



Control Number: 50200



Item Number: 1735

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# RATEPAYER PROTEST

If you wish to PROTEST the proposed rate change, you must submit this form and 10 copies to:

Filing Clerk  
Public Utility Commission of Texas  
1701 North Congress Avenue  
P.O. Box 13326  
Austin, Texas 78711-3326

RECEIVED  
2020 JAN 24 AM 9:24  
PUBLIC UTILITY COMMISSION  
FILING CLERK

Unless protests are received from at least 10% of ratepayers or from any affected municipality, or the Commission Staff requests a hearing, no hearing will be held and the rates will be effective as proposed.

## CUSTOMER INFORMATION (to be completed by customers submitting protests)

First Name: Charles Last Name: Kock  
Phone Number: 225-819-7795 Fax Number: \_\_\_\_\_  
Address, City, State: 4911 Magnolia Bend Drive, Rosharon, TX 77583  
Location where service is received: 4911 Magnolia Bend Drive, Rosharon, TX 77583  
(if different from the mailing address)

Please fill out the following:

I wish to PROTEST the following proposed rate action/s:

- Water Rate Change    Sewer Rate Change    Both Water and Sewer Rate Change  
 Other (please specify below)

*These rates are unreasonable. The end users of water and sewer system have all bought expensive filtration units & softeners. Furthermore Undine should be held responsible for damage to water using appliances (e.g. water heaters, dish washers, refrigerators)*

Signature of Protestor: [Signature] Date: 01/17/20th

*I propose Undine only provide water @ a significantly lower rate and the end users provide their own filtration as currently done.*

Si desea informacion en Espanol, puede llamar al  
1-888-782-8477

Hearing- and speech-impaired individuals with text telephones may contact the PUCT's Customer Assistance  
Hotline at  
512-936-7136

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