



Control Number: 49745



Item Number: 1

Addendum StartPage: 0

CENTURYTEL OF SAN MARCOS, INC. dba CENTURYLINK  
July 15, 2019

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PUBLIC UTILITY COMMISSION  
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### Application of CenturyTel of San Marcos, Inc. dba CenturyLink to Revise Its Local Residential and Business Rates

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**CenturyLink**®

www.CenturyLink.com  
100 CenturyLink Drive  
Monroe, LA 71203

July 15, 2019

Commission Filing Clerk  
Public Utility Commission of Texas  
1701 N. Congress Avenue  
P.O. Box 13326  
Austin, Texas 78711-3326

Re: Application of CenturyTel of San Marcos, Inc. dba CenturyLink to Revise Its Local Residential and Business Rates

Enclosed are an original and five copies of an Application Notice from CenturyTel of San Marcos, Inc. dba CenturyLink pursuant to Substantive Rules 26.207 and 26.208.

This filing, made under Substantive Rules 26.207 and 26.208, proposes increases to residential local exchange services, features, and various local bundled packages. This filing also proposes increases for business local exchange services, features, and various bundles. Affected customers were notified 30 days in advance by bill message.

If you have any questions, please contact me.

Sincerely,

Ashley Douglas

cc: Public Counsel, Office of Public Utility Counsel

19-09 (SM)

**Ashley Douglas**  
SENIOR GOVERNMENT AFFAIRS ANALYST  
Voice: (318) 855-0136  
Ashley.Douglas@CenturyLink.com

# APPLICATION NOTICE

## GENERAL PROVISIONS

- a. **Name of Company:** CenturyTel of San Marcos, Inc. dba CenturyLink
- b. **PURA Chapter under which Company operates:** PURA, Chapter 58.
- c. **Date of submission:** July 16, 2019.
- d. **Effective date:** August 16, 2019.
- e. **New and/or revised tariff pages:** See Attachment A.
- f. **Proposed implementation date:** August 16, 2019.
- g. **Affidavit of Notice:** See Attachment B for certification of distribution.
- h. **Type of filing:** This is an Application Notice for existing basic and non-basic service pursuant to Substantive Rules 26.207 and 26.208.
- i. **Relevant LRIC study(ies) or LRIC study reference:** The prices in this application notice comply with Substantive Rule 26.225(d)(1)(B).
- j. **Is the sum of the TELRIC-based wholesale prices of components needed for provision of the retail service at or below the retail price set forth in this filing:** Yes.
- k. **Is the service available for resale by a competitor:** Yes, the service is available for resale by a competitor, who may call their CenturyTel of San Marcos, Inc. dba CenturyLink account representative to begin reselling these services.
- l. **For package offerings that combine regulated products or services with unregulated products or services and/or with the products or services of an electing company's affiliate, an affidavit indicating that the price of the package, in addition to the requirements of §26.226 (d)(1) of this title (relating to Requirements Applicable to Pricing Flexibility for Chapter 58 Electing Companies), also recovers the cost to the electing company of acquiring and providing the unregulated products or services of the affiliate's products or services. The affidavit shall also indicate that the cost to the electing company of acquiring and providing an affiliate's products or services is greater than or equal to the cost to the affiliate of acquiring and/or providing the products or services. The cost to an electing company of acquiring or providing the affiliate's products or services shall be valued in a manner consistent with FCC requirements and with §26.226(d)(5) of this title. For a joint marketing effort that includes regulated products or services and the products or services of an affiliate, an affidavit shall be provided by each affected affiliate attesting that the affiliate's costs are recovered in a manner consistent with §26.226(d)(5) of this title and FCC requirements, if any:** Not applicable.
- m. **Description of offering's terms and conditions:** This filing, made under Substantive Rules 26.207 and 26.208, proposes increases to residential local exchange services, features, and various local bundled packages. This filing also proposes increases for business local exchange services, features, and various bundles. Affected customers were notified 30 days in advance by bill message.
- n. **Privacy concerns statement:** CenturyTel of San Marcos, Inc. dba CenturyLink end user customers will not experience a change in outflow of information as a result of this service offering. Therefore, there are no new privacy considerations arising from this current application.

