



Control Number: 50200



Item Number: 110

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PUCT DOCKET NO. 50200

RATEPAYER PROTEST

If you wish to PROTEST the proposed rate change, you must submit this form and 10 copies to:

**Filing Clerk
Public Utility Commission of Texas
1701 North Congress Avenue
P.O. Box 13326
Austin, Texas 78711-3326**

Unless protests are received from at least 10% of ratepayers or from any affected municipality, or the Commission Staff requests a hearing, no hearing will be held and the rates will be effective as proposed.

CUSTOMER INFORMATION (to be completed by customers submitting protests)

First Name: KAREN Last Name: POST FORD

Phone Number: 832-998-6463 Fax Number: _____

Address, City, State: 12202 SHORT COUNT CYPRESS TEXAS 77429

Location where service is received: SAME AS ABOVE

(if different from the mailing address)

Please fill out the following:

I wish to PROTEST the following proposed rate action/s:

Water Rate Change Sewer Rate Change Both Water and Sewer Rate Change

Other (please specify below)

Signature of Protestor:

Karen Post Ford

Date: 12-26-19

**Si desea informacion en Espanol, puede llamar al
1-888-782-8477**

**Hearing- and speech-impaired individuals with text telephones may contact the PUCT's Customer Assistance
Hotline at
512-936-7136**

PUCT DOCKET NO. 50200 *
NOTICE OF PROPOSED RATE CHANGE
PURSUANT TO
TEXAS WATER CODE §§ 13.1871 AND 13.18715

Undine Texas, LLC

13260

Company Name

CCN Number(s)

has filed a rate change application with the Public Utility Commission of Texas (Commission or PUCT). The application may be reviewed online at interchange.puc.texas.gov. You may also inspect a copy of the rate change application at your utility's office at the address below or at the Commission's office (1701 N. Congress Ave, Austin, TX 78701). The proposed rates will apply to service received after the effective date provided below, unless modified or suspended by the Commission. If the Commission receives a sufficient number of protests, separately or in a combined protest letter, from at least [number of] ratepayers (10 percent of the utility's customers over whose rates the Commission has original jurisdiction) or from any affected municipality before the 91st day after the proposed effective date, the matter will be set for hearing. **See Protest Form on the next page for instructions on how to protest.**

EFFECTIVE DATE OF PROPOSED INCREASE: January 24, 2020

(must be at least 35 days after notice is provided to customers and 35 days after application is filed)

(Proposed rates requested by the utility are not final. The Commission may modify the rates and order a refund or credit against future bills all sums collected during the pendency of the rate proceeding in excess of the rate finally ordered plus interest.)

Reason(s) for Proposed Rate Change:

Combining tariffs of recently acquired water and sewer systems and increasing revenue requirement to recover costs of improvements.

BILLING COMPARISON

Water

| | | | | | |
|----------|-----------------|---------------------|----------|-----------------|---------------------|
| Existing | 5,000 gallons: | \$ <u>33.75</u> /mo | Proposed | 5,000 gallons: | \$ <u>72.30</u> /mo |
| Existing | 10,000 gallons: | \$ <u>44.50</u> /mo | Proposed | 10,000 gallons: | \$ <u>90.58</u> /mo |

Sewer

| | | | | | |
|----------|----------------|--------------|----------|----------------|--------------|
| Existing | 5,000 gallons: | \$ _____ /mo | Proposed | 5,000 gallons: | \$ _____ /mo |
|----------|----------------|--------------|----------|----------------|--------------|

Affected systems are those formerly known as Suburban Utility-Beaumont Place, Castlewood Subdivision, Cypress Bend Subdivision, and Reservoir Acres Subdivision.

Subdivision(s) or System(s) Affected by Rate Change

| | | | |
|-------------------------|-----------------|--------------|--------------|
| <u>17681 Telge Road</u> | <u>Cypress,</u> | <u>Texas</u> | <u>77429</u> |
| Company Address | City | State | Zip |

(713) 574-5953
 Company Phone Number

| | |
|--------------------------|--------------------------|
| <u>Water - \$707,684</u> | <u>December 20, 2019</u> |
| Annual Revenue Increase | Date Notice Delivered |

| | |
|--------------------------|----------------------------|
| <u>May 1, 2016</u> | <u>14th-19th</u> |
| Date of Last Rate Change | Date Meters Typically Read |

* Prior to providing notice, the utility shall file a request for the assignment of a docket number for the application.

NOTICE OF PROPOSED RATE CHANGE –WATER

| CURRENT RATES | | | PROPOSED RATES | | |
|--|------------------------|-----------------------|--|------------------------|-----------------------|
| Monthly base rate including <u> -0- </u> gallons | | | Monthly base rate including <u> -0- </u> gallons | | |
| Meter Size: | | | Meter Size: | | |
| RESIDENTIAL | | | RESIDENTIAL | | |
| 5/8" or 3/4" | \$ 23.00 | | 5/8" | \$ 58.30 | |
| 1" | \$ 57.50 | | 3/4" | \$ 87.45 | |
| 1 1/2" | \$ 115.00 | | 1" | \$ 145.75 | |
| 2" | \$ 184.00 | | 1 1/2" | \$ 291.50 | |
| 3" | \$ 345.00 | | 2" | \$ 466.40 | |
| Other: | \$ | | | 874.50 | |
| | | | 4" \$1,515.80; Unmetered \$93.28 | | |
| GALLONAGE CHARGE: | | | GALLONAGE CHARGE: | | |
| TIER | VOLUME | CHARGE per 1000 gals. | TIER | VOLUME | CHARGE per 1000 gals. |
| Tier 1 | 0 to 20,000 gals. | \$ 2.15 /1000 gals. | Tier 1 | 0 to 6,000 gals. | \$ 2.80 /1000 gals. |
| Tier 2 | 20,001 to 35,000 gals. | \$ 2.40 /1000 gals. | Tier 2 | 6,001 to 15,000 gals. | \$ 3.87 /1000 gals. |
| Tier 3 | 35,001 to 50,000 gals. | \$ 2.65 /1000 gals. | Tier 3 | 15,001 to 25,000 gals. | \$ 6.55 /1000 gals. |
| Tier 4 | 50,001 and Up gals. | \$ 3.00 /1000 gals. | Tier 4 | 25,001 and Up gals. | \$ 9.50 /1000 gals. |
| Tier 5 | | | Tier 5 | | |
| MISCELLANEOUS FEES | | | MISCELLANEOUS FEES | | |
| Tap Fee | \$600.00 | | Tap Fee | \$1,000.00 | |
| Reconnect fee: Non-payment | \$25.00 | | | | |
| Customer's Request | \$50.00 | | Customer's Request | \$ | |
| Transfer Fee | \$25.00 | | Transfer Fee | \$ 65.00 | |
| Late Charge | \$5.00 or 10% | | Late Charge | \$ 5.00 or 10% | |
| Returned Check Charge | \$25.00 | | Returned Check Charge | \$ 30.00 | |
| Deposit | \$50.00 | | Deposit (Maximum \$50.00) | \$ 50.00 | |
| Meter test fee | \$25.00 | | Meter Test Fee – Res. | \$ 25.00 | |
| | | | Meter Test Fee – Non-Res. | \$ 50.00 | |

Regulatory Assessment of 1% is added to base rate and gallonage charges. Additional fees and meter sizes may be shown on a separate page.

If applicable, list any bill payment assistance programs to low income ratepayers.

Not currently available.