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**PUC DOCKET NO. 49370  
SOAH DOCKET NO. 473-20-3121.WS**



**COMPLAINT OF CASSANDRA DENIS §  
HARRIS AGAINST THE LANDING AT §  
WILLOWBROOK AND REALPAGE §  
UTILITY MANAGEMENT §**

**PUBLIC UTILITY COMMISSION  
OF TEXAS**

**ORDER OF REFERRAL**

The Public Utility Commission of Texas refers this docket to the State Office of Administrative Hearings (SOAH) and requests the assignment of an administrative law judge to conduct a hearing and issue a proposal for decision if necessary to resolve any issues that are contested by the parties.

The Commission will issue in this docket a preliminary order that will contain a list of the issues to be addressed in this docket, as well as any necessary statement of Commission policy, precedent, or position on any threshold legal or policy issues relevant to this proceeding. To assist the Commission in drafting that order, Cassandra Denis Harris, The Landing at Willowbrook, and Realpage Utility Management, Inc. must, and the Commission Staff and any other interested party may, file in this docket a list of issues to be addressed in the docket by **March 26, 2020**. This pleading may also identify any issues that should not be addressed in the docket, and identify any threshold legal and policy issues that should be briefed for purposes of a preliminary order. Specific explanations should support any issues not to be addressed or threshold issues identified in the pleading. Parties must not file responses to any pleading submitted in response to this Order, unless specifically requested.

All subsequent pleadings in this docket must contain both the SOAH and PUC docket numbers to allow for efficient processing. Parties must make filings in accordance with 16 Texas Administrative Code (TAC) § 22.71(c) regarding the number of copies to be filed or 16 TAC § 22.71(d) regarding the number of confidential items to be provided. In addition, if any party has filed confidential material before referral of this matter to SOAH, that party must provide a copy of each such confidential filing to the SOAH ALJ assigned to this matter, if ordered.

The Commission's preliminary order will provide a list of issues and areas that must be addressed in this proceeding as required by Texas Government Code § 2003.049(e) and any necessary statement of Commission policy, precedent, or position on threshold issues, or combination thereof, relevant to this proceeding as required by Texas Government Code § 2001.058(c). The Commission will consider and possibly adopt a preliminary order in this docket at the open meeting currently scheduled to convene on **April 17, 2020**.

**SIGNED AT AUSTIN, TEXAS the 20th day of March 2020.**

**PUBLIC UTILITY COMMISSION OF TEXAS**

**Electronically signed by Stephen Journey**  
**STEPHEN JOURNEY**  
**COMMISSION COUNSEL**