# Attachment A

## CENTURYTEL OF SAN MARCOS, INC. dba CENTURLINK TARIFF CHECK SHEET

<u>TARIFF</u>	<u>SECTION</u>	<u>REVISION</u>	<u>SHEET</u>
General Exchange Tariff	3	13th	No. 2
	3	4th	No. 2.a
	10	22nd	No. 5
	10	5th	No. 6
	10	5th	No. 6.1
	10	6th	No. 12.2
	10	5th	No. 12.7
	10	1st	No. 52
	10	2nd	No. 54.1
	10	1st	No. 54.24

**GENERAL EXCHANGE TARIFF**

**CenturyTel of San Marcos, Inc. d/b/a CenturyLink**

**SECTION 3  
13th Revised Sheet No. 2  
Cancels 12th Revised Sheet No. 2**

**BASIC LOCAL EXCHANGE SERVICE**

**3.2 MONTHLY LOCAL EXCHANGE SERVICE RATES**

**3.2.1 Local Flat Rate Component**

The following schedule of rates entitles customers to an unlimited number of local calls within the local calling area as indicated in Section 3.1.1 of this tariff. \*

**ACCESS LINE**

CLASS OF SERVICE	RATE**
Business Service	
Individual	<b>\$15.00</b>
Key/Hunting	<b>15.00</b>
PBX	19.70

(1)  
(1)

CLASS OF SERVICE	RATE**
Residence Service	
Individual	<b>\$8.00</b>
Key/Hunting	<b>8.00</b>

(1)  
(1)

\* Rates for Local Exchange Service do not include a charge for an instrument or other Customer Premises Equipment.

\*\* The calling scope includes only telecommunications carriers who have a valid agreement with CenturyTel for the provision of local traffic within the local calling area of CenturyTel of San Marcos, Inc and have interconnection facilities with the Company.

(1) Promotion:

During the period January 1, 2006 through March 31, 2006 the Company will offer the following promotion to business customers who subscribe to One-Party Business Lines and any Calling Feature.

Eligible customers who agree to a 1 year term commitment on the above services will be given a 20% discount on access line charges and any Calling Feature for the period of the term. A \$100.00 cancellation fee will apply if service is cancelled prior to the end of the term.

At the end of the contract terms, customers will be allowed to renew for one additional year and retain the same discounts.

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Effective: August 19, 2019  
Order No.: \_\_\_\_\_

Issued By: Darlene N. Terry  
Director, Government Affairs  
New Century, KS 66031

GENERAL EXCHANGE TARIFF

CenturyTel of San Marcos, Inc. d/b/a CenturyLink

SECTION 3  
4th Revised Sheet No. 2.a  
Cancels 3rd Revised Sheet No. 2.a

BASIC LOCAL EXCHANGE SERVICE

3.2 MONTHLY LOCAL EXCHANGE SERVICE RATES

3.2.1a Expanded Toll-Free Local Calling Service (Continued)

B. ELCS is a non-optional service subject to the rate specified below. This monthly rate additive is assessed on a per access line basis to all customers in the San Marcos Exchange and is intended to recover the lost toll and added expenses of implementing ELCS, per Substantive Rule §23.49(c). The rate is in addition to the basic local exchange rate as specified in this tariff. This rate will apply as of the date of implementation ordered by the Commission and until CenturyTel of San Marcos, Inc.'s next general rate case.

C. The following exchanges are within the San Marcos ELCS calling scope:

	<u>Monthly Rate</u>	
Kyle, Texas		
Fentress, Texas		
Lockhart, Texas		
Lytton Springs, Texas		
Dale, Texas		
Expanded Toll-Free Local Calling Service (ELCS) (per access line)	<b>\$ 0.00</b>	(R)

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**GENERAL EXCHANGE TARIFF**

**CenturyTel of San Marcos, Inc. d/b/a CenturyLink**

**SECTION 10  
22nd Revised Sheet No. 5  
Cancels 21st Revised Sheet No. 5**

**MISCELLANEOUS SERVICE ARRANGEMENTS**

**10.5 CUSTOM CALLING SERVICES (Continued)**

**10.5.2 Rates and Charges**

The following rates and charges apply in addition to the established rates and charges for the basic local exchange service with which these features are associated:

