



Control Number: 50198



Item Number: 143

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Greg Abbott
Governor

Public Utility Commission of Texas

April 2, 2020

VIKING CLIENT SERVICES LLC
TOM JOHNSON
10050 CROSSTOWN CIRCLE SUITE 300
EDEN PRAIRIE MN 55344

RE: **Project 50198** – ADAD permit renewal

This ADAD permit renewal has been received and processed.

The permit number is 090129 Your permit expires on July 14, 2021.

Title 16 Texas Administrative Code §26.125 (d) (2) (TAC) requires that the PUC receive your renewal application and payment no later than 90 days prior to the expiration date of the permit. Your permit must be renewed each year at the cost of \$15. **Any permit renewal not processed and the renewal approved by the permit expiration date could be declared expired and invalid, requiring a new permit application and establishing a new renewal date. Please mark your calendar.**

Renewal information is posted on the Commission's web site under Industry – Communications – Registration & Reporting:

<http://www.puc.state.tx.us/industry/communications/business/adad/Adad.aspx>. You are advised to monitor the PUC site for any changes in the rules, required form, and permit renewal process.

Required notification of ADAD telephone number(s) or physical address changes

Under 16 TAC §26.125(d)(2), an ADAD permit holder is required to notify the commission by certified mail, in the format required, of telephone number or physical address changes no later than 48 hours before the hour at which the ADAD will begin operation with the new telephone number(s) or new address. **Required format:** Provide an original and three copies of the description of each ADAD (Part B - ADAD Information) and supply 2 computer CDs as described in Part B-3. Mail to the PUC, attention Central Records, for filing in the project number above for permit renewals.

Consumer No-Call Lists

Chapter 43, or the Texas Telemarketing Disclosure and Privacy Act (TTDPA) of the Texas Business and Commerce Code addresses the statewide Texas no-call list. The TTDPA states that a telemarketer may not make a telemarketing call more than 60 days after a telephone number appears on the then-current Texas no-call list. The Texas no-call list will be updated and published quarterly each year. To sign up for and purchase the no-call lists, contact Texas No Call, P.O. Box 313, E. Walpole, MA 02032, or call 1-866-896-6225, or visit website www.texasnocall.com. Fees per quarter are: (1) statewide Texas no-call list - \$75; (2) electric no-call list - \$75; and (3) geographically-exclusive no-call list - \$75. Texas does not currently provide the National Do Not Call Registry with the Texas No Call list. Therefore, telemarketers must subscribe to the National Do Not Call Registry by calling toll-free, 1-888-382-1222 (TTY 1-866-290-4236), or visiting their website <http://www.donotcall.gov>.

Failure to comply with all requirements of law applicable to an operator of ADADs and telemarketers or telephone solicitors could result in administrative penalties. You may wish to review the Public Utility Regulatory Act, TEX.UTIL. CODE Ann. §§ 55.121-55.138, Texas Telemarketing Disclosure and Privacy Act, TEX BUS. & COM. CODE §§ 43.001-43.253, and TAC §26.125. Copies of PURA and the Commission's rules may be purchased from Central Records by calling (512) 936-7180 or downloaded from the Commission's web site: <http://www.puc.state.tx.us/agency/rulesnlaws/subrules/telecom/Telecom.aspx>

Sincerely,

A handwritten signature in cursive script that reads "Fred Goodwin".

Fred Goodwin
Licensing and Compliance Analyst
fred.goodwin@puc.texas.gov



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