

Control Number: 50200



Item Number: 1872

Addendum StartPage: 0

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RECEIVED

APPLICATION OF UNDINE TEXAS, LLC AND UNDINE TEXAS ENVIRONMENTAL, LLC FOR AUTHORITY TO CHANGE RATES 2020 BEFORE THE 43
PUBLIC UTILITY COMMISSION
OF THE EXAMPLE OF THE

UNDINE TEXAS, LLC'S RESPONSE TO OPUC'S FIRST REQUEST FOR INFORMATION

Undine Texas, LLC (Undine) files this Response to the First Request for Information ("RFI") filed by the Office of Public Utility Counsel (OPUC). The discovery request was received by Undine on February 18, 2020; therefore these responses are timely filed. Pursuant to 16 Tex. Admin. Code ("TAC") § 22.144(c)(2)(F), these responses may be treated as if they were filed under oath.

The following files are confidential and will be provided electronically on the CD attached to this filing:

CONFIDENTIAL OPUC 1-17(a) 2018 Corp Overhead Allocation to CAPEX Pro Forma Adj.xlsx

CONFIDENTIAL OPUC 1-18 Undine Operating LLC Overhead Detailed Transactions.xlsx

If a responsive document exceeds 99 pages, the response will indicate that the attachment is voluminous, and pursuant to 16 TAC §§ 22.144(h)(2), the document will be made available for inspection at the offices of Undine's attorneys, Lloyd Gosselink Rochelle and Townsend, P.C., located at 816 Congress Avenue, Suite 1900, Austin, Texas 78701. Please call Tina Berger at 512-322-5883 during regular business hours, to make an appointment to review the documents.

Pursuant to 16 TAC § 22.144(h)(4), an index of the voluminous documents is provided, below.

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3799/04/8024088

VOLUMINOUS INDEX

1. Attachments to Undine's RFI No. 1-18

No.	Date	Title or Description	Preparer or	Page	No. of
d response		4 444	Sponsor	Range	Pages
1-18	03/09/2020	Confidential OPUC 1-18	Prepared by Benny	1-969	969
***************************************		Undine Operating LLC	Wilkinson;		
		Overhead Detailed	Sponsored by		and the second
***************************************		Transactions.xlsx	Edward R. Wallace,		
	***************************************		Sr. and Donald J.		
			Clayton		

Respectfully submitted,

LLOYD GOSSELINK ROCHELLE & TOWNSEND, P.C.

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ATTORNEYS FOR UNDINE TEXAS, LLC

CERTIFICATE OF SERVICE

I hereby certify that on March 9. 2020, a true and correct copy of the foregoing document has been served on all parties of record in accordance with 16 Tex. Admin. Code § 22.74.

3799/04/8024088

UNDINE TEXAS, LLC'S RESPONSE TO OPUC'S FIRST REQUEST FOR INFORMATION

OPUC 1-1 Please reference the Direct Testimony of Edward R. Wallace, Sr., 9:2210:3. Please identify and provide supporting documentation for the cost of meter reading included within the Test Year specific to customers that are provided wastewater service but not water service by the Company. Further, please provide the number of customers that are provided wastewater service by the Company, but not water service.

RESPONSE: Undine Texas Environmental, LLC (UTE) has 5 sewer utility systems for which it provides sewer service, but does not provide water utility service.

UTE utilizes Bolivar Peninsula Special Utility District (BPSUD) to perform billing (which includes providing water meter readings), customer service, and collections for its Bolivar sewer utility, which had 793 customers at September 30, 2019. BPSUD charges \$4.65/customer each month to provide these services.

UTE utilizes Johnson County Special Utility District (JCSUD) to perform billing, customer service, and collections for its Mayfair sewer utility, which had 186 customers at September 30, 2019, and for its Grand Ranch sewer utility, which had 71 customers at September 30, 2019. JCSUD charges UTE \$5.00/customer each month to perform these functions for these utilities, but they are billed based on a flat rate per month, so there is no separate water meter reading cost involved with this service.

UTE does billing for its Country Vista sewer utility which had 112 customers at September 30, 2019, and also does billing for its Sugartree sewer utility which had 144 customers at September 30, 2019. These sewer utility systems are billed based on flat rates, so there is no separate water meter reading cost involved with these bills.

None of the charges noted above have an individual or separate component of the billing rate related to proving meter reading, so an exact cost paid for water meter reading is not available. UTE has a benchmark rate of \$1.85 per customer for meter reading services based on many years of utility experience and knowledge of the water industry.

In total, UTE had 1,306 sewer customers, out of a total of 2,178 sewer customers that were provided sewer service but not water service as of September 30, 2019.

See Attachment OPUC 1-1 for Billing Services Contracts with Johnson County SUD and Bolivar Peninsula SUD.

Prepared by: Benny Wilkinson

UNDINE TEXAS, LLC'S RESPONSE TO OPUC'S FIRST REQUEST FOR INFORMATION

OPUC 1-2 Please reference the Direct Testimony of Edward R. Wallace, Sr., Section VII. Please provide the Company's written capitalization policy.

RESPONSE: Undine follows the NARUC Uniform System of Accounts for Class A Utilities for capitalization even though Undine has fewer than the 10,000 customers for this classification. This is done because Undine expects to become a Class A Utility within the next year or so.

Undine's Capitalization Policy is stated below:

Capitalization Policy

Undine uses the NARUC standards for capitalization policy. [Undine capitalizes] assets purchased in excess of \$750 (unless part of a large project) that ha[ve] a useful life of more than one year or extends the life of an existing asset. For significant projects such as the meter replacement and water leak programs, as well as certain pumping equipment, all purchases are capitalized even though they cost less than \$750.

Prepared by: Benny Wilkinson

UNDINE TEXAS, LLC'S RESPONSE TO OPUC'S FIRST REQUEST FOR INFORMATION

OPUC 1-3 Please reference the Direct Testimony of Edward R. Wallace, Sr., 13:18-19. Please provide supporting documentation for the statement "... our accounting treatment is consistent with the position taken by other regulatory commissions for similar costs."

RESPONSE: It has been our experience with the South Carolina Public Service Commission (SCPSC) and the Florida Public Service Commission where systematic maintenance programs that affect a large portion of the customers may be capitalized and depreciated/amortized over the related useful life. The most recent occurrence of this that we know of was related to a Ni America, LLC sewer system in South Carolina that capitalized the cost of a system-wide maintenance program on sewer lines and those costs were allowed to be amortized over five years. This was in SCPSC Docket No. 2012-94-S filed July 5, 2012.

See Attachment OPUC 1-3 for the Final Order in SCPSC Docket No. 2012-94-S.

Prepared by: Benny Wilkinson

UNDINE TEXAS, LLC'S RESPONSE TO OPUC'S FIRST REQUEST FOR INFORMATION

OPUC 1-4 Please reference the Direct Testimony of Edward R. Wallace, Sr., 14:10-11. Please list any water systems owned, operated, managed, or maintained by the Company that uses surface water as a primary or secondary source for water.

RESPONSE: Undine Development, LLC owns the Greenshores water utility system (f.k.a. PK-RE) in Austin, Texas. Its primary source of water is Lake Travis and it purchases water from the LCRA based on the maximum annual quantity of 202.8 acre-feet/year or 16.9 acre-feet/month. Neither Undine Development, LLC nor the Greenshores water utility system are included in the Docket No. 50200 rate increase filing.

Prepared by: Benny Wilkinson

UNDINE TEXAS, LLC'S RESPONSE TO OPUC'S FIRST REQUEST FOR INFORMATION

OPUC 1-5 Please reference the Direct Testimony of Edward R. Wallace, Sr., 15:17-23. Please provide a copy of the Service Agreement in place between Utility Partners, LLC and the Company.

RESPONSE: The service agreements between Utility Partners, LLC and Undine Texas, LLC and Subsidiaries for 2018 and 2019 are attached.

See Attachment OPUC 1-5.

Prepared by: Benny Wilkinson

UNDINE TEXAS, LLC'S RESPONSE TO OPUC'S FIRST REQUEST FOR INFORMATION

OPUC 1-6 Please reference the Direct Testimony of Edward R. Wallace, Sr., 18:10-11. Please provide all the "related documented expense" specific to supporting the adjustment to miscellaneous fees and charges.

RESPONSE: See Attachment OPUC 1-6 for details and supporting calculations for the Miscellaneous Fees and Charges.

Prepared by: Benny Wilkinson

Sponsored by: Edward R. Wallace, Sr. and Donald J. Clayton

UNDINE TEXAS, LLC'S RESPONSE TO OPUC'S FIRST REQUEST FOR INFORMATION

OPUC 1-7 Please reference the Direct Testimony of Edward R. Wallace, Sr., 18:17-18. Please provide all the documentation supporting Undine's ". . . estimate of current costs as provided by our third-party contractor."

RESPONSE: Undine utilized Utility Partners, LLC (UP) and UP's affiliated company Hays Utility for all water taps in the Test Year. The average billed cost for a water tap was \$864.81. Undine buys Automatic Meter Reading meters almost exclusively from Accurate Utility Supply, LLC at a cost of \$245.00. The average cost of a non-AMR meter is approximately \$60.00. Thus, the incremental cost of an AMR meter is \$185.00. The average cost of water taps experienced during the test year of \$864.81 plus the incremental cost of an AMR meter of \$185.00 equals \$1,049.81. Undine has not been billed for any Sewer taps, but would expect them to cost approximately \$200.00 more than a water tap based on our experience in the water industry.

See Attachment OPUC 1-7.

Prepared by: Benny Wilkinson

UNDINE TEXAS, LLC'S RESPONSE TO OPUC'S FIRST REQUEST FOR INFORMATION

OPUC 1-8 Please reference the Direct Testimony of Edward R. Wallace, Sr., 21:6-8. Please provide all supporting documents and workpapers which illustrate the methodology for allocating overhead costs incurred by Undine Operating, LLC and how these costs are ultimately included within the Test Year Revenue Requirement.

RESPONSE: Overhead costs are included in Undine Operating, LLC. For the Test Year these amounted to \$3,034,503.92. Undine reviews these costs and removes costs for items which are deemed to not be related to providing utility service. The costs removed amounted to \$324,436.29. The remaining amount of overhead of \$2,710,067.63 was allocated to each utility system based on its Equivalent Residential Connections (ERCs) to total company ERCs. The details of these total overhead costs are available in Confidential WP-II-5, WP-II-6, W-II-7(A) and (B), and WP-II-8, filed on February 20, 2020.

Of the remaining overhead, \$1,928,934.88 was allocated to Water systems included in this rate filing based on ERCs, and \$98,425.71 was allocated to Greenshores Water based on ERCs, which is excluded from this rate filing. \$607,879.60 was allocated to Sewer systems included in this rate filing, and \$74,827.44 was allocated to Greenshores Sewer, which is excluded from this rate filing.

The \$1,928,935 (rounded) is included as a Known and Measurable Change on Schedule II-5 Water on Line 10, and the \$607,880 (rounded) is included as a Known and Measurable Change on Schedule II-5 Sewer on Line 11. These overhead costs are therefore included as an expense to be recovered in the revenue requirement.

Prepared by: Benny Wilkinson

UNDINE TEXAS, LLC'S RESPONSE TO OPUC'S FIRST REQUEST FOR INFORMATION

OPUC 1-9 Specific to overhead costs allocated from Undine Operating, LLC, please provide supporting documentation specific to any incentive compensation awarded to employees within the Test Year. Further, please explain how such incentive compensation awards are determined and provide the methodology or scorecards associated with this determination.

RESPONSE: There is no employee incentive compensation included in the Test Year. Undine Operating, LLC has not incurred any employee incentive compensation to date.

Prepared by: Benny Wilkinson

UNDINE TEXAS, LLC'S RESPONSE TO OPUC'S FIRST REQUEST FOR INFORMATION

OPUC 1-10 Please provide any cost allocation manuals currently utilized by the Company.

RESPONSE: Undine does not have a cost allocation manual. Generally, if a cost is not directly chargeable to a system or use of any other method would more appropriately match the cost with the activity creating the cost, then Undine allocates the cost based on ERCs for each system to the total company ERCs.

Prepared by: Benny Wilkinson

Sponsored by: Edward R. Wallace, Sr. and Donald J. Clayton

UNDINE TEXAS, LLC'S RESPONSE TO OPUC'S FIRST REQUEST FOR INFORMATION

OPUC 1-11 Please identify and describe any and all benefits made available to executives and senior leadership within Undine Group, LLC or its affiliates which are not made available to all other salaried employees. Please list the costs associated with such benefits incurred at the organizational level and the amount directly assigned or allocated for recovery in the Test Year in this filing.

RESPONSE: Undine Operating, LLC does not offer any benefits to executives or senior leadership that are not also offered to all employees on a non-discriminatory basis.

Prepared by: Benny Wilkinson

UNDINE TEXAS, LLC'S RESPONSE TO OPUC'S FIRST REQUEST FOR INFORMATION

OPUC 1-12 Please reference the Direct Testimony of Donald J. Clayton, 8:11-14. Please identify, define, and describe the methodologies and associated assumptions utilized to develop the referenced 2020 annual budget amounts for the systems acquired during the Test Year.

RESPONSE: Gulf Coast Water, Gulf Coast Wastewater, Chuck Bell, and Bolivar were owned less than 12 months by the end of the Test Year. In order to adjust these systems for a full 12 months, Undine removed the partial-year amounts for each system and included the 2020 Budget for each system. Since a large part of the 2020 Budget is based on either system-specific calculations (revenue and third-party operations costs) or on actual historical averages (expenses), they do represent known and measurable changes.

See OPUC Attachment 1-12 for an explanation of the development of the 2020 annual budget and the 2020 Budget assumptions for these systems.

Prepared by: Benny Wilkinson

Sponsored by: Edward R. Wallace, Sr. and Donald J. Clayton

UNDINE TEXAS, LLC'S RESPONSE TO OPUC'S FIRST REQUEST FOR INFORMATION

OPUC 1-13 Please reference the Direct Testimony of Donald J. Clayton, 8:21-23 and 10:21-22. Please provide the source documentation and summaries used by the Company from the previous system owners in developing the "original cost of acquired plant." To the extent regulatory approved rate base values are available for the acquired systems, please provide the Final Orders documenting these amounts.

RESPONSE: Per agreement with counsel for OPUC, Undine has been granted an extension of one week to respond to this RFI. The response to this RFI is due March 16, 2020.

Prepared by	y:
Sponsored	by:

UNDINE TEXAS, LLC'S RESPONSE TO OPUC'S FIRST REQUEST FOR INFORMATION

OPUC 1-14 Please reference the Direct Testimony of Donald J. Clayton, 12:12-13. Please provide the source documentation which supports Mr. Clayton's statement regarding the cost of equity experienced by similar small water and sewer utilities in other jurisdictions.

RESPONSE: In this case the Company has requested a 9.75% ROE. The following ROEs have been approved in recent cases which Mr. Clayton is familiar with, as follows:

Company	<u>Jurisdiction</u>	Docket No.	ROE
Beckley Water Company	West Virginia	17-0546-W-42T	9.68%
Palmetto Wastewater Reclamation	South Carolina	2018-82-S	9.93%

See Attachment OPUC 1-14(a) for the South Carolina order approving this ROE.

In addition, the Florida Public Service Commission has developed a safe harbor formula for setting ROEs for small water and wastewater companies, as follows:

$$ROE = 6.24\% + 1.88 \div Equity Percentage$$

Under the Florida PSC formula the maximum allowed debt leverage is 60%.

The above formula results in a range of ROEs from 8.12 at 100% equity and 10.94 % at 40% equity or less. For a 50% - 50% capital structure the calculated ROE is 10%.

See Attachment OPUC 1-14(b) for the Florida PSC order approving this formula.

Prepared by: Donald J. Clayton Sponsored by: Donald J. Clayton

UNDINE TEXAS, LLC'S RESPONSE TO OPUC'S FIRST REQUEST FOR INFORMATION

OPUC 1-15 Please reference the Direct Testimony of Donald J. Clayton, 14:22-23. Please identify the "cost associated with acquiring water meter readings for use in billing sewer customers" that is included in Test Year revenue requirements.

RESPONSE: Please refer to the response to OPUC 1-1. In addition, Undine has sewer customers for Orbit (166), Gulf Coast (539), and Greenshores (167) (Greenshores is not included in this rate filing), but also provides water utility service for these customers. Therefore, there are no incremental cost for obtaining water meter readings to bill the sewer customers included in the Test Year expenses.

Prepared by: Benny Wilkinson

Sponsored by: Edward R. Wallace, Sr. and Donald J. Clayton

UNDINE TEXAS, LLC'S RESPONSE TO OPUC'S FIRST REQUEST FOR INFORMATION

OPUC 1-16 Please reference the Direct Testimony of Donald J. Clayton, 15:16-18. Please provide the estimates of costs and supporting documentation for said estimates relied on by Mr. Clayton.

RESPONSE: Please refer to the response to OPUC 1-6 and Attachment OPUC 1-6 for these estimated costs.

Prepared by: Benny Wilkinson

Sponsored by: Edward R. Wallace, Sr and Donald J. Clatyon.

UNDINE TEXAS, LLC'S RESPONSE TO OPUC'S FIRST REQUEST FOR INFORMATION

OPUC 1-17 Please reference Schedule II-5 K&M (W) and II-5 K&M (S). For each Known and Measurable change that is supported by Attachment 1, please provide a Workbook, Worksheet, and Cell Reference that ties the requested change on Schedule II-5 back to the supporting documents. If calculations are needed to arrive at the value of the requested Known and Measurable change, please demonstrate the calculation that is required.

RESPONSE: The Known and Measurable Changes on Schedule II-5-Water and Schedule II-5-Sewer are either supported by Workpapers or Schedules. One of the Known and Measurable changes that involves many line items is for the annualization of water and wastewater systems which Undine owned for less than 12 months by the end of the Test Year. These include Gulf Coast Water and Chuck Bell Water, and Gulf Coast Sewer and Bolivar Sewer. For these systems, Undine annualized expenses (Lines 1-6, 8-9, 15, and 17 on Schedule II-5Water and Lines 1-7, 9-10, 16, and 18 on Schedule II-5Sewer) by subtracting the Test Year amounts and adding the 2020 Budget for each system by account. For these, WP I-1 and WP II-5 contain the details of the amounts.

Line 7 for Water and Line 8 for Sewer are for Telge Road Office costs and are supported by WP II-5.

Line 10 on Schedule II-5 Water and Line 11 on Schedule II-5 Sewer are Undine Overhead amounts and are supported by WP II-7.

Line 11 for Water and Line 12 for Sewer are adjustments for capitalized Payroll amounts and are supported by the Attachment to this response.

Line 12 for Water and Line 13 for Sewer are adjustments to remove Payroll amounts related to business development/acquisition costs and are supported by the Attachment to this response.

