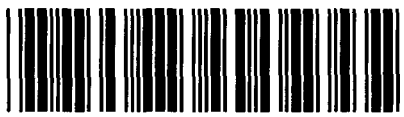
Control Number: 50017



Item Number: 21

Addendum StartPage: 0

March 10, 2020

Mr. Stonewall Jackson
Pure Utilities Co.
207 W. Mill St.
Livingston, TX 77351

Dear Mr. Jackson,

Pursuant to your request for the rate payers to drop the intervention currently proposed of Undine Texas purchasing Pure Utilities, I submit the following.

Our number one concern after having certified clean drinking water is the rate we pay for our water, not especially who owns the company. Even though Undine Texas has stated, "This transaction will not have an effect on the current customers rates and service." This statement seems to be straightforward, however; it is quite ambiguous. This rate statement really means what? There will be no rate increase for a week past the purchase? Possibly a month? It really doesn't tell us anything where a decision can actually be made. Does it mean the current customers are grandfathered with Undine Texas? If that is the case, we will release the intervention today.

You have told me rates are not a part of this transaction. They are always a concern in any transaction, no matter how large or small. You do realize, "rates" is what it is all about. The company want them and the higher, the better with ratepayers wanting to keep them at a reasonable and customary amount. We have been able to see into the future of what is in store for the ratepayers related to this sale by having the first rate increase schedule already proposed. The rates are staggering and include -0- gallons of water for the high monthly billing. These things tell the story of the company without saying a word.

Stonewall, please understand that the intervention which has been submitted regarding the proposed sale of Pure Utilities to Undine Texas is not of a personal nature. It is a business document questioning what is considered a significant rate increase. The consensus of the current ratepayers is, without a grandfather clause or something outlined much more clearly regarding rates which might be acceptable, the intervention remains.

Respectfully submitted,

JC Gafford
cc: PUC, Austin, TX 78711
Docket No. 50017