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To the Commissioners of the Public Utility Commission of Texas,
I am writing this letter in protest of the proposed rate increase requested by Carroll
Water Company located in Ellis County, docket number 49605.

Carroll Water Company has received numerous citations for violations during the
past year. We do not believe any money collected from this proposed rate increase
will go to any capital improvement. Carroll Water Company has been the
benefactor of rate increases in the past. We continue to experience the same issues,
year after year, and increase after increase.

We encourage the commissioners of the PUC to deny the application for an
increase. If this is not possible, we request a public hearing to discuss this matter.

Thank you,

Gary Koonce

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