



Control Number: 50200



Item Number: 1186

Addendum StartPage: 0

PUCT DOCKET NO. 50200

RATEPAYER PROTEST

If you wish to PROTEST the proposed rate change, you must submit this form and 10 copies to:

**Filing Clerk
Public Utility Commission of Texas
1701 North Congress Avenue
P.O. Box 13326
Austin, Texas 78711-3326**

Unless protests are received from at least 10% of ratepayers or from any affected municipality, or the Commission Staff requests a hearing, no hearing will be held, and the rates will be effective as proposed.

CUSTOMER INFORMATION (to be completed by customers submitting protests)

First Name: Kenneth Last Name: Allison
Phone Number: 832-749-9733 Fax Number: _____
Address, City, State: 5505 Rio Rancho St. Redwood, TX 77758
Location where service is received: Same
(if different from the mailing address)

Please fill out the following:

I wish to PROTEST the following proposed rate action/s:

- Water Rate Change Sewer Rate Change Both Water and Sewer Rate Change
 Other (please specify below)

Signature of Protestant:

Date: 1/8/20

Si desea informacion en Espanol, puede llamar al
1-888-782-8477

Hearing- and speech-impaired individuals with text telephones may contact the PUCT's Customer Assistance
Hotline at
512-936-7136

1154

Kenneth Allison

MAKE CHECK PAYABLE TO: UNDINE TEXAS LLC (23) PO BOX 691288 HOUSTON TX 77269-	SERVICE ADDRESS		ACCOUNT NUMBER																																															
	5508 Rio Ramos St		79023-2312026400																																															
	SERVICE PERIOD	FROM	TO	BILLING DATE																																														
11/02/19		12/01/19	12/05/19																																															
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48 Kenneth Allison

MESSAGES

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Please make checks payable to: **Undine Texas, LLC**. P.O Box 691288 Houston, Tx 77269

For water conservation tips, go to: <http://takecareoftexas.org/conservation-tips/conserves-our-water>

To contact our office, please use the phone numbers below as follows:
 Billing and Customer Service
 (Local) (281) 996-1496
 (Toll-Free) (888) 201-4314

377-E

AVR, Inc

IF YOUR MAILING ADDRESS HAS CHANGED PLEASE CORRECT
 PLEASE RETURN BOTTOM PORTION WITH PAYMENT

UNDINE TEXAS LLC (23)
 PO BOX 691288
 HOUSTON TX 77269-
 PHONE NO. (281) 996-1496



Account Number 79023-2312026400
 Service Address 5508 Rio Ramos St
 023

155.31	12/26/2019	162.81
ON OR BEFORE DUE DATE	DUE DATE	AFTER DUE DATE

AMOUNT PAID

Scan To Pay



Kenneth Allison
 5508 Rio Ramos St
 Rosharon TX 77583

UNDINE TEXAS LLC (23)
 PO BOX 691288
 HOUSTON TX 77269-

79023231202640000001553100001628100000795605

Kenneth Allison

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66 Kenneth Allison

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377-E

AVR, Inc

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 HOUSTON TX 77269-
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Account Number 79023-2312026400
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 023

158.06	11/29/2019	165.56
<small>ON OR BEFORE DUE DATE</small>	<small>DUE DATE</small>	<small>AFTER DUE DATE</small>

AMOUNT PAID

Scan To Pay



Kenneth Allison
 5508 Rio Ramos St
 Rosharon TX 77583

UNDINE TEXAS LLC (23)
 PO BOX 691288
 HOUSTON TX 77269-

79023231202640000001580600001655600000823106

Kenneth Allison

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	Meter No.	Read Date	Type																				
	4871496	10/01/19	W-GLS																				
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68

Kenneth Allison

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 PO BOX 691288
 HOUSTON TX 77269-
 PHONE NO. (281) 996-1496



