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COMPLAINT OF JERRY GRIBBLE §
AGAINST DOUBLE DIAMOND §
UTILITIES CO. §

PUBLIC UTILITY COMMISSION
OF TEXAS
CLERK

**ORDER NO. 2
DISMISSING COMPLAINT**

This Order addresses the February 28, 2019, complaint of Jerry Gribble against Double Diamond Utilities Co. regarding a payment location for water and wastewater services and the assessment of late and reconnection fees. Specifically, Mr. Gribble seeks a payment location that is within 20 miles of his residence as required by Texas Water Code § 13.137.

On March 25, 2019, Double Diamond responded, stating that Mr. Gribble's late and reconnection fees were resolved through the Commission's informal complaint process. Additionally, Double Diamond's response reflects the provision of an office address and drop box location that is 2.3 miles from Mr. Gribble's residence.

On April 3, 2019, Mr. Gribble filed a letter stating that his complaint against Double Diamond has been satisfied with the addition of the new drop box location.

Under 16 Texas Administrative Code (TAC) § 22.181(g)(1), a party that initiated a proceeding may withdraw the matter, without prejudice, at any time before a direct case has been presented.

Based upon the foregoing representation, Mr. Gribble's complaint is dismissed, without prejudice, under 16 TAC § 22.181(g)(5).

Signed at Austin, Texas the 16th day of April 2019.

PUBLIC UTILITY COMMISSION OF TEXAS



**CHRISTOPHER OAKLEY
ADMINISTRATIVE LAW JUDGE**

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