



Control Number: 49759



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**Patterson Water Supply, LLC**  
**P.O. Box 910 ♦ 9963 U.S. Hwy 377**  
**Collinsville, Texas 76233**  
**903-429-3008**

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2019 AUG -5 AM 10:17  
PUBLIC UTILITY COMMISSION  
AUSTIN, TEXAS

07/31/2019

Margaret Uhlig Pemberton, Division Director  
Public Utility Commission of Texas – Legal Division  
1701 N. Congress Avenue  
P.O. Box 13326  
Austin, Texas 78711-3326

**RE: DOCKET NO. 49759**  
**COMMISSION STAFF'S REQUEST FOR DOCUMENTATION**

Dear Ms. Pemberton,

On behalf of Patterson Water Supply, LLC, I am submitting the following information under oath to answer the Public Utility Commission of Texas request for documentation.

- a) Letter provided to customers of the system informing them of receivership of the system

Respectfully Submitted,

Mark Patterson  
Patterson Water Supply, LLC

Enclosures:

- 1) Patterson letter to customers

Patterson Water Supply  
P.O. Box 910  
Collinsville, TX 76233

July 23, 2019

Horseshoe Bend Water Users: Patterson Water Supply - Managing of Water System

Dear Water System Clients:

We at Patterson Water Supply are excited to announce that we have agreed to manage the Horseshoe Bend water system. We assumed operations back on July 3 and we are in the process of gathering customer lists, meter locations, and readings.

Patterson Water Supply is part of the Patterson Water Group which operates water and wastewater infrastructure across north Texas.

With the Horseshoe Bend water customers, we are having to start from scratch to obtain all current addresses for the current water customers. Enclosed you will find a service agreement that (if you haven't already) we are requesting you fill out and mail back to us. **All existing customer's water deposit will be waived.**

**Emergency Rate Change.** There are several repairs that are necessary immediately for TCEQ compliance and general reliability of the water system. These repairs will be funded by a rate change. We do commit that 100% of your funds will be used for system upgrades and compliance until full compliance is attained.

**Billing.** Each month you will receive a postcard type bill and in August (enclosed) you will only be charged for the **base fee of \$42.00**. We will be working on getting the beginning readings this month, so when we bill in September there will be the **base charge of \$42.00 plus water usage at the rate of \$4.00 per 1000 gallons**. The bill will always be due on the 20<sup>th</sup> of the month, late fees will incur on the 21<sup>st</sup> of the month. You may send in a check or money order to P.O. Box 910, Collinsville, TX 76233 or you may pay with a debit/credit card through Payclix payment service, (Instructions Enclosed).

We hope that you will view this as a partnership. A quality water supply will affect you on a personal level, everything from your health all the way to helping your property value. Our Office number (903) 429-3008. We will be in the area on a regular basis for the foreseeable future. If you see us out there stop and introduce yourself, we'd like to get to know you all... visit us at [pattersonwatersupply.com](http://pattersonwatersupply.com) for more information.

Sincerely,

*Mark Patterson*

Mark Patterson

President - Patterson Water Supply