Account Number 79023-2312026400
 Service Address 5508 Rio Ramos St
 023

178.81	10/28/2019	186.31
ON OR BEFORE DUE DATE	DUE DATE	AFTER DUE DATE

AMOUNT PAID

Scan To Pay



Kenneth Allison
 5508 Rio Ramos St
 Rosharon TX 77583

UNDINE TEXAS LLC (23)
 PO BOX 691288
 HOUSTON TX 77269-

79023231202640000001788100001863100001030608

Kenneth Allison

MAKE CHECK PAYABLE TO: UNDINE TEXAS LLC (23) PO BOX 691288 HOUSTON TX 77269	SERVICE ADDRESS		ACCOUNT NUMBER																				
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	SERVICE PERIOD	FROM TO	BILLING DATE																				
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	Meter No.	Read Date	Type																				
	4871496	09/03/19	W-GLS																				
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UNDINE TEXAS LLC (23)
 PO BOX 691288
 HOUSTON TX 77269-
 PHONE NO. (281) 996-1496



IF YOUR MAILING ADDRESS HAS CHANGED PLEASE CORRECT
 PLEASE RETURN BOTTOM PORTION WITH PAYMENT

Account Number 79023-2312026400
 Service Address 5508 Rio Ramos St
 023

203.69	09/30/2019	213.06
ON OR BEFORE DUE DATE	DUE DATE	AFTER DUE DATE

AMOUNT PAID

Kenneth Allison
 5508 Rio Ramos St
 Rosharon TX 77583



UNDINE TEXAS LLC (23)
 PO BOX 691288
 HOUSTON TX 77269-

79023231202640000002036900002130600001090007

Kenneth Allison

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	Meter No.	Read Date	Type																				
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	Current	Prior	Usage	Type																			
	1169.0	1162.0	7.0	W																			
		Total:	7.0																				
	TOTAL NOW DUE		200.59																				
	PENALTY AMOUNT		PAY THIS AMOUNT AFTER																				
	9.00		08/28/2019 209.59																				

86 Kenneth Allison

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377-E

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 HOUSTON TX 77269-
 PHONE NO. (281) 996-1496



Account Number 79023-2312026400
 Service Address 5508 Rio Ramos St
 023

200.59	08/28/2019	209.59
ON OR BEFORE DUE DATE	DUE DATE	AFTER DUE DATE

AMOUNT PAID

Scan To Pay



Kenneth Allison
 5508 Rio Ramos St
 Rosharon TX 77583

UNDINE TEXAS LLC (23)
 PO BOX 691288
 HOUSTON TX 77269-

79023231202640000002005900002095900001096901

Kenneth Allison

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	WATER	14.00																											
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BASE SEWER	30.00																												
TCEQ	0.94																												
THIS MONTH	94.69																												
TOTAL NOW DUE	210.32																												
PENALTY AMOUNT	PAY THIS AMOUNT AFTER																												
9.37	07/30/2019 219.69																												

82 Kenneth Allison

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210.32	07/30/2019	219.69
ON OR BEFORE DUE DATE	DUE DATE	AFTER DUE DATE

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Kenneth Allison
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79023231202640000002103200002196900001156303

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	Meter No.	Read Date	Type																				
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	Current	Prior	Usage	Type																			
	1154.0	1149.0	5.0	W																			
		Total:	5.0																				
			TOTAL NOW DUE 192.38																				
			PENALTY AMOUNT 8.25																				
			PAY THIS AMOUNT AFTER 06/26/2019 200.63																				

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192.38	06/26/2019	200.63
ON OR BEFORE DUE DATE	DUE DATE	AFTER DUE DATE