Line 13 for Water and Line 14 for Sewer are adjustments to add the costs for the IRIS customer communication system and are supported by WP II-5.

Line 14 for Water and Line 15 for Sewer are adjustments to add the costs for Audit, Tax, and Property Records Accounting and are supported by WP II-5.

Line 16 for Water and Line 17 for Sewer are Depreciation/Amortization and are supported by WP III-2.

Line 18 for Water and Line 19 for Sewer are Taxes Other Than Income Taxes and are supported by Schedule IV-2.

Line 19 for Water and Line 20 for Sewer are to add Income Taxes and are supported by Schedule V-1.

See Attachment OPUC 1-17(a) and (b). Attachment OPUC 1-17(a) is CONFIDENTIAL and will be provided on CD.

Prepared by: Benny Wilkinson Sponsored by: Donald J. Clayton

UNDINE TEXAS, LLC'S RESPONSE TO OPUC'S FIRST REQUEST FOR INFORMATION

OPUC 1-18 Please provide a General Ledger specific to Undine Operating, LLC in Microsoft Excel format for the Test Year.

RESPONSE: This response is VOLUMINOUS and CONFIDENTIAL and will be provided on CD. The Undine Operating, LLC General Ledger for the Test Year is attached as Attachment OPUC 1-18.

Prepared by: Benny Wilkinson

Sponsored by: Edward R. Wallace, Sr. and Donald J. Clayton

UNDINE TEXAS, LLC'S RESPONSE TO OPUC'S FIRST REQUEST FOR INFORMATION

OPUC 1-19 Please provide copies of invoices and supporting documentation specific to the value of \$3,034,504 reported in Column B, Row 2, Schedule II-6, AFFILIAT TRNS (W). For any expenses removed from the Test Year as being associated with non-regulated, non-utility, and prohibited activities, please indicate as such within the supporting documentation.

RESPONSE: Per an agreement with counsel for OPUC, Confidential WP-II-5, WP-II-6, W-II-7(A) and (B), WP-II-8, filed on February 20, 2020, satisfies this RFI. Additionally, please refer to the response to OPUC 1-18 for the detailed costs included in overhead (which are also Affiliated Transactions) and for those costs which are excluded from overhead. All of these costs are recorded on the books of Undine Operating, LLC and are allocated to each utility based on ERCs for each utility system to the total ERCs for all utilities.

Prepared by: Benny Wilkinson Sponsored by: Donald J. Clayton

UNDINE TEXAS, LLC'S RESPONSE TO OPUC'S FIRST REQUEST FOR INFORMATION

OPUC 1-20 Please reference Schedule II-10 (RENTS AND LEASES). Please explain how a value of \$8,000 was determined to be assigned to Utility Partners, LLC for its share of the Telge Road Corporate Office. Further, please provide a copy of the referenced lease.

RESPONSE: The \$8,000 is an estimated amount and that estimate was rounded to the nearest thousand dollars for the beginning of the lease period. See Attachment OPUC 1-20 for Office Costs details the estimated costs to be recovered from Utility Partners based on their square footage to the total square footage for the entire Telge Road Office lease.

The Lease for the Telge Road Corporate Office is attached as Attachment OPUC 1-20.

Prepared by: Benny Wilkinson

BOLIVAR PENINSULA SPECIAL UTILITY DISTRICT AGREEMENT FOR WASTEWATER BILLING SERVICES

This Agreement for Wastewater Billing Services (the "Agreement") is made and entered into this <u>23rd</u> day of <u>October</u>, <u>2019</u> to be effective as of the <u>12th</u> day of <u>November</u>, <u>2019</u> by and between the **Bolivar Peninsula Special Utility District** (the "District"), a special utility district organized and operating under Chapters 49 and 65 of the Texas Water Code (the "District") and <u>Undine Texas Environmental</u>, <u>L.L.C.</u> ("Undine"), a Texas limited liability company (and an investor-owned utility pursuant to the rules of the Public Utility Commission of Texas ("PUCT").

RECITALS

- A. The District is a municipal utility district operating under Chapters 49 and 54 of the Texas Water Code and providing water service to customers on the Bolivar Peninsula in Galveston County, Texas.
- B. Undine is an investor-owned utility which has been authorized to establish a wastewater transportation and treatment facility and to assess fees and charges for the collection of wastewater and desires to provide for the collection of its wastewater services fee through the District.
- C. The District has a computer system and database capable of providing billing services to Undine to collect its proposed wastewater service fee.
- D. Undine wishes to engage the service of the District to provide billing service to charge to customers of Undine for fees for wastewater transportation and treatment services (the "Services").
- E. The District agrees to provide billing and collection for Undine to its customers for the provision by Undine of the Services pursuant to the terms and conditions of the Tariff Schedule contained in Certificate of Convenience & Necessity #20126 issued to Undine by the PUCT (the "Tariff") attached hereto as **Attachment "A"**.
- F. Undine owns two wastewater treat facilities including lift stations for the provision of Services to its customers within its permitted service area (the "Facilities").
- G. The Facilities are permitted through a permit from the Texas Commission on Environmental Quality formerly the Texas Natural Resource Conservation Commission under TPDES Permit #WQ0012936001 and Permit # WQ0014452001 (the "Permit") attached hereto as **Attachment "B"** and **Attachment "C"**.

NOW, THEREFORE, the District and Undine in consideration of the Agreement hereinafter set forth do hereby agree as follows:



Article I Purpose

This Agreement is to provide for the District to provide billing and collection of Wastewater Treatment Fees from customers who are provided services from both Undine and the District on behalf of Undine until this Agreement is terminated in accordance with the terms of this Agreement. Undine represents and warrants that the identification of the customers to be served under the Permit by the Facilities are true and correct. To the best of the knowledge of Undine, the residential units or commercial units shall be operated in a manner that would allow the Facilities to operate within the limitations specified in the Permit without permit modification or violation.

Article II Scope of Services Provided by District

- 1. The District will perform computer data processing services for Undine by monthly adding to its water and/or utility services billings (the "Billings"), additional charges of \$40.00 for a base charge and \$6.00/1,000 gallons a month to be collected from residents and businesses within the District as directed by Undine for Services (the "Fee") pursuant to the Tariff which has been duly and lawfully adopted by Undine and approved by the PUCT. Undine will assist the District in preparing a billing database showing Undine residents and businesses to whom the fee will be billed and collected monthly.
- 2. The District, in addition to provide billing services for the collection of the Fee, shall also provide to Undine on a monthly basis a report of the accounts receivable due to Undine from residents and businesses for the Fee and a report showing the Fee collections during the previous calendar month.
- 3. If the District, in consultation with Undine, determines at any date after the commencement of this Agreement that additional computer system upgrades will be necessary that have not been adequately provided for in the computer system upgrade costs specified in this Agreement, then the District shall request the cost of such computer system upgrades from Undine, and if Undine fails or refuses to pay such additional system upgrade cost, which refusal shall be within the right and discretion of Undine, then the District may, as its sole right and remedy, terminate this Agreement upon the giving of thirty (30) day written notice to Undine. This right of termination shall exist independently of any other right of termination provided for under the terms of this Agreement.
- 4. The District shall receive payments for the Fee in the same manner as District utility bills at its offices within the District or by mail. If the District receives a payment which will not fully fund the District's water service charges and the Fee assessed by Undine, then the District shall credit first any and all amounts received on any payment to the full payment of any and all charges assessed by the District for its water service cost with the balance of any payment received to be charged to the Fee. Partial payments for the Fee will be shown on any accounts receivable reports submitted by the District to Undine.
- 5. As to residents or businesses that currently are served by the District by a master meter, Undine shall be obligated to notify the District of the number of residents or businesses served

by such master meter so that the appropriate number of billings for the Fee may be assessed as to such residents or businesses. The District acknowledges receipt of such notification as to the customers as of the date hereof.

6. If any exemption is provided from the payment of the Fee such as to certain residents over a certain age or as to certain non-profit organizations or units of government, then Undine shall be obligated to so notify the District of any persons, businesses or entities that are exempt from the billing and collection of the Fee.

Article III Limitation of District Responsibilities

- 1. The District shall not assume any responsibility for the adequacy or accuracy of the database of residents and businesses as to whom the Fee is billed, and if any resident or business within the District receives a bill for the Fee and disputes their payment obligation as to the Fee, the District will thereafter make written notification of such dispute to Undine, but will continue billing of the Fee from such customer unless Undine notifies the District in writing that the Fee is not to be collected from such customer. Further, if the District collects the Fee from any customer who thereafter is determined not to be responsible for paying of the Fee, any and all costs associated with reimbursement of the Fee to a customer shall be the sole responsibility of Undine and as hereinafter stated, Undine shall indemnify and hold the District harmless for any obligation to reimburse collection of the Fee to customers not responsible for the Payment of the Fee.
- 2. The District is not responsible to Undine for delays in the submission of monthly bills including bills for the collection of the Fee, and such billings will be made at such times and on such intervals as are determined to be necessary to meet the requirements of the District; provided, however, the District agrees that the bills for the Fee shall be submitted to Undine within three (3) business days after it bills customers for the District's utility bills. The District further will process data and will submit the billing for its utility services fees and collection of the Fee only during normal business hours and does not hereby undertake any responsibility or obligation to pay overtime charges that would be necessary for expedited submission of such billings.

Article IV Service Fees

1. The following fees shall apply to the service to be provided by District to Undine for the billing of Undine customers:

Base monthly billing fee: \$ 4.65 per customer
Postal Fee per billing statement: \$ 2.50 per statement
Fee per billing adjustment: \$ 7.00 per adjustment
Set up or termination of account: \$ 7.00 per account.

2. Undine and District agree that monthly wastewater sewer service charges as established by Undine as an investor-owned utility and as approved by the PUCT shall be collected by the District on billings as specified in this Article V of this Agreement. District to assess to Undine



- a \$2.50 fee per billing invoice sent out to wastewater customers of the Facilities, with the \$2.50 fee per billing to apply to each billing notice sent to a wastewater customer including any delinquent fee bill notices. If at any time insufficient funds are being held by the District on behalf of Undine to pay any outstanding fees or expenses due and payable by Undine to the District, the District shall bill Undine, which shall pay such invoices within thirty (30) days of receipt of such invoice. Any services provided by District to Undine for less than a month billing cycle may be prorated by District and billed to Undine in accordance with the provisions of Article V of this Agreement.
- 3. All service fees due and payable under this Article IV shall be billed monthly after the Effective Date of this Agreement as specified in Article XXV of this Agreement.

Article V Customer Billings

- 1. The District acknowledges that Undine is an investor-owned utility, and the rates and charges for wastewater treatment services provided from the Facilities shall be those established by the PUCT based upon the Rate Application(s) submitted by Undine to the PUCT.
- 2. As herein provided, the District shall provide billing and collection services for the wastewater treatment service charges established by the PUCT for Undine. The District shall provide a monthly billing statement to each wastewater system customer of the Facilities with such billing to be included on the current water billing statements submitted by the District.
- 3. If any customer is delinquent in their wastewater service charges, the District shall notify Undine, who shall assume sole responsibility for collection of charges due and owing by its customers. The District's sole responsibility for wastewater service fee collections shall be the providing of a customer service notification in the same form and providing the same terms prior to service termination that the District provides to its water customers.
- 4. Funds received by the District for water or wastewater services provided by the District or Undine shall be paid first (i) to the District for its water service charges, then (ii) to the District for its billing services for wastewater customers of Undine, (iii) for delinquent service charges for either water or wastewater billings, (iv) for any outstanding fees or charges due and owing by Undine to the District, and (v) any remaining funds shall be payable to Undine.
- 5. Subject to Paragraph 5.04 of this Agreement, remaining funds received for wastewater services of the Facilities shall be collected by the District and a check will be mailed to Undine within thirty (30) days after the close of each monthly billing period.
- 6. The District shall be entitled to, and upon request from Undine shall, interrupt service to wastewater customers for nonpayment accounts as may be specified in the rules and regulations of the PUCT, or as may be specified in District customer service rules if there is no conflict with PUCT rules or regulations.
- 7. Undine, pursuant to its tariff and pursuant to any rate application filed with the PUCT, may establish wastewater treatment utilization fees or other fees as may be allowed or approved by

Pago 4

the PUCT. The District shall have no responsibility for the receipt of any such wastewater treatment utilization fees or other fees from customers of Undine and any and all such wastewater treatment utilization fees or other fees shall be payable and all relationships for the collection of such funds shall be solely between Undine and its customers.

Article VI District Rules

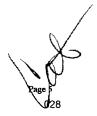
All customers of the Facilities shall be provided wastewater services by the Facilities in accordance with rules established by the District. All customers shall also be subject to service interruption due to nonpayment of accounts, failure to maintain facilities and otherwise as may be provided for by the TCEQ and PUCT or District rules or regulations and as requested by Undine consistent therewith.

Article VII Responsibilities of Undine

- 1. The Undine shall provide verification of the issuance of the Permit and any and all other required permits from any local, state or federal jurisdiction for the operation of the Facilities.
- 2. Undine shall provide notification to District, in a form acceptable to District, for each and all customers of Undine who are connected to the Undine system from time to time, provided that the District acknowledges receipt of such notification for the customers as of the date hereof.
- 3. Undine shall use commercially reasonable efforts to operate and maintain the Facilities in accordance with and in compliance with all rules and regulations promulgated by TCEQ.
- 4. Undine shall be responsible for responding to all customer complaints and questions relative to its fees and charges for its Services.
- 5. Undine shall notify its customers that billings for its Services effective immediately, shall be submitted and payable through the monthly billing statement received from the District.

Article VIII Billing Cycle

The District will collect the Fee per resident or business as directed by Undine with such charges to be assessed on the monthly utility service billing submitted by the District to its customers, and such billing shall be done under normal working conditions, and the District reserves the right to adjust dates and times when billings are submitted to customers for payment of utility services charges and the collection of the Fee.



Article IX Computer System Upgrades

If the District shall be required to upgrade its computer system at any time in order to collect the Fee for Undine, then subject to, and in accordance with, the provisions of Paragraph 3 of Article II hereof, but not otherwise, Undine agrees to pay to the District the sum of the upgrade upon the request for computer upgrades set up in miscellaneous charges and support systems necessary in order to perform the work for Undine as provided in this Agreement. All computer programs, written procedures, manuals and support data used in the performance of the work by the District for Undine shall remain the sole and exclusive property of the District subject to Undine's right to obtain copies of such documents on termination as provided in Article XVI of the Agreement. If this Agreement is terminated as herein provided, the District shall only be responsible to reimburse Undine for the Fee billed and collected prior to the effective date of termination of this Agreement.

Article X Term of Agreement

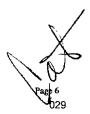
The term of this Agreement shall commence on the <u>12th</u> day of <u>November</u>, <u>2019</u> and shall continue in full force and affect for a period of One (1) year unless it is terminated by thirty (30) days prior written notice of either party hereto or as otherwise specified under this Agreement.

Article XI <u>Delinquent Account Collections</u>

If Undine advises the District that a customer is delinquent in payment of the Fee, the District shall follow its normal procedure for the disconnection of water service, and shall thereafter suspend water service to any resident or business delinquent in payment of the Fee and shall assess such delinquency charges as may be provided by Undine in addition to the charges for disconnection and reconnection of water service. The District agrees to amend its water customer service policy to provide that water service may be disconnected for nonpayment of the Fee at the request of Undine.

Article XII Service Complaints

In consideration of the District providing the billings and additional services as provided in this Agreement, Undine agrees to establish a separate telephone number for the receipt of all complaints and questions concerning the Services to be provided by Undine. During District's normal working hours, District personnel shall refer all questions and complaints regarding wastewater services directly to Undine at the telephone number established for that purpose without additional charges to Undine. Undine agrees to reimburse District for any calls received after normal working hours by District at a fee of \$5.00 per call. District will collect any such charges according to the provisions of Article V of this Agreement.



Article XIII Insurance

The District agrees to maintain insurance coverage for damaged or destructions to its data processing system. The District shall not responsible to insure or maintain insurance coverage for losses associated from the interruption of billing services due to any cause whatsoever. The District and Undine agree that if any damage or destruction occurs to the data processing equipment of the District, the District will use all efforts to regenerate its system and continue processing of data of the billing of the Fee for Undine; however, if the District is unable to process data and to submit the Fee billings together with the utility service charges continuously for a period in excess of thirty (30) days, then Undine shall have the right to immediately terminate this Agreement.

Article XIV Confidentiality

To the extent that any information collected by the District is proprietary and not subject to disclosure under the Texas Public Information Act, the District will withhold the disclosure of this information; however, any reports, records or other information prepared by the District on behalf of Undine that is subject to disclosure under the Public Information Act shall be so disclosed upon receipt of an appropriate records request. The District agrees to advise Undine of any requests for disclosure of records under this Agreement within three (3) days of receipt of such a request for production of records under the Texas Public Information Act as to records of Undine and to otherwise comply with the Texas Public Information Act with respect to the release of any such information.

Article XV Indemnity

- 1. UNDINE SHALL DEFEND, PROTECT, INDEMNIFY AND HOLD HARMLESS THE DISTRICT FROM ALL LIABILITY, DAMAGES AND OTHER COSTS, INCLUDING REASONABLE ATTORNEY FEES AND CONSULTANT FEES, CAUSED BY OR ARISING OUT OF (A) THE PROPORTIONATE EXTENT OF THE NEGLIGENT ACT OR NEGLIGENT OMISSION OR OTHER WRONGFUL CONDUCT OF UNDINE, ITS EMPLOYEES OR AGENTS, UNLESS SUCH CONDUCT RESULTED FROM THE DIRECTION OF THE DISTRICT; (B) UNDINE'S FAILURE TO PROVIDE THE STANDARD OF CARE, SKILL OR DILIGENCE REQUIRED IN THE PERFORMANCE OF ITS DUTIES; (C) ANY BREACH BY UNDINE OF A REPRESENTATION, COVENANT OR WARRANTY SET FORTH IN THIS AGREEMENT; OR (D) ANY VIOLATION BY UNDINE OF ANY LOCAL, STATE OR FEDERAL LAW, ORDINANCE, RULE, REGULATION, ORDER, DECREE OR PERMIT UNLESS SUCH VIOLATION WAS DIRECTED BY THE DISTRICT.
- 2. TO THE EXTENT ALLOWABLE BY LAW, DISTRICT SHALL DEFEND, PROTECT, INDEMNIFY AND HOLD HARMLESS UNDINE FROM ALL LIABILITY, DAMAGES OR OTHER COSTS, INCLUDING REASONABLE ATTORNEY FEES AND CONSULTANT FEES, CAUSED BY OR ARISING OUT OF (A) THE PROPORTIONATE EXTENT OF THE NEGLIGENT ACT OR NEGLIGENT OMISSION OR OTHER WRONGFUL CONDUCT OF THE DISTRICT, ITS EMPLOYEES AGENTS OR THE DISTRICT'S



DIRECTION TO UNDINE TO PERFORM SUCH ACT; (B) DISTRICT'S FAILURE TO PROVIDE THE STANDARD OF CARE, SKILL AND DILIGENCE REQUIRED IN THE PERFORMANCE OF ITS DUTIES UNDER THIS AGREEMENT; (C) ANY BREACH BY THE DISTRICT OF A REPRESENTATION, COVENANT OR WARRANTY SET FORTH IN THIS AGREEMENT; OR (D) ANY VIOLATION BY THE DISTRICT OF ANY LOCAL, STATE OR FEDERAL LAW, ORDINANCE, RULE, REGULATION, ORDER, DECREE OR PERMIT.

