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DOCKET NO. 49845



**APPLICATION OF RIVER ACRES
WATER SUPPLY CORPORATION TO
AMEND ITS WATER CERTIFICATE
OF CONVENIENCE AND NECESSITY
IN NUECES COUNTY**

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**PUBLIC UTILITY COMMISSION
OF TEXAS**

**ORDER NO. 7
GRANTING EXTENSION**

This Order addresses River Acres Water Supply Corporation's request, filed on April 8, 2020, for an extension of the deadline to supplement its application. River Acres indicated it needs more time to come to an agreement with the City of Corpus Christi to allow it to provide water service in the portion of the requested area that overlaps Corpus Christi's municipal boundaries. River Acres indicated Commission Staff is unopposed to the request.

The administrative law judge grants the extension request. On or before May 13, 2020, River Acres must supplement its application to cure the deficiencies described in Elisabeth English's September 19, 2019 memorandum. On or before June 15, 2020, Commission Staff must file a supplemental recommendation regarding the administrative completeness of the application, along with a proposed procedural schedule, if appropriate.

Signed at Austin, Texas the 15th day of April 2020.

PUBLIC UTILITY COMMISSION OF TEXAS

**STEVEN LEARY
ADMINISTRATIVE LAW JUDGE**

Public Utility Commission of Texas

Memorandum

TO: Daniel Moore, Attorney
Legal Division

FROM: Rosalie Branham, License and Permit Specialist
Customer Protection Division

DATE: April 15, 2020

SUBJECT: Docket No. 50709: *Application of West Telecom Services, LLC to Amend its Service Provider Certificate of Operating Authority*

DEFICIENCY & COMPLETENESS RECOMMENDATION

On March 30, 2020, West Telecom Services, LLC (WTS) filed an application for an amendment to its service provider certificate of operating authority (SPCOA) No. 60487 for a name change. WTS filed its application requesting a name change from “West Telecom Services, LLC” to “Intrado Communications, LLC.” WTS is changing its company name as part of a rebranding and marketing campaign by its ultimate parent company, Intrado Corporation f/k/a West Corporation. WTS filed this application pursuant to Public Utility Regulatory Act § 54.151-.159 and 16 Texas Administrative Code (TAC) § 26.111. No other change to SPCOA No. 60487 was requested.

Pursuant to 16 TAC § 26.111 (d)(3) and (i)(4) the application filed by WTS is insufficient for the following reasons:

- 1) Question 13(b) – WTS is required to disclose whether WTS or its Principals are currently under investigation or have been penalized by an attorney general or any state or federal regulatory agency for the violation of any deceptive trade or consumer protection law or regulation. WTS failed to disclose this information in response to this question.
- 2) On April 1, 2020, Order No. 1 required WTS to provide notice to the Commission on State Emergency Communications (CSEC) and to all affected 9-1-1 entities by April 7, 2020. WTS has not filed a response to Order No. 1.

Commission Staff has reviewed WTS' application and found it to be deficient in that WTS failed to file proof of the provision of notice to both CSEC and affected 9-1-1 entities and failed to provide sufficient information in response to question 13(b); therefore, WTS' application is insufficient for further review.

If you have any questions, please contact, Rosalie Branham at 512-936-7297.