, and e-mail address), and otherwise comply with the Commission's procedural rules. Previous submission of a protest does not meet the requirement that a person who wants to participate as a party must move to intervene as described above. **Due to the coronavirus, the Commission is only accepting filings made online through the Commission's Interchange e-file system at <https://interchange.puc.texas.gov/filer>**. When making online filings for this case, use the "control number" 50200. Where affected customers have similar interests, they are encouraged to file a joint request to intervene and designate in that request or as soon as possible in a subsequent filing a single representative to act for the group.

A procedural schedule has been set in this case and is available on the Public Utility Commission of Texas Interchange at <http://interchange.puc.texas.gov>, by entering the control number 50200, pressing "search," and clicking on the document number for SOAH Order No. 1.

INFORMATION

For information concerning the hearing process, please contact the PUC Filing Clerk, 1701 N. Congress Ave., P.O. Box 13326, Austin, TX 78711-3326. General information regarding the Commission may be found at its web site at www.puc.texas.gov. Persons with disabilities who plan to attend this hearing and who need special accommodations at the hearing should call the SOAH Docketing Department at (512) 475-3445, at least one week prior to the prehearing conference.

1-888-782-8477

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