- 3. IN THE EVENT THAT BOTH UNDINE AND DISTRICT ARE NEGLIGENT OR OTHERWISE AT FAULT, AND THE NEGLIGENCE OR FAULT OF BOTH IS THE PROXIMATE CAUSE OF SUCH CLAIM FOR DAMAGE OR LOSS, THEN EACH PARTY WILL BE RESPONSIBLE FOR THE PORTION OF THE RESULTING LIABILITY OR DAMAGES EQUAL TO SUCH PARTY'S COMPARATIVE SHARE OF THE TOTAL NEGLIGENCE OR FAULT.
- 4. IN NO EVENT SHALL EITHER PARTY, ITS SUBCONTRACTORS OR THEIR OFFICERS OR EMPLOYEES BE LIABLE FOR THE OTHER PARTY'S SPECIAL, INDIRECT OR CONSEQUENTIAL DAMAGES, WHETHER SUCH LIABILITY ARISES IN BREACH OF CONTRACT OR WARRANTY, TORT INCLUDING NEGLIGENCE, STRICT OR STATUTORY LIABILITY, OR ANY OTHER CAUSE OF ACTION (OTHER THAN THIRD PARTY CLAIMS).

Article XVI Termination for Cause

- 1. Undine or District may terminate this Agreement in the event of a default by either party to meet their duties and obligations, and if such failure to perform such duties and obligations shall continue after due_notification and reasonable (not to exceed thirty (30) days) opportunity to cure any default. Notice of any such default shall be provided to the defaulting party in writing describing the default and the proposed date of termination which shall not be sooner than the thirtieth (30th) day following the receipt of such notice. During such time period, the defaulting party shall have the right to cure any such default, and the proposed termination shall be ineffective. If the defaulting party fails to cure such default prior to the proposed termination date, then the non-defaulting party may terminate the defaulting party's performance under this Agreement as of the noted termination date save and except for the right of the defaulting party to receive performance of all duties, obligations and as to the District, the receipt of all payments for services rendered prior to the date of termination.
- 2. The following are defined as "events of default," whether occurring independently or severally:
 - a) Failure of the defaulting party to perform or observe any of the obligations, covenants, agreements and conditions required to be performed or observed under this Agreement; or
 - b) Dissolution or liquidation of the defaulting party, the filing of a voluntary petition in bankruptcy by the defaulting party, the adjudication of the defaulting party



as bankrupt, an assignment for the benefit of the creditor of the defaulting party, the approval by a court of confident jurisdiction of any petition or other pleading in an action seeking reorganization of the defaulting party, the appointment of a receiver trustee or other similar official for the defaulting party or its property unless within sixty (60) days after such appointment of the defaulting party calls for such appointment to be stayed or discharged.

Upon the effective date of a termination as contained in a notice, they shall, unless notified by the non-defaulting party otherwise, immediately discontinue all services in connection with this Agreement and shall notify any and all vendors, contractors and/or subcontractors of this Agreement and its effective date.

Article XVII Permit Amendments

It shall be the sole and exclusive responsibility of the Undine to provide for any amendment or renewal of the Permit and to pay all such costs and expenses as may be associated with any permit amendment or renewal.

Article XVIII Force Majeure

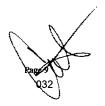
Neither Undine nor District shall be liable to each other for any failure or delay in the performance of any obligation, commitment or undertaking under this Agreement (other than for delay in the payment of money due and payable hereunder) to the extent said failure or delays are proximately caused by (i) conditions beyond either's control including, but not limited to Acts of God, governmental restrictions and governmental action (including by not limited to windstorms, flood, hurricanes, natural disasters) wars, insurrections (ii) other causes beyond Undine or District's reasonable control including any mechanical, electronic or communications failure, but again excluding failure caused by a party's financial condition or negligence and/or (iii) any other cause beyond the reasonable control of either Undine or District whose performance is affected.

Article XIX Notices

Notices and demands by Undine or DISTRICT shall be given by certified or registered mail, postage prepaid, addressed as follows:

If to the Undine:

Undine Texas Environmental, L.L.C. 17681 Telge Road Cypress, Texas 77429



If to the District:

Bolivar Peninsula SUD Attn: General Manager P.O. Box 1398 Crystal Beach, Texas 77650

subject to the right of either party to designate, by notice in writing, any new address to which said notices or demands must be sent.

Article XX Non-Waiver

No express or implied waiver by either party to this Agreement of any default by the other party under this Agreement shall be in any way construed to be a waiver of any future or subsequent defaults of the defaulting party or a waiver of any of the rights of the non-defaulting party under the terms of this Agreement.

Article XXI Entire Agreement, Amendment and Binding Effect

All of the covenants and agreements contained in this Agreement shall extend to and be binding upon the parties hereto, their respective successors, legal representatives and assigns. This Agreement is the entire agreement between the parties, and there are and there have not been any agreements, representations or understanding with respect to the subject matter hereof, except as expressly set forth in this Agreement. This Agreement shall not be amended except in writing duly executed by each party hereto and shall not become effective until an effective date specified in any amendment to this Agreement.

Article XXII Severability

This Agreement is intended to be performed in accordance with and only to the extent permitted by municipal, state and federal laws and regulations. If any provision of this Agreement or the application thereof is for any reason or any extent deemed to be invalid or unenforceable, but the extent of the invalidity or unenforceability does not destroy the basis of this Agreement, then the remainder of this Agreement shall remain in full force and effect subject to the right of either party hereto to terminate this Agreement as specified herein.

Article XXIII <u>Authority</u>

The persons executing this Agreement on behalf of Undine and District hereto represents that any such signatory party is duly authorized to execute this Agreement on behalf of the parties hereto and that all action was approved by the administrative authority of the parties hereto to authorize the person executing this Agreement to so execute it and provide them with full right and authority to

execute, deliver and bind the party to the terms of this Agreement and that no further regulatory authority is necessary upon execution of this Agreement before this Agreement shall become effective.

Article XXIV Governing Law

Undine and District agree that any and all matters related to this Agreement, the Attachments to this Agreement and any other subject documents and legal relationships among Undine and the District related to this Agreement and all rights and obligations hereunder including matters of construction, validity of performance shall be governed by and interpreted, construed, applied and enforced in accordance with the laws of the State of Texas without reference to the laws of another jurisdiction, and jurisdiction for any matter relative to this Agreement shall be the courts of appropriate jurisdiction of Galveston County, Texas.

Article XXV Effective Date

This Agreement will become effective when approved by the Board of Directors.

EXECUTED by the parties hereto as of the date specified by each signature.

Undine Texas Environmental, L.L.C.

DATE: October 23.2019

Its: Sr. Via President

Bolivar Peninsula Special Utility District

DATE: OCTOBER 23, 2019

Its: GENERAL MANAGER



April 11, 1996

SEWER SERVICE BILLING AGREEMENT

WHEREAS, D&K Development Corp., (hereinafter "D&K"), is a public utility holding Conversation Commission Certificate of Convenience and Necessity No. _______ from the Texas Natural Resource Conservation Commission (hereinafter "TNRCC"), supplying sewer service to the Mayfair Addition in Johnson County, Texas, (hereinafter "Mayfair"); and

WHEREAS, Johnson County Rural Water Supply Corporation, (hereinafter "JCRWSC"), is a non-profit water supply corporation organized pursuant to Tex. Rev. Civ. Stat. Art. 1434a; and

WHEREAS, JCRWSC provides retail water utility service to Mayfair, pursuant to Texas Natural Resource Conversation Commission Certificate of Convenience and Necessity No. 10081; and

WHEREAS, D&K provides sanitary sewer service for Mayfair, some of whom are provided water utility service by JCRWSC; and

WHEREAS, it is recognized that the provision of sanitary sewer service to the residents in Mayfair is integrally related to JCRWSC's separate provision of water service to the same customers such that joint billing and collection practices are in the public interest; and

WHEREAS, it is the public interest for an Agreement to be entered into to facilitate the billing and collection charges from residents in Mayfair for sanitary sewer service.

- 1. Agency of JCRWSC. JCRWSC hereby agrees to serve as the agent for D&K for the purposes of billing and collecting sanitary sewer service fees from customers of JCRWSC who: (1) are located in the Mayfair Addition in Tarrant County, Texas, and are recipients of sanitary sewer services from D&K; and (2) have executed a copy of the application for sanitary sewer service or an application in substantially similar form. During the term of this Agreement, D&K will be solely responsible for providing to JCRWSC, and at all times maintaining, a current list of its customers to be billed by JCRWSC, which list shall contain the following information for each customer: (a) the customer's name and address; (b) the type of sanitary sewer service to be billed by JCRWSC on D&K's behalf; and (c) the amount to be billed.
- 2. Payment Based on Sewer Rate Ordinance for Sewer Collection. JCRWSC agrees to add the fees due to D&K in the amounts indicated by D&K, to its monthly bills to customers. Each fee for sanitary sewer service will be stated separately on such bills. D&K agrees to coordinate with JCRWSC so that the payment for the sanitary sewer services billed by JCRWSC on D&K's behalf shall be due at the same time and

under the same terms as the payment billed by JCRWSC for water utility services. Upon receipt of payment due D&K for sanitary sewer services, JCRWSC will deposit such sums in an account in JCRWSC's depository bank, commingled with payments made for JCRWSC water utility services. The funds, less unpaid fees charged by JCRWSC for services, shall be forwarded to D&K no less frequently than once a month. The funds shall be sent to D&K in the amounts due reflected on the monthly bills to the customers, less JCRWSC's unpaid fees. JCRWSC will forward an accounting of the customers from whom payment has been received, the period and type of services, and the fees retained by JCRWSC periodically or upon request with reasonable notice.

- 3. <u>Priority</u>. When payment for water and sewer collection by any customer is made, JCRWSC shall apply the funds paid first to any indebtedness of the customer and then to the payment of any indebtedness.
- 4. <u>Delinquency/Disconnection</u>. JCRWSC agrees to use its best efforts to collect amounts due to D&K from customers for sanitary sewer service. If at any time any customer fails to pay any amounts collectible by JCRWSC pursuant to the terms of this Agreement, JCRWSC is authorized to terminate water utility services to the customer as deemed appropriate by JCRWSC in accordance with the procedure specified in any applicable water tariff and service regulations of JCRWSC then in effect. JCRWSC shall notify D&K of all customer accounts which are delinquent and have been disconnected.
- 5. <u>Disconnection For III Customers</u>. Service will not be disconnected to any delinquent residential customer when it has been established that some person residing at that residence will become seriously ill, or more seriously ill, if service is disconnected. To avoid disconnection under these circumstances, the customer must provide a written statement from a physician to the utility prior to the stated date of disconnection. Service may be disconnected in accordance with Section 4 if the next month's bill, and the past due bill, are not paid by the due date of the next month's bill, unless the customer enters into a deferred payment plan with the utility.
- 6. Reconnection. In the event water service is disconnected for nonpayment of sanitary sewer service charges, except as otherwise required by law or as agreed to by D&K, JCRWSC agrees not to provide water services to that customer until JCRWSC's receipt of payment of all delinquent sewer collection charges, plus any applicable charges which are then collectible in accordance with D&K's tariff or other applicable law.
- 7. <u>Effect on Provision of Water</u>. This Agreement shall not affect or in any way impair JCRWSC's rights and obligations with respect to its customers or the provision of water utility services, except as specifically and expressly set forth in this Agreement, and as allowed by law.
- 8. <u>Fees</u>. For each sanitary sewer service account collected by JCRWSC, D&K agrees to pay JCRWSC a rate of \$5.00 for each account as an initial set-up fee for establishing JCRWSC's billing and collection procedures. This set-up fee is also to be paid when D&K notifies JCRWSC that a new account is to be collected by JCRWSC.

In addition, D&K agrees for JCRWSC to receive a fee of \$2.00 per account per month to be retained as explained in Section 2. The monthly fee will be paid until the end of the month in which D&K removes the account from the customer list provided to JCRWSC under paragraph 1 of this Agreement. If D&K subsequently requests JCRWSC to reinstate an account which has been removed from the sewer service customer list, a reinstatement fee of \$5.00 per account will be paid to JCRWSC by D&K.

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- 9. Purpose of Order/Indemnity. This Agreement is made for the purpose of facilitating the billing and collection of fees for sanitary sewer services provided by D&K. No partnership or joint venture is intended to be created hereby. JCRWSC's sole responsibility is that of D&K's agent for billing and collection purposes and JCRWSC shall have no responsibility for, and D&K shall indemnify, defend and hold JCRWSC harmless from any damage, claims, or causes of action arising from: (1) the construction, operation, maintenance, repair or existence of the sewer collection system; (2) the provision of sewer collection service; (3) any act or omission relating to such services; or (4) any act or omission of JCRWSC or D&K, their agents, employees, or representatives, in the performance or nonperformance of their obligations under this Agreement, specifically including the negligence or breach of this Agreement by JCRWSC or by D&K which does not amount to gross negligence or willful misconduct on the part of D&K, its agents, employees, or representatives. This indemnity shall also extend to, but shall not be limited to, any cost, expense or fee, including attorney's fees, cost of court or expert fee, incurred by JCRWSC relating to or arising from any damages, claims, demands or causes of action. Further, by way of indemnity, D&K shall at all times carry general liability insurance coverage in a form satisfactory to JCRWSC, with JCRWSC named as an additional named insured, covering all acts of JCRWSC on D&K's behalf.
- same at any time for any reason by giving the other party 30 days written notice of cancellation. Such notice may be given by hand delivery or by certified mail, postage prepaid, return receipt requested, to the address shown on the signature page of this agreement. If any provision of the Agreement is determined by any regulatory or judicial body to be invalid, in violation of any law, or to be contrary to the rules, regulations, or orders of such body, or if any party to the Agreement is ordered or required by such body not to comply with any provision of this Agreement, the Agreement automatically and without notice terminates without penalty at the time such order becomes final and subject to appeal. The prevailing party in any legal proceeding against any other part to this Agreement brought under or which relates to the Agreement or a breach thereof shall, in addition to its damages, shall be entitled to recover its costs and reasonable attorneys fees.
- 11. Notices. Any notice or communication required or permitted to be given hereunder shall be sufficiently-given when received by any other party and must be: (1) delivered by hand delivery; or (2) mailed by certified mail, postage prepaid, return receipt requested, to the addresses indicated below, or at such other addresses as may hereafter be furnished in writing by any party to all other parties, such notice shall be deemed to have been given as of the date so delivered or mailed.

EXECUTED ON THE 22 IN EFFECT AS OF THE 22 DAY	DAY OF May, 1996 AND WILL BE OF May, 1996.
JOHNSON COUNTY RURAL WATER S	UPPLY CORPORATION
Mailing Address: P. O. Box 509 Cleburne, Texas 76033	ATTEST: Secretary
D&K DEVELOPMENT CORP. By: Alway Alway	
Mailing Address: P. O. Box 523 Godley, Texas 76044	ATTEST:
- -	Secretary



Johnson County Rural Water Supply Corp.

"Member of the Texas Rural Water Association"



AMENDMENT

SEWER SERVICE BILLING AGREEMENT

Section 8 – Fees. For each sanitary sewer service account collected by JCRWSC, D&K agrees to pay JCRWSC a rate of \$5.00 for each account as an initial set-up fee for establishing JCRWSC's billing and collection procedures. This set-up fee is also to be paid when D&K notifies JCRWSC that a new account is to be collected by JCRWSC. In addition, D&K agrees for JCRWSC to receive a monthly fee of 10% of the amount collected each month to be retained as explained in Section 2. If D&K requests JCRWSC to reinstate an account which has been removed from the sewer service customer list, a reinstatement fee of \$5.00 per account will be paid to JCRWSC by D&K.

EXECUTED ON THE 12 DAY OF MACU, 2001 AND WILLB E IN EFFECT AS OF THE 1ST DAY OF JULY, 2001.

JOHNSON COUNTY RURAL WATER SUPPLY CORPORATION

By: July Mailing Address:
PO Box 509
Cleburne, TX 76033

D&K DEVELOPMENT CORP.

By July Mailing Address:
PO Box 523
Godley, TX 76044

AMENDMENT

SEWER SERVICE BILLING AGREEMENT

Section 8 – Fees. For each sanitary sewer service account collected by Johnson County Special Utility District (JCSUD), D & K agrees to pay JCSUD a rate of \$ 5.00 for each account as an initial set-up fee for establishing JCSUD's billing and collection procedures. This set-up fee is also to be paid when D & K notifies JCSUD that a new account is to be collected by JCSUD. In addition, D & K agrees for JCSUD to receive a monthly fee in the amount of \$ 5.00 per connection billed to be retained as explained in Section 2. If D & K requests JCSUD to reinstate an account which has been removed from the sewer service customer list, a reinstatement fee of \$ 5.00 per account will be paid to JCWUD by D & K.

EXECUTED ON THE 1/0 DAY OF AUGUST 2008 AND WILL BE IN EFFECT AS OF THE 1 st. DAY OF SEPTEMBER, 2008.

JOHNSON COUNTY SPECIAL UTI	LITY DISTRICT
By: Terry Kelley	ATTEST:
Mailing Address:	
P. O. Box 509	Timba Selana
Cleburne, TX 76033	Confidence -
D & K DEVELOPMENT CORP. By: William L. Boomer Attorney-In-Fact	
	ATTEST:
Mailing Address:	
P. O. Box-172081	
Arlington, Texas 76003	

March 6, 1997

SEWER SERVICE BILLING AGREEMENT

WHEREAS, Grand Ranch Treatment Company, (hereinafter "GRTC"), is a public utility holding Conservation Commission Certificate of Convenience and Necessity No. _____ from the Texas Natural Resource Conservation Commission (hereinafter "TNRCC"), supplying sewer service to the Grand Ranch Addition in Tarrant County, Texas, (hereinafter "Grand Ranch"); and

WHEREAS, Johnson County Rural Water Supply Corporation, (hereinafter "JCRWSC"), is a non-profit water supply corporation organized pursuant to Tex. Rev. Civ. Stat. Art. 1434a; and

WHEREAS, JCRWSC provides retail water utility service to Grand Ranch, pursuant to Texas Natural Resource Conservation Commission Certificate of Convenience and Necessity No. 10081; and

WHEREAS, GRTC provides sanitary sewer service for Grand Ranch, some of whom are provided water utility service by JCRWSC; and

WHEREAS, it is recognized that the provision of sanitary sewer service to the residents in Grand Ranch is integrally related to JCRWSC's separate provision of water service to the same customers such that joint billing and collection practices are in the public interest; and

WHEREAS, it is the public interest for an Agreement to be entered into to facilitate the billing and collection charges from residents in Grand Ranch for sanitary sewer service.

