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COMPLAINT OF AMEENAH
<b>MUHAMMAD AGAINST FORTY200</b>
APARTMENT HOMES

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### COMMISSION STAFF'S RESPONSE TO ORDER NO. 1

**COMES NOW** the Staff of the Public Utility Commission of Texas (Staff), representing the public interest and files this, Staff's Response to Order No. 2. In support thereof, Staff shows the following:

#### I. BACKGROUND

On May 21, 2019, Ameenah Muhammad (Complainant) filed a complaint against Forty200 Apartment Homes (Forty200) regarding charges for water service. This complaint was filed under 16 Texas Administrative Code (TAC) § 22.242.

On June 21, 2019, the administrative law judge (ALJ) issued Order No. 2, which required Staff to file a statement of position by July 22, 2019. Therefore, this pleading is timely filed.

#### II. RESPONSE

Order No. 1 gave Forty200 a deadline of June 11, 2019 to which Forty200 did not respond. Order No. 2 gave Forty200 a deadline of July 8, 2019, but Forty200 has still failed to respond. Without a responsive pleading filed by Forty200, Staff is unable to formulate a position at this time. Further, Staff has determined that the Complainant filed informal complaint no. CP2018120702 on December 31, 2018 and therefore has complied with the requirements for informal resolution in accordance with 16 TAC § 22.242.

## III. CONCLUSION

Staff respectfully requests that Forty200 once again be ordered to provide a response to the above complaint and that another deadline be set for Staff to provide its statement of position.



Dated: July 19, 2019

Respectfully Submitted,

# PUBLIC UTILITY COMMISSION OF TEXAS LEGAL DIVISION

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## **CERTIFICATE OF SERVICE**

I certify that a copy of this document will be served on all parties of record on July 19, 2019, in accordance with 16 TAC § 22.74.

Steven M. Gonzalez