Individual Services <sup>(3)</sup>	Monthly Rate Per Access Line Equipped	
	Res.	Bus.
2 Features	\$5.00	\$5.00 <sup>(4)</sup>
3 Features	6.00	6.00 <sup>(4)</sup>
4 Features	8.00	8.00 <sup>(4)</sup>
5 Features	9.00	9.00 <sup>(4)</sup>
6 Features	10.00 (l)	10.00 <sup>(4)</sup>
Call Forward	3.00	3.00
Call Forward Busy- Fixed Number	2.00 <sup>(1) (2)</sup>	2.00 <sup>(1) (2)</sup>
Call Forward No Answer Fixed Number	2.00 <sup>(1) (2)</sup>	2.00 <sup>(1) (2)</sup>
Call Forward No Answer/Busy-Fixed Number	3.00 <sup>(1) (2)</sup>	3.00 <sup>(1) (2)</sup>
Call Waiting (Includes Cancel Call Waiting)	2.00 (l)	2.00
Directory Number Transfer	5.00	5.00
Distinctive Ring	5.00	5.00
Home Intercom	3.50	3.50
Make Set Busy	2.00	2.00
Speed Call 8	3.00	3.00
Speed Call 30	4.00 <sup>(1)</sup>	4.00 <sup>(1)</sup>
Wake Up Service	3.50	3.50
3-Way Calling	3.75	3.75
Outbound Call Block Feature	5.00	5.00

- (1) Speed Call 30, Call Forward No Answer and Call Forward Busy features are not included in the packaged features rates.
- (2) During the first ninety (90) days these features are offered, the Secondary Service Order Charge will be waived.
- (3) Promotion: CALLING FEATURE NONRECURRING  
Beginning October 17, 2008 until December 31, 2008, the Company will waive the nonrecurring charges for customers who subscribe to any custom-calling feature.
- (4) Grandfathered to existing customers at existing locations

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GENERAL EXCHANGE TARIFF

CenturyTel of San Marcos, Inc. d/b/a CenturyLink

SECTION 10  
5th Revised Sheet No. 6  
Cancels 4th Revised Sheet No. 6

MISCELLANEOUS SERVICE ARRANGEMENTS

10.5 CUSTOM CALLING SERVICES (Continued)

10.5.2 Rates and Charges

C. Installation Charges

The secondary service order and central office charges for services shall be applicable for establishing or changing custom calling features. If custom calling features are ordered with initial installation, installation charges are not applicable.

10.5.3. Usage Sensitive Calling Features

A. General

Charges for usage sensitive calling features are in addition to any tariffed usage charges associated with the line. If applicable, such usage may include, but is not limited to, toll charges, local measured service charges, exception calling plan rates, etc. Terms and conditions of these charges are as covered in tariff sections specific to that particular call type, and are not impacted by the application of a per use charge.

Access to usage sensitive calling features can be restricted at the customer's request for no charge.

10.5.4. Rates and Charges

	Minimum Charge <sup>(1)</sup> Per Activation or Use Res./Bus.
Busy Redial *66	<b>\$1.50</b>
Call Forward	<b>1.50</b>
Call Forward Remote Access	<b>1.50</b>
Call Return *69	<b>1.50</b>
Call Trace *57 <sup>(2)(3)</sup>	5.00
3-Way Calling <sup>(4)</sup>	<b>1.50</b>

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Footnotes are on the next page.

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GENERAL EXCHANGE TARIFF

CenturyTel of San Marcos, Inc. d/b/a CenturyLink

SECTION 10  
5th Revised Sheet No. 6.1  
Cancels 4th Revised Sheet No. 6.1

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MISCELLANEOUS SERVICE ARRANGEMENTS

10.5 CUSTOM CALLING SERVICES (Continued)

10.5.4. Rates and Charges

- (1) The total monthly charge for each usage sensitive feature except Call Trace\*57 will not exceed **\$10.00**. The total monthly charge for usage sensitive Call Trace\*57 will not exceed **\$25.00**. (I)
- (2) Call Trace\*57 permits the customer to initiate an automatic trace of the last completed incoming call immediately after the call is terminated. Call Trace\*57 is billed per successful trace invoked by the customer.
  - a. If the call originates from a station served by a PBX or multi-line hunt group, only the main number will be identified by the trace.
  - b. If a trace is successful, the Company's equipment will record the incoming call detail. Call detail does not include recording of the telephone conversation. The Company will not provide any call detail which results from a trace to the customer subscribing to Call Trace\*57. The Company will provide the call detail of a successful trace only to appropriate law enforcement authorities when the Company receives a proper request.
  - c. If a customer wishes that further action be taken regarding a successful trace, the customer is responsible to initiate contact with the appropriate law enforcement agencies who, in turn, should contact the Company's business office during normal business hours to obtain the specific records for that customer.
- (3) At its option, or upon receipt of a proper request from a law enforcement agency, the Company will set up a temporary tracing arrangement using manual Call Tracing. This may occur when, in the judgment of the Company or law enforcement agency, the unwanted call(s) present a serious threat of bodily harm or destruction of property. When the customer is located in an exchange where Call Trace\*57 is not available or the unwanted calls originate from a central office that is not equipped for ACS functions or linked to appropriate facilities, manual Call Tracing may be invoked.
- (4) 3-Way Calling - The per use charge is applied only when a second call is completed and bridged to the first call. Completed calls include, but are not limited to those calls terminated to telephones, voice messaging systems, answering machines, facsimile machines, modems, etc.