- 1. Agency of JCRWSC. JCRWSC hereby agrees to serve as the agent for GRTC for the purposes of billing and collecting sanitary sewer service fees from customers of JCRWSC who: (1) are located in the Grand Ranch Addition in Tarrant County, Texas, and are recipients of sanitary sewer services from GRTC; and (2) have executed a copy of the application for sanitary sewer service or an application in substantially similar form. During the term of this Agreement, GRTC will be solely responsible for providing JCRWSC, and at all times maintaining, a current list of its customers to be billed by JCRWSC, which list shall contain the following information for each customer: (a) the customer's name and address; (b) the type of sanitary sewer service to be billed by JCRWSC on GRTC's behalf; and (c) the amount to be billed.
- 2. Payment Based on Sewer Rate Ordinance for Sewer Collection. JCRWSC agrees to add the fees due to GRTC in the amounts indicated by GRTC, to its monthly bills to customers. Each fee for sanitary sewer service will be stated separately on such bills. GRTC agrees to coordinate with JCRWSC so that the payment for the sanitary sewer services billed by JCRWSC on GRTC's behalf shall be due at the same time and

under the same terms as the payment billed by JCRWSC for water utility services. Upon receipt of payment due GRTC for sanitary sewer services, JCRWSC will deposit such sums in an account in JCRWSC's depository bank, commingled with payments made for JCRWSC water utility services. The funds, less unpaid fees charged by JCRWSC for services shall be forwarded to GRTC no less frequently than once a month. The funds shall be sent to GRTC in the amounts due reflected on the monthly bills to the customers, less JCRWSC's unpaid fees. JCRWSC will forward an accounting of the customers from whom payment has been received, the period and type of services and the fees retained by JCRWSC periodically or upon request with reasonable notice.

- 3. <u>Priority</u>. When payment for water and sewer collection by any customer is made, JCRWSC shall apply the funds paid first to any indebtedness of the customer and then to the payment of any indebtedness.
- 4. <u>Delinquency/Disconnection</u>. JCRWSC agrees to use its best efforts to collect amounts due to GRTC from customers for sanitary sewer service. If at any time any customer fails to pay any amounts collectible by JCRWSC pursuant to the terms of this Agreement, JCRWSC is authorized to terminate water utility services to the customer as deemed appropriate by JCRWSC in accordance with the procedure specified in any applicable water tariff and service regulations of JCRWSC then in effect. JCRWSC shall notify GRTC of all customer accounts which are delinquent and have been disconnected.
- 5. Disconnection For III Customers. Service will not be disconnected to any delinquent residential customer when it has been established that some person residing at that residence will become seriously ill, or more seriously ill, if service is disconnected. To avoid disconnection under these circumstances, the customer must provide a written statement from a physician to the utility prior to the stated date of disconnection. Service may be disconnected in accordance with Section 4 if the next month's bill, and the past due bill, are not paid by the due date of the next month's bill, unless the customer enters into a deferred payment plan with the utility.
- 6. Reconnection. In the event water service is disconnected for nonpayment of sanitary sewer service charges, except as otherwise required by law or as agreed to by GRTC, JCRWSC agrees not to provide water services to that customer until JCRWSC's receipt of payment of all delinquent sewer collection charges, plus any applicable charges which are then collectible in accordance with GRTC's tariff or other applicable law.
- 7. Effect on Provision of Water. This Agreement shall not affect or in any way impair JCRWSC's rights and obligations with respect to its customers or the provision of water utility services, except as specifically and expressly set forth in this Agreement, and as allowed by law.
- 8. Fees. GRTC agrees to pay JCRWSC an initial set-up fee for establishing JCRWSC's billing and collection procedures \$250.00. A set-up fee of \$5.00 will also be paid when GRTC notifies JCRWSC that a new account is to be collected by JCRWSC. In addition, GRTC agrees for JCRWSC to receive a monthly fee of 10% of the amount

collected each month to be retained as explained in Section 2. The monthly fees will be paid until the end of the month in which GRTC removes the account from the customer list provided to JCRWSC under paragraph 1 of this Agreement. If GRTC subsequently requests JCRWSC to reinstate an account which has been removed from the sewer service customer list, a reinstatement fee of \$5.00 per account will be paid to JCRWSC by GRTC.

- 9. Purpose of Order/Indemnity. This Agreement is made for the purpose of facilitating the billing and collection of fees for sanitary sewer services provided by GRTC. No partnership or joint venture is intended to be created hereby. JCRWSC's sole responsibility is that of GRTC's agent for billing and collection purposes and JCRWSC shall have no responsibility for, and GRTC shall indemnify, defend and hold JCRWSC harmless from any damage, claims, or causes of action arising from: (1) the construction, operation, maintenance, repair or existence of the sewer collection system: (2) the provision of sewer collection service; (3) any act or omission relating to such services; or (4) any act or omission of JCRWSC or GRTC, their agents, employees, or representatives, in the performance or nonperformance of their obligations under this Agreement, specifically including the negligence or breach of this Agreement by JCRWSC or by GRTC which does not amount to gross negligence or willful misconduct on the part of GRTC, its agents, employees, or representatives. This indemnity shall also extend to, but shall not be limited to, any cost, expense or fee, including attorney's fees, cost of court or expert fee, incurred by JCRWSC relating to or arising from any damages, claims, demands or causes of action. Further, by way of indemnity, GRTC shall at all times carry general liability insurance coverage in a form satisfactory to JCRWSC, with JCRWSC named as an additional named insured, covering all acts of JCRWSC on GRTC's behalf.
- 10. Termination and Attorney Fees. Either party to this Agreement may cancel same at any time for any reason by giving the other party 30 days written notice of cancellation. Such notice may be given by hand delivery or by certified mail, postage prepaid, return receipt requested, to the address shown on the signature page of this agreement. If any provision of the Agreement is determined by any regulatory or judicial body to be invalid, in violation of any law, or to be contrary to the rules, regulations, or orders of such body, or if any party to the Agreement is ordered or required by such body not to comply with any provision of this Agreement, the Agreement automatically and without notice terminates without penalty at the time such order becomes final and subject to appeal. The prevailing party in any legal proceeding against any other part of this Agreement brought under or which related to the Agreement or a breach thereof shall, in addition to its damages, shall be entitled to recover its costs and reasonable attorneys fees.
- 11. Notices. Any notice or communication required or permitted to be given hereunder shall be sufficiently given when received by any other party and must be: (1) delivered by hand delivery; or (2) mailed by certified mail, postage prepaid, return receipt requested, to the addresses indicated below, or at such other addresses as may hereafter be furnished in writing by any party to all other parties, such notice shall be

deemed to have been given as of the date so delivered or mailed.

GRAND RANCH

AMENDMENT TO SEWER SERVICE BILLING AGREEMENT

Section 8 – Fees. For each sanitary sewer service account collected by Johnson County Special Utility District (JCSUD), EMCAD agrees to pay JCSUD a rate of \$5.00 for each account as an initial set-up fee for establishing JCSUD's billing and collection procedures. This set-up fee is also to be paid when EMCAD notifies JCSUD that a new account is to be collected by JCSUD.

In addition, EMCAD agrees for JCSUD to receive a monthly fee in the amount of \$5.00 per connection billed to be retained as explained in Section 2. If EMCAD requests JCSUD to reinstate an account which has been removed from the sewer service customer list, a reinstatement fee of \$5.00 per account will be paid to JCSUD by EMCAD.

EXECUTED ON THE 12Th DAY OF JUNE, 2015 AND EFFECTIVE ON STATEMENT OF JUNE, 2015.

ATTEST:

ATTEST:

JOHNSON COUNTY SPECIAL UTILITY DISTRICT

Terry D/Kelley

Mailing Address:

P.O. Box 509 Cleburne, TX 76033

Phone: 817-760-5200

EMCAD WATER AND WASTEWATER, LLC

D - 1/01-1-1

Donald Clayton

Mailing Address: 2492 Matterhorn Dr. Wexford, PA 15090

Phone: 724-934-1936

BEFORE

THE PUBLIC SERVICE COMMISSION OF

SOUTH CAROLINA

DOCKET NO. 2012-94-S - ORDER NO. 2013-3

JANUARY 8, 2013

IN RE:	Application of Palmetto Wastewater)	ORDER APPROVING
	Reclamation, LLC d/b/a Alpine Utilities for)	INCREASE IN RATES
	Adjustment of Rates and Charges)	AND CHARGES, RATE
)	SCHEDULE
)	MODIFICATIONS, AND
)	SETTLEMENT
)	AGREEMENT

I. INTRODUCTION

This matter comes before the Public Service Commission of South Carolina (the "Commission") on the Application of Palmetto Wastewater Reclamation, LLC d/b/a Alpine Utilities ("PWR" or "the Company") for an increase in rates and charges for the provision of sewer service and the modification of certain terms and conditions related to the provision of such service which was filed July 2, 2012. The Application was filed pursuant to S.C. Code Ann. § 58-5-240 (Supp. 2012) and 26 S.C. Code Ann. Regs. 103-512.4.A (Supp. 2012) and 103-503 (Supp. 2012). By Order No. 2012-950 (December 20, 2012), the Commission granted a five-day extension of time to issue a final decision in this Docket as allowed by S.C. Code Ann. § 58-5-240(D) (Supp. 2012).

In a letter dated July 17, 2012, the Commission's Clerk's Office instructed PWR to publish a prepared Notice of Filing and Hearing, one time, in newspapers of general circulation in the area affected by PWR's Application. The Notice of Filing and Hearing described the nature of the Application, included a comparison of current and proposed

rates for both residential and commercial customers, and advised all interested persons desiring to participate in the proceedings and hearing, scheduled for December 6, 2012, of the manner and time in which to file appropriate pleadings for inclusion in the proceedings as a party of record. In the same letter, the Commission also instructed PWR to notify directly, by U.S. Mail, each customer affected by the Application by mailing each customer a copy of the Notice of Filing and Hearing. The Company filed an Affidavit of Publication demonstrating that the Notice of Filing and Hearing had been duly published and provided a letter certifying that it had complied with the instructions of the Commission's Clerk's Office to mail a copy of the Notice of Filing and Hearing to all customers.

As reflected in the Notice of Filing and Hearing, the Company proposed new monthly sewer service rates of \$34.14 for residential customers, \$25.61 for mobile home customers, and \$34.14 per single family equivalent ("SFE") as a minimum for commercial customers. The effect of the proposed increase on commercial customers was shown in the Notice of Filing and Hearing as varying depending on equivalency factors set out in Appendix A to South Carolina Department of Health and Environmental Control ("DHEC") Regulation 61-67.

Through counsel, John C. Judy, Jr. intervened on behalf of Ashland Park Associates, a South Carolina general partnership where Mr. Judy is the general partner ("Intervenor"). No other petition to intervene was filed in this case in response to the Notice of Filing and Hearing. Pursuant to S.C. Code Ann. § 58-4-10(B) (Supp. 2012),

the South Carolina Office of Regulatory Staff ("ORS") is a party of record in this proceeding.

On November 21, 2012, PWR and ORS (the "Settling Parties") filed a Settlement Agreement pursuant to this Commission's Settlement Policies and Procedures, as revised June 13, 2006. The Settling Parties represented to the Commission that they had negotiated a resolution to the issues presented in this case and determined that their interests would best be served by settling under the terms and conditions set forth in the Settlement Agreement (the "Settlement Agreement"), which is attached hereto as Order Exhibit No. 1. ORS stated in the Settlement Agreement that the settlement serves the public interest in that it addresses the concerns of the using and consuming public, preserves the financial integrity of the Company, and promotes economic development within the State of South Carolina. By signing the Settlement Agreement, counsel for the Settling Parties acknowledged their respective clients' consent to its terms. The Settlement Agreement states that the Settling Parties view the terms thereof, which provide for, inter alia, a monthly residential service rate of \$29.00, a mobile home rate of \$21.76, a minimum commercial rate of \$29.00 per single family equivalent, a resultant operating margin of 14.94%, and certain modifications and additions to the Company's rate schedule, to be just and reasonable.

II. TESTIMONY RECEIVED FROM THE SETTLING PARTIES, THE INTERVENOR, AND THE PUBLIC WITNESSES

A public hearing was held in the offices of the Commission on December 6, 2012, beginning at 10:30 a.m., to receive testimony from the Settling Parties, the Intervenor,

and any public witnesses. The Honorable David A. Wright, Chairman of the Commission, presided. PWR was represented by John M.S. Hoefer, Esquire. The South Carolina Office of Regulatory Staff was represented by Jeffrey M. Nelson, Esquire, and Courtney D. Edwards, Esquire. The Intervenor was represented by D. Reece Williams, III, Esquire.

At the beginning of the hearing, the Commission received and placed into the record the Settlement Agreement as Hearing Exhibit 1 without objection. The Settlement Agreement stipulates the pre-filed direct and settlement testimonies and exhibits of PWR witnesses Fred (Rick) Melcher, III, Manager of Public Relations for Ni America Operating LLC (a subsidiary of PWR's parent, Ni America Capital Management, LLC); Donald H. Burkett, CPA, of the firm of Burkett, Burkett, and Burkett, P.A., CPAs; R. Stanley Jones, P.E., South Carolina President for Ni America Operating LLC; Marion F. Sadler, Jr. of Sadler Environmental Assistance; Edward R. Wallace, Sr., CPA, President and CEO of Ni America Management, LLC; and Donald J. Clayton, Vice President of Management Consulting for Tangibl, LLC. In addition, the Settlement Agreement also stipulated into the record the pre-filed direct testimonies and exhibits of ORS witnesses Ivana C. Gearheart, an Auditor employed by ORS, and Hannah K. Majewski, Program Specialist employed by the ORS Water and Wastewater Department. By agreement of all parties at the hearing, the pre-filed direct and "rebuttal" testimonies of Mr. Judy on behalf of the Intervenor were also stipulated into the record. On motion of the Company, and without objection, the Commission also took notice of its Order Number 18,862 in

¹ With the consent of all parties, Mr. Wallace was permitted to adopt Mr. Clayton's testimony for purposes of the hearing in this matter. See Amended Standing Hearing Officer Directive, November 28, 2012.

Docket Numbers 18,314 and 17,764; Order Number 2008-759 in Docket Number 2008-190-S; and Order Number 2011-320 in Docket Number 2011-65-S.

Two public witnesses testified in opposition to the Application and the Settlement Agreement. Mr. Vann Mullis stated that he is the owner of sixteen low income rental units in the PWR service area, which have one bedroom each. Mr. Mullis stated that the Company's sewer rate design, which provides the same flat rate monthly charge for detached single family dwellings and apartments, is not reasonable as he is charged the same rate as detached single family dwellings which are capable of having more occupants than his one bedroom rental units. Mr. Roger Defoe, a resident of the Glenhaven subdivision in the Company's service area, testified that he did not dispute the necessity of improvements and repairs that the Company has made to the Alpine system. Mr. Defoe stated that he nonetheless believed that the proposed percentage increase in the Company's residential rate, which he characterized as "almost double," was too high and that a proposed operating margin of nearly 15% seemed high in view of low interest rates, low inflation rate, and the Company's status as a monopoly.

The Company presented summaries of the Settlement Testimonies of its settlement witnesses, Mr. Burkett and Mr. Melcher. Ms. Gearheart and Ms. Majewski presented summaries of their Direct Testimony and provided testimony from the stand in support of the settlement for ORS. Mr. Judy presented summaries of his Direct and "Rebuttal" testimony on behalf of the Intervenor.

In support of the Settlement Agreement, Mr. Burkett testified that, as part of a comprehensive settlement of all issues in this matter, PWR had agreed to certain

accounting adjustments that will allow the Company the opportunity to earn an additional \$1,221,740 in annual revenue. According to Mr. Burkett, the agreed-upon monthly rates of \$29.00 for residential customers, \$21.76 for mobile home customers, and \$29.00 (minimum) per single family equivalent for commercial customers, result in an operating margin of 14.94% which is less than the Company's currently approved operating margin of 22.42%². Mr. Burkett further noted that the terms of the Settlement Agreement require that the Company forego additional rate case expenses in excess of \$44,000 that were incurred by the Company through November 30, 2012, and those incurred after that date through the date of the hearing. Mr. Burkett stated that, in the context of a comprehensive settlement, the resulting operating margin is fair and reasonable. Mr. Burkett further testified that the Settlement Agreement is beneficial to the Company and its customers in that it brings the matter to an end without the delay and the uncertainty of further proceedings, allows the Company an operating margin which does not exceed those approved by the Commission for other jurisdictional utilities, and requires the Company to use more of each dollar of revenue it receives to defray expenses than is required under the current operating margin. Mr. Burkett further noted that a settlement promotes administrative economy. Finally, Mr. Burkett stated that an increase in rates not exceeding 15% as suggested by Mr. Judy would result in the Company generating additional annual revenue of approximately \$250,000 and a negative operating margin of (8.68%) if all of the ORS accounting adjustments adopted in the Settlement Agreement were accepted.

² After filing updated rate case expenses, allowed by the settlement agreement in Docket No. 2008-190-S, the operating margin decreased to 22.23%.

Mr. Melcher also testified on behalf of the Company in support of the Settlement Agreement. He stated that the proposed increase in monthly charges was warranted due to the fact that the Company had invested more than \$3,400,000 in improvements to the Alpine system since the Company acquired it in 2011 and had experienced increases in operating expenses since the last rate filing was made by its predecessor, Alpine Utilities, Inc., in 2008. He stated that the minimum monthly charge of \$29 per single family for commercial customers would vary depending upon the number of equivalencies a commercial customer has under Appendix A to South Carolina Department of Health and Environmental Control ("DHEC") Regulation 61-67.

Mr. Melcher also testified in response to intervenor Judy's testimony. He stated that Mr. Judy's proposal that charges be set based on potable water consumption was not practicable because the Company does not have access to the City of Columbia's water billing records for the commercial shopping center owned by the intervenor and that the Company would have concerns about attaching a separate meter to the City of Columbia's water lines serving the shopping center. He further testified that Mr. Judy's proposed alternative rate design did not account for additional costs associated with meter reading, the required meters, and ownership, repair and replacement of the meters. He noted that Mr. Judy had not specified what rate would or should result from his alternative rate design.

