

Control Number: 50200



Item Number: 1216

Addendum StartPage: 0

Jeff and Sheila Petty 109 Meadow Oaks Dr. Burleson, TX. 76028 Phone: 817-807-0647

January 08, 2020

Filing Clerk
Public Utility Commission of Texas
1701 North Congress Avenue
P.O. Box 13326
Austin, Texas 78711-3326

50200

To Whom It May Concern:

We are residents of Country Vista Estates, located in Burleson, Texas. Our neighborhood utilizes a private wastewater service, presently owned and operated by Undine Texas, LLC ("Undine"). We are current ratepayers of Undine for the services it renders. We are writing to **Protest** the <u>Notice of Proposed Rate Change</u> (CCN Number 21019; PUCT Docket Number 50200) dated on or about December 20, 2019 and filed with the PUCT.

We feel that Undine is requesting an unfair and unreasonable rate increase. We have concerns that Undine may be requesting the increase in contravention of PUCT rules and regulations. We are requesting a Contested Case Hearing regarding this rate increase, and also request that any such hearing be conducted in Johnson County as opposed to Austin, TX, to allow us and other concerned residents of Country Vista Estates, to attend the hearing at a venue more accessible to the affected parties.

Thank you for your consideration of this letter.

Sincerely

eff and Sheila Pett



## PUCT DOCKET NO. 50200

## RATEPAYER PROTEST

If you wish to PROTEST the proposed rate change, you must submit this form and 10 copies to:

Filing Clerk
Public Utility Commission of Texas
1701 North Congress Avenue
P.O. Box 13326
Austin, Texas 78711-3326

Unless protests are received from at least 10% of ratepayers or from any affected municipality, or the Commission Staff requests a hearing, no hearing will be held, and the rates will be effective as proposed.

> Si desea informacion en Espanol, puede llamar al 1-888-782-8477

Hearing- and speech-impaired individuals with text telephones may contact the PUCT's Customer Assistance
Hotline at
512-936-7136