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	5508 Rio Ramos St		79023-2312026400																				
	SERVICE PERIOD	FROM TO	BILLING DATE																				
	04/05/19	05/02/19	05/07/19																				
Readings and Consumption <table border="0"> <tr> <td>Meter No.</td> <td>Read Date</td> <td>Type</td> <td></td> </tr> <tr> <td>4871496</td> <td>05/02/19</td> <td>W-GLS</td> <td></td> </tr> <tr> <td>Current</td> <td>Prior</td> <td>Usage</td> <td>Type</td> </tr> <tr> <td>1149.0</td> <td>1140.0</td> <td>9.0</td> <td>W</td> </tr> <tr> <td></td> <td>Total:</td> <td>9.0</td> <td></td> </tr> </table>	Meter No.	Read Date	Type		4871496	05/02/19	W-GLS		Current	Prior	Usage	Type	1149.0	1140.0	9.0	W		Total:	9.0		WATER GALLONS 04/04/19 8.0 03/05/19 7.0 02/04/19 8.0 01/04/19 8.0 12/01/18 18.0		DESCRIPTION AMOUNT PAST DUE 119.81 WATER 16.50 BASE WATER 37.75 SEWER 14.00 BASE SEWER 30.00 TCEQ 0.98 THIS MONTH 99.23
	Meter No.	Read Date	Type																				
	4871496	05/02/19	W-GLS																				
	Current	Prior	Usage	Type																			
	1149.0	1140.0	9.0	W																			
		Total:	9.0																				
	TOTAL NOW DUE		219.04																				
	PENALTY AMOUNT		PAY THIS AMOUNT AFTER																				
	9.82		05/29/2019 228.86																				

430 Kenneth Allison

MESSAGES

To contact our office, please use the phone numbers below as follows: Billing and Customer Service (Local) (281) 996-1496 (Toll-Free) (888) 201-4314	The Undine Team is here to serve you, and invites everyone to visit our website at www.undinellc.com for bill payment options and other useful information. Please make checks payable to: Undine Texas, LLC. P.O. Box 691288 Houston, TX 77269 For water conservation tips, go to http://takecareoftexas.org/conservation-tips/conserve-our-water
---	--

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PLEASE RETURN BOTTOM PORTION WITH PAYMENT

UNDINE TEXAS LLC (23)
 PO BOX 691288
 HOUSTON TX 77269-
 PHONE NO. (281) 996-1496



Account Number 79023-2312026400
 Service Address 5508 Rio Ramos St
 023

219.04	05/29/2019	228.86
<small>ON OR BEFORE DUE DATE</small>	<small>DUE DATE</small>	<small>AFTER DUE DATE</small>

AMOUNT PAID

Scan To Pay



Kenneth Allison
 5508 Rio Ramos St
 Rosharon TX 77583

UNDINE TEXAS LLC (23)
 PO BOX 691288
 HOUSTON TX 77269-

79023231202640000002190400002288600001198105

Kenneth Allison

MAKE CHECK PAYABLE TO: UNDINE TEXAS LLC (23) PO BOX 691288 HOUSTON TX 77269	SERVICE ADDRESS		ACCOUNT NUMBER																				
	5508 Rio Ramos St		79023-2312026400																				
	SERVICE PERIOD	FROM TO	BILLING DATE																				
	03/06/19	04/04/19	04/08/19																				
Readings and Consumption <table border="0"> <tr> <td>Meter No.</td> <td>Read Date</td> <td>Type</td> <td></td> </tr> <tr> <td>4871496</td> <td>04/04/19</td> <td>W-GLS</td> <td></td> </tr> <tr> <td>Current</td> <td>Prior</td> <td>Usage</td> <td>Type</td> </tr> <tr> <td>1140.0</td> <td>1132.0</td> <td>8.0</td> <td>W</td> </tr> <tr> <td></td> <td>Total:</td> <td>8.0</td> <td></td> </tr> </table>	Meter No.	Read Date	Type		4871496	04/04/19	W-GLS		Current	Prior	Usage	Type	1140.0	1132.0	8.0	W		Total:	8.0		WATER GALLONS 03/05/19 7.0 02/04/19 8.0 01/04/19 8.0 12/01/18 18.0		DESCRIPTION AMOUNT PAST DUE 435.75 WATER 14.00 BASE WATER 37.75 SEWER 12.00 BASE SEWER 30.00 TCEQ 0.94 THIS MONTH 94.69
	Meter No.	Read Date	Type																				
	4871496	04/04/19	W-GLS																				
	Current	Prior	Usage	Type																			
	1140.0	1132.0	8.0	W																			
		Total:	8.0																				
			TOTAL NOW DUE 530.44																				
			PENALTY AMOUNT 9.37																				
			PAY THIS AMOUNT AFTER 04/29/2019 539.81																				

