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DOCKET NO. 49557

COMPLAINT OF AMEENAH
MUHAMMAD AGAINST FORTY200
APARTMENT HOMES.

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PUBLIC UTILITY COMMISSION
2019 MAY 23 AM 11:56
OF TEXAS
PUBLIC UTILITY COMMISSION
FILING CLERK

**ORDER NO. 1
REQUIRING RESPONSES**

I. Background

On May 21, 2019, Ameenah Muhammad (complainant) filed a complaint against Forty200 Apartment Homes (Forty200) regarding charges for water services. This complaint was filed under 16 Texas Administrative Code (TAC) § 22.242 and is available on the Commission's Interchange webpage at, <http://interchange.puc.texas.gov>.

II. Requiring Response

Forty200 must file a response to the complaint by no later than June 11, 2019, per 16 TAC § 22.78. The response must address the following:

1. the Commission's jurisdiction over this proceeding;
2. allegations raised in the complaint;
3. applicable statutes, rules, orders, and tariff provisions;
4. copies of any rates or tariffs that are the subject of this complaint; and
5. any other matters relevant to the complaint.

III. Statement of Position from Commission Staff

Commission Staff is required to file a statement of position regarding the complaint by June 20, 2019. As part of the statement of position, Commission Staff will address whether the complainant complied with the requirements for informal resolution in accordance with 16 TAC § 22.242.

IV. Filings

Unless otherwise specified, an original and 10 copies of documents relating to this proceeding must be filed with the Commission filing clerk in accordance with 16 TAC § 22.71. A copy of each document filed with the Commission must also be served on all parties as required

by 16 TAC § 22.74. All filings can be accessed on the Commission's Interchange webpage at, <http://interchange.puc.texas.gov>.

V. Ex Parte Communications

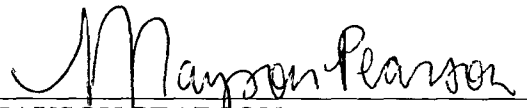
Ex parte communications with the administrative law judge (ALJ) are prohibited per 16 TAC § 22.3(b)(2). Parties must communicate with the ALJ only through written documents filed with the Commission's Filing Clerk and served on all parties. Questions concerning this Order or any other order must be submitted in writing, filed with the Commission, and served on all parties of record.

VI. Notifying Office of Public Utility Counsel

The Office of Public Utility Counsel is notified of this proceeding by copy of this Order.

Signed at Austin, Texas the 23rd day of May 2019.

PUBLIC UTILITY COMMISSION OF TEXAS



MAYSON PEARSON
ADMINISTRATIVE LAW JUDGE