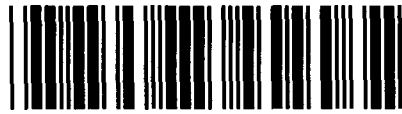


Control Number: 49276



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Addendum StartPage: 0

Attn: Filing Clerk

RECEIVED  
March 29, 2019

13 APR -3 AM 9:21

Re: PUC Docket No. 49276; Complaint of Jerry Gribble Against Double Diamond Utilities Co.; Before the Public Utilities Commission of Texas.

Yesterday I received a copy of Double Diamond Utilities Co.'s Response to Order No. 1. This response provides a location for payment of my utility statement in White Bluff Resort. The utilities office was not located on White Bluff Drive until after October 2018, when much of the property was sold by Double Diamond. I have not been to this building in several years and certainly not during the placement of the utility office at this location on White Bluff Drive, in the old Sales Office. Earlier in 2018, I visited the previous office located in the old Marina Market, but not to discuss any utilities business. I was informed recently that the statements can not be paid anywhere in the Resort. However, Double Diamond has made a change in the rule and a box is now provided, although not advertised. The March 5<sup>th</sup> correspondence between Mr. Dilworth and Christie Rotramel is incorrect as to my visits, however, a box is now provided in White Bluff for payment of the statements and this satisfies my complaint.

Thank you for your assistance.

Jerry L. Gribble