434 Kenneth Allison

MESSAGES

To contact our office, please use the phone numbers below as follows:
 Billing and Customer Service
 (Local) (281) 996-1496
 (Toll-Free) (888) 201-4314

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Undine Texas, LLC.
 P.O. Box 691288
 Houston, TX 77269
 For water conservation tips, go to <http://takecareoftexas.org/conservation-tips/conserves-our-water>

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IF YOUR MAILING ADDRESS HAS CHANGED PLEASE CORRECT
 PLEASE RETURN BOTTOM PORTION WITH PAYMENT

UNDINE TEXAS LLC (23)
 PO BOX 691288
 HOUSTON TX 77269-
 PHONE NO. (281) 996-1496



Account Number 79023-2312026400
 Service Address 5508 Rio Ramos St
 023

530.44	04/29/2019	539.81
ON OR BEFORE DUE DATE	DUE DATE	AFTER DUE DATE

AMOUNT PAID

Scan To Pay



Kenneth Allison
 5508 Rio Ramos St
 Rosharon TX 77583

UNDINE TEXAS LLC (23)
 PO BOX 691288
 HOUSTON TX 77269-

79023231202640000005304400005398100004357502

Kenneth Allison

MAKE CHECK PAYABLE TO: UNDINE TEXAS LLC (23) PO BOX 691288 HOUSTON TX 77269	SERVICE ADDRESS		ACCOUNT NUMBER																				
	5508 Rio Ramos St		79023-2312026400																				
	SERVICE PERIOD	FROM TO	BILLING DATE																				
	01/05/19	02/04/19	02/20/19																				
Readings and Consumption <table border="0"> <tr> <td>Meter No.</td> <td>Read Date</td> <td>Type</td> <td></td> </tr> <tr> <td>4871496</td> <td>02/04/19</td> <td>W-GLS</td> <td></td> </tr> <tr> <td>Current</td> <td>Prior</td> <td>Usage</td> <td>Type</td> </tr> <tr> <td>1125.0</td> <td>1117.0</td> <td>8.0</td> <td>W</td> </tr> <tr> <td></td> <td>Total:</td> <td>8.0</td> <td></td> </tr> </table>	Meter No.	Read Date	Type		4871496	02/04/19	W-GLS		Current	Prior	Usage	Type	1125.0	1117.0	8.0	W		Total:	8.0		WATER GALLONS 01/04/19 8.0 12/01/18 18.0		DESCRIPTION AMOUNT PAST DUE 241.16 WATER 14.00 BASE WATER 37.75 SEWER 12.00 BASE SEWER 30.00 TCEQ 0.94 THIS MONTH 94.69
	Meter No.	Read Date	Type																				
	4871496	02/04/19	W-GLS																				
	Current	Prior	Usage	Type																			
	1125.0	1117.0	8.0	W																			
		Total:	8.0																				
			TOTAL NOW DUE	335.85																			
			PENALTY AMOUNT	PAY THIS AMOUNT AFTER																			
			0.00	03/13/2019 335.85																			

394 Kenneth Allison

MESSAGES

To contact our office, please use the phone numbers below as follows: Billing and Customer Service (Local) (281) 996-1496 (Toll-Free) (888) 201-4314	The Undine Team looks forward to serving you and invites everyone to visit our website at www.undinellc.com for information and news. Please make checks payable to: Undine Texas, LLC. P.O. Box 691288 Houston, TX 77269 For your convenience, you can now make your payment electronically via our website referenced above.
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PLEASE RETURN BOTTOM PORTION WITH PAYMENT

UNDINE TEXAS LLC (23)
 PO BOX 691288
 HOUSTON TX 77269-
 PHONE NO. (281) 996-1496



Account Number 79023-2312026400
 Service Address 5508 Rio Ramos St
 023

335.85	03/13/2019	335.85
ON OR BEFORE DUE DATE	DUE DATE	AFTER DUE DATE

AMOUNT PAID

Kenneth Allison
 5508 Rio Ramos St
 Rosharon TX 77583

UNDINE TEXAS LLC (23)
 PO BOX 691288
 HOUSTON TX 77269-

79023231202640000003358500003358500002411607