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**GENERAL EXCHANGE TARIFF**

**CenturyTel of San Marcos, Inc. d/b/a CenturyLink**

**SECTION 10  
6th Revised Sheet No. 12.2  
Cancels 5th Revised Sheet No. 12.2**

**MISCELLANEOUS SERVICE ARRANGEMENTS**

**10.9.3 ACS – Rates and Charges**

The following rates and charges apply in addition to the established rates and charges for each local exchange access line with which these features are associated.

Advanced Calling Service Features <sup>(1)</sup>	Monthly Rate Residence	Nonrecurring Charge <sup>(2)(4)</sup> Residence	Monthly Rate Business	Nonrecurring Charge <sup>(2)(4)</sup> Business
Anonymous Call Reject *77	<b>\$2.00 (I)</b>	\$2.40	<b>\$2.00 (I)</b>	\$2.05
Busy Redial *66	<b>4.00 (I)</b>	2.40	4.00	2.05
Call Forward Remote Access	<b>3.50 (I)</b>	2.40	<b>3.50 (I)</b>	2.05
Call Return *69	<b>4.00 (I)</b>	2.40	4.00	2.05
Call Waiting Deluxe (DSCWID)	<b>3.50 (I)</b>	2.40	<b>3.50 (I)</b>	2.05
Call Waiting ID (SCWID)	<b>1.00 (I)</b>	2.40	<b>1.00 (I)</b>	2.05
Long Distance Alert	<b>3.50 (I)</b>	2.40	<b>3.50 (I)</b>	2.05
Selective Call Accept *64	<b>3.50 (I)</b>	2.40	<b>3.50 (I)</b>	2.05
Selective Call Forward *63	<b>3.50 (I)</b>	2.40	<b>3.50 (I)</b>	2.05
Selective Call Rejection *60	<b>3.50 (I)</b>	2.40	<b>3.50 (I)</b>	2.05
VIP Alert	<b>3.50 (I)</b>	2.40	<b>3.50 (I)</b>	2.05

	<u>Monthly Discount</u>
Package Rate Discount: <sup>(3)(5)</sup>	
Two features	<b>\$0.00</b>
Three features	<b>\$0.00</b>
Four or more features at \$.50 per feature	<b>\$0.00</b>

(R)  
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- (1) Rates for ACS Features do not include a charge for an instrument or other customer premises equipment.
- (2) The Non-Recurring Charge is not applicable on any service order where a line connection charge is applicable in accordance with the provisions contained in Section 4 of this tariff. When any two (2) or more ACS Features or Caller ID Services are ordered at the same time, only one (1) Nonrecurring charge applies.
- (3) Discounts may be applied for any additional ACS Feature or Caller ID Service, with the exception of Call Trace\*57 and Per Line Blocking.
- (4) The Nonrecurring Charge will be waived the first ninety (90) days this service is offered.
- (5) Effective January 21, 2008, this discount is grandfathered to existing customers at existing locations.

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Issued By: Darlene N. Terry  
Director, Government Affairs  
New Century, KS 66031

**GENERAL EXCHANGE TARIFF**

**CenturyTel of San Marcos, Inc. d/b/a CenturyLink**

**SECTION 10  
5th Revised Sheet No. 12.7  
Cancels 4th Revised Sheet No. 12.7**

**MISCELLANEOUS SERVICE ARRANGEMENTS**

**10.9 ADVANCED CALLING SERVICES (ACS) and CALLER ID SERVICES (Cont'd)**

**10.9.8. Caller ID Services - State and Local Government Undercover Operations Special Service Arrangements (Continued)**

F. The Texas Attorney General will be responsible for ensuring that the services provided at no charge under the special service arrangement are to be used only by authorized representative (s) of State and/or Local government entities and only in the conduct of undercover or surreptitious civil or criminal investigations.

**10.9.9 Caller ID Services - Rates and Charges**

The following rates and charges apply in addition to the established rates and charges for each local exchange access line with which these features are associated.

