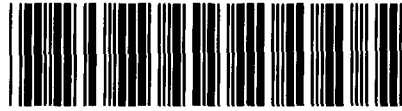




Control Number: 50200



Item Number: 1333

Addendum StartPage: 0

PUCT DOCKET NO. 50200

RATEPAYER PROTEST

2020 JAN 13 AM 10:02
PUBLIC UTILITY COMMISSION
FILING CLERK

If you wish to PROTEST the proposed rate change, you must submit this form and 100 copies to:

**Filing Clerk
Public Utility Commission of Texas
1701 North Congress Avenue
P.O. Box 13326
Austin, Texas 78711-3326**

Unless protests are received from at least 10% of ratepayers or from any affected municipality, or the Commission Staff requests a hearing, no hearing will be held, and the rates will be effective as proposed.

CUSTOMER INFORMATION (to be completed by customers submitting protests)

First Name: Eric Last Name: Carlson
Phone Number: 817-295-4614 Fax Number: N/A
Address, City, State: 3420 Winding Oak Ln E Burleson TX
Location where service is received: 3420 Winding Oak Ln E 76028
(if different from the mailing address) Burleson TX 76028

Please fill out the following:

I wish to PROTEST the following proposed rate action/s:

- Water Rate Change Sewer Rate Change Both Water and Sewer Rate Change
- Other (please specify below)

Signature of Protestor:

[Handwritten Signature]

Date: 26 Dec 2019

Si desea informacion en Espanol, puede llamar al
1-888-782-8477

Hearing- and speech-impaired individuals with text telephones may contact the PUCT's Customer Assistance
Hotline at
512-936-7136

1333

January 9, 2020

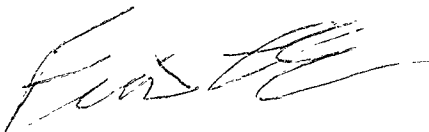
To whom it may concern;

Please find the proper documentation and copies attached to protest the proposed sewer rate increase by Undine LLC covered under PUCT Docket No. 50200. The Country Vista Estates neighborhood underwent a relatively recent 300% sewer rate increase (flat fee) with the justification that this was necessary to bring the neighborhood treatment plant into compliance with state and federal guidelines. Now utilizing the same justification in the absence of any documentation that this plant is out of compliance and not meeting regulatory guidelines another 66% rate increase is being proposed. Based upon the reports and presentations available on Undine LLC's website, there is no reference to any issues with the sewage treatment plant servicing the Country Vista Estates neighborhood.

The proposed rate increase cannot be justified and attempts by Undine LLC to justify cannot be substantiated. The one thing to note is the consistent solicitation and investments to acquire additional sewage treatment plants by Undine LLC with a focus on revenue growth. Increasing the sewage rates in our neighborhood to increase Undine's revenue and allow them the ability to generate capital for additional acquisitions should not be the basis for the proposed significant increase in sewage rates.

In summary and for perspective, a report dated August 2019 stated the average annual sewer bill for a single-family household is \$610/year...the current rate proposed is \$1,580/year, which is 2.5 times the national average.

Sincerely,

A handwritten signature in black ink, appearing to read "Eric C Carlson", written in a cursive style.

Eric C Carlson