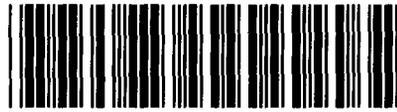


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SOAH DOCKET NO. 473-19-3864
PUC DOCKET NO. 49421

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APPLICATION OF CENTERPOINT § BEFORE THE STATE OFFICE
ENERGY HOUSTON ELECTRIC, LLC § OF
FOR AUTHORITY TO CHANGE RATES § ADMINISTRATIVE HEARINGS

June 14, 2019

Contact: Denise Hardcastle
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**CENTERPOINT ENERGY HOUSTON ELECTRIC, LLC
2019 CEHE RATE CASE
DOCKET 49421-SOAH DOCKET NO. 473-19-3864**

**H-E-B
REQUEST NO.: HEB01-03U**

QUESTION:

Please provide all internal and external correspondence regarding CenterPoint's SAIDI performance for each of the last five years.

ANSWER:

Please see attached files that provide all internal and external correspondence about the Company's process for responding to repeat customer complaints related to service interruptions for each of the last five years.

The attachments are voluminous and will be provided to the propounding party only in electronic format on CD. Please contact Alice Hart at (713) 207-5322 to request a copy of the CD. Please see index of voluminous material below.

Date	Title	Preparer	Number of Pages	Page No(s)
July 25, 2017	HEB01-03U Attachment 1	Julienne Sugarek	1	1
July 17, 2017	HEB01-03U Attachment 2	Julienne Sugarek	1	1
June 29, 2017	HEB01-03U Attachment 3	Julienne Sugarek	1	1
September 14, 2016	HEB01-03U Attachment 4	Julienne Sugarek	2	1-2
August 6, 2018	HEB01-03U Attachment 5	Julienne Sugarek	1	1
June 15, 2017	HEB01-03U Attachment 6	Julienne Sugarek	3	1-3
April 15, 2015	HEB01-03U Attachment 7	Julienne Sugarek	1	1
April 28, 2019	HEB01-03U Attachment 8	Julienne Sugarek	13	1-13
December 5, 2017	HEB01-03U Attachment 9	Julienne Sugarek	11	1-11
Unknown	HEB01-03U Attachment 10	Julienne Sugarek	21	1-21
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June 14, 2018	HEB01-03U Attachment 12	Julienne Sugarek	10	1-10
January 04, 2019	HEB01-03U Attachment 13	Julienne Sugarek	1	1
March 19, 2018	HEB01-03U Attachment 14	Julienne Sugarek	14	1-14

SPONSOR (PREPARER):

Julienne Sugarek (Julienne Sugarek)

RESPONSIVE DOCUMENTS:

- HEB01-03U Attachment 1.pdf
- HEB01-03U Attachment 2.pdf
- HEB01-03U Attachment 3.pdf
- HEB01-03U Attachment 4.pdf
- HEB01-03U Attachment 5.pdf
- HEB01-03U Attachment 6.pdf
- HEB01-03U Attachment 7.pdf
- HEB01-03U Attachment 8.pdf

HEB01-03U Attachment 9.pdf
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HEB01-03U Attachment 14.pdf

**CENTERPOINT ENERGY HOUSTON ELECTRIC, LLC
2019 CEHE RATE CASE
DOCKET 49421-SOAH DOCKET NO. 473-19-3864**

**H-E-B
REQUEST NO.: HEB01-04U**

QUESTION:

Please provide all internal and external correspondence regarding CenterPoint's SAIFI performance for each of the last five years.

ANSWER:

Please see response to HEB01-03U.

SPONSOR (PREPARER):

Julienne Sugarek (Julienne Sugarek)

RESPONSIVE DOCUMENTS:

None

CERTIFICATE OF SERVICE

I hereby certify that on this 14th day of June 2019, a true and correct copy of the foregoing document was served on all parties of record in accordance with 16 Tex. Admin. Code § 22.74.