Caller ID Service <sup>(1)(2)</sup>	Monthly Rate Residence	Nonrecurring Charge <sup>(3)(4)</sup> Residence	Monthly Rate Business	Nonrecurring Charge <sup>(3)(4)</sup> Business
Caller ID Number Only <sup>(5)</sup>	<b>\$9.00 (I)</b>	\$2.40	<b>\$9.00 (I)</b>	\$2.05
Caller ID	<b>9.00 (I)</b>	2.40	<b>9.00 (I)</b>	2.05
Per-Line Blocking	No Charge		No Charge	

- (1) Rates are in addition to the access line rates for the class of service installed.
- (2) Rates for Caller ID Service do not include a charge for an instrument or other customer premises equipment.
- (3) The Nonrecurring Charge is not applicable on any service order where a line connection charge is applicable in accordance with the provisions contained in Section 4 of this Tariff. When any two (2) or more Caller ID Services or ACS Features are ordered at the same time, only one (1) Nonrecurring charge applies.
- (4) Discounts may be applied for any additional ACS Feature or Caller ID Service, with the exception of Call Trace\*57 and Per Line Blocking. Refer to 10.9.3 for details.
- (5) Grandfathered to existing customers at their present location.

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GENERAL EXCHANGE TARIFF

CenturyTel of San Marcos, Inc. d/b/a CenturyLink

SECTION 10  
1st Revised Sheet No. 52  
Cancels Original Sheet No. 52

MISCELLANEOUS SERVICE ARRANGEMENTS

10.18 PACKAGED SERVICES (Cont'd)

10.18.1. SIMPLE CHOICE™ (Continued)

C. TERMS AND CONDITIONS

1. A customer may select an unlimited number of compatible services and features from the Features list. All terms and conditions as specified elsewhere in this tariff shall apply.
2. Nonrecurring charges as specified elsewhere in this tariff do not apply for transactions involving additions, deletions, or changes to the services/features requested as part of Simple Choice™. However, appropriate nonrecurring charges do apply for installation of, moves, and changes to the access line.
3. Customers subscribing to the Simple Choice™Two may select different features for each line. All lines must be billed to the same account and located at the same premise.
4. Simple Choice™ features must be activated by the customer before they can be used without incurring usage charges.
5. All recurring charges applicable to an access line apply to Simple Choice™. Among other things, these can include but are not limited to, EAS charges, surcharges, subscriber line charges, and taxes.
6. If access line rates for residence and business service, as listed elsewhere in this tariff, increase, Simple Choice™ rates may also increase (upon Commission approval).

D. RATES

Residence	Monthly Rates
Simple Choice™ One	<b>\$21.95</b>
Simple Choice™ Two	34.95
Business	
Simple Choice™ One	<b>36.95</b>
Simple Choice™ Two	64.95

Nonrecurring:

A nonrecurring charge will not apply for installation of the features for Simple Choice™. Installation, moves, and changes to the access line(s) will incur the appropriate nonrecurring charges found in Section 5.

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GENERAL EXCHANGE TARIFF

CenturyTel of San Marcos, Inc. d/b/a CenturyLink

SECTION 10  
1st Revised Sheet No. 54.1  
Cancels Original Sheet No. 54.1

MISCELLANEOUS SERVICE ARRANGEMENTS

10.18 PACKAGED SERVICES (Cont'd)

10.18.5. BUSINESS UNLIMITED (Continued)

1. Regulations

Business customers with 1-10 lines will be eligible for discounted unlimited calling services. Subscription to the Business Unlimited bundle includes one line of unlimited local calling and choice of calling features offered by the Company and unlimited long distance calling provided by **CenturyLink Communications, LLC.** Additional lines of unlimited local and long distance calling, up to a maximum of ten (10) lines, may be added. The monthly rate for Business Unlimited does not include applicable taxes and surcharges.

(T)

Metered/measured line services, PBX, Key, or Centrex accounts are not eligible for the Business Unlimited bundle. The customer must subscribe to the **CenturyLink Communications, LLC Basic Business Unlimited Long Distance Bundle** for each Business Unlimited line.

(T)

2. Monthly Rates

Primary Access Line Charge	Additional Access Line Charge
<b>\$42.00</b>	<b>\$42.00</b>

(I)

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GENERAL EXCHANGE TARIFF

CenturyTel of San Marcos, Inc. d/b/a CenturyLink

SECTION 10  
1st Revised Sheet No. 54.24  
Cancels Original Sheet No. 54.24

MISCELLANEOUS SERVICE ARRANGEMENTS

10.18 PACKAGED SERVICES (Continued)

10.18.14 ECONOMY PACK/ECONOMY PACK PLUS

B. Regulations (Cont'd)

- 5. Components of Economy Pack Plus Bundle will be converted to ala carte rates for the remaining services if customers remove any of the qualifying services.
- 6. All terms and conditions specified elsewhere for the respective services/features requested as part of this plan shall apply.
- 7. Services selected as part of this plan can only be provided where technically available and compatible with other services the customer may choose to order.
- 8. Economy Pack Plus Bundle cannot be combined with any other discounts unless otherwise specified.