Mr. Judy testified in opposition to the Settlement Agreement, stating that he disagreed with the proposed rate design, which provides that the number of single family equivalencies for his shopping center tenants, which operate restaurants, be set based

upon the number of seats and not based upon "water use." According to Mr. Judy, PWR's predecessor in interest, Alpine Utilities, Inc., previously charged for sewer service to these restaurants based upon water use and not the number of seats. Mr. Judy stated that his proposal to meter water usage and base sewer bills upon water consumption "would be fair" because it would measure actual use of sewer treatment services in the same manner that electric, gas, water, and telephone companies charge for their services and would eliminate the inclusion of chairs that are not being used in the seat count of a restaurant, particularly where a restaurant is "poorly performing."

Mr. Judy further asserted that an increase in rates of 10-15% was reasonable and implied that the Commission consider the 1.80% yield on a U.S. Treasury Bill as a reasonable operating margin for the Company, which he acknowledged "to be a matter concerning judgement (sic) of the Public Service Commission." Responding to the Company's assertion that the monthly charges to the three Ashland Park Associates accounts would increase by \$58.65, Mr. Judy testified that the Commission should also consider additional costs of approximately \$15,000 he incurred for the installation of and alteration to grease traps serving tenants operating restaurants in his shopping center and costs for periodic inspections of these grease traps. Mr. Judy further testified that he believed that the Company should not be permitted to simply threaten disconnection in circumstances where it requires the installation of or alterations to a grease trap by a commercial customer. He asserted that there should be some regulatory body-to which a customer could complain in such circumstances.

Lastly, Mr. Judy asked that the Commission require "fairness" from the Company by adopting his proposed rate design and oversight of how PWR deals with its customers. Under cross-examination by the Commission, Mr. Judy stated that he did not take issue with the proposed monthly commercial service rate of \$29 per single family equivalent because he understood that customers "have to pay what it costs."

In support of the Settlement Agreement, Ms. Gearheart explained that, upon examining the books and records of the Company, ORS proposed certain accounting and pro forma adjustments necessary to normalize the results of PWR's test year operations. ORS proposed adjustments removed non-allowable, non-recurring, non-regulatory or outside-the-test-year expenses as well as a portion of the allocated overhead proposed by the Company. The net effect of the proposed adjustments was a reduction in the Company's pro forma proposed operating expenses in the amount of \$482,476, which was accepted by PWR as part of the Settlement Agreement.

Also in support of the Settlement Agreement, Ms. Majewski testified that PWR is a NARUC Class A wastewater utility providing sewer service in Lexington and Richland counties. According to information contained in the Company's Application, wastewater collection and treatment services were provided to 962 residential customers, 137 apartment customers, and 213 commercial customer accounts during the test year. Ms. Majewski testified that, as part of ORS's Business Office Compliance Review, ORS found that PWR was in compliance with Commission rules and regulations. She stated that, as part of ORS's system facilities inspection, it was noted that PWR was in the process of making extensive repairs and upgrades to the wastewater treatment plant and

had implemented a five year plan for a complete upgrade to the wastewater collection and treatment system. She noted that PWR is responsive to DHEC and federal environmental requirements applying to the operation of the Alpine system and had received a "satisfactory" rating in DHEC's last compliance rating. According to Ms. Majewski, ORS made adjustments to the Company's per books operating revenue in the amount of (\$36,391) (excluding late fees, other, and miscellaneous revenues), which included applying the current Commission approved rates to all customers, including the Landmark Apartments and the Groves Homeowners Association. With these adjustments, ORS calculated Alpine's test year service revenue for residential and commercial sewer operations, as adjusted, to be \$1,652,937, excluding other and miscellaneous revenues.

The Settling Parties asserted before the Commission that the Settlement Agreement provides a schedule of proposed rates, terms, and conditions that are just and reasonable to both the Company and its customers. As previously noted, Mr. Judy did not disagree with the proposed rates resulting from the Settlement Agreement; nor did he challenge any of the revenue or expense figures or adjustments thereto or assert a rate which would result from his alternative rate design proposal. As also previously noted, the Settlement Agreement establishes a residential and apartment rate of \$29.00 per unit per month, a mobile home rate of \$21.76, and a minimum commercial rate of \$29.00 per

³ Under the Settlement Agreement, the test year revenues and the settlement revenues after the agreed-upon increase are based on the application of the Commission approved rates and the settled rates, respectively, to all customers. Therefore, the under-collected revenue resulting from the rates charged to Landmark Apartments and the Groves Homeowners' Association has been imputed to the Company. Because of this imputation, the remaining customer base is not adversely impacted by the utility charging these reduced rates.

single family equivalent. The rates proposed under the Settlement Agreement, as adjusted, result in an increase in annual revenues of \$1,221,740 for total revenues of \$2,895,061.

III. FINDINGS OF FACT

Based upon the Application, the Settlement Agreement, the Direct and Settlement Testimony, and Exhibits received into evidence at the hearing, and the entire record of these proceedings, the Commission makes the following findings of fact:

- 1. By statute, the Commission is vested with jurisdiction to supervise and regulate the rates and service of every public utility in this State, together with the duty, after hearing, to ascertain and fix such just and reasonable standards, classifications, regulations, practices and measurements of service to be furnished, imposed, observed and followed by every public utility in this State. S.C. Code Ann. § 58-5-210 (1976). The Company is engaged in the business of providing wastewater collection and treatment services to the public for compensation in portions of Richland and Lexington counties and is therefore a public utility subject to the Commission's jurisdiction.
- 2. The Company is lawfully before the Commission on an Application for rate relief and modifications to the terms and conditions of its services pursuant to S.C. Code Ann. § 58-5-240(A) (Supp. 2012) and 26 S.C. Code Ann. Regs. 103-503 and 103-512.4.A.
- 3. The appropriate test year for use in this proceeding is January 1, 2011, to December 31, 2011.

- 4. The Company, by its Application, originally sought an increase in its annual sewer service revenues of \$1,704,476, based upon a proposed monthly sewer service charge of \$34.14 for residential customers, \$25.61 for mobile home customers, and \$34.14 per single family equivalent (as a minimum) for commercial customers.
- 5. The Company and ORS submitted evidence in this case with respect to PWR's revenues and expenses using a test year consisting of the twelve (12) months ended December 31, 2011. The Settlement Agreement is based upon the same test year and reflects adjustments to the test year revenue and expense figures as proposed by PWR and adjusted by ORS.
- 6. Intervenor Judy submitted no evidence with respect to PWR's test year revenues and expenses as proposed to be adjusted, the revenues and expenses resulting from the Settlement Agreement, or the revenues, expenses or resulting rates which would arise from adoption of Mr. Judy's suggested increase in rates not to exceed 15%.
- 7. On November 21, 2012, ORS filed the Settlement Agreement on behalf of the Settling Parties which resolved the issues in this proceeding with respect to the Settling Parties.⁴
- 8. The Settlement Agreement provides for an increase in revenue, after accounting and pro forma adjustments of \$1,221,740, based upon a proposed monthly sewer service charge of \$29.00 for residential customers, \$21.76 for mobile home customers, and \$29.00 per single family equivalent (as a minimum) for commercial

⁴ Although the Intervenor is not a signatory to the Settlement Agreement, as noted above, the Intervenor did not take issue with the rates proposed by the Settlement Agreement or dispute any of the expense and revenue figures, as adjusted, proposed by the Settling Parties.

customers, and adopts an operating margin that is within the range testified to by ORS's witness.

- 9. After careful review and consideration by this Commission of the Settlement Agreement, the evidence contained in the record of this case, including the testimony of the witnesses, the Commission finds and concludes that the Settlement Agreement results in just and reasonable rates and charges for the provision of sewer service agreed to by the Parties. Based on the operating revenues, income, and expenses agreed upon by the Settling Parties, the resulting allowable operating margin for the Company is 14.94%. See S.C. Code Ann. § 58-5-240(H) (Supp. 2012).
- 10. The Commission finds that PWR has invested approximately \$3.4 Million in plant, equipment, and facilities since its last rate proceeding, that its expenses have increased by \$857,380 since the end of the test year in its last rate relief proceeding, and that, after accounting and pro forma adjustments, the Company has a negative net income of (\$321,931) and a negative operating margin of (19.24%). The rates and charges agreed to by the Parties in the Settlement Agreement, which is hereby adopted and attached to this Order as Order Exhibit No. 1, are just and reasonable, fairly distribute the costs of providing service as reflected in the Company's revenue requirement, and allow PWR to continue to provide its customers with adequate sewer service. We find that the rate schedule attached to the Settlement Agreement provides terms and conditions for sewer service that are also just and reasonable. Further, the agreed upon rates allow the Company an opportunity to earn a reasonable return on its investment. We therefore find that the proposed rates, charges, and terms and conditions of service contained in the rate

schedule attached as Exhibit 1 to the Settlement Agreement, which has been entered into the record of this case without objection and is attached to this Order as a part of Order Exhibit No. 1, are just and reasonable and are hereby approved in their entirety.

11. The Commission finds that the proposed modifications and additions to the terms and conditions of the Company's sewer service, as well as the additional charges related to that service, set out in the Settlement Agreement are appropriate, just and reasonable.

IV. EVIDENCE AND CONCLUSIONS

EVIDENCE FOR FINDINGS OF FACT AND CONCLUSIONS OF LAW 1-3

The Company is a public utility subject to the jurisdiction of the Commission pursuant to S.C. Code Ann. §§ 58-3-140(A) (Supp. 2012) and 58-5-210 (1976). The Commission requires the use of an historic twelve-month test period under 26 S.C. Code Ann. Regs. 103-824.A (3) (Supp. 2012). These findings of fact and conclusions of law are informational, procedural and jurisdictional in nature and are not contested by any party of record in this proceeding.

EVIDENCE FOR FINDINGS OF FACT AND CONCLUSIONS OF LAW 4-11

The Commission last approved an increase in PWR's rates in Order No. 2008-759 issued November 6, 2008, in Docket No. 2008-190-S, which allowed an operating margin for the Company of 22.23% and utilized a test year consisting of the twelve months ending December 31, 2007. On July 2, 2012, PWR filed its Application seeking an increase in annual revenues of \$1,704,476. The Company and ORS submitted evidence

in this case with respect to revenues and expenses using a test year consisting of the twelve months ending December 31, 2011. The Settlement Agreement filed by the parties on November 21, 2012, is based upon the same test year and provides for an increase in annual service revenues of \$1,221,740, which results in an operating margin of 14.94%.

a) Need for Rate Relief

Both Company witness Wallace (adopting the testimony of PWR witness Clayton) and ORS witness Gearheart testified that, at its current rates, PWR was experiencing a negative operating margin of approximately (19%) after accounting and pro forma adjustments. Mr. Wallace testified that PWR's expenses have increased since its last rate increase, customer growth has been low, and that, without rate relief, PWR would not be able to continue meeting its financial obligations and attract investment capital for plant expansions and replacements. Additionally, Mr. Wallace and ORS witness Majewski testified that PWR was in the process of making further capital improvements to the wastewater treatment plant and collection system. witnesses stated that the cost of the completed capital improvements, at the time the Application was filed, was approximately \$3.4 Million and that additional improvements would be made, all as required under a Memorandum of Understanding executed by the Company and DHEC in connection with DHEC's approval of the transfer of the National Pollutant Discharge Elimination System ("NPDES") permits from Alpine Utilities, Inc. to Palmetto Wastewater Reclamation, LLC. Mr. Wallace and Ms. Majewski referenced in their testimonies the Company's implementation of on-going maintenance programs and

installation of plant additions designed to reduce inflow and infiltration and sanitary sewer overflows in the PWR system. No testimony from the Intervenor or any public witness disputed the facts or figures described in the foregoing Company and ORS witnesses' testimonies.

b) Approved Rates and Resulting Operating Margin

In his testimony, Company witness Burkett stated that the rates agreed to by the Settling Parties in the Settlement Agreement generated a 14.94% operating margin and were reasonable in the context of a comprehensive settlement. This resulting operating margin is within the range of operating margins recommended by ORS witness Majewski. In his testimony, Mr. Judy asserted that an increase in rates not exceeding 15% would be appropriate and appears to contend that monthly sewer service rates that generate a "return" similar to a 1.80% yield on U.S. Treasury bills in October of 2012 would be appropriate, but acknowledged that the rates and return on investment for a public utility is a matter of judgment for the Commission. Company witness Burkett testified that an operating margin of 1.8% could not be achieved if an increase in rates of only 15% was approved; to the contrary, Mr. Burkett stated that a 15% increase in rates based upon the adjustments to revenues and expenses set forth in the Settlement Agreement would result in a negative operating margin of (8.68%).

c) Additional charges and terms and conditions of service

The Company proposed a variety of changes in its rate schedule to reflect the addition of certain charges for, and terms and conditions of service related to, its

provision of sewer service. With the exception of the monthly service rates and a slight modification to Section 7,⁵ the Settlement Agreement adopts the proposed rate schedule attached to the Company's Application in its entirety. The charges, terms and conditions added to the Company's rate schedule, as described in the testimony of PWR witness Melcher, are consistent with pertinent provisions of Commission regulations or rate schedule provisions approved by the Commission for use by other utilities. In the latter regard, the Commission notes specifically that the adoption of Appendix A to DHEC regulation 61-67 is supported not only by the testimonies of Company witnesses Melcher, Sadler, and Wallace and ORS witness Majewski, but is consistent with rate schedules approved by the Commission for a number of other jurisdictional sewer utilities, including Palmetto Utilities, Inc., a sister subsidiary of the Company.

d) Rate Design

The Settlement Agreement contemplates that the current rate design featuring a flat monthly charge for sewer service be retained. While both Mr. Judy and Mr. Mullis proposed modifications to the rate design, neither specified what rates should be used to generate the additional annual revenue found appropriate for the Company or how any

This modification adds the requirement that the Company have in place general liability insurance coverage with limits of at least \$1 Million per event and \$2 Million in aggregate prior to undertaking any inspection, cleaning, maintenance, repairs or replacements of satellite systems. The Commission takes notice of the fact that, under applicable DHEC regulations, the Company, as a manager of wastewater from satellite systems, is authorized to impose more stringent requirements on the owners of satellite systems than are required by DHEC itself to prevent and/or minimize system failures that would lead to public health or environmental impacts. See S.C. Code Ann. Regs. 61-9.610.1 – 61-9.610.3. Accordingly, requirements placed upon owners of satellite systems under Section 7 of the rate schedule, including the requirement that inspections of such systems be conducted annually, is within the Company's authority as a matter of environmental regulation.

additional costs arising from an alternative rate design should be recovered. Further, neither alternative rate design proposal is practical.

As noted above, PWR does not have access to water billing records or the right to meter flow from a City of Columbia water line to affect the alternative rate design proposed by Mr. Judy. Also, in order to implement Mr. Judy's proposal, the Company would be required to incur costs which Mr. Judy stated in his testimony should be passed on to the customer. But Mr. Judy offers no information with respect to the amount of these costs and, as noted above, no suggestion regarding the rates which would result.⁶

For his part, Mr. Mullis seeks a rate design which would provide for a reduced rate to his rental units on the basis that they all have only one bedroom and asserts that the current rate design is therefore not reasonable; implicitly, Mr. Mullis argues that because detached single family dwellings can have more than one bedroom, the rate charged to his rental units should be lower. Although it has surface appeal, Mr. Mullis' request would create non-uniform rates among residential customers and therefore increase the Company's billing costs. Further, this request fails to recognize that a single family residence with multiple bedrooms could easily have a single occupant while a one

⁶ As also noted above, Mr. Judy asserted that Alpine Utilities, Inc. had at one time charged for sewer service based upon water consumption. This assertion would appear to be contradicted by the testimony and Commission records, including the rate schedules approved by this Commission in the last two orders approving rate increases for Alpine Utilities, Inc., which are Order No. 18,862 and Order No. 2008-759 and of which we take notice in accordance with R. 103-846.C of our rules of practice and procedure. These approved rate schedules reflect that since at least 1975, the rates charged for service to restaurants (other than the "drive-thru" type) have been based on seat counts and not on water use. Moreover, the testimony of the ORS witness Ms. Majewski reflects that the Commission approved rates (with the exception of two apartment complexes described herein) were applied to all customers. This testimony would tend to establish that the current charges for these restaurants have been based on seat counts and not water use as such a discrepancy would have been noted in ORS's revenue calculations. In short, Mr. Judy's assertion that a change in commercial rates based on water use to rates based on seats in a restaurant was first applied to restaurants in the Ashland Park shopping center "several years ago" is simply not borne out by the record in this case.

bedroom apartment could have two or more occupants and that demand for system capacity by any given customer can vary from time to time. Mr. Mullis offered no information with respect to how such fluctuations would be addressed under his alternative rate design proposal. Further, some level of subsidization within a class of customers will always exist in any uniform rate design as differences in occupancy levels and usage patterns will inevitably exist between customers in a given class. Uniform rates are generally preferred and the burden of establishing the reasonableness of a non-uniform rate design lies with those seeking it. See, August Kohn and Co., Inc. v. The Public Service Commission of South Carolina, 281 S.C. 28, 313 S.E.2d 630 (1984). For the reasons discussed above, we conclude that this burden has not been met in the present case.

Rate design is a matter of discretion for the Commission. In establishing rates, it is incumbent upon us to fix rates which "distribute fairly the revenue requirements [of the utility.]" See, Seabrook Island Property Owners Association v. S.C. Public Service Comm'n, 303 S.C. 493, 499, 401 S.E.2d 672, 675 (1991). Our determination of "fairness" with respect to the distribution of the Company's revenue requirement is subject to the requirement that it be based upon some objective and measurable framework. See Utilities Services of South Carolina, Inc. v. South Carolina Office of Regulatory Staff, 392 S.C. 96, 113-114, 708 S.E.2d 755, 764-765 (2011). The current rate design providing for uniform, flat rates for residential customers meets this requirement in that it recognizes that residential wastewater flow can vary considerably by and among customers, but that there is no means by which these variances in demand

<u>PAGE 20</u>

may be readily and economically measured. Thus, spreading the cost associated with that service equally among all customers within the class is both objective and measurable. Similarly, the imposition of flat rates on commercial customers based upon equivalencies established under the DHEC guidelines found in Appendix A to R. 61-67 satisfies this requirement in that it treats similarly situated commercial customers uniformly. In short, the rate design proposed by the Settlement Agreement is reasonable as it satisfies the foregoing requirements.

e) Grease Traps and Administrative Oversight

Mr. Judy complained about the cost associated with alterations required by PWR to an existing grease trap installed in 1986 at the rental premises occupied by one tenant operating a restaurant in Ashland Park shopping center. He further complained regarding the cost associated with the installation of a new grease trap required by PWR at rental premises occupied by another tenant operating a restaurant in that shopping center. Mr. Judy stated that these two grease trap projects cost approximately \$15,000 to complete and that he would incur costs for inspection and cleaning of the grease traps. Mr. Judy further stated that, in terms of analyzing the effect of the rate increase contemplated by the Settlement Agreement, the Commission should consider these costs as well as the increase to the monthly charges on the three accounts Ashland Park Associates has with PWR. Mr. Judy also testified that he believed some additional "administrative oversight" was needed to preclude PWR from threatening termination of service in the event of non-compliance with the Company's grease trap requirements.

