



Control Number: 50200



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Jason & Jessica Johnson  
117 Meadow Oaks Drive

2020 JAN 23 1 35  
817-600-2967

PUBLIC UTILITY COMMISSION  
FILING CLERK

January 18, 2020

**Filing Clerk**  
**Public Utility Commission of Texas**  
**1701 North Congress Avenue**  
**P.O. Box 13326**  
**Austin, TX 78711-3326**

To Whom It May Concern:

We are residents of Country Vista Estates located in Burleson, Texas. Our neighborhood utilizes a private wastewater service, presently owned and operated by Undine Texas, LLC ("Undine"). We are current ratepayers of Undine for the services it renders. We are writing to PROTEST the Notice of Proposed Rate Change (CCN Number 21019; PUCT Docket No. 50200) dated on or about December 20, 2019 and filed with the PUCT.

We feel that Undine is requesting egregious and unfair / unreasonable rate increases without justification. We have great concerns that Undine may be requesting the increase in contravention of PUCT rules and regulations. We are requesting a Contested Case Hearing regarding this rate increase, and also request that any such hearing be conducted, if possible, in Johnson County, TX as opposed to Austin, TX, to allow us and other concerned residents of Country Vista Estates to attend the hearing at a venue more accessible to the affected parties.

Thank you for your consideration of this letter.

Sincerely,



Jason Johnson

1740