C. Rates and Charges

- 1. Service Charges, as described in Section 4 apply for new and additional Economy Pack Plus Bundle lines, and moves of existing lines.
- 2. Service Charges do not apply when Economy Pack Plus Bundle replaces existing Local Exchange Service. Service Charges do apply when Customers request a change from Economy Pack Plus Bundle back to Local Exchange Service.

	<u>Residence Monthly Rate</u>	
Economy Pack	<b>\$26.95</b>	(l)
Economy Pack Plus	<b>\$27.00</b>	(l)

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New Century, KS 66031

**CENTURYTEL OF SAN MARCOS, INC. dba CENTURYLINK**

**Affidavit of Ashley Douglas**


I, Ashley Douglas, Tariff Analyst for CenturyTel of San Marcos, Inc. dba CenturyLink (the Company), certify that notification has been prepared and sent to the commission (Public Utility Commission of Texas), to the office (Office of Public Utility Counsel) and to CLECs registered with the Public Utility Commission of Texas and doing business in the Company's certificated areas. This notification was provided via electronic distribution, United Parcel Service or U.S. Mail as required.

I, Ashley Douglas, have personal knowledge of the facts herein and certify that they are true and correct to the best of my knowledge.

  
Ashley Douglas  
Tariff Analyst

7-15-19  
Date

Subscribed and sworn to before me this 15 day of  
July, 2019

  
\_\_\_\_\_  
Notary Public  
State of Louisiana

My Appointment Expires: **At Death**

Carrie Varner  
Notary Public # 060175  
Ouachita Parish, LA  
Commission is for Life



# Attachment C

TARIFF CONTROL NO. \_\_\_\_\_

APPLICATION NOTICE FOR CENTURYTEL §  
OF SAN MARCOS, INC. dba § PUBLIC UTILITY COMMISSION OF  
CENTURYLINK to Revise Its Local § TEXAS  
Residential and Business Rates §  
§

## PROTECTIVE AGREEMENT

This Agreement is entered into between CenturyTel of San Marcos, Inc. dba CenturyLink (the Company) and the Office of Regulatory Affairs (hereinafter referred to as "the PUC Staff") of the Public Utility Commission of Texas or the Office of Public Utility Counsel (hereinafter referred to as "OPC") on this the \_\_\_ day of \_\_\_\_\_, 2019.

WHEREAS, Pursuant to PURA, §14.204, the PUC Staff or OPC has requested information from the Company concerning its filing in Tariff Control No. \_\_\_\_\_.

WHEREAS, the Company contends the information requested by the PUC Staff or OPC confidential because it involves proprietary confidential information, which information the Company considers to be a trade secret; and

WHEREAS, the PUC Staff or OPC agrees to preserve the confidentiality of the information produced by the Company, and agrees to only use such information produced by the Company in this proceeding.

NOW, THEREFORE, the parties hereto mutually covenant and agree as follows:

1. The Company will designate documents which it claims contain the Company proprietary, confidential, information by placing or affixing on each such page (in a manner which will not interfere with legibility) the word "CONFIDENTIAL."

2. All information claimed to be confidential and so designated by the Company shall be treated by the PUC Staff or OPC as constituting confidential information and shall not be used for any purpose except conducting a review of this information notice. Further, the information shall not be disclosed to any person other than members of the PUC Staff or OPC who are involved with the review of this informational notice. Persons authorized to have access to this information designated as confidential shall use their best efforts to keep it secure and in accordance with the purpose and intent of this Agreement. To this end, persons having custody of any information designated as confidential shall keep the documents under lock, or otherwise properly secured during all times when the documents are not being reviewed by a person authorized to do so.

3. The PUC Staff or OPC agrees that during the course of the review of the Company's informational notice, they will disclose the designated confidential information to no one else except pursuant to a proper request under the Texas Open Records Act, and then only after the determination by the Texas Attorney General that disclosure is required. The PUC Staff or OPC shall promptly notify the Company of any Texas Open Records Act requests received.

4. In any subsequent contested proceeding related to this informational notice, the PUC Staff or OPC will disclose information designated as confidential to no one except pursuant to a protective order, which affords the protected information the appropriate degree of protection accorded by law, entered in such proceeding.