As noted in the testimony of PWR witness Melcher, the Company's right to impose requirements with respect to enforcement of grease trap construction, maintenance and operation exist independent of any proposed language in the Company's rate schedules. Rather, the Company's right to impose these requirements arises under provisions of federal and state law, including Environmental Protection Agency regulations set out in part 40 of the Code of Federal Regulations sections 129.4 and 401.15 (defining grease as a pollutant) and S.C. Code Ann. § 48-1-90 (prohibiting the unpermitted discharge of pollutants into the environment). As noted by Mr. Melcher, subsections B, E and N of R. 103-535 of our regulations authorize the Company to terminate service where a customer introduces pollutants into the PWR system.

Similarly, the costs incurred by Mr. Judy in complying with the Company's standards for construction, maintenance, operation and repair of the grease traps at Ashland Park shopping center are not a consideration in our determination of just and reasonable rates, as they do not involve any rate, charge, or fee imposed or collected by the Company. However, and as testified to by Company witness Melcher, the uncontrolled presence of grease increases PWR's maintenance and operations expenses. This is a consideration in our determination of just and reasonable rates as such increased expenses are passed on to all customers.

Finally, in terms of oversight regarding PWR's imposition of requirements pertaining to grease traps, Mr. Judy contends that he does not have any recourse when the Company threatens termination of service for a failure or refusal on his part to comply with such requirements. This is incorrect as any customer who believes that the

Company is acting in a manner contrary to law, regulation, or its approved rate schedule may seek relief from this Commission after first raising the issue with ORS. See S.C. Code Ann. § 58-5-270 (Supp. 2012).

NOW, THEREFORE, IT IS HEREBY ORDERED THAT:

- 1. The Settlement Agreement, including attachments is attached hereto as Order Exhibit No. 1, and is incorporated into and made a part of this Order by reference.
- 2. The Settlement Agreement between the Parties is adopted by this Commission and is approved as it produces rates that are just and reasonable and in the public interest as well as authorizing a reasonable operating margin for the Company.
- 3. The rates imposed shall be those rates agreed upon in the Settlement Agreement between the Settling Parties and shall be effective for service rendered on and after February 1, 2013.
- 4. The Company is entitled to the opportunity to earn a 14.94% operating margin.
- 5. The Company's books and records shall continue to be maintained according to the NARUC Uniform System of Accounts.

⁷ Mr. Judy states in his "rebuttal" testimony that he "talked by phone to the Public Service representative about this and it was explained 'they have the right!" The Commission and its staff do not communicate with customers regarding matters that are, or can reasonably be expected to become, issues in a proceeding before us (see S.C. Code Ann. §58-3-260(B)(Supp. 2012)) and would have referred any communication of the type described by Mr. Judy to the ORS. We have no record of any such contact by Mr. Judy or referral of such contact to ORS and therefore assume that he in fact raised his concerns about PWR's grease trap requirements directly with the ORS. Although it is not at issue before us in this proceeding, we nonetheless observe that nothing in the record before us suggests that any basis for a complaint against PWR exists in this regard.

- 6. The Company shall continue to maintain a performance bond in the amount of \$350,000 pursuant to S.C. Code Ann. § 58-5-720 (Supp.2012).
- 7. This Order shall remain in full force and effect until further Order of the Commission.

BY ORDER OF THE COMMISSION:

David A. Wright, Chairman

ATTEST:

Randy Milchell Vice Chairman

(SEAL)

BEFORE

THE PUBLIC SERVICE COMMISSION OF

SOUTH CAROLINA

DOCKET NO. 2012-94-S

November 21, 2012

IN RE:	
)	
Application of Palmetto Wastewater)	
Reclamation, LLC d/b/a Alpine Utilities)	SETTLEMENT AGREEMENT
for Adjustment of Rates and Charges)	

This Settlement Agreement is made by and between Palmetto Wastewater Reclamation, LLC d/b/a Alpine Utilities ("PWR Alpine" or the "Company") and the South Carolina Office of Regulatory Staff ("ORS") (collectively referred to as the "Parties" or sometimes individually as a "Party").

WHEREAS, on July 5, 2012, PWR Alpine filed an Application for the Adjustment of Rates and Charges (the "Application") requesting that the Commission approve the revised rates, charges, conditions, and terms of service in certain areas of Richland and Lexington counties;

WHEREAS, the above-captioned proceeding has been established by the Public Service Commission of South Carolina (the "Commission") pursuant to the procedure established in S.C. Code Ann. § 58-5-240 (Supp. 2011) and 26 S.C. Code Ann. Regs. 103-512.4.B;

WHEREAS, the Company provides sewer service to approximately 962 residential, 137 residential multi-family units, and 213 commercial account customers in Richland and Lexington Counties, South Carolina;

Questo

WHEREAS, ORS has examined the books and records of the Company relative to the

issues raised in the Application and has conducted financial, business, and site inspections of

PWR Alpine and its wastewater collection and treatment facilities; and

WHEREAS, the Parties have engaged in discussions to determine whether a settlement in

this proceeding would be in the best interests of the Company and the public interest;

NOW, THEREFORE, the Parties hereby stipulate and agree to the following terms,

which, if adopted by the Commission in its Order on the merits of this proceeding, will result in

rates and charges for sewer service which are adequate, just, reasonable, nondiscriminatory, and

supported by the evidence of record of this proceeding, and which will allow the Company the

opportunity to earn a reasonable operating margin.

1. The Parties stipulate and agree to the rate schedule attached hereto and

incorporated herein by reference as Settlement Agreement Exhibit 1. As reflected therein, the

Parties have agreed to a flat rate of \$29.00 per month for residential sewer service, a flat rate of

\$21,76 for mobile home service, and a minimum flat commercial \$29.00 per month for each

single-family equivalent ("SFE") for commercial service. The Parties also stipulate and agree to

modifications to certain rate schedule language as set forth in the Application and as further

modified by the succeeding sentences of this paragraph 1. The Company has proposed in its rate

schedule and in the direct testimony of its witness Edward R, Wallace, CPA, that owners or

operators of satellite sewer systems connected to the Company's wastewater collection and

transportation system, which are subject to regulation by the South Carolina Department of

Health and Environmental Control, including that provided for under S.C. Code Regulations RR

61-9.610.1, et seq., be subject to certain requirements, including the obligation of the owner or

operator of such a satellite system to inspect, clean, repair, modify or replace same. ORS agrees

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Order Exhibit No. 1 Docket No. 2012-94-S Order No. 2013-3

January 8, 2013 Page 3 of 34

to the inclusion of such language in Section 7 of the Company's proposed rate schedule,

provided that it is modified to reflect that any inspection, cleaning, maintenance, repair or

replacement undertaken by Company, which would be permitted in the event the owner or

operator of the satellite system fails to do so in accordance with the requirements of Section 7, be

allowed only where Company or its contractor has in place general liability insurance coverage

of at least One Million (\$1,000,000) Dollars per event/occurrence and Two Million (\$2,000,000)

Dollars in aggregate, prior to undertaking such inspection, cleaning, maintenance, repair, or

replacement.

2. The Parties agree that a rate of \$29.00 per month represents an increase of

\$12.25 per month from the current rate of \$16.75 per month and is fair, just, and reasonable to

customers of the Company's system while also providing PWR Alpine with the opportunity to

recover the revenue required to earn a fair operating margin. The Parties stipulate that the

resultant operating margin is 14.94%.

3. The Parties agree that ORS shall have access to all books and records of this

system and shall perform an examination of these books as necessary.

4. PWR Alpine agrees to keep its books and records in accordance with the National

Association of Regulatory Utility Commissioners Uniform System of Accounts as required by

the Commission's rules and regulations.

5. The Company agrees to file all necessary documents, bonds, reports and other

instruments as required by applicable South Carolina statutes and regulations for the operation of

a sewer system.

6. The Company agrees that this system is a "public utility" subject to the

jurisdiction of the Commission as provided in S.C. Code Ann. § 58-5-10(4) (Supp. 2011). The

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Order No. 2013-3 January 8, 2013

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Company agrees to maintain its current bonding amount of \$350,000 in satisfaction of the bond

requirements set forth in S.C. Code Ann. § 58-5-720 (Supp. 2011).

7. The Parties agree to cooperate in good faith with one another in recommending to

the Commission that this Settlement Agreement be accepted and approved by the Commission as

a fair, reasonable and full resolution of the above-captioned proceeding. The Parties agree to use

reasonable efforts to defend and support any Commission Order issued approving this Settlement

Agreement and the terms and conditions contained herein.

8. The Parties agree to stipulate into the record the pre-filed direct and settlement

testimonies and exhibits of Donald H. Burkett and Fred (Rick) Melcher, III and the pre-filed

direct testimonies and exhibits of Donald J. Clayton, R. Stanley Jones, Marion F. Sadler, Jr., and

Edward R. Wallace, Sr. on behalf of PWR Alpine, as well as the pre-filed direct testimony and

Settlement Agreement Audit Exhibits ICG-1 through ICG-4 (Settlement Agreement Exhibit 2) of

ORS witness Ivana C. Gearheart and the pre-filed direct testimony and Revised Exhibits HKM-1

through HKM-6 (Settlement Agreement Exhibit 3) of ORS witness Hannah K. Majewski in

support of this Settlement Agreement.

9. The Parties hereby stipulate that the effect of the proposed increase in rates

reflected in Settlement Agreement Exhibit 1 upon Ashland Associates, which along with its

owner, John C. Judy, Jr., are the only intervenors in this matter, will be to increase monthly

charges from \$706.08 to \$764.73, which is an increase of 8.3%.

10. ORS is charged by law with the duty to represent the public interest of South

Carolina pursuant to S.C. Code Ann. § 58-4-10(B) (Supp. 2011). S.C. Code § 58-4-10(B)(1)

through (3) reads in part as follows:

... 'public interest' means a balancing of the following:

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- (1) concerns of the using and consuming public with respect to public utility services, regardless of the class of customer;
- (2) economic development and job attraction and retention in South Carolina; and
- (3) preservation of the financial integrity of the State's public utilities and continued investment in and maintenance of utility facilities so as to provide reliable and high quality utility services.

ORS believes the agreement reached between the Parties serves the public interest as defined above. The terms of this Settlement Agreement balance the concerns of the using public while preserving the financial integrity of the Company. ORS also believes the Settlement Agreement promotes economic development within the State of South Carolina. The Parties stipulate and agree to these findings.

- 10. The Parties agree that by signing this Settlement Agreement, it will not constrain, inhibit or impair in any way their arguments or positions they may choose to make in future Commission proceedings. If the Commission should decline to approve the Settlement Agreement in its entirety, then any Party desiring to do so may withdraw from the Settlement Agreement without penalty.
 - 11. This Settlement Agreement shall be interpreted according to South Carolina law.
- 12. Each Party acknowledges its consent and agreement to this Settlement Agreement by authorizing its counsel to affix his or her signature to this document where indicated below. Counsel's signature represents his or her representation that his or her client has authorized the execution of this Settlement Agreement. Facsimile signatures and email signatures shall be as effective as original signatures to bind any party. This document may be signed in counterparts, with the various signature pages combined with the body of the document constituting an original and provable copy of this Settlement Agreement.

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13. The Parties represent that the terms of this Settlement Agreement are based upon

full and accurate information known as of the date this Settlement Agreement is executed. If,

after execution, either Party is made aware of information that conflicts, nullifies, or is otherwise

materially different than that information upon which this Settlement Agreement is based, either

Party may withdraw from the Settlement Agreement with written notice to the other Party.

[PARTY SIGNATURES TO FOLLOW ON SEPARATE PAGES]

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Representing the South Carolina Office of Regulatory Staff

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Couring Dare Edwards, Esquire South Carolina Office of Regulatory Staff

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Docket No. 2012-94-S Order No. 2013-3 January 8, 2013 Page 8 of 34

Representing Palmetto Wastewater Reclamation, LLC d/b/a Alpine Utilities

John M.S. Hoefer, Esquire

Benjamin P. Mustian, Esquire

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bmustian@willoughbyhoefer.com

SETTLEMENT AGREEMENT EXHIBIT 1

Rate Schedule

EXHIBIT "A"

PALMETTO WASTEWATER RECLAMATION LLC
D/B/A ALPINE UTILITIES
1710 WOODCREEK FARMS ROAD
ELGIN, SC 29045
(803) 699-2422

PROPOSED SEWER RATE SCHEDULE

1. MONTHLY CHARGE

a. Residential - Monthly charge per single-family house, condominium, villa or apartment unit

\$29.00

b. Mobile Homes

\$ 21.76

c. Commercial - Monthly charge per single-family equivalent

\$ 29.00

d. The monthly charges listed above are minimum charges and shall apply even if the equivalency rating is less than one (1). If the equivalency rating is greater than one (1), then the monthly charges may be calculated by multiplying the equivalency rating by the monthly charge of \$29.00.

Commercial customers are those not included in the residential category above and include, but are not limited to, hotels, stores, restaurants, offices, industry, etc. Minimum commercial customer equivalency ratings may exceed one (1) in some cases.

The Utility may, for the convenience of the owner, bill a tenant in a multi-unit building, consisting of four or more residential units which is served by a master sewer meter or a single sewer connection. However, in such cases all arrearages must be satisfied before service will be provided to a new tenant or before interrupted service will be restored. Failure of an owner to pay for services rendered to a tenant in these circumstances may result in service interruptions.

Order Exhibit No. 1 Docket No. 2012-94-S Order No. 2013-3 January 8, 2013 Page 11 of 34

PAGE 2 - EXHIBIT A

2. NONRECURRING CHARGES

a. Sewer service connection charge per single-family equivalent

\$250.00

b. The nonrecurring charges listed above are minimum charges and apply even if the equivalency rating is less than one (1). If the equivalency rating is greater than one (1), then the proper charge may be obtained by multiplying the equivalency rating by the appropriate fee. These charges apply and are due at the time new service is applied for, or at the time connection to the sewer system is requested.

3. NOTIFICATION, ACCOUNT SET-UP AND RECONNECTION CHARGES

- a. Notification Fee: A fee of \$25.00 shall be charged each customer to whom the Utility mails the notice as required by Commission Rule R.103-535.1 prior to service being discontinued. This fee assesses a portion of the clerical and mailing costs of such notices to the customers creating that cost.
- b. Customer Account Charge: A fee of \$20.00 shall be charged as a one-time fee to defray the costs of initiating service.
- c. Reconnection charges: In addition to any other charges that may be due, a reconnection fee of \$250.00 shall be due prior to the Utility reconnecting service which has been disconnected for any reason set forth in Commission Rule R.103-532.4. Where an elder valve has been previously installed, a reconnection charge of thirty-five dollars (\$35.00) shall be due. The amount of the reconnection fee shall be in accordance with R.103-532.4 and shall be changed to conform with said rule as the rule is amended from time to time.

4. <u>BILLING CYCLE</u>

Recurring charges will be billed monthly. Nonrecurring charges will be billed and collected in advance of service being provided.

5. <u>LATE PAYMENT CHARGES</u>

Any balance unpaid within twenty-five (25) days of the billing date shall be assessed a late payment charge of one and one-half (11/2%) percent.

6. TOXIC AND PRETREATMENT EFFLUENT GUIDELINES

The Utility will not accept or treat any substance or material that has been defined by the United States Environmental Protection Agency ("EPA") or the South Carolina Department of Health and Environmental Control ("DHEC") as a toxic pollutant, Order Exhibit No. 1 Docket No. 2012-94-S Order No. 2013-3 January 8, 2013 Page 12 of 34

PAGE 3 - EXHIBIT A

hazardous waste, or hazardous substance, including pollutants falling within the provisions of 40 CFR §§ 129.4 and 401.15. Additionally, pollutants or pollutant properties subject to 40 CFR §§ 403.5 and 403.6 are to be processed according to the pretreatment standards applicable to such pollutants or pollutant properties, and such standards constitute the Utility's minimum pretreatment standards. Any person or entity introducing any such prohibited or untreated materials into the Company's sewer system may have service interrupted without notice until such discharges cease, and shall be liable to the Utility for all damages and costs, including reasonable attorney's fees, incurred by the Utility as a result thereof.

7. REQUIREMENTS AND CHARGES PERTAINING TO SATELLITE SYSTEMS

- a. Where there is connected to the Utility's system a satellite system, as defined in DHEC Regulation RR.61-9.610.1, et seq., or other pertinent law, rule or regulation, the owner or operator of such satellite system shall operate and maintain same in accordance with all applicable laws, rules or regulations.
- b. The owner or operator of a satellite system shall construct, maintain, and operate such satellite system in a manner that the prohibited or untreated materials referred to in Section 6 of this rate schedule (including but not limited to Fats, Oils, Sand or Grease), stormwater, and groundwater are not introduced into the Utility's system.
- c. The owner or operator of a satellite system shall provide Utility with access to such satellite system and the property upon which it is situated in accordance with the requirements of Commission Regulation 103-537.
- d. The owner or operator of a satellite system shall not less than annually inspect such satellite system and make such repairs, replacements, modifications, cleanings, or other undertakings necessary to meet the requirements of this Section 7 of the rate schedule. Such inspection shall be documented by written reports and video recordings of television inspections of lines and a copy of the inspection report received by the owner or operator of a satellite system, including video of the inspection, shall be provided to Utility. Should the owner or operator fail to undertake such inspection, repair, replacement, modification or cleaning, Utility shall have the right to arrange for such inspection, repair, replacement, modification or cleaning, and to recover the cost of same, without mark-up, from the owner or operator of the satellite system. The Utility shall have in force at the time it makes any such inspection, repair, replacement, modification or cleaning of a satellite system general liability insurance coverage with a minimum limit of \$1,000,000 per event and an aggregate limit of \$2,000,000.

Order Exhibit No. 1 Docket No. 2012-94-S Order No. 2013-3 January 8, 2013 Page 13 of 34

PAGE 4 - EXHIBIT A

e. Should Utility determine that the owner or operator of a satellite system has failed to comply with the requirements of this Section 7 of the rate schedule, with the exception of the requirement that a satellite system be cleaned, the Utility may initiate disconnection of the satellite system in accordance with the Commission's regulations, said disconnection to endure until such time as said requirements are met and all charges, costs and expenses to which Utility is entitled are paid. With respect to the cleaning of a satellite system, the owner or operator of a satellite system shall have the option of cleaning same within five (5) business days after receiving written notice from Utility that an inspection reveals that a cleaning is required. Should the owner or operator of such a satellite system fail to have the necessary cleaning performed within that time frame, Utility may arrange for cleaning by a qualified contractor and the cost of same, without mark-up, may be billed to the owner or operator of said system.

8. CONSTRUCTION STANDARDS

The Utility requires all construction to be performed in accordance with generally accepted engineering standards, at a minimum. The Utility from time to time may require that more stringent construction standards be followed in constructing parts of the system.

