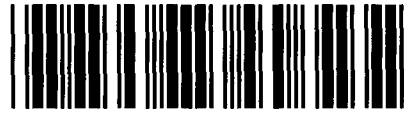


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DOCKET NO. 49370

COMPLAINT OF CASSANDRA DENIS §  
HARRIS AGAINST THE LANDINGS §  
AT WILLOWBROOK AND REALPAGE §  
UTILITY MANAGEMENT §

PUBLIC UTILITY COMMISSION  
OF TEXAS

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ORDER NO. 3  
ESTABLISHING PROCEDURAL SCHEDULE

This Order addresses Commission Staff's proposed procedural schedule filed on July 15, 2019. Commission Staff recommends that the administrative law judge (ALJ) require all parties to convene a settlement conference in an effort to resolve this matter before referring the case to the State Office of Administrative Hearings (SOAH) for a hearing.

The ALJ establishes the following procedural schedule as proposed by Commission Staff:

Deadline for Cassandra Harris and RealPage Utility Management to contact Commission Staff with availability for a settlement conference	August 15, 2019
Deadline for all parties to convene for a settlement conference	September 13, 2019
Deadline for Commission Staff to file an agreed settlement (or for Ms. Harris to withdraw her complaint) or request referral to SOAH	October 1, 2019

Signed at Austin, Texas the 15<sup>th</sup> day of July 2019.

PUBLIC UTILITY COMMISSION OF TEXAS



STEVEN LEARY  
ADMINISTRATIVE LAW JUDGE