5. The PUC Staff or OPC expressly reserves the right to contest the confidential designations made by the Company. However, the PUC Staff or OPC will abide by the terms of this Agreement even as to designations which they challenge until a final determination by an Administrative Law Judge or other involved tribunal that certain information designated as confidential is not entitled to protection. The Company and the PUC Staff or OPC agree that this Protective Agreement may be amended in writing by subsequent agreement of the parties.

6. Upon completion of this review of the Company's informational notice and any subsequent contested proceeding related thereto and related appeals, all information designated as confidential provided to the PUC Staff or OPC pursuant to this Agreement, including any copies made or notes taken with regard thereto, shall be destroyed or, upon request, be returned to the Company.

7. This Protective Agreement shall remain valid and will also cover future requests for information by the PUC Staff or OPC related to this informational notice, as described in this Agreement, and thus no additional protective agreements need be executed.

**CenturyTel of San Marcos d/b/a CenturyLink**  
**Rate Changes Effective 08/16/2019**  
**Rate Comparison**  
**7/16/2019**

Exchange	Service	Current Rate	New Rate	Net Change
San Marcos	Business Service Individual	\$ 12.50	\$ 15.00	\$ 2.50
	Business Service Key/Hunting	\$ 13.10	\$ 15.00	\$ 1.90
	Residence Service Individual	\$ 5.70	\$ 8.00	\$ 2.30
	Residence Service Key/Hunting	\$ 6.30	\$ 8.00	\$ 1.70
	Expanded Toll-Free Local Calling Service	\$ 0.39	\$ -	\$ (0.39)
	<u>Custom Calling Features</u>			
San Marcos	2 Features (Res)	\$ 3.00	\$ 5.00	\$ 2.00
	2 Features (Bus)	\$ 4.00	\$ 5.00	\$ 1.00
	3 Features (Res)	\$ 4.00	\$ 6.00	\$ 2.00
	3 Features (Bus)	\$ 5.50	\$ 6.00	\$ 0.50
	4 Features (Res)	\$ 5.00	\$ 8.00	\$ 3.00
	4 Features (Bus)	\$ 7.00	\$ 8.00	\$ 1.00
	5 Features (Res)	\$ 6.00	\$ 9.00	\$ 3.00
	5 Features (Bus)	\$ 8.50	\$ 9.00	\$ 0.50
	6 Features	\$ 7.00	\$ 10.00	\$ 3.00
	Call Forward (Res)	\$ 2.00	\$ 3.00	\$ 1.00
	Call Forward (Bus)	\$ 2.50	\$ 3.00	\$ 0.50
	Call Forward Busy- Fixed Number	\$ 1.00	\$ 2.00	\$ 1.00
	Call Forward No Answer- Fixed	\$ 1.00	\$ 2.00	\$ 1.00
	Call Forward No Answer/Busy- Fixed	\$ 1.50	\$ 3.00	\$ 1.50
	Call Waiting (Res)	\$ 1.25	\$ 2.00	\$ 0.75
	Directory Number Transfer (Res)	\$ 2.00	\$ 5.00	\$ 3.00
	Directory Number Transfer (Bus)	\$ 2.50	\$ 5.00	\$ 2.50
	Distinctive Ring (Res)	\$ 2.00	\$ 5.00	\$ 3.00
	Distinctive Ring (Bus)	\$ 2.50	\$ 5.00	\$ 2.50
	Home Intercom	\$ 2.50	\$ 3.50	\$ 1.00
	Make Set Busy	\$ 1.00	\$ 2.00	\$ 1.00
	Speed Call 8 (Res)	\$ 2.00	\$ 3.00	\$ 1.00
	Speed Call 8 (Bus)	\$ 2.50	\$ 3.00	\$ 0.50
	Speed Call 30 (Res)	\$ 2.00	\$ 4.00	\$ 2.00
	Speed Call 30 (Bus)	\$ 3.00	\$ 4.00	\$ 1.00
	Wake Up Service	\$ 2.50	\$ 3.50	\$ 1.00
	3-Way Calling	\$ 2.75	\$ 3.75	\$ 1.00
	Anonymous Call Rejection	\$ 1.25	\$ 2.00	\$ 0.75
	Busy Redial (Res)	\$ 2.00	\$ 4.00	\$ 2.00
	Call Forward Remote Access	\$ 2.50	\$ 3.50	\$ 1.00
	Call Return (Res)	\$ 2.00	\$ 4.00	\$ 2.00
	Caller ID	\$ 7.50	\$ 9.00	\$ 1.50
	Call Waiting Deluxe	\$ 2.50	\$ 3.50	\$ 1.00
	Call Waiting ID	\$ 0.50	\$ 1.00	\$ 0.50
Long Distance Alert	\$ 2.50	\$ 3.50	\$ 1.00	
Selective Call Accept	\$ 2.50	\$ 3.50	\$ 1.00	
Selective Call Forward	\$ 2.50	\$ 3.50	\$ 1.00	
Selective Call Rejection	\$ 2.50	\$ 3.50	\$ 1.00	

