



Control Number: 50200



Item Number: 1488

Addendum StartPage: 0

PUCT DOCKET NO. 50200

**RATEPAYER PROTEST**

If you wish to PROTEST the proposed rate change, you must submit this form and 10 copies to:

Filing Clerk  
Public Utility Commission of Texas  
1701 North Congress Avenue  
P.O. Box 13326  
Austin, Texas 78711-3326

Unless protests are received from at least 10% of ratepayers or from any affected municipality, or the Commission Staff requests a hearing, no hearing will be held, and the rates will be effective as proposed.

CUSTOMER INFORMATION (to be completed by customers submitting protests)

First Name: JARRELL Last Name: MOTON

Phone Number: 817-450-1111 Fax Number: \_\_\_\_\_

Address, City, State: 3417 W. ...

Location where service is received: SAME

(if different from the mailing address)

Please fill out the following:

**I wish to PROTEST the following proposed rate action/s:**

- Water Rate Change  Sewer Rate Change  Both Water and Sewer Rate Change  
 Other (please specify below)

Signature of Protestant: \_\_\_\_\_ Date: \_\_\_\_\_

Si desea informacion en Espanol, puede llamar al  
1-888-782-8477

Hearing- and speech-impaired individuals with text telephones may contact the PUCT's Customer Assistance  
Hotline at  
512-936-7136

1488

*Your name*  
*Your Address*  
*Your phone number where you want to be contacted by PUCT*

January 9, 2020

**Filing Clerk**  
**Public Utility Commission of Texas**  
**1701 North Congress Avenue**  
**P.O. Box 13326**  
**Austin, TX 78711-3326**

To Whom It May Concern:

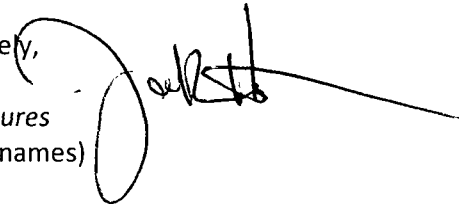
We are residents of Country Vista Estates located in Burleson, Texas. Our neighborhood utilizes a private wastewater service, presently owned and operated by Undine Texas, LLC ("Undine"). We are current ratepayers of Undine for the services it renders. We are writing to PROTEST the Notice of Proposed Rate Change (CCN Number 21019; PUCT Docket No. 50200) dated on or about December 20, 2019 and filed with the PUCT.

We feel that Undine is requesting an unfair and unreasonable rate increase. We have concerns that Undine may be requesting the increase in contravention of PUCT rules and regulations. We are requesting a Contested Case Hearing regarding this rate increase, and also request that any such hearing be conducted, if possible, in Johnson County, TX as opposed to Austin, TX, to allow us and other concerned residents of Country Vista Estates to attend the hearing at a venue more accessible to the affected parties.

Thank you for your consideration of this letter.

Sincerely,

Signatures  
(Print names)

A handwritten signature in black ink, consisting of a large, stylized initial 'J' followed by a surname that is partially obscured by a long horizontal line extending to the right.