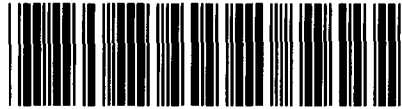




Control Number: 50200



Item Number: 1374

Addendum StartPage: 0

**Keith and Hella Hennessee**

**25624 Gladiator Lane**

**San Antonio, Texas 78260\**

January 9, 2020

Filing Clerk

Public Utility Commission of Texas

1701 North Congress Avenue

PO Box 13326

Austin, Texas 78711-3326

Re: Rate Request of Undine, LLC

Docket Number 50200

Ratepayer Protest

Dear Sirs and Madams:

This is in furtherance to my protest filed earlier in this matter filed under line item 278.

Having had some time to examine the four hundred and thirty pages of materials filed by Undine, I believe the following additional objections to their rate increase for the boulevard District need to be raised.

Bolivar was only acquired by Undine in late 2019. Their figures for expenses in Bolivar are only estimates created by combining Bolivar and Gulf Coast. No information is provided which might enable one to divine which district is responsible for these expenses. Their proposed Capital Improvements show no improvements for Bolivar. One can only draw the conclusion that they are attempting to pay for very expensive and extensive Capital Improvements undertaken in other districts at the expense of the Bolivar ratepayers.

The schedules of rates and revenues attached appear to show that the revenues in Bolivar are more than sufficient to cover the expenses. Only one Capital expense is proposed for Bolivar, a \$6,000 item, compared with capital expenses in excess of \$1 million in other districts.

1374



Undine should not be allowed to piggyback a 300% rate increase in Bolivar for sewers on this massive filing. There is simply no way for consumers to sort out the voluminous documentation pertaining to other districts to make it specific to Bolivar.

It is most unfair to ratepayers force them to protest on the basis of data that does not relate to their District or situation. Undine should be required to refile a separate rate request for Bolivar based on specific figures for Bolivar.

This rate request must be refused as to Bolivar.

Sincerely,

A handwritten signature in black ink, appearing to read "Keith Hennessee". The signature is written in a cursive, flowing style with some loops and flourishes.

Keith Hennessee