



Control Number: 50200



Item Number: 1341

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Milton and Gabriela Krumm
3405 Oak Leaf Dr.
Burleson, TX 76028
817.295.1948

2020 JAN 13 4:37 PM
FILING CLERK

January 8, 2020

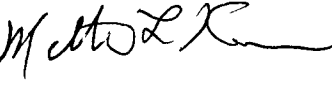

Filing Clerk
Public Utility Commission of Texas
1701 North Congress Avenue
P.O. Box 13326
Austin, TX 78711-3326

To Whom It May Concern:

We are residents of Country Vista Estates located in Burleson, Texas. Our neighborhood utilizes a private wastewater service, presently owned and operated by Undine Texas, LLC ("Undine"). We are current ratepayers of Undine for the services it renders. We are writing to PROTEST the Notice of Proposed Rate Change (CCN Number 21019; PUCT Docket No. 50200) dated on or about December 20, 2019 and filed with the PUCT.

We feel that Undine is requesting an unfair and unreasonable rate increase. We have concerns that Undine may be requesting the increase in contravention of PUCT rules and regulations. We are requesting a Contested Case Hearing regarding this rate increase, and also request that any such hearing be conducted, if possible, in Johnson County, TX as opposed to Austin, TX, to allow us and other concerned residents of Country Vista Estates to attend the hearing at a venue more accessible to the affected parties.

Thank you for your consideration of this letter.

Sincerely,


Milton Krumm
Gabriela Krumm

15-11

PUCT DOCKET NO. 50200

RATEPAYER PROTEST

If you wish to PROTEST the proposed rate change, you must submit this form and 10 copies to:

**Filing Clerk
Public Utility Commission of Texas
1701 North Congress Avenue
P.O. Box 13326
Austin, Texas 78711-3326**

Unless protests are received from at least 10% of ratepayers or from any affected municipality, or the Commission Staff requests a hearing, no hearing will be held, and the rates will be effective as proposed.

CUSTOMER INFORMATION (to be completed by customers submitting protests)

First Name: Milton Last Name: Krumm
Phone Number: (817) 295-1948 Fax Number: _____
Address, City, State: 3405 Oak Leaf Dr. Burleson TX 76028
Location where service is received: SAME
(if different from the mailing address)

Please fill out the following:

I wish to PROTEST the following proposed rate action/s:

- Water Rate Change Sewer Rate Change Both Water and Sewer Rate Change
 Other (please specify below)

Signature of Protestant:

Gabriel Krumm Date: 1-8-2020
Milton Krumm 1-8-2020

Si desea informacion en Espanol, puede llamar al
1-888-782-8477

Hearing- and speech-impaired individuals with text telephones may contact the PUCT's Customer Assistance
Hotline at
512-936-7136