



Control Number: 50200



Item Number: 1178

Addendum StartPage: 0

PUCT DOCKET NO. 50200

**RATEPAYER PROTEST**

If you wish to PROTEST the proposed rate change, you must submit this form and 10 copies to:

Filing Clerk  
Public Utility Commission of Texas  
1701 North Congress Avenue  
P.O. Box 13326  
Austin, Texas 78711-3326

Unless protests are received from at least 10% of ratepayers or from any affected municipality, or the Commission Staff requests a hearing, no hearing will be held and the rates will be effective as proposed.

CUSTOMER INFORMATION (to be completed by customers submitting protests)

First Name: Monica Last Name: Rodriguez  
Phone Number: (956) 793-6271 Fax Number: \_\_\_\_\_  
Address, City, State: 118 Des Moines Rodharon Tx. 77583

Location where service is received: \_\_\_\_\_  
(if different from the mailing address)

Please fill out the following:

**I wish to PROTEST the following proposed rate action/s:**

- Water Rate Change     Sewer Rate Change     Both Water and Sewer Rate Change  
 Other (please specify below)

Signature of Protestor: Monica Rodriguez Date: 1-8-20

Si desea informacion en Espanol, puede llamar al  
1-888-782-8477

Hearing- and speech-impaired individuals with text telephones may contact the PUCT's Customer Assistance  
Hotline at  
512-936-7136

1178

**PUCT DOCKET NO. 50200 \***  
**NOTICE OF PROPOSED RATE CHANGE**  
**PURSUANT TO**  
**TEXAS WATER CODE §§ 13.1871 AND 13.18715**

Undine Texas, LLC

13260

Company Name

CCN Number(s)

has filed a rate change application with the Public Utility Commission of Texas (Commission or PUCT). The application may be reviewed online at [interchange.puc.texas.gov](http://interchange.puc.texas.gov). You may also inspect a copy of the rate change application at your utility's office at the address below or at the Commission's office (1701 N. Congress Ave, Austin, TX 78701). The proposed rates will apply to service received after the effective date provided below, unless modified or suspended by the Commission. If the Commission receives a sufficient number of protests, separately or in a combined protest letter, from at least [number of] ratepayers (10 percent of the utility's customers over whose rates the Commission has original jurisdiction) or from any affected municipality before the 91st day after the proposed effective date, the matter will be set for hearing. **See Protest Form on the next page for instructions on how to protest.**

**EFFECTIVE DATE OF PROPOSED INCREASE:** January 24, 2020

(must be at least 35 days after notice is provided to customers and 35 days after application is filed)

(Proposed rates requested by the utility are not final. The Commission may modify the rates and order a refund or credit against future bills all sums collected during the pendency of the rate proceeding in excess of the rate finally ordered plus interest.)

**Reason(s) for Proposed Rate Change:**

Combining tariffs of recently acquired water and sewer systems and increasing revenue requirement to recover costs of improvements.

**BILLING COMPARISON**

**Water**

Existing	5,000 gallons:	\$	<u>32.14</u>	/mo	Proposed	5,000 gallons:	\$	<u>72.30</u>	/mo
Existing	10,000 gallons:	\$	<u>39.14</u>	/mo	Proposed	10,000 gallons:	\$	<u>90.58</u>	/mo

**Sewer**

Existing	5,000 gallons:	\$		/mo	Proposed	5,000 gallons:	\$		/mo
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Affected systems are those formerly known as Gulf Coast Utility Company-Southwood Estates.

Subdivision(s) or System(s) Affected by Rate Change

17681 Telge Road	Cypress,	Texas	77429
Company Address	City	State	Zip

(713) 574-5953

Company Phone Number

Water - \$41,980  
Annual Revenue Increase

December 20, 2019  
Date Notice Delivered

April 21, 2005  
Date of Last Rate Change

2nd-4th  
Date Meters Typically Read

\* Prior to providing notice, the utility shall file a request for the assignment of a docket number for the application.



## NOTICE OF PROPOSED RATE CHANGE - WATER

CURRENT RATES			PROPOSED RATES		
Monthly base rate including _____ -0- _____ gallons			Monthly base rate including _____ -0- _____ gallons		
Meter Size:			Meter Size:		
<b>RESIDENTIAL</b>			<b>RESIDENTIAL</b>		
5/8" or 3/4"	\$ 25.14		5/8"	\$ 58.30	
1"	\$		3/4"	\$ 87.45	
1 1/2"	\$		1"	\$ 145.75	
2"	\$		1 1/2"	\$ 291.50	
3"	\$		2"	\$ 466.40	
Other:	\$		3"	\$ 874.50	
			4" \$1,515.80; Unmetered \$93.28		
<b>GALLONAGE CHARGE:</b>			<b>GALLONAGE CHARGE:</b>		
TIER	VOLUME	CHARGE per 1000 gals.	TIER	VOLUME	CHARGE per 1000 gals.
Tier 1	All gals.	\$ 1.40 /1000 gals.	Tier 1	0 to 6,000 gals.	\$ 2.80 /1000 gals.
Tier 2			Tier 2	6,001 to 15,000 gals.	\$ 3.87 /1000 gals.
Tier 3			Tier 3	15,001 to 25,000 gals.	\$ 6.55 /1000 gals.
Tier 4			Tier 4	25,001 and Up gals.	\$ 9.50 /1000 gals.
Tier 5			Tier 5		
<b>MISCELLANEOUS FEES</b>			<b>MISCELLANEOUS FEES</b>		
Tap Fee	\$300.00		Tap Fee	\$1,000.00	
Reconnect fee: Non-payment	\$25.00		Reconnect – Non-Payment (Maximum - \$25.00)	\$ 25.00 \$	
Customer's Request	\$35.00		Reconnect – After Hours	\$ 50.00	
Transfer Fee	\$25.00		Customer's Request	\$ 50.00	
Late Charge	\$5.00 or 10%		Transfer Fee	\$ 65.00	
Returned Check Charge	\$25.00		Late charge	\$ 5.00 or 10%	
Deposit	\$50.00		Returned Check Charge	\$ 30.00	
Meter test fee	\$25.00		Deposit (Maximum \$50.00)	\$ 50.00	
			Meter Test Fee – Res.	\$ 25.00	
			Meter Test Fee – Non-Res.	\$ 50.00	

Regulatory Assessment of 1% is added to base rate and gallonage charges. Additional fees and meter sizes may be shown on a separate page.

**If applicable, list any bill payment assistance programs to low income ratepayers.**

Not currently available.