



Control Number: 50200



Item Number: 1644

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**RATEPAYER PROTEST**

If you wish to PROTEST the proposed rate change, you must submit this form and 10 copies to:

Filing Clerk  
Public Utility Commission of Texas  
1701 North Congress Avenue  
P.O. Box 13326  
Austin, Texas 78711-3326

RECEIVED  
2020 JAN 21 AM 11:01  
PUBLIC UTILITY COMMISSION  
FILING CLERK

Unless protests are received from at least 10% of ratepayers or from any affected municipality, or the Commission Staff requests a hearing, no hearing will be held and the rates will be effective as proposed.

**CUSTOMER INFORMATION** (to be completed by customers submitting protests)

First Name: Theresa Last Name: Croft  
Phone Number: 832630-1118 Fax Number: \_\_\_\_\_  
Address, City, State: 6218 Brook Cove Rosharon, TX. 77583  
Location where service is received: \_\_\_\_\_  
(if different from the mailing address)

Please fill out the following:

I wish to PROTEST the following proposed rate action/s:

- Water Rate Change     Sewer Rate Change     Both Water and Sewer Rate Change
- Other (please specify below)

*Our water comes out brown. If we wash whites they come out with stains. Every since they put the new tanks we've had dirty water.*

Signature of Protestant:

Theresa Croft Date: 1/15/2020

Si desea informacion en Espanol, puede llamar al  
1-888-782-8477

Hearing- and speech-impaired individuals with text telephones may contact the PUCT's Customer Assistance  
Hotline at  
512-936-7136

11244