**CenturyTel of San Marcos d/b/a CenturyLink**  
**Rate Changes Effective 08/16/2019**  
**Rate Comparison**  
**7/16/2019**

<b>Exchange</b>	<b>Service</b>	<b>Current Rate</b>	<b>New Rate</b>	<b>Net Change</b>
	VIP Alert	\$ 2.50	\$ 3.50	\$ 1.00
	Caller ID Number Only (Res)	\$ 4.50	\$ 9.00	\$ 4.50
	Caller ID Number Only (Bus)	\$ 5.50	\$ 9.00	\$ 3.50
	Caller ID (Res)	\$ 7.00	\$ 9.00	\$ 2.00
	Caller ID (Bus)	\$ 8.00	\$ 9.00	\$ 1.00
	<u>Usage Sensitive Calling Features</u>			
San Marcos	Busy Redial	\$ 0.50	\$ 1.50	\$ 1.00
	Call Forward	\$ 0.75	\$ 1.50	\$ 0.75
	Call Forward Remote Access	\$ 0.50	\$ 1.50	\$ 1.00
	Call Return	\$ 0.50	\$ 1.50	\$ 1.00
	3-Way Calling	\$ 0.75	\$ 1.50	\$ 0.75

## CUSTOMER NOTICE

### Bill Message (included in bills during the month of July 2019 for all accounts)

#### **RESIDENCE:**

Effective August 16, 2019, the residential access lines will increase up to \$2.30. The following features will increase up to \$4.50: Call Forward, Call Forward Busy – Fixed, Call Forward No Answer – Fixed, Call Forward No Answer/Busy – Fixed, Call Waiting w/Cancel, Directory Number Transfer, Distinctive Ring, Home Intercom, Make Set Busy, Speed Call 8, Speed Call 30, Wake Up Service, Warm Line, 3-Way Calling, Anonymous Call Rejection, Busy Redial, Call Forward Remote Access, Call Return, Call Waiting Deluxe, Call Waiting ID, Long Distance Alert, Selective Call Accept, Selective Call Forward, Selective Call Rejection, VIP Alert, Caller ID Number Only and Caller ID. Discounts for Two, Three, Four and more features will be eliminated. Feature packages with 2, 3 4, 5 and 6 features will increase up to \$3.00. Pay Per Use features Busy Redial, Call Forward, Call Forward Remote Access, Call Return and Three-way Calling, will increase by up to \$1.00 and the maximum monthly charge will increase to \$10.00. The following bundles will increase by up to \$2.50: Economy Pack, Economy Pack Plus, Economy Pack Plus Lite, Simple Choice, Simple Choice One, Simple Choice Two and Simple Choice Unlimited Additional Line and Simple Choice Unlimited Long Distance. If you have any questions, please contact Customer Care at 800-943-8809.

#### **BUSINESS:**

Effective August 16, 2019, the monthly rate for all one-party and multi line business access lines will increase by up to \$2.50. Business Assist Advantage and Business Unlimited will increase up to \$2.00. The following features will increase by up to \$4.50: Call Forward, Call Forward Busy-Fixed, Call Forward No Answer-Fixed, Call Forward No Answer/Busy-Fixed, Directory Number Transfer, Distinctive Ring, Home Intercom, Make Set Busy, Speed Call 8, Speed Call 30, Wake Up Service, Three-Way Calling, Anonymous Call Rejection, Call Forward Remote Access, Call Waiting Deluxe, Call Waiting ID, Long Distance Alert, Selective Call Accept, Selective Call Forward, Selective Call Rejection, VIP Alert, Caller ID Number Only and Caller ID. The following packages will increase up to \$1.00: Two Features, Three Features, Four Features and Five Features. Two Feature, Three Feature and Four Feature Discounts are being eliminated. The following Pay per Use features will increase by up to \$1.00 and the maximum monthly charge will increase to \$10.00: Busy Redial, Call Forwarding Remote Access, Call Forwarding, Call Return and Three-Way Calling. If you have any questions, please contact a Customer Care Representative at 800-402-4566.