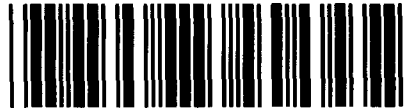




Control Number: 49554



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DOCKET NO. 49554

COMPLAINT OF SWWC UTILITIES,
INC., DBA WATER SERVICES, INC.
AGAINST THE CITY OF BULVERDE
AND SUE WAHL.

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PUBLIC UTILITY COMMISSION
OF TEXAS

2019 MAY 21 AM 11:57
PUBLIC UTILITY COMMISSION
FILINGS CLERK

ORDER NO. 1
REQUIRING RESPONSES

I. Background

On May 20, 2019, SWWC Utilities, Inc. dba Water Services, Inc. filed a complaint against the City of Bulverde and Sue Wahl regarding water usage, billing amounts, and refunds. A similar proceeding was filed by Water Services in Docket No. 49290¹ but withdrawn, following Commission Staff's recommendation that the matter could be more accurately conducted as a complaint proceeding under 16 Texas Administrative Code (TAC) § 22.242. This filing is available on the Commission's Interchange webpage at, <http://interchange.puc.texas.gov>.

II. Requiring Response

Bulverde and Sue Wahl must file a response to the complaint by no later than June 10, 2019. The response must address the following:

1. the Commission's jurisdiction over this proceeding;
2. allegations raised in the complaint;
3. applicable statutes, rules, orders, and tariff provisions;
4. copies of any rates or tariffs that are the subject of this complaint; and
5. any other matters relevant to the complaint.

III. Statement of Position from Commission Staff

Commission Staff is required to file a statement of position regarding the complaint by June 7, 2019.

¹ *Petition of SWWC Utilities, Inc. dba Water Services, Inc. Appealing the Order of the City of Bulverde in Complaint No. 2018-01, Docket No. 49290, Order No. 2, Granting Withdrawal and Dismissing Petition (May 3, 2019).*

IV. Filings

Unless otherwise specified, an original and 10 copies of documents relating to this proceeding must be filed with the Commission filing clerk in accordance with 16 TAC § 22.71. A copy of each document filed with the Commission must also be served on all parties as required by 16 TAC § 22.74. All filings can be accessed on the Commission's Interchange webpage at, <http://interchange.puc.texas.gov>.

V. Ex Parte Communications

Ex parte communications with the administrative law judge (ALJ) are prohibited per 16 TAC § 22.3(b)(2). Parties must communicate with the ALJ only through written documents filed with the Commission's Filing Clerk and served on all parties. Questions concerning this Order or any other order must be submitted in writing, filed with the Commission, and served on all parties of record.

VI. Notifying Office of Public Utility Counsel

The Office of Public Utility Counsel is notified of this proceeding by copy of this Order.

Signed at Austin, Texas the 21st day of May 2019.

PUBLIC UTILITY COMMISSION OF TEXAS


HUNTER BURKHALTER
ADMINISTRATIVE LAW JUDGE