9. EXTENSION OF UTILITY SERVICE LINES AND MAINS

The Utility shall have no obligation at its expense to extend its utility service lines or mains in order to permit any customer to discharge acceptable wastewater into its sewer system. However, anyone or any entity which is willing to pay all costs associated with extending an appropriately sized and constructed main or utility service line from his/her/its premises to an appropriate connection point on the Utility's sewer system may receive service, subject to paying the appropriate fees and charges set forth in this rate schedule, complying with the guidelines and standards hereof, and, where appropriate, agreeing to pay an acceptable amount for multi-tap capacity.

10. CONTRACTS FOR MULTI-TAP CAPACITY

The Utility shall have no obligation to modify or expand its plant, other facilities or mains to treat the sewerage of any person or entity requesting multi-taps (a commitment for five or more taps) unless such person or entity first agrees to pay an acceptable amount to the Utility to defray all or a portion of the Utility's costs to make modifications or expansions thereto.

Order Exhibit No. 1 Docket No. 2012-94-S Order No. 2013-3 January 8, 2013 Page 14 of 34

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11. SINGLE FAMILY EQUIVALENT

A Single Family Equivalent (SFE) shall be determined by using the South Carolina Department of Health and Environmental Control Guidelines for Unit Contributory Loading for Domestic Wastewater Treatment Facilities --25 S.C. Code Ann. Regs. 61-67 Appendix A (Supp. 2011), as may be amended from time to time. Where the Utility has reason to suspect that a person or entity is exceeding design loadings established by the Guidelines for Unit Contributory Loadings for Domestic Wastewater Treatment Facilities, the Utility shall have the right to request and receive water usage records from that person or entity and/or the provider of water to such person or entity. Also, the Utility shall have the right to conduct an "on premises" inspection of the customer's premises. If it is determined that actual flows or loadings are greater than the design flows or loadings, then the Utility shall recalculate the customer's equivalency rating based on actual flows or loadings and thereafter bill for its services in accordance with such recalculated loadings.

SETTLEMENT AGREEMENT EXHIBIT 2

Audit Exhibits ICG-1 through ICG-4 Of Witness Ivana C. Gearheart Order No. 2013-3 January 8, 2013 Page 16 of 34

Settlement Agreement Exhibit 2 Audit Exhibit ICG-1

Palmetto Wastewater Reclamation, LLC d/b/a Alpine Utilities Docket Number 2012-94-S Operating Experience & Operating Margin Test Year Ending December 31, 2011 Sewer Operations

<u>Description</u>	(1) Application Per Books	•	(2) Accounting & Pro Forms Adjustments			(3) After Accounting & Pro Forms Adjustments	•	(4) Proposed Increase	•	(5) After Proposed Increase
Operating Revenues: Residential Commercial Multi-Family Late Fees Other Sewer Revenues - Reconnect Fees Other Sewer Revenues - Returned Check Fee Miscellaneous Revenue	\$ 191,775 611,866 885,687 2,339 750 50		(36,697)		S	192,114 575,169 885,654 2,339 750 90 17,205	\$	140,487 (19) 420,647 (20) 647,718 (21) 1,711 (22) 0 0 11,177 (23)	\$	332,601 995,816 1,533,372 4,050 750 90 28,382
Total Operating Revenues	\$ 1,692,467	\$	(19,146)		\$	1,673,321	\$.	1,221,740	\$ _	2,895,061
Operating Expenses: Sewer Operation and Maintenance Expenses Administrative and General Expenses Depreciation and Ameritzation Expense Depreciation Expense Amortization Expense - CIAC Amortization Expense - Capitalized Maintenance Taxes Other Than Income Tax Expense Taxes Other Than Income - Property Taxes Taxes Other Than Income - Payroll Taxes Taxes Other Than Income - Taxes and Licenses Taxes Other Than Income - SCPSC Assessment Income Tax Expense Income Taxes - State Income Tax Income Taxes - Federal Income Tax Deferred Income Taxes Interest Income and Interest Expense - Net	882,240 730,498 68,609 (14,563) 0 20,286 12,140 3,035 5,549 (1,455) (9,402) 3,923	\$	153,892 66,776 2,223	(12) (13) (14)	\$	960,923 884,390 135,385 (12,340) 121,899 21,222 7,238 3,035 15,655 (25,360) (163,822) 3,923	\$	0 7,232 (24) 0 0 0 0 0 11,431 (25) 60,154 (26) 388,594 (27)	\$	960,923 891,622 135,385 (12,340) 121,899 21,222 7,238 3,035 27,086 34,794 224,772 3,923
Interest and Dividend Income Interest Income on MCEC Capital Credit Interest Expense	(45) (11,737) 36,501		45 11,737 6,603	• •		0 0 43,104		0 0 0		0 0 43,104
Total Operating Expenses	\$ 1,725,579	\$	269,673		s .	1,995,252	\$_	467,411	s _	2,462,663
Net Income for Return	\$ (33,112)	\$	(288,819)		s ,	(321,931)	\$ _	754,329	s _	432,398
Operating Margin	-1.96%					-19.24%			=	14.94%

Order Exhibit No. 1 Docket No. 2012-94-S Order No. 2013-3 January 8, 2013 Page 17 of 34

Palmetto Wastewater Reclamation, LLC d/b/a Aiplne Utilities Docket Number 2012-94-S Explanation of Accounting and Pro Forma Adjustments Test Year Ending December 31, 2011

Settlement Agreement Exhibit 2 Audit Exhibit ICG-2 Page 1 of 3

	Alpha Adi,		Description	Sewer O	Alpine
Apro	udag s	nd Pro forma Adjustments			
		Operation Revenues			
(1)		Raiderial	To adjust residential revenue to reflect the proforma number of customers at present rates.	\$	· · · · ·
(2)	1	Commercial	To adjust commercial revenue to reflect the proforms number of customers at present rates.	\$ (36,697)	51,408
(3)		Multi-Family	To adjust multi-family revenue to reflect the pro forms number of customers at present rates.	s <u>(33)</u> s	0
(4)		Other Sewer Revenues - Returned Check Fee	To adjust other sewer revenues - returned check fee to reflect the pro- forma numbers at present rates.	s <u>40</u> s	0
(5)		Miscellancous Revenue	To adjust miscellaneous revenues to reflect pro forms numbers at present rates.	5 <u>17,205</u> \$	0
		Operating Expenses			
(6)		Sewer Operation and Maintenance Expenses			
(a)		Purchased Power	To remove a late payment fee.	s (67) s	. 0
(b)		Materials and Supplies	To remove a late payment fee and finance charges.	(44)	0
(c)		Contract Services - Other - Collection System	To remove collection system expenses replaced by the new contract,	(3,135)	0
(d)	3	Contract Services - Other - Operations	To add expenses for the new contract.	248,728	61,033
(e)		Contract Services - Other - Labor - Overtime	To remove contract services-oversime replaced by the new contract.	(28,318)	0
(1)		Contract Services - Other - Treatment and Maintenance	To adjust contract services - other - treatment and maintenance for expenses incurred outside of the test year.	(14,706)	0
Ø	3	Contract Services - Other - Maintenance	To adjust contract services - maintenance - for expenses not included in the new contract.	18,356	320,985
(b)		Contract Services - Other - Plant	To remove contract services - plant replaced by the new contract.	(23,483)	0
Ø		Contract Services - Other - Landmark Pump Station Repairs	To remove contract services - landmark pump station repairs replaced by the new contract.	(15,298)	٥
Ø		Contract Services - Other -P & S Lines - Collection System	To remove contract services - collection replaced by the new contract.	(38,568)	0
(k)		Contract Services - Other - P & S Lines - Plant	To remove contract services – ρ & s lines - plant replaced by the new contract.	(4,162)	D
(1)		Contract Services - Other -Sewer Cleanup and Repairs	To remove contract services - sewer cleanup replaced by the new contract.	(60,620)	0
(6)		Sewer Operation and Maintenance Expenses		5 <u>78,683</u> 5	382,018

Palmetto Wastewater Reciamation, LLC d/b/a Alpine Utilities Docket Number 2012-94-S Explanation of Accounting and Pro Forma Adjustments Test Year Ending December 31, 2011

Settlement Agreement Exhibit 2 Audit Exhibit ICG-2 Page 2 of 3

	Alpin		Description	Sewer Ope	
الهد	VĄF		Description	OR\$	Alpine
(7)		Administrative and General Expenses			
(a)	3,5	Salaries and Wages	To armualize salary expenses based on the most recent pay information.	(55,478)	(60,078)
(b)	3,5	Pensions and Benefits	To anomalize employee pensions and benefits relative to pro forms, salaries,	14,972	12,973
(c)	4	Contract Services - Accounting	To remove contract services - accounting that are currently being performed by Alpine's parent company employees (Ni America Capital Management, LLC).	(33,123)	(33,123)
(d)	4	Contract Services - Legal	To remove contract services - legal replaced by the new contract.	(23,570)	(23,570)
(e)	3	Contract Services - Other - Billing and Collections	To remove contract services - billing and collections replaced by the new contract.	(1,734)	27,274
(1)		Contract Services • Other • Miscellaneous	To remove contract services - other replaced by the new contract.	(7,939)	0
œ	4,9	Rental of Building/Real Property	To adjust office rent for an increase in apace based on allocation from the parent company.	14,606	14,606
(b)		Rental of Equipment - Lease Expense, Telephone Expense	To adjust lease and telephone expense to reflect actual cost and remove Woodlands' portion.	(614)	0
(1)	4	Transportation Expense	To adjust transportation costs for non-securring expenses.	(2,739)	(2,739)
(j)		Insurance	To adjust general liability insurance to reflect recent quote.	(2,504)	0
(k)	10	Regulatory Commission Expenses	To adjust for the 3-year amortization of rate case expenses.	59,009	81,387
(1)	6	Bad Debt	To adjust had debt expense to reflect test period revenue write-off percentage applied to ORS pro forms revenue at present rates.	(126)	16,139
(m)	11,14	Misoelizmous Expenses	To adjust miscellaneous expenses for overhead and nonallowable expenses.	193,132	281,827
(7)		Administrative and General Expenses		\$ 153,892 \$	314,696
(B)	12	Depreciation Expense	To adjust the annual depreciation for plant in service. See Audit Exhibit ICO -3.	\$ <u>66,776</u> \$	69,176
(9)		Amortication Expense - CIAC	To adjust the amortization of CIAC. See Audit Exhibit 1CO-3.	\$ <u>2,223</u> \$	(15,522)
(10)		Amerikadies Suppess - Capitalized Maintenance	To adjust the amortization of Capitalized Maintenance. See Audit Exhibit ICG-3.	\$ <u>121,899</u> \$	102,627
(11)		Property.Taxes	To adjust property taxes to reflect actual tax bills on verified property owned by Alpins.	\$ 936 \$	936
(12)	3	Payroll Takes	To adjust payroll taxes to reflect pro forms wages.	\$ (4,902) \$	(6,771)
(13)	7	Taxes and Licenses, SCPSC Assessment	To adjust for gross receipts and utility assessment.	s <u>10,106</u> \$	5,389
(14)		State Income Taxes. Utility Operation Income	To adjust state income taxes associated with ORS's accounting and proforms adjustments. See Audit Exhibit ICG-4.	\$ <u>(23,905)</u> \$	(40,057)
(15)		Federal Income Taxes, Utility Operating Income	To adjust federal income taxes associated with ORS's accounting and proforms adjustments. See Audit Exhibit ICO-4.	\$ <u>(154,420)</u> \$	(258,769)

Order Exhibit No. 1 Docket No. 2012-94-S Order No. 2013-3 January 8, 2013 Page 19 of 34

Palmetto Wastewater Reclamation, LLC d/b/a Alpine Utilities Docket Number 2012-94-8 Explanation of Accounting and Pro Forma Adjustments Test Year Ending December 31, 2011

Settlement Agreement Exhibit 2 Audit Exhibit ICG-2 Page 3 of 3

ORS	Alpine	•		Sewer Ope	erations
Adi	Yqr		Description	ORS	Alpine
(16)		Interest and Dividend Income	To remove interest and dividend income.	\$ <u></u> \$	
(17)		Interest Income on MCEC Capital Credit	To remove interest income on MCEC,	\$ 11,737 \$	0
(18)		Inferent Expense	To adjust the interest expense on long-term debt for accounting and proforms adjustments.	\$ 6,603 \$	0
المحك	cent's l'	Tropped Increase			
(19)		Service Revenues - Residential	To adjust sewer service revenues for ORS's recalculation of the Company's proposed increase.	\$ 140,487 \$	205,864
(20)		Service Revenues - Commercial	To adjust sewer service revenues for ORS's recalculation of the Company's proposed increase.	\$ 420,647 \$	474,650
(21)		Service Revenues - Moid Family	To adjust sewer service revenues for ORS's recalculation of the Company's proposed increase.	s <u>647,718</u> \$	1,023,961
(22)		Other Sewer Revenues - Late Fees	To adjust for fees associated with the Company's proposed increase,	S <u>1,711</u> S	0
(23)		Miscellansons Revenue	To include miscellaneous revenue associated with the Company's proposed increase.	\$ 11,177 \$	0
(24)	6	Bad Debt	To adjust had debt expense to reflect the test period revenue write-off percentage to the Company's proposed increase.	7,232	25,567
(25)		Taxes and Licenses, SCPSC Assessment	To adjust for gross receipts and utility assessment associated with the Company's proposed increase.	\$	0
(26)	13	State Income Taxes, Utility Operation Income	To adjust state income taxes associated with the Company's proposed increase. See Audit Exhibit 103-4.	\$ 60,154 \$	83,945
(27)	13	Federal Income Taxes, Utility Operating Income	To adjust federal income taxes associated with the Company's proposed increase. See Audit Exhibit 100-4.	\$ <u>388,594</u> \$	542,287

Settlement Agreement Exhibit 2
Audit Exhibit ICG-3
Page 1 of 2

Palmetto Wastewater Reclamation, LLC d/b/a Alpine Utilities Docket Number 2012-94-S Computation of Depreciation and Amortization Expense Test Year Ending December 31, 2011

Depreciation Expense Adjustment

Description		Plant in Service		Adjustments		Pro forma Plant	Scrvice Life	Depreciation Rate	···	Depreciation Expense
Sewer - Gross Plant @ 12/31/2011										
Land and Land Rights	\$	40,842	\$	0	\$	40,842	N/A	0.00%	\$	0
Bulldings		13,499		0		13,499	32	3.13%		423
Buildings - Fully Depreciated		1,333		0		1,333	N/A	0.00%		0
Building - Mobile		21,853		0		21,853	16	6.25%		1,366
Fence		11,030		0		11,030	27	3.70%		408
Fence - Fully Depreciated		1,526		0		1,526	N/A	0.00%		0
Power Generating Equipment		13,860		0		13,860	20	5.00%		693
Manholes Extraordinary Maintenance		223,160		(11,900)		211,260	12	8.33%		17,598
Manholes		0		574,610		574,610	45	2.22%		12,756
Services to Customers - Elder Valves		2,959		0		2,959	38	2.63%		78
Pumping Equipment		8,094		2,386		10,480	15	6.67%		699
Pumping Equipment - Fully Depreciated		27,519		(2,386)		25,133	N/A	0.00%		0
Cabinets		23,048		i o		23,048	25	4.00%		922
Chlorination Equipment - Fully Depreciated		13,991		0		13,991	N/A	0.00%		0
Pumping Equipment		13,500		0		13,500	18	5.56%		751
Pumping Equipment - Fully Depreciated		8,018		0		8,018	N/A	0.00%		0
Other		541,082		1,117,498		1,658,580	18	5.56%		92,217
Other - Fully Depreciated		413,642		0		413,642	N/A	0.00%		0
Plant Sewers		17,856		0		17,856	35	2.86%		511
Plant Sewers - Fully Depreciated		375,804		0		375,804	N/A	0.00%		0
Other Plant and Miscellaneous Equipment		7,363		0		7,363	15	6.67%		491
Office Furniture and Equipment		5,042		0		5,042	6	16.67%		841
Computer Equipment		14,481		0		14,481	6	16.67%		2,414
Power Operated Equipment		37,022		0		37,022	12	8.33%		3,084
Communication Equipment		468		0		468	10	10.00%		47
Other Tangible Property		856		0		856	10	10.00%		86
TOTALS	s —	1,837,848	5	1,680,208	s ⁻	3,518,056			\$ -	135,385
Per Books									-	68,609
ORS Adjustment (8)									\$_	66,776

N/A - Not Applicable

Settlement Agreement Exhibit 2 Audit Exhibit ICG-3 Page 2 of 2

Palmetto Wastewater Reclamation, LLC d/b/a Alpine Utilities Docket Number 2012-94-S Computation of Depreciation and Amortization Expense Test Year Ending December 31, 2011

Amortization of CIAC

Description		Plant in Service	Adjustments	Pro forma CIAC	Service Life	Amortization Rate	Pro forma Amortization
Sewer - CIAC @ 12/31/11 CIAC CIAC - Pully Amortized TOTALS	s s	(185,000) \$ (266,045) (451,045) \$	0 \$ 0 \$	(185,000) (266,045) (451,045)	15 15	6.67% \$ \$	(12,340) 0 (12,340)
Per Books							(14,563)
ORS Adjustment (9)						s	2,223

F/A - Fully Amortized

Amortization of Capitalized Maintenance

		Amortization	01	Capitalized Mi	I II	enance				•
						Pro forma				
		Capitalized				Capitalized	Amort,	Amortization		Amortization
Description		Maintenance		Adjustments		Maintenance	Years	Rate		Expense
Capitalized Maintenance										
Line Clearing	\$	15,020	\$	(9,925)	\$	5,095	5	20.00%	S	1,019
Video Inspection		15,430		(14,970)		460	5	20.00%		92
Root Clearing		20,000		(2,500)		17,500	5	20.00%		3,500
Root Clearing - Satellite		3,750		(3,750)		0	5	20.00%		0
Grease Removal		2,465		0		2,465	5	20.00%		493
Line Clearing		11,702		0		11,702	5	20.00%		2,340
Video Inspection		10,395		0		10,395	5	20.00%		2,079
Root Clearing - Satellite		17,500		(17,500)		0	5	20.00%		0
Grease Removal		230		(230)		0	5	20.00%		0
Inflow Protectors		6,975		0		6,975	5	20.00%		1,395
I&I Repairs via EM-Service Calls		11,368		(6,470)		4,898	5	20.00%		980
Video Inspection		200		(200)		0	5	20.00%		0
Root Clearing		2,500		(2,500)		0	5	20.00%		0
Line Clearing		7,490		0		7,490	5	20.00%		1,498
Video Inspection		3,418		0		3,418	5	20.00%		6 84
Root Clearing		50,000		0		50,000	5	20.00%		10,000
I&I Repairs via EM-Service Calls		10,858		0		10,858	5	20.00%		2,172
Easement Clearing		2,850		0		2,850	5	20.00%		570
Capitalized Maintenance Additions		0		475,383		475,383	5	20.00%		95,077
TOTALS	S.	192,151	\$	417,338	\$	609,489			\$	121,899
Per Books									-	0
ORS Adjustment (10)									\$	121,899

