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DOCKET NO. 49370

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PUBLIC UTILITY COMMISSION
OF TEXAS
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COMPLAINT OF CASSANDRA §
DENIS HARRIS AGAINST THE §
LANDINGS AT WILLOWBROOK §
AND REALPAGE UTILITY §
MANAGEMENT §

PUBLIC UTILITY COMMISSION
OF TEXAS

**COMMISSION STAFF'S FIRST REQUEST FOR
INFORMATION TO THE LANDINGS AT WILLOWBROOK AND REALPAGE
UTILITY MANAGEMENT
QUESTION NOS. STAFF 1-1 THROUGH 1-4**

Pursuant to 16 Texas Administrative Code (TAC) § 22.144, the Staff of the Public Utility Commission of Texas (Staff) requests that The Landings at Willowbrook and Realpage Utility Management by and through its attorneys of record, provide the following information and answer the following question(s) under oath. The question(s) shall be answered in sufficient detail to fully present all of the relevant facts, within the time limit provided by the Presiding Officer or within 20 days, if the Presiding Officer has not provided a time limit. Please copy the question immediately above the answer to each question. These question(s) are continuing in nature, and if there is a relevant change in circumstances, submit an amended answer, under oath, as a supplement to your original answer. State the name of the witness in this cause who will sponsor the answer to the question and can vouch for the truth of the answer.

Provide an original and three copies of your answers to the questions to the Filing Clerk, Public Utility Commission of Texas, 1701 N. Congress Avenue, P.O. Box 13326, Austin, Texas 78712-3326.

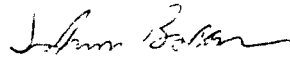
Dated: July 18, 2019

Respectfully Submitted,

**PUBLIC UTILITY COMMISSION OF TEXAS
LEGAL DIVISION**

Margaret Uhlig Pemberton
Division Director

Rachelle Nicolette Robles
Managing Attorney

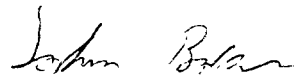


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CERTIFICATE OF SERVICE

I certify that a copy of this document will be served on all parties of record on July 18, 2019, in accordance with 16 TAC § 22.74.



Joshua Adam Barron

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**COMMISSION STAFF'S FIRST REQUEST FOR
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DEFINITIONS

- A. "Landings at Willowbrook", "RealPage", "Company", or "you" refers to the Landings at Willowbrook and Real Page Utility Management and any person acting or purporting to act on their behalf, including without limitation, attorneys, agents, advisors, investigators, representatives, employees or other persons.
- B. "Document" includes any written, recorded, or graphic matter, however produced or reproduced, including but not limited to correspondence, telegrams, contracts, agreements, notes in any form, memoranda, diaries, voice recording tapes, microfilms, pictures, computer media, work papers, calendars, minutes of meetings or other writings or graphic matter, including copies containing marginal notes or variations of any of the foregoing, now or previously in your possession. In the event any documents requested by this Request for Information have been transferred beyond the Company's control, describe the circumstances under which the document was destroyed or transferred and provide an exact citation to the subject document. In the event that documents containing the exact information do not exist, but documents do exist which contain portions of the required information or which contain substantially similar information, then the definition of "documents" shall include the documents which do exist and these documents will be provided.

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UTILITY MANAGEMENT
QUESTION NOS. STAFF 1-1 THROUGH 1-4**

INSTRUCTIONS

- 1) Pursuant to 16 TAC § 22.144(c)(2), Staff requests that answers to the requests for information be made under oath.
- 2) Please copy the question immediately above the answer to each question. State the name of the witness in this cause who will sponsor the answer to the question and can vouch for the truth of the answer.
- 3) These questions are continuing in nature, and if there is a relevant change in circumstances, submit an amended answer, under oath, as a supplement to your original answer.
- 4) Words used in the plural shall also be taken to mean and include the singular. Words used in the singular shall also be taken to mean and include the plural.
- 5) The present tense shall be construed to include the past tense, and the past tense shall be construed to include the present tense.
- 6) If any document is withheld under any claim of privilege, please furnish a list identifying each document for which a privilege is claimed, together with the following information: date, sender, recipients or copies, subject matter of the document, and the basis upon which such privilege is claimed.
- 7) Pursuant to 16 TAC § 22.144(h)(4), if the response to any request is voluminous, please provide a detailed index of the voluminous material.
- 8) Staff requests that each item of information be made available as it is completed, rather than upon completion of all information requested.

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- Staff 1-1 Provide a copy of Ms. Harris' lease, including any addendums.
- Staff 1-2 Provide the total number of dwelling units (both occupied and unoccupied) on the property for the Landings at Willowbrook.
- Staff 1-3 Provide the total number of occupants in all dwelling units at the beginning of the month starting with the month Ms. Harris' lease began until now.
- Staff 1-4 Provide the total square footage of all dwellings units on the property.