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Settlement Agreement Exhibit 2
Audit Exhibit ICG-4

Palmetto Wastewater Reclamation, LLC d/b/a Alpine Utilities Docket Number 2012-94-S Computation of Income Taxes Test Year Ending December 31, 2011

After Accounting & Pro Forms Adjustments

Description	
	\$
Operating Revenues	1,673,321
Operating Expenses	2,137,407
Net Operating Income Before Taxes	(464,086)
Less: Annualized Interest Expense	43,104
Taxable Income - State	(507,190)
State Income Tax Rate	5%
State Income Taxes	(25,360)
Less: State income Taxes Per Book	(1,455)
Adjustment to State Income Taxes - ORS Adjustment (14)	(23,905)
Taxable Income - Federal	(481,830)
Federal Tax Rate	34%
Federal Income Taxes	(163,822)
Less: Federal Income Taxes Per Book	(9,402)
Adjustment to Federal Income Taxes - ORS Adjustment (15)	(154,420)

After Applicant's Proposed Increase

Description	•
O- codice Bours	\$ 90 £ 0£1
Operating Revenues	2,895,061
Operating Expenses	2,156,070
Net Operating Income Before Taxes	738,991
Less: Annualized Interest Expense	43,104
Taxable Income - State	695,887
State Taxable Income	5%
State Income Taxes	34,794
Less: State Income Taxes As Adjusted	(25,360)
Adjustment to State Income Taxes - ORS Adjustment (26)	60,154
Taxable Income - Federal	661,093
Federal Tax Rate	34%
Federal Income Taxes	224,772
Less: Federal Income Taxes As Adjusted	(163,822)
Adjustment to Federal Income Taxes - ORS Adjustment (27)	388,594

SETTLEMENT AGREEMENT EXHIBIT 3

Revised Exhibits HKM-1 through HKM-6 Of Witness Hannah K. Majewski

Revised Exhibit HKM-1



ORS BUSINESS OFFICE COMPLIANCE REVIEW

Utility: PWR-Alpine Utilities Inspector: Willie Morgan, Hannah Majewski Office: 1710 Woodcreek Farms Rd., Elgin, SC Utility Type: Wastewater Date: September 18, 2012 Company Representative: Donna Tuttle, Rick Melcher

#	Compliance Regulation	in Compliance	Out of Compliance	Comments
1	All records and reports available for examination in accordance with Rule R.103-510.	х		
2	accordance with R.103-516	х		
3	Utility's rates, its rules and regulations, and its up-to-date maps and plans available for public inspection in accordance with R.103-530.	x		
4	Established procedures to assure that every customer making a complaint is made aware that the utility is under the jurisdiction of the South Carolina Public Service Commission and that the customer has the right to register the complaint in accordance with R.103-530.	x		
5	Deposits charged within the limits established by R.103-531.	X		No deposits charged
6		х		Bills mailed between the 3 rd and 5 rd of the month & due the last of the month; bills are pro rated if service begins or ends during the billing cycle
7	Bill forms in accordance with R.103-532.	X		
8	Adjustments of bills handled in accordance with R.103-533	х		
9	Policy for customer denial or discontinuance of service in accordance with R.103-535.	x		-
10	Notices sent to customers prior to termination in accordance with Rule R.103-535.	х		
11	Notices filed with the Commission of any violation of PSC or DHEC rules which affect service provided to its customers in accordance with rule R.103-514-C.	X		

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Revised Exhibit HKM-1

#	Compliance Regulation	In	Out of	Comments
L-		Compliance	Compliance	
12	etc.) whereby each customer can contact the water and/or wastewater utility at all hours in case of emergency or unscheduled interruptions or service in accordance with R.103-530.	x		24 hour answering service with utility on-call list
13	Records maintained of any condition resulting in any interruption of service affecting its entire system or major division, including a statement of time, duration, and cause of such an interruption in accordance with R.103-514.	х		
14	Utility advised the Commission, in accordance with Rule 103-512 of the name, title, address and telephone number of the person who should be contacted in connection with general management duties, customer relations, engineering operations, emergencies during non-office hours.	х		
15	Company verified the maps on file with the Commission include all the service area of the company.	х		
16	Number of customers the company has at present time.	х		1,312 customers; (962 residential, 137 multi-family units, 213 commercial)
17	Company has a current performance bond on file with the Commission. Amount of bond: \$350,000	x		
18	Utility maintains a documented Safety Program.	x		
19	Utility maintains a documented Emergency Response plan.	х		
20	Utility maintains a documented Preventative Maintenance plan.	X		
21	Utility submitted a current Annual Report.	X		
22	Utility is in compliance with Gross Receipts reporting and payment regulations.	x		

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Revised Exhibit HKM-2



ORS WASTEWATER SYSTEM INSPECTION REPORT

Inspection Overview

Date inspected: October 9, 2012

Inspector Name: Willie Morgan, Hannah Majewski, Ivana Gearheart

Docket Number: 2012-94-5 Utility Name: PWR - Alpine Utilities Utility Representative: Craig Sherwood

Number of Customers:

System Type (collection, force main, lagoon, etc): collection, on-site treatment, discharge to Stoops Creeks

Location of System: Richland & Lexington Counties

Location of Utility Office: 1710 Woodcreek Farms Rd., Elgin SC

Treatment Type: Biological Permit #: SC0029483

Last SC DHEC Compliance Rating: Satisfactory Frequency checked by WWTF Operator: daily Drinking Water Provider: City of Columbia

Inspection Results

	System Components Inspected	Compliance		Comments
		Yes	No	
1	Chlorinator	X		Chlorine gas cylinders used
2	Other chemicals in use	X		De-chlorination
3	Aerators present	X		
4	Plant fenced and locked	X		
5	Warning Signs Visible	Х		
6	Fence in good condition	X		
7	Dikes in good condition	Х		
8	Odor non-existent or limited	X		
9	Grass mowed	Х		
10	Duckweed/Algae acceptable	X		None
11	Grease build-up acceptable	X		
12	Plant free of debris	X		
13	Effluent Color acceptable	Х		
14	Lift Stations present	X		Did not observe - 8 lift stations present
15	Failure Warning System adequate	X	-	
16	Electric Wiring adequate	X		
17	System free of Leaks	X		
18	System free of overflows	X		2
19	Access road-adequate	X		
20	Ability for service area to expand	X		

Additional Comments:

Utility in process of building a new clarifier; repairs have been made to current clarifier. Two new digesters in service. Utility has also purchased a UV system for disinfecting wastewater but has not installed as of date of site visit.

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Palmetto Wastewater Reclamation, LLC d/b/a Alpine Utilities 2012-94-5 Service Revenues Impact

Revised Exhibit HKM - 3

PWR- Alpine Test Year Revenues at Current Rates

Service Type	Classification	Equivalent Service Units	Fee per Unit	Test Year Calculated Revenues
	Residential	955,00	\$16.75	\$191,95
	Mobile Home	1.00	\$13.23	\$159
	TOTAL RESIDENTIAL REVENUE	956,00		\$192,11
	Food Service operations & Groceries	1,001.37	\$16.75	\$201,27
	Miscellaneous Commercial	1,751.19	\$16.75	\$351,985
SEWER	5chook	72.19	\$16.75	\$14,510
	Churches	36.79	\$16.75	\$7,395
	TOTAL COMMERCIAL REVENUE	2,861.54		\$575,169
	Multi-family Units, Apartments, Condominiums, Care Facilities, etc.	4,406.24	\$16.75	\$885,654
	TOTAL MULTI-FAMILY REVENUE	4406.24		\$885,654
-	TOTA	L SEWER SERVICE	REVENUE	\$1,652,937
ate Fees				\$2,339
Other Sewer Revenues - Reconnect Fees				
Other Sewer Revenues -Return Check Fees				
discellane	ous Revenues			\$17,205
	TC	TAL OPERATING	REVENUE	\$1,673,321

PWR - Alnine Revenues at Proposed Rates per the Application

Service Type	Classification	Service Units	Fee per Unit	Test Year Proposed Revenues	Increased Amount	% Increase
	Residential	955.00	\$34.14	\$391,244	\$199,289	103.8%
	Mobile Home	1.00	\$25.61	\$307	\$148	69.2%
	TOTAL RESIDENTIAL REVENUE	956.00		\$391,551	\$199,437	103,8%
	Food Service operations & Grocerles	1,001.37	\$34.14	\$410,241	\$208,966	103,8%
	Miscellaneous Commercial	1,751.19	\$34.14	\$717,428	\$365,439	103.8%
SEWER	Schools	72.19	\$34.14	\$29,575	\$15,065	103.8%
	Churches	36.79	\$34.14	\$15,072	\$7,677	103,89
	TOTAL COMMERCIAL REVENUE	2,861.54		\$1,172,316	\$597,147	103.8%
	Multi-family Units, Apartments, Condominiums, Cara Facilities, etc.	4,406.24	\$34.14	\$1,805,148	\$919,494	103.8%
	TOTAL MULTI-FAMELY REVENUE	4406.24		\$1,805,148	\$919,494	103.8%
	TOTAL SEWER SERVICE REVENUE				\$1,716,078	103.8%
ate Fees			\$4,767	\$2,428	103.8%	
Other-Sewer Revenues - Reconnect Fees			\$750	\$0	0,0%	
Other Sewar Revenues - Return Check Fees			\$90	\$0	0.0%	
Aiscellaneous Revenues			\$28,382	\$11,177	65.0%	
	TC	TAL OPERATING	REVENUE	\$3,403,004	\$1,729,683	103,4%
		eren abak		TO THE PERSON		

Palmetto Wastewater Reclamation, LLC d/b/a Alpine Utilities 2012-94-S Service Revenues Impact

Revised Exhibit HKM - 4

PWR- Alpine Test Year Revenues at Current Rates

Service Type	Classification	Equivalent Service Units	Fee per Unit	Test Year Calculated Revenues
	Residential	955.00	\$16.75	\$191,955
	Mobile Home	1.00	\$13.23	\$159
İ	TOTAL RESIDENTIAL REVENUE	956,00		\$192,114
	Food Service operations & Groceries	1,001.37	\$16.75	\$201,275
	Miscellaneous Commercial	1,751.19	\$16.75	\$351,989
SEWER	Schools	72.19	\$16.75	\$14,510
	Churches	36.79	\$16.75	\$7,395
	TOTAL COMMERCIAL REVENUE	2,861.54		\$575,169
	Multi-family Units, Apartments, Condominiums, Care Facilities, etc.	4,406.24	\$16.75	\$885,654
	TOTAL MULTI-FAMILY REVENUE	4406.24		\$885,654
TOTAL SEWER SERVICE REVENUE				
Late Fees		V		\$2,339
Other Sewer Revenues - Reconnect Fees				
Other Sewer Revenues - Return Check Fees				
Miscellaneous Revenues				\$17,205
	<u> </u>	OTAL OPERATING	DEVENIE	\$1,673,321

PWR - Alpine Utilities Revenues at Proposed Rates per the Testimony of Witness Don Clayton

Service Type	Classification	Service Units	Fee per Unit	Test Year Proposed Revenues	Increased Amount	% Increas
	Residential	955.00	\$29,87	\$342,310	\$150,355	78.3
	Mobile Home	1.00	\$22.40	\$269	\$110	69.2
	TOTAL RESIDENTIAL REVENUE	956.00		\$342,579	\$150,465	78.3
	Food Service operations & Groceries	1,001.37	\$29.87	\$358,931	\$157,656	78.3
	Miscellaneous Commercial	1,751.19	\$29.87	\$627,697	\$275,708	78.3
SEWER	Schools	72.19	\$29.87	\$25,876	\$11,366	78.3
	Churches	36.79	\$29.87	\$13,187	\$5,792	78.3
	TOTAL COMMERCIAL REVENUE	2,861.54		\$1,025,691	\$450,522	78.3
	Multi-family Units, Apartments, Condominiums, Care Facilities, etc.	4,406.24	\$29.87	\$1,579,373	\$693,719	78,3
	TOTAL MULTI-FAMILY REVENUE	4406.24		\$1,579,373	\$693,719	74.3
	TOTA	LL SEWER SERVICE	REVENUE	\$2,947,643	\$1,294,706	78.3
Late Feef			\$4,171	\$1,832	78.3	
Other Sewer Revenues - Reconnect Fees				\$750	-\$0	0.0
Other Sewer Revenues - Return Check Fees			\$90	\$0	0.0	
Aliscellaneous Revenues \$28,382				\$11,177	65.0	
	T	OTAL OPERATING	REVENUE	\$2,981,036	\$1,307,715	78.2
					25/2023	

Palmetto Wastewater Reclamation LLC d/b/a Alpine Utilities 2012-94-S Current and Proposed Sewer Rate Schedule

Revised Exhibit HKM - 5

1. <u>MON</u>	THLY CHARGE	Current	Proposed Application	Proposed Testimony
a.	Residential – Monthly charger per single family house, condominium,			
	villa or apartment unit	\$16.75	\$34.14	\$29.87
b.	Mobile Homes	\$ 13.23	\$25.61	\$22.40
c.	Commercial – Monthly charge per single family equivalent	\$ 16.75	\$34.14	\$29.87

d. The monthly charges listed above are minimum charges and shall apply even if the equivalency rating is less than one (1). If the equivalency rating is greater that one (1), then the monthly charges may be calculated by multiplying the equivalency rating by the monthly charge.

Commercial customers are those not included in the residential category above and include, but are not limited to, hotels, stores, restaurants, offices, industry, etc. Minimum commercial customer equivalency ratings may exceed one (1) in some cases.

The Utility may, for the convenience of the owner, bill a tenant in a multi-unit building, consisting of four or more residential units which is served by a master sewer meter or a single sewer connection. However, in such cases all arrearages must be satisfied before service will be provided to a new tenant or before interrupted service will be restored. Failure of an owner to pay for services rendered to a tenant in these circumstances may result in service interruptions.

2. NONRECURRING CHARGES

a. Sewer service connection charge per single family equivalent

\$250.00

b. The nonrecurring charges listed above are minimum charges and apply even if the equivalency rating is less than one (1). If the equivalency rating is greater than one (1), then the proper charge may be obtained by multiplying the equivalency rating by the appropriate fee. These charges apply are due at the time new service is applied for, or at the time connection to the sewer system is requested.

Revised Exhibit HKM - 5

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Palmetto Wastewater Reclamation LLC d/b/a Alpine Utilities 2012-94-S

Current and Proposed Sewer Rate Schedule

3. NOTIFICATION, ACCOUNT SET-UP AND RECONNECTION CHARGES

a. Proposed Notification Fee:

A fee of \$25.00 shall be charged each customer to whom the Utility mails the notice as required by Commission Rule R.103-535.1 prior to service being discontinued. This fee assesses a portion of the clerical and mailing costs of such notices to the customers creating that cost.

b. Proposed Customer Account Charge:

A fee of \$20.00 shall be charged as a one-time fee to defray the costs of initiating service.

c. Reconnection charges:

In addition to any other charges that may be due, a reconnection fee of \$250.00 shall be due prior to the Utility reconnecting service which has been disconnected for any reason set forth in R.103-532.4. Where an elder valve has been previously installed, a reconnection charge of thirty-five dollars (\$35.00) shall be due. The amount of the reconnection fee shall be in accordance with R. 103-532.4 and shall be changed to conform with said rule as the rule is amended from time to time.

4. BILLING CYCLE

Recurring charges will be billed monthly. Nonrecurring charges will be billed and collected in advance of service being provided.

5. LATE PAYMENT CHARGES

Any balance unpaid within twenty-five (25) days of the billing date shall be assessed a late payment charge of one and one-half (1½%) percent.

6. TOXIC AND PRETREATMENT EFFLUENT GUIDELINES

The Utility will not accept or treat any substance that has been defined by the United States Environmental Protection Agency ("EPA") or the South Carolina Department of Health and Environmental Control ("DHEC") as a toxic pollutant, hazardous waste, or hazardous substance, including pollutants falling within the provisions of 40 CFR §§ 129.4 and 401.15. Additionally, pollutants or pollutant properties subject to 40 CFR §§ 403.5 and 403.6 are to be processed according to the pretreatment standards applicable to such pollutants or pollutant properties, and such standards constitute the Utility's minimum pretreatment standards. Any person or entity introducing any such prohibited or untreated materials into the Company's sewer system may have service interrupted without notice until such

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Palmetto Wastewater Reclamation LLC Revised Exhibit HKM - 5 d/b/a Alpine Utilities 2012-94-S

Current and Proposed Sewer Rate Schedule

discharges cease, and shall be liable to the Utility for all damages and costs, including reasonable attorney fees, incurred by the Utility as a result thereof.

7. PROPOSED REQUIREMENTS AND CHARGES PERTAINING TO SATELLITE SYSTEMS

- a. Where there is connected to the Utility's system a satellite system, as defined in DHEC Regulation 61-9.505.8 or other pertinent law rule or regulation, the owner or operator of such satellite system shall operate and maintain same in accordance with all applicable laws, rules, or regulations.
- b. The owner or operator of a satellite system shall construct, maintain, and operate such satellite system in a manner that the prohibited or untreated materials referred to in Section 6 of this rate schedule (including but not limited to Fats, Oils, Sand or Grease), storm water, and groundwater are not introduced into the Utility's system.
- c. The owner or operator of a satellite system shall provide Utility with access to such satellite system and the property upon which it is situated in accordance with the requirements of Commission Regulation 103-537.
- d. The owner or operator of a satellite system shall not less than annually inspect such satellite system and make such repairs, replacements, modifications, cleanings, or other undertakings necessary to meet the requirements of this Section 7 of the rate schedule. Such inspection shall be documented by written reports and video recordings of television inspections of lines and a copy of the inspection report received by the owner or operator of a satellite system, including video of the inspection, shall be provided to the Utility. Should the owner or operator fail to undertake such inspection, Utility shall have the right to have service interrupted without notice until such inspection is conducted, and shall be liable to the Utility for all damages and costs, including reasonable attorney's fees, incurred by the Utility as a result thereof.
- e. Should Utility determine that the owner or operator of a satellite system has failed to comply with the requirements of this Section 7 of the rate schedule, with the exception of the requirement that a satellite system be cleaned, the Utility may initiate disconnection of the satellite system in accordance with the Commission's regulations, and disconnection to endure until such time as said requirements are met and all charges, costs and expenses to which Utility is entitled are repaid. With respect to the cleaning of a satellite system, the owner or operator of a satellite system shall have the option of cleaning same within five (5) business days after receiving written notice from Utility that an inspection reveals that a cleaning is required. Should the owner or operator of such a satellite system fail

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